


VHP Access QSG - Guest Access


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Guest Claims Lookup

1. Launch the [VHP Access portal](#).
2. Select the **Check Claims Status** activity from the VHP Access Login screen.
3. Enter in you Provider NPI or Vendor Tax ID Number in the **“Who submitted the claim”** section.
4. In the **“What were the claim details”** section, enter in one of the following: Claim ID + Billed Amount, Claim ID + Earliest Date of Service, or Billed Amount + Earliest Date of Service fields.
5. Enter the member ID + member date of birth in the **“Who was the Claim for”** section.
6. Complete the “I’m not a robot” activity and click  **Search**.
7. If all information was entered correctly, you will now be able to see the claims’ status as a Guest.

VHP Access Epic


Find a Claim 

Use this page to check on the status of a submitted claim. We'll need a few pieces of information to narrow down your search.
To securely view additional claim details, please [log in](#)


1 Who submitted the claim?
Enter one of the following:
A) Provider NPI
B) Vendor Tax ID


Provider NPI
Vendor Tax ID

2 What were the claim details?
Enter one of the following:
A) ID + Earliest Date of Service
B) ID + Billed Amount
C) Billed Amount + Earliest Date of Service

ID
Billed Amount
Earliest Date of Service 

3 Who was the claim for?
Enter one of the following:
A) Member ID + Date of Birth

Member ID
Date of Birth 

I'm not a robot 
reCAPTCHA
[Privacy - Terms](#)



To securely view additional claim details, please [log in](#)

Claim #3742

Billed Amount **\$200.00**

Net Payable **\$92.57**



Payment Processed

Claim status date: 10/27/22

Check Information

Check Number	Check Date	Paid to	Amount
10026	10/27/22	Vendor	\$172.69

Additional Information

Claim Type
CMS

Date Received
10/25/22

Service Dates
10/23/22

Patient Total
\$20.00

Vendor
MC JUNO PROFESSIONAL SERVICES

Provider
Walt Whitecoat



To securely view additional claim details, please [log in](#)

Claim #3730

Billed Amount **\$100.00**



Processing

Claim status date: 10/27/22

Additional Information

Claim Type
CMS

Date Received
10/23/22


Service Dates
10/23/22

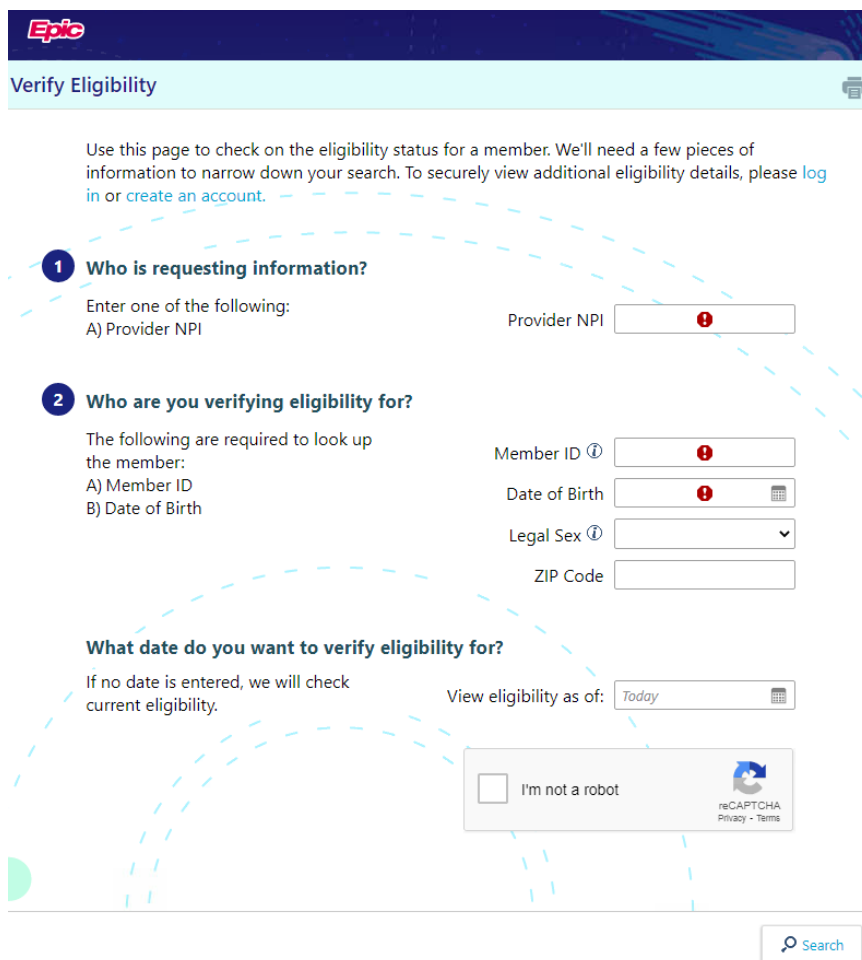
Vendor
MC JUNO PROFESSIONAL SERVICES

Provider
Walt Whitecoat

Place of Service
A IS FOR APPLE

Guest Eligibility Lookup

1. Launch the [VHP Access portal](#).
2. Select the **Verify Eligibility Status** activity from the VHP Access Login screen.
3. Enter in you Provider NPI or Vendor Tax ID Number in the **“Who is requesting information”** section.
4. In the **“Who are you verifying eligibility for”** section, enter in the Member’s Member ID, Date of Birth, Legal Sex, and Zip Code.
5. Enter in a date in which you are verifying the Member’s eligibility for.
6. Complete the “I’m not a robot” activity and click  **Search**.
7. If all information was entered correctly, you will now be able to see the Member’s eligibility as a Guest.



Epic

Verify Eligibility

Use this page to check on the eligibility status for a member. We'll need a few pieces of information to narrow down your search. To securely view additional eligibility details, please [log in](#) or [create an account](#).

1 Who is requesting information?
Enter one of the following:
A) Provider NPI

Provider NPI

2 Who are you verifying eligibility for?
The following are required to look up the member:
A) Member ID
B) Date of Birth

Member ID


Date of Birth

Legal Sex

ZIP Code

What date do you want to verify eligibility for?
If no date is entered, we will check current eligibility.

View eligibility as of:

I'm not a robot 

reCAPTCHA
Privacy - Terms

Verify Eligibility > Eligibility Report



To securely view additional eligibility details, please [log in](#)

 Active	SCC Commercial Classic VALLEY HEALTH PLAN - SC COUNTY COMM CLASSIC Member: Apple, Aaron Relationship to Subscriber: Self		Corporation COUNTY OF SANTA CLARA	PCP Jean Philippe M Abraham
	Effective 10/21/2021 - onward	Member ID 4868935	Division COUNTY OF SANTA CLARA COMMERCIAL CLASSIC	
	Line of business Commercial - Classic			

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