



DATE: April 11, 2025

TO: Short-Doyle/Mental Health Services Act Outpatient Adult Mental Health Providers

FROM: Brian Wagner, BHSD Director of Analytics and Reporting 

RE: ANSA Roll-Out (5/1/25 Go-Live) Update

Dear County Contracted Providers:

This memo serves as an update with brief additional information on the topic of implementation of the ANSA (Adult Needs & Strengths Assessment). Please reference previous memos located on the BHSD website at <https://bhdp.santaclaracounty.gov/memos-bhds-executive-office>. Specifically:

- “Adult and Older Adult Outcomes Tool for Mental Health Programs” dated August 8, 2024;
- “Training on ANSA Outcomes Tool for Mental Health Programs” dated February 7, 2025.

As noted, ANSA data will be completed in myAvatar (the County’s Electronic Health Record system) and, as described in the training announcement email the Go-Live date for ANSA is **5/1/25**.

The data will be entered into the County’s myAvatar web-based portal “PCNX”. If there is any need to add staff permissions to the portal, please follow the normal process for requesting additional permissions in myAvatar.

BHSD will be hosting 2 sessions for CCPs to provide an overview of how to complete the ANSA in myAvatar PCNX. These sessions are optional; attached to the email sending this memo is a myAvatar PCNX ANSA Guide that can be provided to staff and will be uploaded to the EHR website. Clinical trainings for ANSA have been coordinated separately; these sessions are simply to demonstrate and walkthrough the form as it appears in myAvatar.

Adult Needs and Strengths Assessment (ANSA) myAvatar PCNX Overviews:

- 04/24/25 Thursday: 10AM – 11AM
- 04/29/25 Tuesday: 2PM – 3PM

To sign up for these overviews, please register in sccLearn. Once registration is complete Zoom links will be sent. Reminder instructions for sccLearn:

- If you have a sccLearn account please use the following link [Sign In](#) to register for the training.
- If don’t have a sccLearn account please use the following link to [CREATE USER ACCOUNT](#)
- sccLearn resources: [Getting started with sccLearn | Behavioral Health Services | County of Santa Clara](#).



- If you need technical assistance, please call the TSS Help Desk at (408) 970-2222 or email us at LPTraining@hhs.sccgov.org.

If there are any questions or concerns regarding the form as we move into Go-Live (5/1/25) and beyond, feel free to email the BHSD EHR Team at: BHSD_EHR_info@hhs.sccgov.org.

Thank you,

DocuSigned by:
Brian Wagner 4/11/2025
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Brian Wagner,

Behavioral Health Services Department Director of Analytics & Reporting

Cc: Sherri Terao, Behavioral Health Services Department Director
Megan Wheelehan, Deputy Director
Courtney Gray, Quality Management Director
Margaret Obilor, Adult and Older Adult System Director
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Stephanie Macwhorter, SUTS Adult and Older Adult Director
Zelia Faria-Costa, Children, Youth, and Family System Director
Leilani Villanueva, Provider Relations Division Director