

Important Phone Numbers

Department of Family & Children's Services (DFCS) Oct 2024

Office Location	Phone Number	Email Address
373 W. Julian St Julian: Receptionist Lobby	(408) 501-6300	
Dependency Investigation (DI) Clerical	(408) 501-6400	If the case is in DI, call the number and ask for DI manager
7933 Wren Ave: Gilroy Reception Lobby:	(408) 758-3430	
CPS 24 Hour Child Abuse Reporting Hotline	(833) 722-5437 (KIDS)	
Educational Services Unit	(408) 501-6863	EdSU@ssa.sccgov.org
Nikki Becerra Case Discussion and Education Consultation	(408) 209-6973	nikki.becerra@ssa.sccgov.org
Aaron Durón County-Wide Early Learning South County:Morgan Hill & Gilroy	(408) 453-6823	aduron@sccoe.org
Bettina Martinez Alternative Education & Central San Jose:San Jose Unified, Luther Burbank, SCCOE, Charter Schools	(408) 453-6784	bemartinez@sccoe.org
Kurt McLachlan Intake / Dependency Investigation	(408) 501-6916	kmclachlan@sccoe.org
Liz Keshawarz East County: East Side Union HSD, Alum Rock, Berryessa, Evergreen, Franklin-McKinley, Oak Grove, Orchard, Mt. Pleasant	(408) 453-5804	lkeshawarz@sccoe.org
Sheila Diaz Out of County & North County: Palo Alto, Los Altos, Mtn View Whisman, Mtn View-Los Altos, Milpitas	(408) 453-6805	sdiaz@sccoe.org
HOPSKIP Drive Transportation	(408) 501-6620	
Transition Coordinator Marie Canete	(408) 642-4450	marie.canete@hhs.sccgov.org
Post-Adoption Services & Adoption Assistance Program (AAP)	(408) 501-6303	
The Welcoming Center (TWC) 3165 Olin Avenue, San Jose, CA	(408) 404-5104	
725 E Santa Clara St 1st Floor, San Jose, CA 95112	Medical Clinic: (408) 977-4504	
	Mental Health Clinic: (408) 794-0580	
Resource Family Approval (RFA) Info & Classes	(408) 299-KIDS (5437)	
Child Care Assistance (for working caregivers)	(408) 271-7444	rfchildcare@ssa.sccgov.org
DFCS LGBTQ Youth Services	(408) 501-6889	kelly.cavolo@ssa.sccgov.org
Proof of Dependency Letters	(408) 501-6839	
Santa Clara County Social Services Agency For more information on available services please go to SCC Social Services Agency Website		https://socialservices.sccgov.org/home

Foster Care Eligibility

General Number	(408) 271-7400	
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For questring regarding resource parent reimbursements and Medi-Cal issues.

Visitation Center Locations

373 W. Julian St Julian: Visitation Center	SW1 will call caregiver to confirm	Contact Child's Social Worker
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Resource Advocacy Support Services (Seneca - RASS)

Jessie Eschman, Division Director	(415) 265-8458 cell	jessie_eschman@senecacenter.org
Alyssa Celeste Garcia, Program Supervisor	(669)250-9536 cell	alyssa_garcia@senecacenter.org
Alyssa Celeste Garcia, Resipte Coordinator	(669) 250-9536	alyssa_garcia@senecacenter.org
Roxana Garcia, Resource Family Advocate	(408) 642-0299	roxana_garcia@senecacenter.org
Mirian Salinas-Ticoulet, Resource Family Advocate	(669) 250-9666	mirian_st@senecacenter.org
Maria Gomez, Resource Family Advocate	(408) 313-7885	maria_gomez@senecacenter.org
Bryan Flores, Resource Family Advocate	(669) 282-2149	bryan_flores@senecacenter.org
Sarah Brohmer, Resource Family Advocate	(408) 385-6082	sarah_brohmer@senecacenter.org

After Hours Rapid Response Team	1-877-529-5720	
General Email for Team		Rass@senecacenter.org
Kinship, Adoptive and Foster Parent Adoption Association (KAFPA) www.kafpa.org		
General Line (including clothing closet)	(408) 501-6365	resourcecenter@kafpa.org
Denise Marchu - Executive Director	(408) 501-6369	denise@kafpa.org
KAFPA San Jose Resource Center 373 W. Julian St San Jose CA	(408) 501-6365	
Gilroy Family Resource Center 7933 Wren Ave., Gilroy CA	(408) 683-1223	
Medical & Mental Health Services		
Medical Emergencies	911	
Poison Control	1(800) 8-POISON or 1(800) 876-4766	
Santa Clara County Mental Health Services	1(800) 704-0900	Option 2 - Children w/MediCal
Pacific Clinic 24 hr. Mobile Crisis Team	(408) 379-9085	1-877-41-CRISIS
Alum Rock Mobile Crisis & Counseling	(408) 294-0579	
Provide crisis intervention and mental health stabilization services		
CHDP & Public Health Nurse (PHN, Main) Mail Health Contact form to 373 W. Julian St San Jose CA 95110	Tel: (408) 501-6669 Fax: (408) 792-1411	PHNemail@ssa.sccgov.org
To obtain Health Contact forms and locate doctors and dentists who accept Medi-Cal		
Dentists Who Accept Medi-Cal	(800) 322-6384	http://smilecalifornia.org/find-a-dentist/
Optometrists who Accept Medi-Cal	(800) 689-6669	
Early Start (0-3 Years Old)	(800) 404-5900	
First 5 Santa Clara County	(408) 260-3700	
Kidscope Assessment Center for Development	(408) 793-5959	
The Children's Health Counsel (CHC) Assessment Center for Development ages 0-18, individual, family, and group treatment services	(650) 326-5530	
Lice Clinics of America 7680 Monterey Rd #104 Gilroy	Please contact RASS Team *** Must be approved by RFA Manager - DFCS***	
San Andreas Regional Center (SARC)	(408) 374-9960	For children/youth w/ Dev. Delays
Valley Medical Center (VCM) will see w/o MediCal	1(888) 334-1000	
Branch Clinics Specializing in Foster Care		
South Valley Clinic, 7475 Camino Arroyo, Gilroy	1(888) 334-1000	
East Valley Clinic, 1993 McKee Road, San Jose	1(888) 334-1000	
Tully Clinic 500 Tully Road San Jose	1(888) 334-1000	
Fair Oaks Clinic 660 S. Fair Oaks Ave. Sunnyvale	(408) 992-4800	
Valley Health Center – Gilroy	1(888) 334-1000	
SPARK Clinic		
455 O'Connor Drive, Suite 350 San Jose CA	(669)-299-8888	
Transition Age Youth (TAY) Resources - age 15-24		
Custodian of Records	(408) 501-6899	specialservices@ssa.sccgov.org
Career Development Unit (CDU)	(408) 792-1750	cd�@ssa.sccgov.org
The HUB Resource Center 591 N. King Rd., San Jose	(408) 792-1750	The Hub is a youth-led and organized community center, dedicated to supporting current and former foster youth, ages 15-25, by providing a safe, welcoming center where foster youth feel a sense of belonging, empowerment, and are offered a variety of services by their peers and other caring community members.
Supplemental Nutritional Assistance Program (SNAP) Food Stamps	(408) 758-4100	
Independent Living Program (ILP) - ages 16-20	(408) 501-6866	ilpinfo@ssa.sccgov.org
Child Support	(866) 901-3212	
Non-Minor Dependent Re-Entry Number	(408) 472-7288 or (408) 793-8963	
New Hope For Youth Gang Prevention & Mentorship	(408) 271-7496	prodriguez@newhopeforyouth.org
Legal/Court-Related Resources		
Court Appointed Special Advocates (CASA)	(408) 416-0400	info@cadvocates.org

To obtain Health Contact forms and locate doctors and dentists who accept Medi-Cal		
Volunteers who advocate for children/youth in foster care		
Courthouse - Family Justice Center Courthouse	(408)792-4200	
201 N 1st St San Jose 95113		
Documentation (De Facto, JV-290, etc) 1st FL #12	M - F: 8:30 AM - 3 PM	
Family Court (4th Floor)	M - F: 8:30 AM - 4:30 PM	
Legal Advocates for Children and Youth (LACY)	(408) 280-2440	
Community Resources & Other Number		
Women, Infants & Children (WIC)	1-888-942-9675	
San Jose Downtown Office (Medical Plaza)	(408) 792-5101	
725 E. Santa Clara St., Suite 200, San Jose, CA 95112		
Bascom Office - Santa Clara Valley Med Center	(408) 792-5101	
2406 Clove Dr., T-41, San Jose, 95128		
Gadner WIC 160 E. Virginia St., San Jose 95112	(408)294-1323	
Gilroy VHC WIC 7475 Camino Arroyo, Gilroy, 95020	(888) 334-1000	
Gardner WIC 7526 Monterey St., Gilroy, 95020	(408)848-9400	
Indian Health Center Ceter WIC Sites	(408) 960-0900 (Main)	
1685 Westwood Dr Suite #4, San Jose, 95125		
1642 E. Capitol Expressway, San Jose, 95121		
327 Moffet Blvd Suite F, Mountain View, 94043		
Sunnyvale Site 660 S Fair Oaks Ave Sunnyvale, 94086	(408) 792-5101	
Other Resources		
LGBTQ Youth Space	(408) 343-7940	youthspace@fcservices.org
2-1-1 United Way 24 hr. info & referral services	211	
Parents Helping Parents (PHP)	(408) 727-5775	info@php.com
Juvenile Welfare Office of the Ombuds (JWOO)	(408) 993-4114	jwoombuds@ssa.sccgov.org
The Ombuds helps individuals navigate questions, and concerns about DFCS Services.		
Victim Witness Assistance Center	(408) 295-2656	
Help One Child	1-888-543-4673	
Crisis Support		
Pacific Clinic 24 hr. Mobile Crisis Team	(408) 379-9085 or 1-877-41-CRISIS	
Alum Rock Mobile Crisis & Counseling	(408) 294-0579	
Seneca Rapid Response Team	1-877-529-5720	
Family Urgent Response Team	1-833-939-3877	
After Hour Child Abuse and Neglect Center (CANC)	1-833-722-5437	