

 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.** This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit us at [www.valleyhealthplan.org](http://www.valleyhealthplan.org) or call 1-888-421-8444. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [Copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary> or <https://www.dol.gov/ebsa/healthreform> or call 1-888-421-8444.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	\$0	See the Common Medical Events chart below for your costs for services this <a href="#">plan</a> covers.
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes	This <a href="#">plan</a> does not have a <a href="#">deductible</a> . See the chart starting on page 2 for other costs for services this <a href="#">plan</a> covers.
Are there other <a href="#">deductibles</a> for specific services?	No	You do not have to meet <a href="#">deductibles</a> for specific services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	\$1,000 individual/\$2,000 family	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
What is not included in the <a href="#">out-of-pocket limit</a> ?	Premiums, and health care this <a href="#">plan</a> does not cover.	Even though you pay these expenses, they do not count toward the <a href="#">out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes. See <a href="#">Valley Health Plan Provider Search</a> or call 1-888-421-8444 for a list of <a href="#">network providers</a> .	If you use an in-network doctor or other health care <a href="#">provider</a> , this <a href="#">plan</a> will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an <a href="#">out-of-network provider</a> for some services. <a href="#">Plans</a> use the term in-network, <a href="#">preferred</a> , or participating for <a href="#">providers</a> in their <a href="#">network</a> . See the chart starting on page 2 for how this <a href="#">plan</a> pays different kinds of <a href="#">providers</a> .
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	Yes. You need a written referral to see a <a href="#">specialist</a> . Exceptions include self-referral to <a href="#">Plan OB/GYNs</a> .	This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> .

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's office</a> or clinic	Primary care visit to treat an injury or illness	\$0 Copay	Not covered	None
	<a href="#">Specialist</a> visit	\$0 Copay	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Preventive care/screening/immunization</a>	No charge	Not covered	None
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	Lab – \$0 Copay X-ray – \$0 Copay	Not covered	None
	Imaging (CT/PET scans, MRIs)	\$0 Copay	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
If you need drugs to treat your illness or condition More information about <a href="#">prescription drug coverage</a> is available at <a href="#">Valley Health Plan Prescription Drug Coverage</a>	Generic drugs	\$0 Copay/ <a href="#">prescription</a> (retail & mail order).	Not covered	Prescriptions filled at an <a href="#">Out-of-network Pharmacy</a> are covered if related to care for a medical emergency or urgently needed care. If your <a href="#">prescription</a> is not listed on the <a href="#">formulary</a> , prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	Brand drugs	\$0 Copay/ <a href="#">prescription</a> (retail & mail order).	Not covered	<u>Retail</u> : Up to 90-day supply for Generic and Brand drugs <u>Mail Order</u> : Up to 90-day supply for Generic and Brand Maintenance drugs
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$0 Copay	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	Physician/surgeon fees	\$0 Copay	Not covered	None

[\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.valleyhealthplan.org](http://www.valleyhealthplan.org).]

If you need immediate medical attention	<a href="#">Emergency room care</a>	Facility - \$0 Copay Physician - \$0 Copay	Facility - \$0 Copay Physician - \$0 Copay	None
	<a href="#">Emergency medical transportation</a>	\$0 Copay	\$0 Copay	None
	<a href="#">Urgent care</a>	\$0 Copay	\$0 Copay	<a href="#">Urgent care</a> from non-participating <a href="#">providers</a> when outside of the <a href="#">service area</a> is covered. Prior written authorization is required <a href="#">for urgent care</a> from non-participating <a href="#">providers</a> when inside the <a href="#">service area</a> . <a href="#">Urgent care</a> services at <a href="#">Non-Plan Providers</a> within the <a href="#">Service Area</a> must be Prior Authorized before services are rendered or you may be financially responsible for all charges.
If you have a hospital stay	Facility fee (e.g., hospital room)	\$0 Copay	Not covered	Prior written authorization is required for elective admissions. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	Physician/surgeon fees	\$0 Copay	Not covered	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$0 Copay	Not covered	None
	Inpatient services	\$0 Copay	Not covered	Prior written authorization is required for elective admissions. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
If you are pregnant	Office visits	No charge	Not covered	None
	Childbirth/delivery professional services	\$0 Copay	Not covered	None
	Childbirth/delivery facility services	\$0 Copay	Not covered	
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	\$0 Copay	Not covered	100 visits/benefit year. Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Rehabilitation services</a>	\$0 Copay	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Habilitation services</a>	\$0 Copay	Not covered	
	<a href="#">Skilled nursing care</a>	\$0 Copay	Not covered	100 days/benefit period. Prior written

				authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Durable medical equipment</a>	\$0 Copay	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Hospice services</a>	No charge	No charge	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
<b>If your child needs dental or eye care</b>	Children's eye exam	No charge	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

#### Excluded Services & Other Covered Services:

#### Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Cosmetic surgery
- Dental care
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

#### Other Covered Services (Limitations may apply to these services. This is not a complete list. Please see your [plan](#) document.)

- Acupuncture (Limited to a maximum of 24 prescribed visits per Plan Year)
- Bariatric surgery
- Chiropractic care (Limited to a maximum of 24 prescribed visits per Plan Year)
- Hearing aids
- Infertility treatment
- Routine eye exam (1 visit limit for refraction eye exams)
- Weight loss programs

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: California, California Department of Managed Health Care at 1-888-466-2219 or TDD line 1-877-688-9891 for the hearing and speech impaired or [www.dmhc.ca.gov](http://www.dmhc.ca.gov). and/or or call your contact state insurance at 1-800-927-HELP (4357) or , the Department of Labor's Employee Benefits Security Administration <https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa>, Office of Personnel Management Multi State Plan Program <https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/> Other coverage options may be available to you too, including buying individual insurance coverage through California's Health Insurance Marketplace, Covered California, at 1-800-300-1506 or [www.coveredca.com](http://www.coveredca.com). [Health Insurance Marketplace](#) for more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or

assistance, contact: Valley Health Plan by calling 1-888-421-8444 or Department of Managed Health Care (DMHC) Consumer Help-Line at 1-888-466-2219.

**Does this plan provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet Minimum Value Standards? Yes.**

If your [plan](#) does not meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-421-8444.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-421-8444.

Vietnamese (Tiếng Việt): Để có được sự hỗ trợ tiếng Việt, gọi 1-888-421-8444.

**Grandfather Status Disclosure:**

This group health plan believes this plan is a “grandfathered health plan” under the Patient Protection and Affordable Care Act (the Affordable Care Act). As permitted by the Affordable Care Act, a grandfathered health plan can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that your plan may not include certain consumer protections of the Affordable Care Act that apply to other plans, for example, the requirement for the provision of preventive health services without any cost sharing. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example, the elimination of lifetime dollar limits on benefits. Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to the plan administrator at 1.888.421.8444.

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*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

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About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [Copayments](#) and [coinsurance](#)) and excluded services under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist Copayment](#) \$0
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

- [Specialist](#) office visits (*prenatal care*)
- Childbirth/Delivery Professional Services
- Childbirth/Delivery Facility Services
- [Diagnostic tests](#) (*ultrasounds and blood work*)
- [Specialist](#) visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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In this example, Peg would pay:

Cost Sharing	
<a href="#">Deductibles</a>	\$0
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$0
What is not covered	
Limits or exclusions	\$0
<b>The total Peg would pay is</b>	<b>\$0</b>

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist Copayment](#) \$0
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

- [Primary care physician](#) office visits (*including disease education*)
- [Diagnostic tests](#) (*blood work*)
- [Prescription drugs](#)
- [Durable medical equipment](#) (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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In this example, Joe would pay:

Cost Sharing	
<a href="#">Deductibles*</a>	\$0
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$0
What is not covered	
Limits or exclusions	\$0
<b>The total Joe would pay is</b>	<b>\$0</b>

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist Copayment](#) \$0
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

This EXAMPLE event includes services like:

- [Emergency room care](#) (*including medical supplies*)
- [Diagnostic test](#) (*x-ray*)
- [Durable medical equipment](#) (*crutches*)
- [Rehabilitation services](#) (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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In this example, Mia would pay:

Cost Sharing	
<a href="#">Deductibles*</a>	\$0
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$0
What is not covered	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$0</b>