



COUNTY OF SANTA CLARA
Behavioral Health Services
Supporting Wellness and Recovery

MEMORANDUM

TO: BHSD County Contracted Providers

FROM: Sherri Terao, Ed.D., Director of Behavioral Health Services

DocuSigned by:
Sherri Terao
DAB699BA2A1544D...

RE: Mental Health Searchable On-line Provider Directory

DATE: August 11, 2023

A web application for the Mental Health Provider Directory has been developed to provide an on-line searchable directory of the mental health provider network. This electronic form of the provider directory is a DHCS requirement and will be updated monthly to reflect the active status of the mental health provider network. The searchable directory provides flexibility to search by specific parameters, i.e. provider agency level, practitioner level, geographic location, and languages.

The data source of the updates will come from the monthly 274 network adequacy reporting. The on-line directory will be available on the BHSD website on August 11, 2023. [Provider Directory - Behavioral Health Services \(sccgov.org\)](#)

In addition, the PDF versions of the directory which includes the translations will still be available on the BHSD website. [Behavioral Health Services Provider Directories - Behavioral Health Services - County of Santa Clara \(sccgov.org\)](#) BHSD does not recommend that these are printed and kept as they are not as update to date as the on-line version.

In alignment of the transition to the monthly 274 process, the Drug Medi-Cal Organized Delivery System (DMC-ODS) providers will be included in the searchable on-line directory in early 2024. The current DMC-ODS provider directory is still available on the BHSD website as PDF versions which include translations. [Behavioral Health Services Provider Directories - Behavioral Health Services - County of Santa Clara \(sccgov.org\)](#)

Office hours will be available to review the on-line provider directory. Please see schedule below.

8/15/23 from 930am – 10am

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)



COUNTY OF SANTA CLARA
Behavioral Health Services
Supporting Wellness and Recovery

Meeting ID: 268 409 627 506

Passcode: bxAT3B

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 408-791-0743,,945886223#](#) United States, San Jose

Phone Conference ID: 945 886 223#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

8/16/23 from 3pm – 330pm

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 242 489 120 630

Passcode: Ed5q6x

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 408-791-0743,,807494811#](#) United States, San Jose

Phone Conference ID: 807 494 811#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

8/22/23 from 1030am – 11am

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 251 368 471 001

Passcode: mgq8Nu

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 408-791-0743,,321081442#](#) United States, San Jose

Phone Conference ID: 321 081 442#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

8/22/23 from 4pm – 430pm

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)



COUNTY OF SANTA CLARA
Behavioral Health Services
Supporting Wellness and Recovery

Meeting ID: 273 908 084 068

Passcode: HGDKqH

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 408-791-0743,,244598798#](#) United States, San Jose

Phone Conference ID: 244 598 798#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

If you have any questions, please contact the BHSD Business Office

BHSDBusinessOffice@hhs.sccgov.org