



July 2, 2021

PROVIDER UPDATE

Acupuncture and Chiropractic Update Notification:

We would like to inform you of changes to requirements for claims billed by acupuncturists and chiropractors.

Effective date: All claims processed on or after 8/1/21.

Applicable programs: Covered California/Individual and Family Plan, Commercial, and Medi-Cal

Acupuncture

Limits: VHP is allowing 24 visits per calendar year. There are no age or diagnosis limits. For Medi-Cal members, the two-visit-per-month limit is no longer applicable.

Prior Authorization: For contracted providers, the first 12 visits do not require prior authorization. Starting with the 13th visit, prior authorization is required.

Coding: Reimbursable codes include the following: 97810, 97811, 97813, 97814. Any other services billed, e.g., office visits, x-rays, therapies, etc., will not be reimbursed and may be denied.

Member Cost Share: For Covered California/Individual and Family Plan and Commercial members, deductibles, coinsurance, and copayments may apply. Deductibles, coinsurance and copayments can be \$0 (no charge). Refer to the Summary of Benefits/Evidence of Coverage documentation for specific amounts.

Chiropractic

Limits: VHP is allowing 24 visits per year each year. There are no age or diagnosis limits. For Medi-Cal members, the two-visit-per-month limit is no longer applicable.

Prior Authorization: For contracted providers, the first 12 visits do not require prior authorization. Starting with the 13th visit, prior authorization is required.

Coding: Reimbursable codes include the following: 98940, 98941, 98942, 98943. Any other services billed, e.g., office visits, x-rays, therapies, etc., will not be reimbursed and may be denied.

Member Cost Share: For Commercial members, copayments may apply. Refer to the Summary of Benefits/Evidence of Coverage documentation for specific amounts.

Note: Chiropractic services remain as not a covered benefit for Covered California/Individual and Family Plan.

Acupuncture/Chiropractic Benefits Update – Effective 8.1.21

Program	Specialty	Current Benefit	Updated Benefit
Commercial	Acupuncture	<ul style="list-style-type: none"> • Auth required • \$10 copay applies per visit • CPTs: 97810, 97811, 97813, 97814, 99201-99215 	<p>PAR: First 12 visits per calendar year no auth. 13+ visits auth required.</p> <p>NON PAR: Auth required</p> <ul style="list-style-type: none"> • \$10 copay applies per visit • CPTs: 97810, 97811, 97813, 97814 • No E&M codes
Commercial	Chiropractic	<p>PAR: First 20 visits no auth; 21+ visits auth required</p> <p>NON PAR: Auth required</p> <ul style="list-style-type: none"> • \$10 copay applies per visit • CPTs: 98940-98943, 98925-98929, 99201-99215 	<p>PAR: First 12 visits per calendar year no auth. 13+ visits auth required.</p> <p>NON PAR: Auth required</p> <ul style="list-style-type: none"> • \$10 copay applies per visit • CPTs: 98940-98943 • No E&M codes
Medi-Cal	Acupuncture	<ul style="list-style-type: none"> • Auth required • 2 visits per rolling month • CPTs: 97810, 97811, 97813, 97814 	<p>PAR: First 12 visits per calendar year no auth. 13+ visits auth required.</p> <p>NON PAR: Auth required</p> <ul style="list-style-type: none"> • No service limits • CPT's: 97810, 97811, 97813, 97814
Medi-Cal	Chiropractic	<p>PAR: Members < 21 no auth required</p> <p>NON PAR: Members < 21 auth required</p> <ul style="list-style-type: none"> • 2 visits per rolling month • CPTs: 98940-98943 • Members 21 and older not covered 	<p>PAR: First 12 visits per calendar year no auth. 13+ visits auth required.</p> <p>NON PAR: Auth required</p> <ul style="list-style-type: none"> • No service limits • No age limits • CPTs: 98940-98943
CoCa/IFP	Acupuncture	<ul style="list-style-type: none"> • Auth required • No deductible; copay applies • CPTs: 97810, 97811, 97813, 97814, 99201-99215 	<p>PAR: First 12 visits per calendar year no auth. 13+ visits auth required.</p> <p>NON PAR: Auth required</p> <ul style="list-style-type: none"> • No deductible; copay applies • CPTs: 97810, 97811, 97813, 97814 • No E&M codes
CoCa/IFP	Chiropractic	Not covered	No change

