




COUNTY OF SANTA CLARA
Behavioral Health Services
Supporting Wellness and Recovery

MEMORANDUM

TO: BHSD Staff

FROM: Courtney Gray, Quality Director DocuSigned by:
Courtney Gray
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RE: Enhanced Searchable On-line Provider Directory

DATE: May 24, 2024

Summary

As of April 17, 2024, the on-line searchable directory for Substance Use Treatment Services (SUTS) is live. As you know, the Mental Health on-line provider directory launched in August 2023. This enhancement to integrate SUTS with the web application used for the Mental Health Provider Directory will allow one central location for searching providers in the BHSD network.

The searchable directory provides flexibility to search by specific parameters, i.e. provider agency level, practitioner level, geographic location, and languages. It is encouraged to use this resource in your daily work. In addition, that any professional or agency who makes referrals also use the provider directory to ensure beneficiaries have access to a diverse range of practitioners, geographic options (including telehealth), languages and additional support services/resources.

The current 274 network adequacy report will be the source of data for the monthly updates to the provider directory. [Behavioral Health Services provider directories | Behavioral Health Services | County of Santa Clara \(santaclaracounty.gov\)](#)

In addition, the translated PDF versions of the directories are also available on the BHSD website. BHSD does not recommend that the directories are printed as they are frequently updated.

Two office hour sessions will be available to review the on-line provider directory. Please see schedule below:

5/30/24 from 2pm – 3pm

[Join the meeting now](#)

Meeting ID: 270 596 716 392

Passcode: h4QVkd

Dial in by phone



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[Find a local number](#)
Phone conference ID: 334 035 725#

5/31/24 from 830am-930am

[Join the meeting now](#)
Meeting ID: 227 038 107 878
Passcode: RK7DPC

Dial in by phone

[+1 408-791-0743](tel:+14087910743), [517792972#](tel:+14087910743517792972) United States, San Jose
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If you have any questions, please contact the BHSD Provider Relations Operations team by email BHSDBusinessOffice@hhs.sccgov.org