

County of Santa Clara

Consumer and Environmental Protection Agency
Integrated Waste Management Services



1553 Berger Drive
Building 1, Second Floor
San Jose, CA 95112
(408) 282-3180
www.ReduceWaste.org

Esta carta está disponible en español visitando ReduceWaste.org/East2024
Bức thư này có sẵn bằng tiếng Tây Ban Nha bằng cách truy cập ReduceWaste.org/East2024
This letter is available in English by visiting ReduceWaste.org/East2024

October 24, 2024

NOTICE OF PUBLIC HEARING: POSSIBLE GARBAGE, RECYCLING, AND ORGANICS COLLECTION RATE CHANGES FOR UNINCORPORATED GARBAGE DISTRICT EAST

Dear Property Owner/Resident:

A Public Hearing regarding a service rate adjustment for your garbage, recycling, and organics collection services will be held by the County of Santa Clara Board of Supervisors on **December 10, 2024**, no earlier than 9:30AM. The Public Hearing will be in the Board Chambers, located at 70 W. Hedding Street, San Jose, CA 95112.

The current Franchise Agreement and rates for your service area expire on June 30, 2025. The proposed rates pay for garbage, recycling, organics collection, bulky goods collection, motor oil and oil filter recycling, drop-off events, landfill vouchers, household hazardous waste appointments, edible food recovery, composting, and other waste prevention programs.

An in-person community meeting will be held in November to provide more information on the proposed changes. Please visit ReduceWaste.org/East2024 or call 408-282-3180 for more information about the community meeting or proposed rate changes. A recording of the community meeting will also be available on the website after the in-person meeting.

If the Board of Supervisors approves the proposed service provider’s rates at its meeting on **December 10, 2024**, new rates will begin on July 1, 2025 and will be included in your billing statement beginning July 1, 2025. The schedule below shows **the maximum possible initial rates for your Garbage District. Actual rates may be lower.**

Annual rate adjustments to the initial rates are based on a formula using the Consumer Price Index (CPI) change established by the Bureau of Labor Statistics and are capped at a 5% increase per year. These increases will begin on July 1, 2026.

The following service changes/enhancements are reflected in the rates proposed:

- Addition of one free bulky goods collection per year;
- One waste drop-off event and one landfill voucher for disposal of large items and limited e-waste annually;
- Cleaner waste hauling vehicles that meet new California Clean Air Standards; and
- Additional support for recycling and composting required under SB 1383 the new state law for mandatory organics recycling.

Proposed Single-Family Residential Rates as of July 1, 2025

Container Size	District East Flat Land	District East Flat Land, Low-Income*	District East Hard to Serve**	District East Hard to Serve**, Low Income*
20-gallon cart	\$47.36	\$28.42	\$55.03	\$33.02
32-gallon cart	\$48.92	\$29.35	\$56.89	\$34.13
64-gallon cart	\$90.46	\$54.28	\$104.02	\$62.41

* Low-Income Rates are 60% less than the proposed rate and can be applied to customers who qualify for PG&E’s California Alternate Rates for Energy (CARE) Program. **To see if you qualify:**

- Please call 1-866-743-2273,
- Email CAREandFERA@pge.com,
- Or Visit <https://www.pge.com/en/account/billing-and-assistance/financial-assistance/california-alternate-rates-for-energy-program.html>

** Hard to serve means a service location whose regular collection of Garbage, Recyclable Materials, and/or Organics requires the use of a smaller truck due to difficult collection conditions such as weight restrictions on access roads/bridges and winding/narrow roads that a standard collection vehicle cannot navigate.

Proposed Commercial and Multi-Family Residential Rates as of July 1, 2025

Number of Pick-ups per week	1 Cart	2 Carts	3 Carts	4 Carts	5 Carts
1	\$117.08	\$236.31	\$353.38	\$470.51	\$587.60
2	\$244.73	\$493.86	\$738.58	\$983.38	\$1,228.11
3	\$361.81	\$730.17	\$1,091.97	\$1,453.91	\$1,815.76
4	\$478.91	\$966.46	\$1,445.36	\$1,924.43	\$2,403.34
5	\$595.99	\$1,202.75	\$1,798.74	\$2,394.96	\$2,990.95
6	\$713.10	\$1,439.07	\$2,152.13	\$2,865.47	\$3,578.56

Number of Pick-ups per week	6 Carts	7 Carts	8 Carts	9 Carts	10 Carts
1	\$704.69	NA	\$938.86	NA	NA
2	\$1,472.75	NA	\$1,962.19	NA	NA
3	\$2,177.43	NA	\$2,901.07	NA	NA
4	\$2,882.10	NA	\$3,839.91	NA	NA
5	\$3,586.77	NA	\$4,778.76	NA	NA
6	\$4,291.44	NA	\$5,717.63	NA	NA

Number of Pick-ups per week	1 Cu Yd	1.5 Cu Yd	2 Cu Yd	3 Cu Yd	4 Cu Yd	6 Cu Yd	8 Cu Yd
Every 2 weeks	NA	NA	NA	NA	NA	NA	NA
1	\$279.45	\$328.78	\$386.79	\$604.61	\$806.72	\$1,179.05	\$1,650.64
2	\$538.03	\$632.96	\$744.66	\$1,158.34	\$1,530.71	\$2,275.35	\$3,185.50
3	\$793.02	\$931.87	\$1,096.32	\$1,716.87	\$2,275.35	\$3,319.93	\$4,647.94
4	\$1,044.68	\$1,229.01	\$1,445.90	\$2,258.82	\$2,999.32	\$4,680.03	\$6,552.05
5	\$1,300.22	\$1,529.68	\$1,799.60	\$2,811.10	\$3,723.27	\$5,475.33	\$7,665.48
6	\$1,560.25	\$1,835.60	\$2,159.54	\$3,373.33	\$4,467.90	\$6,570.39	\$9,198.55

*cu yd = Cubic Yard.

If you wish to protest the proposed changes noted above, the County of Santa Clara Integrated Waste Management Services **must receive your written protest no later than 5:00 p.m. on December 9, 2024.** In order to be counted under Proposition 218, protest letters **must include the date, your name, address, city, zip code, and an indication of what you are protesting.** Protest letters that are incomplete or are not received by the deadline cannot be counted.

Mail to:	Email:
Integrated Waste Management Services 1553 Berger Drive, Building #1, 2 nd floor San Jose, CA 95112	SCCReduce.Waste@cep.sccgov.org