




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, visit us at [www.valleyhealthplan.org](http://www.valleyhealthplan.org) or call 1-888-421-8444. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary> or <https://www.dol.gov/ebsa/healthreform> or call 1-888-421-8444 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	\$0	See the Common Medical Events chart below for your costs for services this <a href="#">plan</a> covers.
Are there services covered before you meet your <a href="#">deductible</a> ?	Not Applicable.	This <a href="#">plan</a> does not have a <a href="#">deductible</a> . See the chart starting on page 2 for other costs for services this <a href="#">plan</a> covers. See a list of covered <a href="#">preventive</a> services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . Includes ACA preventive care requirements <a href="http://www.ncsl.org/research/health/american-health-benefit-exchanges-b.aspx">http://www.ncsl.org/research/health/american-health-benefit-exchanges-b.aspx</a>
Are there other <a href="#">deductibles</a> for specific services?	No.	There are no other <a href="#">deductibles</a> for specific services. See the chart starting on page 2 for other costs for services this <a href="#">plan</a> covers.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	For <a href="#">network providers</a> \$4,500 individual/\$9,000 family	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met. Copays and <a href="#">coinsurance</a> amount that you pay for covered services applies towards your annual maximum out-of-pocket expense.
What is not included in the <a href="#">out-of-pocket limit</a> ?	<a href="#">Copayments</a> for certain services, <a href="#">premiums</a> , <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward <a href="#">the out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes. See <a href="#">Valley Health Plan Provider Search</a> or call 1-888-421-8444 for a list of <a href="#">network providers</a> .	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	Yes.	This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's office</a> or <a href="#">clinic</a>	Primary care visit to treat an injury or illness	\$15/visit	Not covered	None
	<a href="#">Specialist</a> visit	\$30/visit	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Preventive care/screening/immunization</a>	No charge	Not covered	None. You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	Lab – \$15/visit	Not covered	None
	Imaging (CT/PET scans, MRIs)	X-ray – \$30/visit	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
If you need drugs to treat your illness or condition More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.valleyhealthplan.org">www.valleyhealthplan.org</a>	Imaging (CT/PET scans, MRIs)	\$75/visit	Not covered	Prescriptions filled at an <a href="#">Out-of-network Pharmacy</a> are covered if related to care for a medical emergency or urgently needed care. If your prescription is not listed on the <a href="#">formulary</a> , prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services. <u>Retail</u> : Up to 90-day supply for Generic and Brand drugs <u>Mail Order</u> : Up to 90-day supply for Generic and Brand Maintenance drugs
	Generic drugs	\$7 <a href="#">copay</a> /prescription <u>Retail/Mail Order</u>	Not covered	
	Preferred brand drugs	\$16 <a href="#">copay</a> /prescription <u>Retail/Mail Order</u>	Not covered	
	Non-preferred brand drugs	\$25 <a href="#">copay</a> /prescription. <u>Retail/Mail Order</u>	Not covered	
	<a href="#">Specialty drugs</a>	10% up to \$250 per script <u>Retail/Mail Order</u>	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$75/visit	Not covered	Prior written authorization is required. Charges may incur with no prior authorization.
	Physician/surgeon fees	\$20/visit	Not covered	

[\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.valleyhealthplan.org](http://www.valleyhealthplan.org).]

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need immediate medical attention	<a href="#">Emergency room care</a>	Facility - \$150/visit Physician – No charge	Facility-\$150/visit Physician – No charge	None
	<a href="#">Emergency medical transportation</a>	\$150/transport	\$150/transport	None
	<a href="#">Urgent care</a>	\$15/visit	\$15/visit. Not covered inside service area.	Urgent care services at Non-Plan Providers within the Service Area must be Prior Authorized before services are rendered or you may be financially responsible for all charges.
If you have a hospital stay	Facility fee (e.g., hospital room)	\$225 per day up to 5 days	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	Physician/surgeon fees	No charge	Not covered	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$15/visit	Not covered	Prior written authorization may be required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
		Other outpatient services \$15/visit		
	Inpatient services	Facility - \$225 per day up to 5 days	Not covered	
		Physician - No charge		
If you are pregnant	Office visits	No charge	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	Childbirth/delivery professional services	No charge	Not covered	
	Childbirth/delivery facility services	\$225 per day up to 5 days	Not covered	
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	\$20/visit	Not covered	100 days/year. Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Rehabilitation services</a>	\$15/visit	Not covered	Includes physical therapy, speech therapy, and occupational therapy. Prior written authorization is required. If you do not get
	<a href="#">Habilitation services</a>	\$15/visit	Not covered	

[\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.valleyhealthplan.org](http://www.valleyhealthplan.org).]

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
				<a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Skilled nursing care</a>	\$125 per day up to 5 days	Not covered	100 days/calendar year. Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Durable medical equipment</a>	10% <a href="#">coinsurance</a>	Not covered	Prior written authorization is required. If you do not get <a href="#">preauthorization</a> , you may be financially responsible for the full cost of such services.
	<a href="#">Hospice services</a>	No charge	Not covered	None
<b>If your child needs dental or eye care</b>	Children's eye exam	No charge	Not covered	Coverage limited to one exam per year.
	Children's glasses	No charge	Not covered	Coverage limited to one pair of glasses per year (or contact lenses in lieu of glasses).
	Children's dental check-up	No charge	Not covered	None

### Excluded Services & Other Covered Services:

#### Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- |  |   |  |
|--|---|--|
| <ul style="list-style-type: none"> <li>• Chiropractic care</li> <li>• Cosmetic surgery</li> <li>• Dental care (Adult)</li> <li>• Hearing aids</li> </ul> | <ul style="list-style-type: none"> <li>• Infertility treatment</li> <li>• Long-Term care</li> <li>• Non-emergency care when traveling outside the U.S.</li> </ul> | <ul style="list-style-type: none"> <li>• Nutritional Counseling</li> <li>• Private-duty nursing</li> <li>• Routine Eye Care (Adult)</li> <li>• Weight loss programs</li> </ul> |
|--|---|--|

#### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• Acupuncture</li> </ul> | <ul style="list-style-type: none"> <li>• Bariatric surgery</li> <li>• Routine foot care with limits</li> </ul> |
|---|--|

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: California, California Department of Managed Health Care at 1-888-466-2219 or TDD line 1-877-688-9891 for the hearing and speech impaired or [www.dmhc.ca.gov](http://www.dmhc.ca.gov). and/or or call your contact state insurance at 1-800-927-HELP (4357) or [the Department of Labor's Employee Benefits Security Administration https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa](https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa), Office of Personnel Management Multi State Plan Program <https://www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/> Other coverage options may be available to you too, including buying individual

[\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.valleyhealthplan.org](http://www.valleyhealthplan.org).]

insurance coverage through California's Health Insurance Marketplace, Covered California, at 1-800-300-1506 or [www.coveredca.com](http://www.coveredca.com). [Health Insurance Marketplace](#) for more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Department of Managed Health Care (DMHC) Consumer Help-Line at 1-888-466-2219.

**Does this [plan](#) provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this [plan](#) meet Minimum Value Standards? Yes.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

### Language Access Services:

#### Getting help in other languages

**ATTENTION:** If you speak another language, language assistance services, free of charge, are available to you. Call 1.888.421.8444 (California Relay Service (CRS) 711).

#### **Español (Spanish)**

**ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.888.421.8444 (California Relay Service (CRS) 711).

#### **Tiếng Việt (Vietnamese)**

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1.888.421.8444 (California Relay Service (CRS) 711).

#### **Tagalog (Filipino)**

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1.888.421.8444 (California Relay Service (CRS) 711).

#### **한국어 (Korean)**

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1.888.421.8444 (California Relay Service (CRS) 711) 번으로 전화해 주십시오.

#### **繁體中文 (Chinese)**

**注意:** 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1.888.421.8444 (California Relay Service (CRS) 711)。

#### **Հայաստանի (Armenian)**

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության

[\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.valleyhealthplan.org](http://www.valleyhealthplan.org).]

ծառայություններ: Ձանգահարեք 1.888.421.8444 (California Relay Service (CRS) 711):

**Русский (Russian)**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.888.421.8444 (California Relay Service (CRS) 711).

**فارسی (Farsi)**

هجوته: اگر به زبان فارسی وگتفگی مکنید، تسهیلات زبانی بصورت رایگان برای امشد فراهم می باشد. با 1.888.421.8444 (California Relay Service (CRS) 711) تماس بگیرید.

**日本語 (Japanese)**

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。

1.888.421.8444 (California Relay Service (CRS) 711) まで、お電話にてご連

**Hmoob (Hmong)**

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1.888.421.8444 (California Relay Service (CRS) 711).

**ਪੰਜਾਬੀ (Punjabi)**

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ।  
1.888.421.8444 (California Relay Service (CRS) 711) 'ਤੇ ਕਾਲ ਕਰੋ।

**العربية (Arabic)**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 888.421.8444.1  
(California Relay Service (CRS) 711)

**हिंदी (Hindi)**

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।  
1.888.421.8444 (California Relay Service (CRS) 711) पर कॉल करें।

**ภาษาไทย (Thai)**

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1.888.421.8444  
(California Relay Service (CRS) 711).

**ខ្មែរ (Cambodian)**

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ  
ក៏អាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1.888.421.8444 (California Relay Service (CRS) 711)។

**ພາສາລາວ (Lao)**

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີ  
ພ້ອມໃຫ້ທ່ານ. ໂທ 1.888.421.8444 (California Relay Service (CRS) 711).



**PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.



## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist](#) copayment \$30
- Hospital (facility) copayment \$225/day
- Other (blood work) copayment \$15

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,690</b>
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In this example, Peg would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$0
<a href="#">Copayments</a>	\$500
<a href="#">Coinsurance</a>	\$30
<i>What isn't covered</i>	
Limits or exclusions	\$60
<b>The total Peg would pay is</b>	<b>\$590</b>

### Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist](#) copayment \$30
- Hospital (facility) copayment \$225/day
- Other (blood work) copayment \$15

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
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In this example, Joe would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$0
<a href="#">Copayments</a>	\$600
<a href="#">Coinsurance</a>	\$80
<i>What isn't covered</i>	
Limits or exclusions	\$20
<b>The total Joe would pay is</b>	<b>\$700</b>

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist](#) copayment \$30
- Hospital (facility) copayment \$225/day
- Other (*x-ray*) copayment \$30

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
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In this example, Mia would pay:

<i>Cost Sharing</i>	
<a href="#">Deductibles</a>	\$0
<a href="#">Copayments</a>	\$600
<a href="#">Coinsurance</a>	\$40
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$640</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.