



COUNTY OF SANTA CLARA  
**Behavioral Health Services**  
Supporting Wellness and Recovery

## MEMORANDUM

TO: BHSD County Clinics

FROM: Sherri Terao, Ed.D., Director of Behavioral Health Services

DocuSigned by:  
*Sherri Terao*  
DAB699BA2A1544D...

RE: Mental Health Searchable On-line Provider Directory

DATE: August 11, 2023

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A web application for the Mental Health Provider Directory has been developed to provide an on-line searchable directory of the mental health provider network. This electronic form of the provider directory is a DHCS requirement and will be updated monthly to reflect the active status of the mental health provider network. The searchable directory provides flexibility to search by specific parameters, i.e. provider agency level, practitioner level, geographic location, and languages.

The data source of the updates will come from the monthly 274 network adequacy reporting. The on-line directory will be available on the BHSD website on August 11, 2023. [Provider Directory - Behavioral Health Services \(sccgov.org\)](#)

In addition, the PDF versions of the directory which includes the translations will still be available on the BHSD website. [Behavioral Health Services Provider Directories - Behavioral Health Services - County of Santa Clara \(sccgov.org\)](#) BHSD does not recommend that these are printed and kept as they are not as update to date as the on-line version.

In alignment of the transition to the monthly 274 process, the Drug Medi-Cal Organized Delivery System (DMC-ODS) providers will be included in the searchable on-line directory in early 2024. The current DMC-ODS provider directory is still available on the BHSD website as PDF versions which include translations. [Behavioral Health Services Provider Directories - Behavioral Health Services - County of Santa Clara \(sccgov.org\)](#)

Office hours will be available to review the on-line provider directory. Please see schedule below.

**8/15/23 from 930am – 10am**

Microsoft Teams meeting

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COUNTY OF SANTA CLARA  
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**8/16/23 from 3pm – 330pm**

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**8/22/23 from 1030am – 11am**

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**8/22/23 from 4pm – 430pm**

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COUNTY OF SANTA CLARA  
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If you have any questions, please contact the BHSD Business Office

[BHSDBusinessOffice@hhs.sccgov.org](mailto:BHSDBusinessOffice@hhs.sccgov.org)