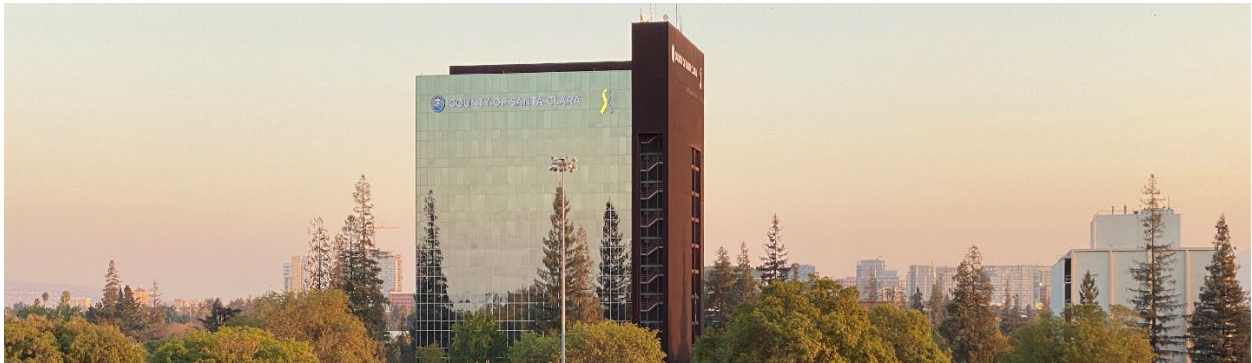


# County of Santa Clara, California



## Recovery Plan

# State and Local Fiscal Recovery Funds 2024 Report

**County of Santa Clara**  
**2024 Recovery Plan**

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# GENERAL OVERVIEW

## Executive Summary

The County of Santa Clara (County) received \$374,462,651 in American Rescue Plan Act (ARPA) funds. The County Board of Supervisors (BOS) approved on November 2, 2021, the County Administration’s strategic vision for the allocation of the ARPA funds that addressed equity and systemic public health and economic challenges, provided safety net services for the community, and supported the County’s continued pandemic response and economic recovery. The County leveraged these funds to protect the safety, health, and wellbeing of the 1.94 residents, communities, and businesses that call Santa Clara County home. The County focused specifically on assisting hard hit disadvantaged communities through programs that addressed homelessness, deeper levels of poverty, justice involved clients, unique immigrant needs, survivors of trauma, including domestic violence and hate crimes, whose conditions were further challenged by the pandemic and have historically faced health or economic disparities. This focus enabled the County to advance its equity goals.

- **Addressing equity and systemic public health and economic challenges:** Part of the County’s strategy was identifying gaps in the existing COVID-19 funding so that the ARPA funds can be focused on the hardest hit communities and families and used to assist individuals, groups and initiatives that other COVID-19 funding does not cover. More information on the County’s COVID-19 recovery revenue sources can be found on the County’s COVID-19 revenue dashboard located at [COVID-19 Revenue Tracking Dashboards](#). Elements of the County’s strategy was also focused on addressing disproportional public health and economic challenges on vulnerable populations, especially low-income workers and communities and people of color in disproportionately impacted areas.
- **Providing safety net services for the community:** The pandemic has placed a significant demand on County safety net services in the health and human services areas. As the safety net for the region, the County has expended \$1.33 billion through June 20, 2024, on its pandemic response. More information on the County’s COVID-19 response expenditures can be found on the County’s cost tracking dashboard located at: [COVID-19 Financial Tracking Dashboards](#). Present and future expenses would not be fully reimbursed by COVID-19 revenues and utilizing State and Local Fiscal Recovery Funds (SLFRF) under ARPA will allow the County to maintain necessary service levels. Some of these safety net services provided throughout the pandemic included vaccination and testing, monitoring the needs of vulnerable populations with a continuous assessment of trends and gaps, providing Isolation and Quarantine (IQ) support for housed and unhoused individuals and families, streamlining access to cash, utilities, rental and food assistance, and addressing the impacts to vulnerable and other populations disproportionately impacted by the pandemic, especially youth and the elderly.
- **Supporting the County’s continued pandemic response:** Another component of the County’s strategy was to plan for the inevitable future pandemic challenges. The pandemic and its effects will resonate throughout the community for many years to come, and most especially over the next year with current and future surges and variants. Although the County’s response operations started to wind down with the County and governor’s COVID-19 state of emergency having ended on February 28, 2023, the County continues to provide vaccination and testing opportunities, outreach and education for all age groups

on how to access these services, monitoring for variants, and preparing for future impacts on the County’s Health and Hospital System.

While having developed a robust COVID-19 response over the past four years, the most successful pandemic response of any large county in the nation with 96% of its residents vaccinated with at least one dose<sup>1</sup>, the County has managed to effectively maintain its normal operations that provides social services for children and families, permanent affordable housing, transitional homeless services, as well as many other programs and services including but not limited to medical and behavioral health, public safety and justice, land use including parks and recreation, and emergency services. More information on the County’s COVID-19 vaccine administration can be found on the County’s cost tracking dashboard located at:

[COVID Vaccinations Dashboard - Emergency Operations Center - County of Santa Clara \(sccgov.org\)](https://www.sccgov.org/covid-vaccinations)

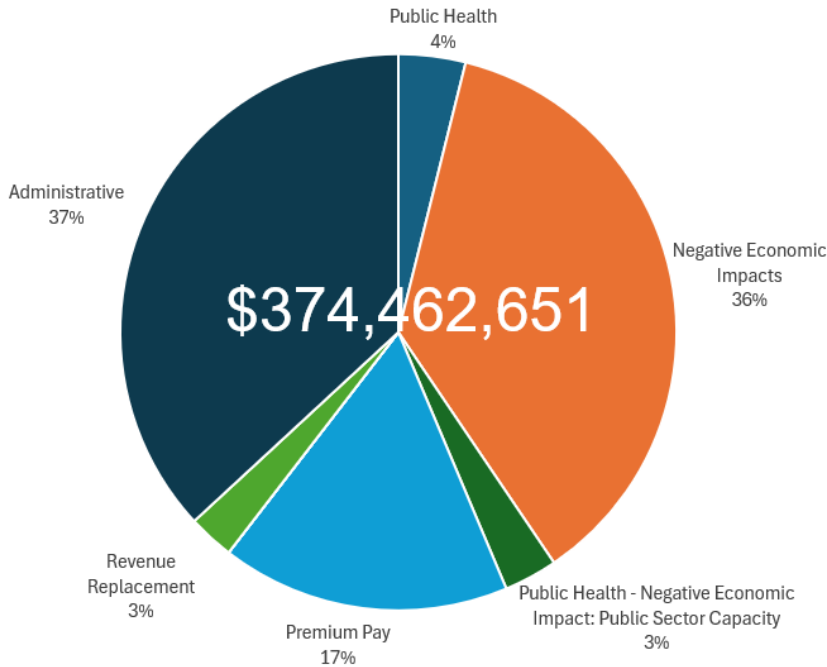
As of June 30, 2024, the County has appropriated all the ARPA funds of \$374.5 million allocated to the County by the US Department of Treasury. Below is a summary of appropriations based on expenditure categories. The broad range of projects under each expenditure category addresses negative economic and other impacts of the COVID-19 pandemic while balancing the need for a robust public health response as well as building a strong, resilient, and equitable recovery by making investments that support long-term growth and opportunity.

	<b>Expenditure Category (EC)</b>	<b>In Millions</b>
<b>1.</b>	<b>Public Health</b> <i>Behavioral Health Services</i> <ul style="list-style-type: none"> <li>• School-Based Behavioral Health Wellness Centers (\$5M)</li> <li>• Behavioral Health Services Department Call Center (\$2M)</li> </ul> <i>Other COVID-19 Public Health Expenses</i> <ul style="list-style-type: none"> <li>• Support for Isolation and Quarantine Program (\$0.7M)</li> </ul> <i>Other Public Health Services</i> <ul style="list-style-type: none"> <li>• Wellness Screenings and Services for Children (\$3.5M)</li> <li>• Wastewater Testing for COVID-19 (\$2M)</li> <li>• County Fire Cardiac Monitors/Defibrillators (\$1.4M)</li> </ul>	<b>\$14.6</b>
<b>2.</b>	<b>Negative Economic Impacts</b> <i>Childcare</i> <ul style="list-style-type: none"> <li>• Childcare Infrastructure Grant Program (\$20M)</li> </ul> <i>Homelessness Prevention</i> <ul style="list-style-type: none"> <li>• Homelessness Prevention System Pilot (\$8.4M)</li> <li>• Urgent Housing Related Assistance (\$8M)</li> <li>• Emergency Housing Voucher (\$6.0M)</li> <li>• Supportive Housing for Family Reunification (\$2.8M)</li> <li>• Non-Congregate Housing and Groceries Support (\$2.3M)</li> <li>• Homelessness Prevention for Individuals with Substance Use Disorder (\$2M)</li> </ul> <i>Food Assistance</i> <ul style="list-style-type: none"> <li>• Direct Food Assistance Program (\$5.6M)</li> </ul> <i>Medical Facilities for Disproportionately Impacted Communities</i> <ul style="list-style-type: none"> <li>• Adolescent Psychiatric Facility Improvement (\$40M)</li> <li>• HVAC Improvement for County Healthcare Facilities (\$15.5M)</li> <li>• Valley Health Center Facility Improvement (\$9.9M)</li> <li>• Gardner Family Wellness Center (\$4.6M)</li> </ul>	<b>\$137.2</b>

	<i>Assistance to Non-Profits</i> <ul style="list-style-type: none"> <li>Grant Program for Community-Based Organizations (\$10M)</li> </ul> <i>Other</i> <ul style="list-style-type: none"> <li>Guaranteed Basic Income Pilot for Justice-Involved Clients (\$2M)</li> </ul>	
3.	<b>Public Health - Negative Economic Impact: Public Sector Capacity</b> <ul style="list-style-type: none"> <li>Electronic Health Record System for Community Clinics (\$10.7M)</li> <li>Behavioral Health Workforce Strategic Plan (\$1M)</li> </ul>	<b>\$11.7</b>
4.	<b>Premium Pay</b> <ul style="list-style-type: none"> <li>Pandemic Pay for County/County Fire Employees and In Home Support Services Providers</li> </ul>	<b>\$62.9</b>
5.	<b>Revenue Replacement</b> <ul style="list-style-type: none"> <li>Prior and On-going Pandemic Response</li> </ul>	<b>\$10.0</b>
6.	<b>Administrative</b> <ul style="list-style-type: none"> <li>Prior and On-going Pandemic Response</li> </ul>	<b>\$138.1</b>
	<b>Total</b>	<b>\$374.5</b>

The chart below shows the use of funds by percentage.

**Figure 1. Santa Clara County ARPA State and Local Fiscal Recovery Fund Allocations**



This report serves as the third Annual Recovery Plan and Performance Report. Project information and performance management are detailed in the Project Inventory section.

## Uses of Funds

Since the inception of the County's strategic vision for the use of ARPA funds adopted by the BOS on November 2, 2021, projects have been added, removed, or expanded to prioritize spendings and maximize the impacts to the community. The table below provides the allocations of \$374.5 million consistent with the ARPA plan received by the BOS, including approval date.

Item	Amount	BOS Approval Date
Electronic Health Record System for Community Clinics	\$7,404,054 \$3,250,000	September 28, 2021 June 13, 2022
Pandemic Pay for County Employees and In Home Support Services (IHSS) Providers	\$62,211,102	October 5, 2021
Ongoing COVID-19 Response	\$137,858,258	February 8, 2022 May 3, 2022 June 16, 2022
Pandemic Pay for County Fire	\$689,281	June 7, 2022
County Fire Defibrillators	\$1,440,205	June 7, 2022
Revenue Loss	\$10,000,000	June 7, 2022
Grant Program for Community-Based Organizations	\$10,000,000	September 13, 2022
Childcare Infrastructure Grant Program	\$20,000,000	February 28, 2023
Supportive Housing for Family Reunification – Crestview	\$2,750,000	March 14, 2023
Homelessness Prevention System (HPS) Pilot	\$8,439,881	April 4, 2023
Direct Food Assistance Program	\$5,600,000	April 4, 2023
Gardner Family Wellness Center	\$4,618,980	June 12, 2023
Wellness Screenings and Services for Children	\$3,485,000	June 12, 2023
School-Based Behavioral Health Wellness Centers	\$5,000,000	June 12, 2023
4.0 FTE. Access to Vaccination for Community Members – Staffing at Valley Specialty Center	\$237,501	June 12, 2023
Support for Isolation and Quarantine Program	\$675,000	June 15, 2023
Behavioral Health Services Department Call Center	\$2,000,000	June 15, 2023
Behavioral Health Services Workforce Strategic Plan	\$1,000,000	June 15, 2023
Emergency Housing Voucher	\$6,000,000	June 27, 2023
Guaranteed Basic Income Pilot for Justice-Involved Clients	\$2,000,000	August 15, 2023
Valley Health Center (Morgan Hill) Facility Improvements	\$9,897,821	February 6, 2024

Item	Amount	BOS Approval Date
County Healthcare Facilities Improvement – Heating, Ventilation, Air Conditioning (HVAC), and Generator Replacement	\$15,540,915	February 6, 2024
Public Health Wastewater Testing for COVID-19	\$1,993,503	February 6, 2024
Non-Congregate Housing and Groceries Support	\$2,332,059	February 6, 2024
Urgent Housing-Related Assistance	\$8,000,000	May 7, 2024
Homelessness Prevention for Individuals with Substance Use Disorder (SUTS)	\$2,000,000	May 7, 2024
Adolescent Psychiatric Facility Improvement	\$40,039,091	May 7, 2024

As noted above, the County’s ARPA strategic vision included spending to fortify the system of coordinated care, allow for the continuity of operations during the pandemic response, and provide funding for past and future COVID-19 responses and economic recovery. The projects that the County has undertaken with the help of SLFRF are aligned with these goals and support the strategy in the following areas. Below includes projects approved by the BOS since the last Recovery Plan Performance Report submitted in July 2023.

*Public Health (EC1)*

- County’s efforts to prevent and mitigate the transmission of COVID-19, in the interest of protecting public health, are at an all-time high. The County addressed the issue by allocating ARPA funds to reimburse public health costs of \$2.0 million regarding wastewater testing for COVID-19 and sustaining infrastructure to maintain its ability to perform core public health functions. Equipment purchased to conduct wastewater testing includes Homogenizer and Cell Lyser Tissue MiniG (for digesting settled solids from wastewater treatment plant for further processing), Biological Safety Cabinet (provides aerosol protection for staff manipulating wastewater samples for safety purpose), and High-speed centrifuge rotor (use to centrifuge wastewater samples at extremely high speeds to achieve pelleting of samples for further processing). The goal is to modernize the Public Health Department’s systems for disease monitoring and increase its ability to continue to process, analyze, and share disease data to protect its 1.9 million residents. The reimbursements by ARPA funds were approved by the BOS on February 6, 2024, through the County’s FY2023-24 Mid-Year Budget adjustment process.
  
- The County seeks to expand the wellness screening and services for children that provides preventive physical and wellness screenings, individualized care coordination, healthy lifestyle workshops, and health insurance enrollment services in the County through a community-based organization, Healthier Kids Foundation. The Foundation will provide broad geographic access and prioritizing screenings in schools where 75% of children are eligible for free and reduced-price lunch programs. The project will address the increased dental and vision referrals observed post-pandemic and offers healthy lifestyle parenting classes and services, as follows:
  - Health education classes with attendance for a minimal of 2,200 parents/caregivers.

- Support to complete 400 applications for health insurance in connection with families.
- Dental screenings for 21,200 children, including follow-up on case management services for children whose screening indicates a dental need (estimated at approximately 18-20%).
- Vision screenings for 14,800 children, including follow-up on case management services.
- Behavioral health screenings for 1,250 children, including follow-up on case management services for children whose screening indicates a need.
- Hearing screenings for 6,800 children.
- Dental care access coordination for 210 pregnant women.

The County will use \$3.5 million in ARPA funds towards this project. This funding was approved by the BOS on June 12, 2023, through the County's FY2023-2024 adopted budget.

*Negative Economic Impacts (EC2)*

- The County invests in critical infrastructure within the County's healthcare system by improving its facilities to enhance the quality of services it provides to the community. During the pandemic, the County spent almost \$10.0 million on facility improvements for the Valley Health Center in Morgan Hill (formerly De Paul Health Center), which served as the COVID-19 surge back up for the inpatient services to the community. In addition, for addressing COVID-19 and its impact on public health while also improving the experience for the public and employees, more than sixty projects with a total cost of \$15.5 million for County healthcare facilities improvements were completed. These included heating, ventilation, and air conditioning (HVAC) system improvements, other ventilation projects, and generator replacement. The reimbursements by ARPA funds were approved by the BOS on February 6, 2024, through the County's FY2023-2024 Mid-Year Budget adjustment process.
- On May 7, 2024, the BOS approved an allocation of \$40.0 million to reimburse the construction costs for the Adolescent Psychiatric Facility and Behavioral Health Services Center (APF-BHSC) for adding 21,000 square feet basement space to account for additional personal protective equipment (PPE) storage needs during COVID-19 pandemic and an urgent care assessment room used as an isolation room for patients with a variety of comorbidities, including COVID-19, or any other contagious virus. With the expansion of basement space, the County was able to distribute sufficient PPE to both County staff and clients at the APF-BHSC, thus reducing the spread of potential viruses in the facility and the community.
- On August 15, 2023, the BOS approved the use of \$2.0 million of ARPA funds for a Guaranteed Basic Income (GBI) pilot program for justice-involved clients struggling with negative economic impacts caused by the pandemic. This program aims to not only reduce recidivism and protect County residents from becoming future crime victims but also help keeping program participants from returning to the criminal-legal system. Through GBI, the County will provide a monthly guaranteed basic income of \$1,200, for 24-months, to approximately 59 justice-involved individuals. To gauge the efficacy of the GBI program, funding will also be used to incentivize 86 program allies to engage in ongoing evaluation opportunities for three years. The program will have a two-year



disbursement phase and then quarterly assessments using surveys and/or other instruments to evaluate participant needs. The County engaged Community Financial Resources to administer the financial services for the program and conduct program analytics and evaluation to inform the County's future actions. Post-pilot focus groups and surveys will be concluded by spring 2027.

- From June 17, 2020, through March 31, 2022, the County's Non-Congregate Housing and Groceries Support project provided some level of assistance to help 8,649 low-income households who isolated or quarantine at home, at an average cost of \$207.5 per household. The flexibility to utilize chain stores allowed for greater access to products requested and needed by households, particularly during the height of the pandemic. The project ended on March 31, 2022, due to shortened isolation guidelines. On February 06, 2024, the BOS approved an allocation of \$2.3 million of ARPA funds to reimburse costs incurred by the Office of Supportive Housing for the Non-Congregate Housing and Groceries Support project.
- In response to the needs that emerged from the pandemic, additional investment in housing and homelessness has been prioritized. On June 27, 2023, the BOS approved the Emergency Housing Voucher program which provides subsidy assistance to unhoused individuals and families in the County. Households are referred from the County's coordinated assessment system and are assigned a case manager through the supportive housing system. Case management services provided to households include housing search, financial assistance (connection to deposit, first month rent, and furniture), and continued support focusing on housing retention.
- An allocation of \$8.0 million was approved by the BOS on May 7, 2024 for urgent housing related assistance to expand temporary housing options for families with children, rental assistance, and supportive services for families enrolled in rapid rehousing programs. In addition, the BOS also approved the use of \$2.0 million of ARPA funds for a Wellness and Housing Stability Program for clients who are at risk of homelessness. This \$2 million will be used to provide temporary rental assistance, security deposit, and supportive services for individuals in substance use treatment services outpatient programs to prevent homelessness. Supportive services will include a housing stability plan and connection to available and eligible resources and benefits.

## Promoting Equitable Outcomes

The County’s strategy for the use of ARPA funds continues to focus on the most disproportionately impacted families and communities and those who have traditionally been underserved. The COVID-19 pandemic has had a significant impact on communities nationwide and in Santa Clara County which greatly increased the need to provide medical and mental health services to individuals and families. The County funded the construction of improvements for a behavioral health and primary care clinic of at least 10,000 square feet in East San Jose to serve uninsured Santa Clara residents covered by Medi-Cal. The construction is currently in progress and estimated to be completed by July 2025. Upon completion, the clinic is expected to provide:

- Primary Care Services:
  - Medical services from two providers with the use of four exam rooms to support approximately 7,300 visits a year.
  - Chiropractic services from one provider with the use of two exam rooms to support 4,320 visits a year.
  - Dental services from two providers will have four workspace/rooms to support 4,752 visits a year.
- Specialty Behavioral Health Services:
  - Office visits, psychiatry sessions, family meetings, and home visits totaling 10,000 visits per year to support approximately 406 families.
  - Approximately 201 clients will be assisted by the staff who will help the clients connect to services, with about 5,000 visits a year.



La Placita (current building)



Artist rendition of future center opening in June 2025

The County disbursed ARPA fundings allocated for four community clinics for the implementation of an electronic health record system to be integrated with the County's electronic health system. Majority of the patients from the community clinics are low-income residents who are uninsured or enrolled in Medi-Cal. Many are shared patients of the County's health system, receiving specialty care and or inpatient care through the County's hospitals. Such an integration of electronic health record system would offer numerous benefits to patient experience, access, care quality, clinical decision-making, reporting, and continuity of care.

As part of the County's recovery strategy, the County's Office of Supportive Housing (OSH) utilized ARPA funds to expand and improve Homelessness Prevention Program (HPP) in Santa Clara County. This program has provided homelessness prevention services to eligible extremely low-income households experiencing negative economic impacts due to pandemic. Such services include longer-term financial assistance, case management services, employment services, legal services, childcare, and transportation. The HPP has been designed to focus on providing intervention for households experiencing a housing crisis before they enter homelessness. This approach has demonstrated strong evidence of effectiveness in preventing homelessness as over 94% of households are able to retain their housing.

In addition, OSH established the Supportive Housing Program and contracted three community-based organizations to provide necessary supportive services to families who are participants of the Emergency Housing Voucher (EHV) program run by the Federal Department of Housing and Urban Development. Program participants are individuals and families who are homeless, at-risk of homelessness, recently homeless or have a high risk of housing instability. Through this program, participants receive housing search and rental assistance, case management to obtain and maintain their housing. Data showed that those housed through this program have a 97% housing retention rate.

Besides investing in programs for homelessness prevention and supporting housing services, the County also addressed the issue of hunger resulted from the negative economic impacts of the pandemic and prioritized funding for food assistance to alleviate food insecurity among children, youth, seniors, and other vulnerable populations. The County created the Direct Food Assistance Program for supporting drive-through and home delivery food assistance programs provided by non-profit food providers. Collectively, these actions increase lower income residents' access to food and provide additional financial support to food assistance organizations.

The COVID-19 pandemic has had a significant impact on nearly every aspect of life in Santa Clara County and has specifically highlighted the essential role that childcare plays in supporting children, families, businesses, and a thriving economy. Childcare is an essential resource particularly for lower-income families where parents/caregivers are working and/or in school. Research and policy institutes have emphasized the need to treat childcare as an essential economic infrastructure that is linked to family stability, school readiness, and economic recovery and growth. During the pandemic, at least 54 center-based providers have shut down and at least 107 family childcare home (FCCH) providers have closed. There is a shortage of childcare staffing primarily because other sectors offer higher wages for workers with comparable or less education. As a result, families faced significant challenges for affordable childcare. In addition, FCCH providers reported needing grant funding for major and minor home renovations to accommodate expansion to serve more infants and young toddlers, such as adding quiet sleeping spaces. FCCH providers also cited the capacity to expand the number of child slots through attached dwelling units, renovations of backyard spaces to create quieter inside spaces for infants, and plumbing

renovations for increased use of toddler and child toilets. The County utilized ARPA funds to address the challenges described above through establishing an infrastructure grant program aiming at creating additional childcare slots and increasing the childcare and early education workforce. This initiative will positively impact the well-being of families and the broader economic outlook in Santa Clara County.

The three videos below speak to some of the impacts and outcomes of ARPA funding on the community.

[ABC 7 News Sept 13, 2023 \(ampproject.org\)](#)

[First 5 - Early Learning Apprenticeship Program](#)

[First 5 - Shared Services Alliance](#)

## **Community Engagement**

To ensure that the ARPA funds reach the individuals who need it the most, the County has deployed various community engagement strategies to seek input from community members with live experience and community-based organizations who provide services in the communities of the targeted populations.

For the Guaranteed Basic Income Pilot for Justice-Involved Clients (GBI), the County collaborated with criminal-legal system partners and community stakeholders to design the program and eligibility criteria to target individuals most likely to benefit from it. During the three-year program evaluation period, the County will issue 10 to 12 surveys to collect quantitative data to help determine the initial impact of COVID-19 and measure recovery from it. Furthermore, there will be three opportunities for participants to engage in qualitative focus groups to allow the County to collect additional insights and deeper narratives on impacts and success.

For the Childcare Infrastructure Grant Program, to validate local data reports, the County partnered with FIRST 5 and held focus group discussions and conversations with local community colleges, center-based and FCCH providers, and the Santa Clara County Office of Education (SCCOE). These discussions and conversations reinforced that families' highest need remains infant and toddler care. Additional needs include afterschool care for transitional kindergarten preschoolers, kindergarteners, and children through 8th grade. Providers interviewed shared their interest in grant funding.

## **Labor Practices**

The County's use of ARPA funds has resulted in local hiring throughout the four plus years of the COVID-19 pandemic. In addition to the hiring of over 200 various temporary positions for the County's pandemic response, on May 7, 2024, the BOS approved ARPA funding for the addition of 4.0 FTE positions in the Valley Specialty Center (VSC) to assist with the County's efforts in providing continued access to COVID-19 vaccination to community members. Adding these 4.0 FTE positions, combined with existing staffing, ensured that there would be adequate staffing to provide COVID-19 vaccination care for adult and pediatric individuals at the VSC for another 12 months, through June 30, 2024.

Considering the challenges for affordable childcare mentioned above, the County created an Apprenticeship Program for the early learning and care profession. The two-year program will offer 50 apprentices (25 center-based and 25 home-based) with no cost college coursework, on-the-job training with local preschool and family Transitional Kindergarten (TK) Teacher Equity Initiative will recruit diverse and skilled early care education professionals and create infrastructure to facilitate access to credential-aligned pathways to TK jobs childcare employers. This will result in an associate teacher permit at program completion with higher pay and benefits, while advocating for an equity-oriented emergency credentialing process.

The County contracted with the University of California, San Francisco, to conduct a needs assessment and develop a strategic plan for addressing the mental health and substance use disorder (SUD) workforce needs of the County’s Behavioral Health Services Department and the community-based organizations (CBOs) with which it contracts to provide services. The strategic plan will be aligned with the major elements of California County Behavioral Health Directors Association’s (CBHDA) statewide strategic plan and tailored to meet the specific workforce development needs of the County’s behavioral health safety net. The needs assessment will build upon the needs assessment HealthForce Center previously conducted for CBHDA by more closely examining data regarding Santa Clara County that were collected for that project and supplementing it with additional information about the County’s behavioral health workforce needs.

**Use of Evidence**

The County partnered with the Healthier Kids Foundation to help address the health and wellness of school-aged children in Santa Clara County to ensure they can achieve good health, educational equity, and success in life. The Healthier Kids Foundation (HKF) conducts vision, dental and hearing screenings for children, and provides case management services to connect those needing follow up with appointments and other services. The HKF also provides healthy lifestyle education for parents and caregivers to improve children’s nutrition. Assistance in applying for/or retaining health insurance is also provided to ensure that children can access care. Given school closures during the pandemic, the HKF contacted families across the county utilizing surveys and community engagement events to assess needs and connect families to resources and services. Given COVID-19 restrictions and concerns, many families were not able to have children seen by regular providers. The increase in deferred care led to an increase in referrals, as shown in the chart below.

Year	DentalFirst		HearingFirst		VisionFirst	
	Screened	% Referred	Screened	% Referred	Screened	% Referred
FY2018-2019 (pre-COVID-19)	20,533	31%	21,986	8%	25,859	14%
FY2019-2020	13,969	30%	17,045	7%	19,749	14%
FY2020-2021	1,872	34%	2,013	5%	2,114	18%
FY2021-2022	20,120	40%	21,583	3%	20,983	19%
FY2022-2023	22,778	38%	22,937	9%	22,429	17%

The pre-COVID dental screening referral rate was about 31% which increased to 38% in FY 2022-2023. For vision screening, the referral rate increased from 14% to 17%. The HKF will work with schools in higher-need areas of the county to provide dental, vision, hearing and mental health

screenings and case management of referrals to ensure children who need follow-up services have an appointment scheduled and receive the secondary assessment or service. The HKF will provide broad geographic access and prioritize screenings in schools where 75% of children are eligible for free and reduced-price lunch programs.

In March 2023, 2,297 individuals were released from Santa Clara County jails. This segment of the county population faces barriers to successful integration with society at every turn. A criminal record means employment and housing options are slim, and even searching for these opportunities may be unattainable when people lack basic stability and resources. GBI that is immediately available and can be flexibly spent according to individualized needs would help fill this gap in services to allow people exiting incarceration a more equitable chance at reintegrating with society. As noted above, the GBI project has funding to provide guaranteed basic income to approximately 59 individuals and the County will analyze data collected through the methods previously outlined in the Community Engagement section.

## Performance Report

As noted previously, the goal for the Wastewater Testing for COVID-19 is to increase the Public Health Department's ability to continue to process, analyze, and share disease data and modernize systems that enable it serves more people in the county. The wastewater testing samples are collected from four wastewater treatment facilities collectively serving 1.94 million Santa Clara County residents as follows:

- 75% of people served reside in San Jose
- 11% of people served reside in Palo Alto
- 8% of people served reside in Sunnyvale
- 6% of people served reside in Gilroy

For COVID wastewater monitoring data dashboard, please refer to [COVID wastewater monitoring data - EOC - CSC\(sccgov.org\)](https://www.sccgov.org/EOC-CSC)

The BOS approved \$2.3 million allocation of ARPA funds to reimburse costs incurred while supporting low-income households who needed to isolate and/or quarantine due to having contracted COVID-19. These included costs to provide low-income households groceries, infant supplies, and cleaning supplies. About 8,649 households isolated or quarantined at home received groceries support at an average cost of \$207.50 per household.

Through the Direct Food Assistance Program, 19 non-profit food providers received ARPA funding from the County to support food insecure residents (households or individuals) in Santa Clara County through onsite distribution and home delivery of prepared meals, fresh produce and protein, and other shelf-stable pantry items. The County collects data to track the households or individuals served, types of services provided, duration of services, and outcome measures. As of June 30, 2024, the program has served 709,965 households.

The County allocated \$5 million of ARPA funds to support school-based behavioral health center infrastructure and services in Santa Clara County public school district campuses. To date, 28 schools across 12 Santa Clara County public school districts have received the grant funds, with three more schools expected to be funded in the third quarter of 2024. Countywide, an additional

nine schools were supported by the leveraged dollars. In total, 13 school districts have been funded to date. These funds will have an immediate impact on the mental health and well-being of thousands of students as they return to school for the 2024-2025 school year. This investment in the community will have a positive impact on children and youths as these funds will provide school-based behavioral health services during this critical time when many students continue to face negative consequences due to the pandemic. Placing behavioral health services within schools will strengthen the County's vision for equity and broaden access to services for underserved communities.

Given COVID restrictions and concerns, many families were not able to have children seen by regular providers, leading to an increase in deferred care. By conducting screenings in schools, the Wellness Screenings and Services for Children program was able to identify children who needed follow up dental, vision, hearing and mental health care. The program successfully provided assistance to parents in securing necessary appointments and addressing barriers so that children received follow up care. Over the course of FY 2023-2024, a total of:

- 26,347 children received dental screenings, with 33% receiving a referral for necessary follow up dental care. 69% of referral cases have been successfully closed.
- 14,237 children received vision screenings, with 17% receiving a referral for follow up care. 65% of referral cases have been successfully closed.
- 10,842 children received hearing screenings, with 6% receiving a referral for further examination. 85% of referral cases have been successfully closed.
- 720 children received mental health wellness checks, with a referral rate of 42%. 88% of referral cases have been successfully closed.
- 489 children were identified as needing health insurance of which 308 children have been enrolled,
- 241 online health education workshops have been completed, influencing the lives of 4,021 children through 2,857 parents attending classes. Six-week post-class surveys indicate healthier meal choices are being made.

## PROJECT INVENTORY

To date, the County has undertaken the below projects funded by SLFRF:

<b>ARPA-001</b>	<b>Electronic Health Record System for Community Clinics</b>
Funding Amount	\$10,654,054
Project Expenditure Category	3 – Public Health – Negative Economic Impact: Public Sector Capacity
Project Overview	This funding allows four Federally Qualified Health Centers (FQHCs) to transition from their current electronic health record systems to the OCHIN EPIC Electronic Health Record System (EPIC). Funding includes two years of staffing, installation, and training costs. The new EPIC system for these community clinics will ensure a coordinated system of care across the County’s safety net population and allow them to better understand patient care needs in real-time. This will translate into improved quality of healthcare and emergency services for some of the County’s most disproportionately impacted patients.
Use of Evidence	The goal of the implementation of EPIC system for community clinics is to more effectively provide coordinated system of care to the safety net population by integrating with the County Healthcare’s EPIC system. This will offer numerous benefits to patient experience, access, care quality, clinical decision-making, reporting, and continuity of care.
Performance Report	Having an integrated electronic healthcare system enables the community clinics to improve care quality by helping specialty, inpatient, and primary care providers better understand patient care needs in real-time. It supports care management by providing a more complete picture of patient risk factors to more effectively guide preventative and early intervention strategies to improve health. It also enhances patient experience by providing better transitions of care, timely access, and easier communication across providers. Overall efficiency across the safety net healthcare delivery system has been improved and, most importantly improve patient care for communities hardest hit by the pandemic.

<b>ARPA-002</b>	<b>COVID-19 Pandemic Pay</b>
Funding Amount	\$62,900,383
Project Expenditure Category	4 - Premium Pay
Project Overview	The County has relied on its employees and In-Home Support Services (IHSS) Independent Providers not only for the County's COVID-19 response but also for the continuity of County operations that are critical to protect the health and safety of county residents during the COVID-19 pandemic. This funding provides recognition and one-time pandemic pay payments to eligible workers.
Use of Evidence	The pandemic pay is to recognize the enormous contributions from essential workers in supporting urgent COVID-19 response efforts, including managing the impacts of the COVID-19 pandemic from providing critical health care services, implementing health orders intended to limit the spread of the virus, vaccine distribution, contact



	tracing, testing, protecting the health and well-being of county residents in myriad ways.
Performance Report	The one-time payment was provided in December 2021 to more than 22,000 County employees, 27,000 IHSS Independent providers and 275 County Fire Department employees as an additional support to essential workers who bear the greatest health risks because of their service in critical sectors.

<b>ARPA-003</b>	<b>Ongoing COVID Response</b>
Funding Amount	\$138,095,759
Project Expenditure Category	7 - Administrative
Project Overview	This funding allows for past and future County COVID-19 response expenses not covered by FEMA reimbursements, such as vaccine outreach and education, monitoring for variants, emergency housing, isolation and quarantine, enhancements to healthcare capacity, services in key settings, testing, and contact tracing. This funding will also help the County to prepare for future impacts on the County Health and Hospital System that are not covered by other funds.
Use of Evidence	Since March 2020, over 4,800 County employees were deployed as Disaster Service Workers (DSWs) to support the work of pandemic response. This included leading the regional effort to protect public health and safety, managing and operating non-congregate shelters for isolation and quarantine, contact tracing, testing, and ultimately vaccination, with the addition of many other specialties, such as a powerful public communications effort emphasizing language access inclusion in the five threshold languages. Given the enduring nature of the pandemic, many DSWs served repeatedly throughout the pandemic, and some served continuously to the end of the pandemic since their initial deployment in March 2020. During FY2022-2023, the BOS approved using ARPA funds to create 38 classified positions to provide long-term support to the ongoing COVID-19 pandemic. Most of the positions resided in the Office of Emergency Management.
Performance Report	A large portion of the County's pandemic related expenditures is comprised of salary and benefit costs of over 4,800 DSWs and the 38 classified positions which have been reimbursed by the ARPA funds.

ARPA-004	Cardiac Monitors/Defibrillators
Funding Amount	\$1,440,205
Project Expenditure Category	1 - Public Health
Project Overview	This funding allows for the replacement and upgrade of 34 cardiac monitors/defibrillators for the County Fire Department. The new defibrillators will ensure the highest level of cardio-respiratory care is delivered in the field to the patients suffering from the devastating effects of COVID-19.
Use of Evidence	The goal is to replace existing monitors/ defibrillators which have all passed the manufacturer life expectancy with models with advanced features.
Performance Report	<p>34 Zoll X-series cardiac monitors/defibrillators were purchased with advanced technology providing highest level of cardio-respiratory care. Features include:</p> <ul style="list-style-type: none"> <li>• The ability to measure end tidal CO2 as well as SpO2 oxygen saturation levels of all patients including those who are suffering from respiratory compromise brought on by COVID-19.</li> <li>• Real BVM is a system found only in the Zoll Monitor that provides firefighter paramedics in the field with real time ventilation feedback for both, volume and rate, of intubated and non-intubated patients.</li> <li>• Inter-Agency Operability and Compatibility - The ability to interface via WiFi with the County of Santa Clara Emergency Management System (EMS) electronic patient care report to securely upload patient care data, as well as the ability to transmit 12 lead EKGs to STEMI receiving facilities to streamline cardiac emergencies assuring seamless continuity of patient care. All of this secure data utilizes high speed broad band networks in place today in the Fire and EMS system.</li> <li>• Real-Time CPR Quality Analysis which provides real-time feedback to the firefighters that ensures adequate compressions and ventilations during a cardiac resuscitation.</li> <li>• See through CPR allows paramedics to determine the patient's cardiac rhythm without interrupting chest compressions. This feature is in line with the current American Heart Association recommendation that delivering consistent, high-quality CPR with minimal interruptions improves the chance of survival in cardiac arrest victims.</li> </ul>

<b>ARPA-005</b>	<b>Revenue Replacement</b>
Funding Amount	\$10,000,000
Project Expenditure Category	6 - Revenue Replacement
Project Overview	This funding allows the County to pay the salaries and benefits of employees who worked on COVID-19 related activities that are not eligible for reimbursement through FEMA.
Use of Evidence	A large portion of the County's pandemic related expenditures is comprised of salary and benefit costs of over 4,800 DSWs and the 38 classified positions for ongoing COVID response.
Performance Report	As of June 30, 2024, the County has used the \$10.0 million to reimburse the labor costs not eligible for FEMA reimbursement.

<b>ARPA-006</b>	<b>Community-Based Organization (CBO) Grant Program</b>
Funding Amount	\$10,000,000
Project Expenditure Category	2 - Negative Economic Impacts
Project Overview	The COVID-19 Nonprofit Resilience and Sustainability Grant Program was implemented to support the County's nonprofit partners that were negatively impacted by the pandemic. The two-year program, administered by the Valley Health Foundation (VHF), is funded with \$10.0 million of ARPA money and designed to assist the immediate economic resiliency and sustainability of nonprofits that were negatively impact by the pandemic, focusing on organizations operating in and/or serving communities located in QCTs.
Use of Evidence	VHF utilized the Preliminary Evidence category, meaning that the program design and implementation were supported by non-experimental studies. VHF utilized results from surveys, published studies and community engagement to help assess the ways that local nonprofits were impacted by the COVID-19 pandemic and to determine what the remaining needs were in order to provide impactful assistance.
Performance Report	<p>The Program Outputs: The CBO Grant Program received 240 applications totaling more than \$27.0 million in requests and awarded grants to 77 CBOs with almost \$9.9 million having been distributed as of June 30, 2024. Key Performance Indicators:</p> <ul style="list-style-type: none"> <li>• 82% of grantees are smaller nonprofits with operating budgets under \$2.0 million.</li> <li>• 100% of the grantees are nonprofits located in QCTs.</li> <li>• 100% of the grantees serve BIPOC and/or Asian American Pacific Islander (AAPI) communities.</li> <li>• 80.5% of grantees are organizations that have BIPOC and/or AAPI leadership.</li> </ul>

<b>ARPA-007</b>	<b>Homelessness Prevention System Pilot</b>
Funding Amount	\$8,439,881
Project Expenditure Category	2 - Negative Economic Impacts
Project Overview	To mitigate the impact of negative economic impact, OSH has continued to provide homelessness prevention services and support to eligible extremely low-income households primarily through the Homelessness Prevention System (HPS) Pilot, which has been designed to focus on providing intervention for households experiencing a housing crisis before they enter homelessness.
Use of Evidence	The pilot includes partnerships with the cities of Mountain View, Morgan Hill, San Jose, and nonprofits such as Destination Home, Project Sentinel, Law Foundation of Silicon Valley. It is administered by Sacred Heart Community Service. The pilot aims to provide additional funding to support 459 households who are at risk of homelessness. This enables them to receive homelessness prevention services which include emergency financial assistance (rental arrears, rental assistance, utility assistance, etc.) and case management.
Performance Report	HPS streamlines and standardizes service delivery, assessments, prioritization, and data collection in Homeless Management Information System (HMIS). The data collected in HMIS tracks the households served, types of services provided, duration of services and outcome measures. HPS operates a 'no wrong door policy' which removed barriers to county residents seeking homelessness prevention services at any participating agencies. This approach has demonstrated strong evidence of effectiveness in preventing homelessness as over 94% of households are able to retain their housing.

<b>ARPA-008</b>	<b>Supportive Housing for Family Reunification – Conversion of Crestview Hotel to Permanent Housing</b>
Funding Amount	\$2,750,000
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	The County allocated \$2.75 million of ARPA funds towards a project of converting a hotel in the City of Mountain View into affordable and supportive housing.
Use of Evidence	The use of this funding aligns with the County’s goal of the creation and expansion of supportive and affordable housing opportunities throughout Santa Clara County, specifically for families and Transition Age Youth (TAY). 48 new affordable apartments will be built. Thirteen of these apartments would be affordable and available to TAY households and the remaining apartments would be affordable and available to lower income households, including those with children.
Performance Report	The developer, Jamboree Housing Corporation, commenced construction in April 2023. Project completion and occupancy are expected in August 2024. <a href="#">08302023 Crestview Recap.mov   Powered by Box</a> <a href="#">The Heartwood Apartments Mountain View   Jamboree</a>

<b>ARPA-009</b>	<b>Supportive Housing Program – Emergency Housing Voucher (EHV)</b>
Funding Amount	\$6,000,000
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	EHV provides subsidy assistance to unhoused individuals and families in the County. Households are referred from the County’s coordinated assessment system and are assigned a case manager through the supportive housing system. Case management services provided to households include housing search, financial assistance (connection to deposit, first month rent, and furniture), and continued support focusing on housing retention.
Use of Evidence	The EHV program is in part of the County’s supportive housing system and is dedicated to serving unhoused individuals and families by providing them the opportunity to secure permanent housing using long-term rental assistance. The supportive housing system’s housing first approach, an evidence-based practice, recognizes that housing is necessary to give individuals the opportunity to stabilize, improve health, reduce harmful behaviors, and improving qualities of lives.
Performance Report	865 households have been housed and 141 households are in housing search. The program continues to support households providing resources for services such as financial literacy, health and wellness, and benefit connections. Those housed through the supportive housing system have a 97% housing retention rate.

<b>ARPA-010</b>	<b>Urgent Housing Related Assistance</b>
Funding Amount	\$8,000,000
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	In response to the needs that emerged from the pandemic, additional investment in housing and homelessness has been prioritized. An allocation of \$8.0 million was approved by the BOS on May 7, 2024 for urgent housing related assistance to expand temporary housing options for families with children, rental assistance, and supportive services for families enrolled in rapid rehousing programs.
Use of Evidence	Due to the negative economic impact of the pandemic and the California State Budget reductions to the CalWORKs Housing Support Program, there has been an increase in the demand for family temporary shelter and a growing need for homelessness prevention services.
Performance Report	This program is still in development. More information on program performance will be provided in future Performance Report.

ARPA-011	Childcare Infrastructure Grant Program
Funding Amount	\$20,000,000
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	The County uses ARPA funds to support a children and early education infrastructure grant program, and to continue coordination of children and early education workforce initiatives. The grant program focuses on supporting center-based and family childcare home providers to reopen or add childcare slots to their programs. These funds can help cover facility and space expansion or improvement, maintenance, or operational costs. The continued coordination of workforce initiatives would allow for more individuals to enter an early care and education pathway to receive their associate teacher or teacher permit to provide safe, consistent, and quality childcare options for working families.
Use of Evidence	Evidence from research and policy institutes have emphasized the need to treat childcare as an essential economic infrastructure that is linked to family stability, school readiness, and economic recovery and growth. The grant program provides financial support for center-based and family childcare home providers who have been negatively impacted by the COVID-19 pandemic to reopen or add more childcare slots to their program. To be eligible to receive funds, providers must meet certain criteria, including but not limited to meeting the State childcare licensing requirements and demonstrating compliance with applicable laws and regulations. The continued coordination of workforce initiatives support individuals to become employed in the early care and education field, thereby enhancing and adding to the workforce. To provide quality childcare services to support the workforce, evidence shows that childcare providers also need support to continue and maintain their services. Infrastructure support including but not limited to substitute pools, tuition management, and professional development.
Performance Report	Eligible childcare providers who receive grant funding will submit quarterly performance and expenditure reports to the program administrator. Performance reports will include data collection to assess project progression and expenditure reports will track timely expenditures spent for the program. It is estimated that approximately 20 to 25 providers will receive grant funding. For the workforce initiatives, a monthly progress report is submitted to the County on the progress of associate teacher apprentices, and the progress of the infrastructure development. By the end of FY2024-25, the first cohort of 25 to 30 associate teachers are expected to graduate, with a second cohort moving on to its second year. More information on program performance will be provided in future Performance Report. <a href="#">ABC 7 News Sept 13, 2023 (ampproject.org)</a> ; <a href="#">First 5 - Early Learning Apprenticeship Program</a> ; <a href="#">First 5 - Shared Services Alliance</a>

<b>ARPA-012</b>	<b>Direct Food Assistance Program</b>
Funding Amount	\$5,600,000
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	The Direct Food Assistance Program was established to increase support for Second Harvest and other food assistance organizations to acquire, receive, recover, organize, store, and distribute food as well as prepare, serve, and deliver meals. As part of implementing this program, the County intends to create a framework and work plan for prioritizing funding for food assistance and envisions reducing food insecurity among children, youth, seniors, and other vulnerable populations and developing a stronger response system to avoid disruption of food assistance during emergencies.
Use of Evidence	The Direct Food Assistance Program has been designed to help non-profit food providers that experienced financial hardship due to the COVID-19 public health emergency. Non-profit organizations funded through the program require individuals receiving food assistance to complete a program intake form, which includes questions about income, ethnicity, and other individual and household demographics that helps as evidence for the intervention. The non-profit organizations are required to submit quarterly expenditure reports, as well as mid-term and final narrative reports to the County.
Performance Report	The County is in the process of collecting data to track the households or individuals served, types of services provided, duration of services, and outcome measures. As of June 30, 2024, non-profit organizations receiving Direct Food Assistance Program funds have served 709,965 households through distribution of prepared meals, fresh produce, fresh protein, and shelf-stable pantry items. These items are distributed at the nonprofit sites, through partner sites, and by home delivery. More information on program performance will be provided in future Performance Report.

<b>ARPA-013</b>	<b>School-Based Behavioral Health Wellness Center</b>
Funding Amount	\$5,000,000
Project Expenditure Category	1 – Public Health
Project Overview	This project is established to support school-based behavioral health wellness center infrastructure and services in Santa Clara County public school district campuses, specifically middle and high schools that were negatively impacted by the COVID-19 pandemic. This can further enhance existing services and/or open new wellness centers that provide support to improve the student's educational experience. The centers will be staffed by qualified mental health professionals who will work closely with school staff to provide students with behavioral, social, and emotional support, and prevent the escalation of mental health needs.
Use of Evidence	As a result of the COVID-19 pandemic, mental illness and the demand for mental health services are at an all-time high, especially among children. Valley Health Foundation (VHF) administers the program and

	<p>utilizes the Preliminary Evidence category which means the program design and implementation were supported by non-experimental studies. VHF applied results from surveys, published studies and community engagement to help assess the need for the services to provide impactful assistance. The evidence studies included:</p> <ul style="list-style-type: none"> <li>• Santa Clara County School-Based Behavioral Health Resources for Youth: Feasibility Report and Implementation Framework (October 30, 2020)</li> <li>• Santa Clara County Wellness Center Study, which includes: <ul style="list-style-type: none"> <li>○ SCC Wellness Center Survey (December 2022)</li> <li>○ Student, family, and community needs surveys</li> <li>○ Related behavioral health assessment data</li> <li>○ Review of best practices of 10 CA counties (October 2022)</li> <li>○ Stakeholder input</li> <li>○ Review of available and eligible funding sources</li> </ul> </li> <li>• The criteria used to support strong evidence are: <ul style="list-style-type: none"> <li>○ Schools with high percentage of students eligible for free and reduced-price meals</li> <li>○ Schools that lack behavioral health services</li> <li>○ Schools that have space to accommodate a wellness center</li> <li>○ Middle schools and high schools</li> <li>○ Degree of chronic absenteeism, suspensions, mental health, and substance abuse risk data by zip code</li> </ul> </li> </ul> <p>The goal of the project is to increase accessibility to mental health services for students with behavioral and emotional needs, promote mental health awareness among school districts and communities of diverse populations, and support students in re-engaging with schools following the closures caused by the pandemic. Funds will be used to launch between 18 to 24 wellness centers and support the existing six created under the pilot to address behavioral health concerns. Eligible schools include public K-6, K-7, K-8, middle schools, and high schools that were negatively impacted by the COVID-19 pandemic.</p>
Performance Report	<p>VHF implements the program in accordance with the California Code of Regulation (CCR) and complies with the reporting requirements of County, State, Federal agencies, and applicable laws and regulations. By increasing capacity on school campuses through the implementation of wellness centers, students can access the support they need in a timely and efficient manner, leading to improved outcomes for students and the overall school community. Performance of the project will be monitored and evaluated on an ongoing basis. To date, 28 schools across 12 Santa Clara County public school districts have received the grant funds, with three more schools expected to be funded in the third quarter of 2024. Countywide, an additional nine schools were supported by the leveraged dollars. In total, 13 school districts have been funded to</p>



	<p>date. These funds will have an immediate impact on the mental health and well-being of thousands of students as they return to school for the 2024-2025 school year.</p> <p><a href="https://sanjosespotlight.com">Santa Clara County to pump millions into school wellness centers - San José Spotlight (sanjosespotlight.com)</a></p> <p><a href="https://santaclaracounty.gov">County of Santa Clara Announces That 40 Schools Will Receive Grants for Behavioral Health Wellness Centers   County News Center   Office of Communications and Public Affairs   County of Santa Clara (santaclaracounty.gov)</a></p>
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<b>ARPA-014</b>	<b>Guaranteed Basic Income Pilot for Justice-Involved Clients</b>
Funding Amount	\$2,000,000
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	Guaranteed Basic Income (GBI) pilot program is established for justice-involved clients struggling with negative economic impacts caused by the pandemic. The County will provide a monthly guaranteed basic income of \$1,200, for 24-months, to approximately 59 justice-involved individuals.
Use of Evidence	In March 2023, 2,297 individuals were released from Santa Clara County jails. This segment of the county population faces barriers to successful integration with society at every turn. A criminal record means employment and housing options are slim, and even searching for these opportunities may be unattainable when people lack basic stability and resources. The goal of this program aims to not only reduce recidivism and protect County residents from becoming future crime victims but also help keeping program participants from returning to the criminal-legal system. To gauge the efficacy of the GBI program, funding will also be used to incentivize 86 program allies to engage in ongoing evaluation opportunities for three years. The program will have a two-year disbursement phase and then quarterly assessments using surveys and/or other instruments to evaluate participant needs.
Performance Report	The County engaged Community Financial Resources to administer the financial services for the program and conduct program analytics and evaluation to inform the County’s future actions. Post-pilot focus groups and surveys will be concluded by spring 2027. More information on program performance will be provided in future Performance Report.

<b>ARPA-015</b>	<b>Isolation and Quarantine Support Program (IQSP)</b>
Funding Amount	\$675,000
Project Expenditure Category	1 – Public Health
Project Overview	In June 2020, the County created its Isolation and Quarantine Support Program (IQSP) to help reduce the spread of COVID-19 among housed and unhoused individuals by providing a safe place to isolate and quarantine, direct support to housed individuals to isolate or quarantine in place and to incentivize people to stay home when they were a “case” or “contact” by replacing lost income for low-income families. The program operated at one or more hotel/motel sites, depending on the need. Meals were provided and delivered to program participants by a contracted agency. The IQSP hotline staff coordinate transportation to and from the hotel for all program participants when needed.
Use of Evidence	The IQSP was designed to focus on providing resources for households to isolate and quarantine to prevent the spread of infectious diseases such as COVID-19. Beginning March 2023, the program focused on providing resources and hotel placement to unhoused, unsheltered individuals, as there was not an existing and permanent infrastructure in place within the supportive housing system to provide this service.

<b>ARPA-016</b>	<b>Gardner Family Wellness Center</b>
Funding Amount	\$4,618,980
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	The creation and implementation of the Gardner Family Wellness Center provides medical and mental health services for disproportionately impacted groups. Additionally, the program is to support the partnership between School of Arts and Culture (SOAC) and Gardner Health Services – Gardner Family Wellness Center in the development of new services in the areas of primary care and specialty behavioral health services for youth and families in East San Jose.
Use of Evidence	The ARPA funds will be used for the construction of improvements for a behavioral health and primary care clinic of at least 10,000 square feet located at 1747-1785 Alum Rock Avenue in San Jose. The funds will also be used to purchase fixtures, furnishings, and equipment necessary to operate the facility. In addition, Gardner Health Services agrees to operate the facility for at least seven years commencing with the date of the opening of the facility to serve uninsured Santa Clara residents covered by Medi-Cal.
Performance Report	The project is expected to provide: <ul style="list-style-type: none"> <li>• For Primary Care Services: <ul style="list-style-type: none"> <li>○ Medical services from two providers with the use of four exam rooms to support approximately 7,300 visits a year.</li> <li>○ Chiropractic services from one provider with the use of two exam rooms to support 4,320 visits a year.</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>○ Dental services from two providers will have four workspace/rooms to support 4,752 visits a year.</li> <li>● Specialty Behavioral Health Services: <ul style="list-style-type: none"> <li>○ Office visits, psychiatry sessions, family meetings, and home visits totaling 10,000 per year to support approximately 406 families.</li> <li>○ Approximately 201 clients will be assisted by the staff who will help the clients connect to services, with about 5,000 visits a year.</li> </ul> </li> </ul> <p>The building improvements will commence in August 2024 and are estimated to be completed by Spring of 2025. The expected opening date of the new facility is June 2025. More information on program performance will be provided in future Performance Report.</p>
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<b>ARPA-017</b>	<b>Wellness Screenings and Services for Children</b>
<b>Funding Amount</b>	\$3,485,000
<b>Project Expenditure Category</b>	1 – Public Health
<b>Project Overview</b>	This funding allows the County to expand the wellness screening and services for children for various child health related services, including preventive physical and wellness screening (dental, vision, and hearing), individualized care coordination, healthy lifestyle workshops, parenting classes, and health insurance enrollment services in the County through the Healthier Kids Foundation (HKF). In addition, the program focuses on providing universal, school-based wellness checks and personalized care coordination. Through individualized care coordination, families receive assistance in accessing behavioral health services and essential resources for meeting basic needs.
<b>Use of Evidence</b>	HKF utilized results from surveys and community engagement to help assess the ways the community were impacted by the COVID-19 pandemic and to determine what the remaining needs were in order to provide evidence-based intervention and impactful assistance. Evidence shows increased dental and vision referrals observed post-pandemic. HKF identifies uninsured children and assisting with their enrollment into subsidized health insurance so that they may access medical, dental, vision, hearing, and mental health care to promote health and wellness. Broad geographic access will be covered, prioritizing screenings in schools where 75% of children are eligible for Free and Reduced-Price Lunch Program.
<b>Performance Report</b>	The program is being evaluated through rigorous program evaluations and periodic reporting. As of June 30, 2024, the program provided behavioral, hearing, dental, vision, and other services to 36,487 individuals. Over the course of FY 2023-2024, a total of: <ul style="list-style-type: none"> <li>● 26,347 children received dental screenings, with 33% receiving a referral for follow up dental care. 69% of referral cases have been successfully closed.</li> <li>● 14,237 children received vision screenings, with 17% receiving a referral for follow up care. 65% of referral cases have been successfully closed.</li> </ul>

	<ul style="list-style-type: none"> <li>• 10,842 children received hearing screenings, with 6% receiving a referral for further examination. 85% of referral cases have been successfully closed.</li> <li>• 720 children received mental health wellness checks, with a referral rate of 42%. 88% of referral cases have been successfully closed.</li> <li>• 489 children were identified as needing health insurance of which 308 children have been enrolled,</li> <li>• 241 online health education workshops have been completed, influencing the lives of 4,021 children through 2,857 parents attending classes. Six-week post-class surveys indicate healthier meal choices are being made.</li> </ul>
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<b>ARPA-018</b>	<b>Valley Health Center (VHC) – Facility Improvement Project</b>
Funding Amount	\$9,897,821
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	The \$9.8 million of ARPA funds was used to reimburse costs of critical capital infrastructure that enabled to rehabilitate the VHC-Morgan Hill to support long-term community growth and expand services to the South County.
Use of Evidence	<p>County has on-going investments for the health and hospital system. A key road map to this is the Santa Clara Valley Healthcare (SCVH) Master Plan. Prioritization was developed with consideration of the following:</p> <ul style="list-style-type: none"> <li>• Meeting Seismic Safety Compliance regulatory requirements to keep inpatient beds and services licensed. These include both Seismic Performance Standards (SPC) and Non-seismic Performance Standards (NPC).</li> <li>• Achieving efficient operations while supporting long-term growth and sustainability of the SCVH hospital campuses, such as: <ul style="list-style-type: none"> <li>○ Meeting community demands, e.g., increasing emergency department treatment bays along with projects to support ancillary services such as diagnostic imaging and laboratory services.</li> <li>○ Improving patient access, not only to critical care facilities but also to preventive, special care, and behavioral health services.</li> <li>○ Addressing deferred maintenance needs to ensure compliance with the Joint Commission facility life-safety and infection prevention requirements.</li> </ul> </li> </ul>
Performance Report	Facility improvements for VHC in Morgan Hill was completed to support long-term community growth and expand services to the South County. During pandemic, it was served as the COVID-19 surge back up for the inpatient services to the community.

<b>ARPA-019</b>	<b>HVAC Improvement Project</b>
Funding Amount	\$15,540,915

Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	The \$15.5 million of ARPA funds was used to reimburse costs of HVAC improvements and other ventilation projects and generator replacements made in the County healthcare facilities to address COVID-19 and its impact on public health. while improving the experience for the public and employees. Additionally, the funds will be used to reimburse costs of newly added pony chillers to VHC-Gilroy Urgent Care facility and St. Louise Regional Hospital (SLRH) air handling replacements.
Use of Evidence	<p>The HVAC Improvement project has been designed to focus on providing intervention for the increase in inpatient census and Emergency Department growth at SLRH, support the need for increased primary care and urgent care services for patients in the south county communities.</p> <p>For example, one of the County hospitals, St. Louise Regional Hospital (SLRH), was built in 1988 and many of the critical building systems are still the originally installed equipment at the time SLRH was constructed. A consultant confirmed the air handling units at SLRH were nearing the end of their life. Due to both increased patient demand and the normal cycle of equipment aging, improvements were needed to meet the standards of a modern hospital.</p> <p>Another example is the HVAC system at Valley Health Center (VHC) Gilroy which was operating at lower efficiency when temperature falls below 85 degrees, and the current chiller exceeded the recommended number of starts per day with an excessive recycling alarm and surging when there was not enough building cooling load. A replacement of the existing chiller was necessary.</p>
Performance Report	The funding was used to reimburse more than 60 completed HVAC improvement projects in the County healthcare facilities. Improvements in HVAC and ventilation greatly reduce the concentration and risk of exposure to aerosols, thus reducing the likelihood of infection with COVID-19. This also enhances the experience for the public and employees.

<b>ARPA-020</b>	<b>Non-congregate Housing and Groceries Support</b>
Funding Amount	\$2,332,059
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	\$2.3 million of ARPA funds was allocated to reimburse costs incurred while supporting low-income households who needed to isolate and/or quarantine due to having contracted with COVID-19 during pandemic.
Use of Evidence	<p>During the height of the pandemic, the need for non-congregate housing and groceries support for low-income households isolated or quarantined at home were at an all-time high and became evident for intervention. The flexibility to utilize chain stores allowed for greater access to products requested and needed by households, particularly during COVID-19 and enabled the County to provide the highly needed support to households isolated or quarantine at home.</p>

Performance Report	From June 17, 2020, through March 31, 2022, the Non-Congregate Housing and Groceries Support project provided groceries support to 8,649 households that were isolated or quarantined at home at an average cost of \$207.5 per household.
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<b>ARPA-021</b>	<b>Wastewater Testing Project</b>
Funding Amount	\$1,993,503
Project Expenditure Category	1 - Public Health
Project Overview	The wastewater testing for COVID-19 project has been designed to focus on monitoring the levels and trends of COVID-19 infections in the community that are based on clinical data and pinpoint areas in the County where the virus is more prevalent.
Use of Evidence	The County’s Public Health Department (PHD) provides an overview of SARS-CoV-2 concentration in wastewater that comprehensively detect the levels of COVID-19 infection within a community and track the prominence of new variants. PHD utilized results from surveys and published studies to provide the public and health professionals with early signals as to whether COVID-19 infections are increasing or decreasing within the community.
Performance Report	The wastewater testing samples are collected from four wastewater treatment facilities collectively serving 1.9 million Santa Clara County residents. The testing covered San Jose, Palo Alto, Sunnyvale, and Gilroy. As of March 28, 2024, the project tested about 367 wastewater samples at extremely high speeds to achieve pelleting of samples for further processing. For COVID wastewater monitoring data dashboard, please refer to <a href="https://www.sccgov.org/eoc/covid-wastewater-monitoring-data">COVID wastewater monitoring data - EOC - CSC(sccgov.org)</a>

<b>ARPA-022</b>	<b>Homelessness Prevention for Individuals with Substance Use Disorder</b>
Funding Amount	\$2,000,000
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	This program is a Wellness and Housing Stability Program for individuals who are in substance use treatment services outpatient programs and at risk of homelessness.
Use of Evidence	The funding will be used to provide temporary rental assistance, security deposit, and supportive services. Supportive services will include a housing stability plan and connection to available and eligible resources and benefits.
Performance Report	More information on program performance will be provided in future Performance Report.

<b>ARPA-023</b>	<b>Behavioral Health Service Workforce Strategic Plan</b>
Funding Amount	\$1,000,000
Project Expenditure Category	3 – Public Health – Negative Economic Impact: Public Sector Capacity

Project Overview	The County contracted with the University of California, San Francisco, to conduct a needs assessment and develop a strategic plan for addressing the mental health and substance use disorder (SUD) workforce needs of the county’s Behavioral Health Services Department and the community-based organizations (CBOs) with which it contracts to provide services.
Use of Evidence	<p>In February 2023, the California County Behavioral Health Directors Association (CBHDA) released an assessment of the workforce needs of California’s county behavioral health agencies and the CBOs with which they contract. The needs assessment found that the county behavioral health safety net’s ability to meet its workforce needs is constrained by characteristics of California’s overall behavioral health workforce, trends in new graduates from behavioral health professions education programs, labor market, and housing market characteristics. Specific constraints include:</p> <ul style="list-style-type: none"> <li>• Uneven geographic distribution of behavioral health professionals.</li> <li>• Insufficient numbers of non-whites providers to provide racially/ethnically concordant care.</li> <li>• Insufficient numbers of providers who speak languages other than English.</li> <li>• Aging workforce in some occupations.</li> <li>• Decreases in numbers of new graduates in some occupations.</li> <li>• Inability to offer wages that are competitive with those offered by other employers.</li> <li>• Lengthy hiring processes.</li> <li>• High cost of living.</li> </ul> <p>The objective of the project is to develop a needs assessment and strategic plan for behavioral workforce development for the County’s Behavioral Health Services Department and the CBOs with which it contracts.</p>
Performance Report	The strategic plan will be aligned with the major elements of CBHDA’s statewide strategic plan and tailored to meet the specific workforce development needs of the County’s behavioral health safety net. The needs assessment will build upon the needs assessment HealthForce Center previously conducted for CBHDA by more closely examining data regarding Santa Clara County that were collected for that project and supplementing it with additional information about the County’s behavioral health workforce needs. More information on program performance will be provided in future Performance Report.

ARPA-024	Behavioral Health Services Department (BHSD) Call Center
Funding Amount	\$2,000,000
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	The BHSD Call Center's primary function is to provide screenings, linkages, referrals and connections to services through the phone. Individuals can access the BHSD Call Center through 988 (for crisis calls) and/or 1-800-704-0900 (non-crisis calls). The BHSD Call Center can provide numerous services including, but not limited to, screenings for behavioral health needs, behavioral health assessment appointments, referrals to behavioral health services, authorization for fee-for-services Medi-Cal visits, information on Assisted Outpatient Treatment (AOT), general information about behavioral health services, and patient navigation services. The \$2M funding allows the County to contract with a contractor to provide supportive telephone services for the BHSD Call Center. Currently, BHSD Call Center staff may cover on-call shifts outside the business hours of 8am to 5pm in addition to regular shifts. The contractor would allow the BHSD Call Center to be operational 24 hours a day, seven days a week, while providing additional support and resources to BHSD Call Center staff to reduce the number of on-call/additional shifts.
Use of Evidence	It is evident that call access for behavioral health services is crucial to ensure appropriate linkages, referrals, and connections to services that would prevent the need for higher levels of care. The goal of the program is to enhance social equity and safety by providing access to BHSD Call Center services 24 hours a day, seven days a week for community members in need of behavioral health services.
Performance Report	The County entered an agreement with Carelon Behavioral Health of California (Carelon) in December 2023 to provide call center services after hours support to clients requesting mental health and/or substance use treatment services, including coordinate care and services as appropriate. More information on program performance will be provided in future Performance Report.



<b>ARPA-025</b>	<b>Adolescent Psychiatric Facility (APF) Improvement</b>
Funding Amount	\$40,039,091
Project Expenditure Category	2 – Negative Economic Impacts
Project Overview	The ARPA funding of \$40.0 million will be used to reimburse the construction costs for the Adolescent Psychiatric Facility and Behavioral Health Services Center (APF-BHSC) for adding 21,000 square feet basement space to account for additional personal protective equipment (PPE) storage needs during COVID-19 pandemic and an urgent care assessment room used as an isolation room for patients with a variety of comorbidities, including COVID-19, or any other contagious virus.
Use of Evidence	During pandemic, there was a surge in cases and public health professionals universally believe that wearing personal protective equipment (PPE) leads to a reduction in the spread of airborne viruses and diseases. The County purchased large quantities of PPE and had an immediate need of storage space for PPE. The expansion of the basement in APF would be a long-term solution.
Performance Report	The basement of APF was expanded from approximately 9,000 square feet to 30,000 square feet to account for additional PPE storage needs. This was an increase of 21,000 square feet with storage rooms and storage carts for a stock of supplies such as respiratory and hand protection against airborne and other viruses. With the expansion of basement space, the County was able to distribute sufficient PPE to both County staff and clients at the APF-BHSC, thus reducing the spread of potential viruses in the facility and the community. Additionally, an urgent care assessment room was added for an additional 103 square feet, intended to provide any patient with comorbidities a separate isolated room to be assessed.

<sup>1</sup> [Santa Clara County, California \(CA\) - U.S. COVID Tracker - Covid Act Now](#)