

Service Comparison: Targeted Case Management (TCM), Intensive Care Coordination (ICC), Intensive Home Based Services (IHBS) and Therapeutic Behavioral Services (TBS)

	Targeted Case Management (TCM)	Intensive Care Coordination (ICC)
Definition	TCM consists of services to assist a beneficiary in gaining access to needed medical, educational, social, prevocational, vocational, rehabilitative, or other community services.	ICC is Targeted Case Management service intended for children and youth with more intensive needs who could be effectively serve in the home and community.
Service distinctions	<ul style="list-style-type: none"> Do not involve a Child and Family Team (CFT) Case Manager must complete a periodic reassessment at least every six months 	<ul style="list-style-type: none"> Must be provided in accordance with the Integrated Core Practice Model (ICPM) Involve a Child and Family Team (CFT) to provide feedback and recommendations to guide the provision of ICC services Involve an ICC coordinator Facilitate implementation of the cross-system/multi-agency collaborative services approach described in the ICPM
Population	<ul style="list-style-type: none"> Medi-Cal beneficiaries in one of the following groups: <ul style="list-style-type: none"> Under the age of 21 Medically fragile At risk of institutionalization In jeopardy of negative health or psycho-social outcomes With a communicable disease Individuals in these group must meet medical necessity as clinically specified in their assessment: <ul style="list-style-type: none"> At high risk for medical compromise due to condition(s) specified in the State Plan In need of assistance in accessing necessary medical, social, educational, or other services Without comprehensive case management provided by any other publicly funded program 	<ul style="list-style-type: none"> Full scope Medi-Cal beneficiaries Under the age of 21 SMHS is medically necessary
Service components or activities	<ul style="list-style-type: none"> Comprehensive assessment and periodic reassessment of individual needs Development of a specific care plan Referral and related activities to ensure beneficiary access to service and the service delivery system Monitoring of the beneficiary's progress and follow-up activities 	<ul style="list-style-type: none"> Planning and assessment of strengths and needs Service planning and implementation Monitoring to evaluate the effectiveness of the plan and assess circumstances and resources Adaptation and rework of the plan, as needed Development of a transition plan when the plan goals of child/youth have been achieved
Service settings	<ul style="list-style-type: none"> Clinic Community 	<ul style="list-style-type: none"> Community Hospital Group home Psychiatric health/community treatment facility Other congregate or institutional placement

	Intensive Home Based Services (IHBS)	Therapeutic Behavioral Services (TBS)
Definition	<p>IHBS are individualized, strength-based interventions designed to ameliorate mental health conditions that interfere with a child/youth's functioning.</p> <p>IHBS services are aimed at helping the child or youth build skills necessary for successful functioning in the home and community and improving the child or youth's family ability to help the child or youth successfully function in the home and community.</p>	<p>TBS is a one-to-one, brief behavioral mental health service targeting 1-2 challenging behaviors.</p> <p>TBS can help children or youth and parents or caregivers, foster parents, group home staff, and school staff learn ways of reducing and managing challenging behaviors as well as strategies and skills to increase the kinds of behavior that will allow children/youth to be successful in their current environment.</p> <p>TBS is designed to help children or youth and parents or caregivers manage these behaviors utilizing short-term, measurable goals based on the needs of the child or youth and family.</p>
Service distinctions	<ul style="list-style-type: none"> • Must be provided in conjunction with ICC and involve a CFT • Must be provided in accordance with ICPM 	<ul style="list-style-type: none"> • One-to-one • Short-term and intensive • Individualized specific to the child/youth's mental health needs • Targets one or more behaviors • Must be provided in conjunction with another SMHS
Population	<ul style="list-style-type: none"> • Full scope Medi-Cal beneficiaries • Under the age of 21 • SMHS is medically necessary • Must be receiving ICC services 	<ul style="list-style-type: none"> • Full scope Medi-Cal beneficiaries • Under the age of 21 • With serious emotional challenges • Must be receiving SMHS • At risk of out-of-home placement • In need of support to transition to home or lower level of placement
Service components or activities	<ul style="list-style-type: none"> • Planning and assessment of strengths and needs • Service planning and implementation • Medically necessary, skill-based interventions for the remediation of behaviors or improvement of symptoms • Development of functional skills to improve self-care, self-regulation, or other functional impairments • Therapy and rehabilitation • Collateral 	<ul style="list-style-type: none"> • Functional analysis behavioral assessment • Service planning and implementation • Therapeutic behavioral support services • Case management • One-to-one behavioral interventions to minimize challenging behaviors and to increase social and community competencies • Collateral
Service settings	<p>Provided in any setting where child/youth is naturally located:</p> <ul style="list-style-type: none"> • Home or home-like setting • Community • School <p>Available whenever needed including weekends and evenings</p>	<p>Provided in settings where behaviors are problematic:</p> <ul style="list-style-type: none"> • Home or home-like setting • Community • School <p>Available whenever needed including weekends and evenings</p>

References: 1. [DHCS TCM Provider Manual](#); 2. [DHCS Medi-Cal Specialty Mental Health Billing Manual](#); 3. [DHCS Medi-Cal Manual for ICC, IHBS and TFC Services](#); 4. [CSC BHSD Clinical Practice Guidelines](#)