



AMR/RM Santa Clara 911 Response Compliance and Penalty

Period: Jan 2021 to Jan 2021

		Compliance Reporting 2021/01/01 - 2021/01/31																		Outlier Reporting 2021/01/01 - 2021/01/31	
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine
Code 2	Zone 1	592	27	619	0	65	1	554	27	0	0	9	554	18	18	96.75%	96.75%	\$0	\$0	Zone 1	\$2,050
	Zone 2	513	23	536	0	63	1	473	23	0	0	9	473	14	14	97.04%	97.04%	\$0	\$0	Zone 2	\$1,200
	Zone 3	542	24	566	0	54	1	512	24	0	0	5	512	19	19	96.29%	96.29%	\$0	\$0	Zone 3	\$1,500
	Zone 4	693	28	721	0	83	0	638	28	0	0	8	638	20	20	96.87%	96.87%	\$0	\$0	Zone 4	\$6,700
	Zone 5	214	6	220	0	19	0	201	6	0	0	2	201	4	4	98.01%	98.01%	\$0	\$0	Zone 5	\$950
	Code 2 Total		2554	108	2662	0	284	3	2378	108	0	0	33	2378	75	75	96.85%	96.85%			Code 2 Total
Code 3	Zone 1	1081	142	1223	0	30	3	1193	142	0	0	34	1193	108	108	90.95%	90.95%	\$0	\$0	Zone 1	\$9,800
	Zone 2	1187	142	1329	0	75	3	1254	142	0	0	32	1254	110	110	91.23%	91.23%	\$0	\$0	Zone 2	\$9,200
	Zone 3	2091	218	2309	0	122	12	2187	218	0	0	46	2187	172	172	92.14%	92.14%	\$0	\$0	Zone 3	\$15,650
	Zone 4	2183	310	2493	0	140	8	2353	310	0	0	75	2353	235	235	90.01%	90.01%	\$0	\$0	Zone 4	\$20,000
	Zone 5	536	67	603	0	34	4	569	67	0	0	15	569	52	52	90.86%	90.86%	\$0	\$0	Zone 5	\$6,500
	Code 3 Total		7078	879	7957	0	401	30	7556	879	0	0	202	7556	677	677	91.04%	91.04%			Code 3 Total
Total		9632	987	10619	0	685	33	9934	987	0	0	235	9934	752	752	92.43%	92.43%				



AMR/RM Santa Clara 911 Response Compliance and Penalty

Period: Feb 2021 to Feb 2021

		Compliance Reporting 2021/02/01 - 2021/02/28																		Outlier Reporting 2021/02/01 - 2021/02/28	
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine
Code 2	Zone 1	537	26	563	0	56	0	507	26	0	0	9	507	17	17	96.65%	96.65%	\$0	\$0	Zone 1	\$950
	Zone 2	435	20	455	0	69	0	386	20	0	0	4	386	16	16	95.85%	95.85%	\$0	\$0	Zone 2	\$2,000
	Zone 3	449	26	475	0	50	0	425	26	0	0	4	425	22	22	94.82%	94.82%	\$0	\$0	Zone 3	\$16,800
	Zone 4	538	32	570	0	54	7	516	32	0	0	5	516	27	27	94.77%	94.77%	\$0	\$0	Zone 4	\$1,900
	Zone 5	195	20	215	0	18	0	197	20	0	0	7	197	13	13	93.40%	93.40%	\$0	\$0	Zone 5	\$1,550
	Code 2 Total		2154	124	2278	0	247	7	2031	124	0	0	29	2031	95	95	95.32%	95.32%			Code 2 Total
Code 3	Zone 1	949	130	1079	0	36	2	1043	130	0	0	28	1043	102	102	90.22%	90.22%	\$0	\$0	Zone 1	\$6,750
	Zone 2	1084	96	1180	0	66	1	1114	96	0	0	19	1114	77	77	93.09%	93.09%	\$0	\$0	Zone 2	\$10,400
	Zone 3	1804	187	1991	0	99	7	1892	187	0	0	45	1892	142	142	92.49%	92.49%	\$0	\$0	Zone 3	\$21,350
	Zone 4	1867	204	2071	0	137	6	1934	204	0	0	48	1934	156	156	91.93%	91.93%	\$0	\$0	Zone 4	\$16,100
	Zone 5	396	48	444	0	22	5	422	48	0	0	12	422	36	36	91.47%	91.47%	\$0	\$0	Zone 5	\$8,350
	Code 3 Total		6100	665	6765	0	360	21	6405	665	0	0	152	6405	513	513	91.99%	91.99%			Code 3 Total
Total		8254	789	9043	0	607	28	8436	789	0	0	181	8436	608	608	92.79%	92.79%				



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Period: Mar 2021 to Mar 2021

		Compliance Reporting 2021/03/01 - 2021/03/31																		Outlier Reporting 2021/03/01 - 2021/03/31	
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine
Code 2	Zone 1	529	20	549	0	55	0	494	20	0	0	3	494	17	17	96.56%	96.56%	\$0	\$0	Zone 1	\$1,200
	Zone 2	482	25	507	0	74	3	433	25	0	0	5	433	20	20	95.38%	95.38%	\$0	\$0	Zone 2	\$2,100
	Zone 3	530	34	564	0	61	1	503	34	0	0	10	503	24	24	95.23%	95.23%	\$0	\$0	Zone 3	\$2,450
	Zone 4	612	39	651	0	81	2	570	39	0	0	10	570	29	29	94.91%	94.91%	\$0	\$0	Zone 4	\$4,100
	Zone 5	205	11	216	0	13	2	203	11	0	0	1	203	10	10	95.07%	95.07%	\$0	\$0	Zone 5	\$3,900
	Code 2 Total		2358	129	2487	0	284	8	2203	129	0	0	29	2203	100	100	95.46%	95.46%			Code 2 Total
Code 3	Zone 1	1109	106	1215	0	43	0	1172	106	1	1	20	1172	85	85	92.75%	92.75%	\$0	\$0	Zone 1	\$6,450
	Zone 2	1171	136	1307	0	72	4	1235	136	0	0	30	1235	106	106	91.42%	91.42%	\$0	\$0	Zone 2	\$22,100
	Zone 3	1939	232	2171	0	106	8	2065	232	0	0	40	2065	192	192	90.70%	90.70%	\$0	\$0	Zone 3	\$28,250
	Zone 4	1973	237	2210	0	148	5	2062	237	0	0	48	2062	189	189	90.83%	90.83%	\$0	\$0	Zone 4	\$21,550
	Zone 5	467	53	520	0	30	5	490	53	0	0	9	490	44	44	91.02%	91.02%	\$0	\$0	Zone 5	\$22,200
	Code 3 Total		6659	764	7423	0	399	22	7024	764	1	1	147	7024	616	616	91.23%	91.23%			Code 3 Total
Total		9017	893	9910	0	683	30	9227	893	1	1	176	9227	716	716	92.24%	92.24%				



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Period: Apr 01 2021 to Apr 30 2021

Report Status: FINAL

		Compliance Reporting 2021/04/01 - 2021/04/30																		Outlier Reporting 2021/04/01 - 2021/04/30	
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine
Code 2	Zone 1	623	29	652	0	58	1	594	29	0	0	9	594	20	20	96.63%	96.63%	\$0	\$0	Zone 1	\$1,150
	Zone 2	504	20	524	0	75	1	449	20	0	0	5	449	15	15	96.66%	96.66%	\$0	\$0	Zone 2	\$1,200
	Zone 3	534	36	570	0	66	0	504	36	0	0	11	504	25	25	95.04%	95.04%	\$0	\$0	Zone 3	\$2,450
	Zone 4	647	44	691	0	83	2	608	44	0	0	15	608	29	29	95.23%	95.23%	\$0	\$0	Zone 4	\$2,650
	Zone 5	201	15	216	0	14	0	202	15	0	0	4	202	11	11	94.55%	94.55%	\$0	\$0	Zone 5	\$8,800
	Code 2 Total		2509	144	2653	0	296	4	2357	144	0	0	44	2357	100	100	95.76%	95.76%			Code 2 Total
Code 3	Zone 1	1033	108	1141	0	44	3	1097	108	0	0	31	1097	77	77	92.98%	92.98%	\$0	\$0	Zone 1	\$6,050
	Zone 2	1136	139	1275	0	63	5	1212	139	0	0	27	1212	112	112	90.76%	90.76%	\$0	\$0	Zone 2	\$17,450
	Zone 3	1911	216	2127	0	147	10	1980	216	0	0	39	1980	177	177	91.06%	91.06%	\$0	\$0	Zone 3	\$14,450
	Zone 4	1923	236	2159	0	138	3	2021	236	0	0	55	2021	181	181	91.04%	91.04%	\$0	\$0	Zone 4	\$16,550
	Zone 5	448	48	496	0	32	4	464	48	0	0	7	464	41	41	91.16%	91.16%	\$0	\$0	Zone 5	\$20,550
	Code 3 Total		6451	747	7198	0	424	25	6774	747	0	0	159	6774	588	588	91.32%	91.32%			Code 3 Total
Total		8960	891	9851	0	720	29	9131	891	0	0	203	9131	688	688	92.47%	92.47%				



AMR/RM Santa Clara 911 Response Compliance and Penalty

Period: May 2021

Report Status: FINAL

Compliance Reporting 2021/05/01 - 2021/05/31																				Outlier Reporting 2021/05/01 - 2021/05/31	
Priority	Zone	On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine
Code 2	Zone 1	643	27	670	0	67	0	603	27	0	0	15	603	12	12	98.01%	98.01%	\$0	\$0	Zone 1	\$850
	Zone 2	547	36	583	0	82	3	501	36	0	0	8	501	28	28	94.41%	94.41%	\$0	\$0	Zone 2	\$3,350
	Zone 3	646	57	703	0	77	2	626	57	0	0	19	626	38	38	93.93%	93.93%	\$0	\$0	Zone 3	\$4,550
	Zone 4	715	64	779	0	91	2	688	64	0	0	12	688	52	52	92.44%	92.44%	\$0	\$0	Zone 4	\$11,350
	Zone 5	248	17	265	0	20	2	245	17	0	0	0	245	17	17	93.06%	93.06%	\$0	\$0	Zone 5	\$3,450
	Code 2 Total		2799	201	3000	0	337	9	2663	201	0	0	54	2663	147	147	94.48%	94.48%			Code 2 Total
Code 3	Zone 1	1143	115	1258	0	58	2	1200	115	0	0	23	1200	92	92	92.33%	92.33%	\$0	\$0	Zone 1	\$9,050
	Zone 2	1187	128	1315	0	72	2	1243	128	0	0	28	1243	100	100	91.95%	91.95%	\$0	\$0	Zone 2	\$9,900
	Zone 3	2034	251	2285	0	151	11	2134	251	0	0	51	2134	200	200	90.63%	90.63%	\$0	\$0	Zone 3	\$36,700
	Zone 4	2027	258	2285	0	150	10	2135	258	0	0	50	2135	208	208	90.26%	90.26%	\$0	\$0	Zone 4	\$32,650
	Zone 5	415	37	452	0	23	2	429	37	0	0	6	429	31	31	92.77%	92.77%	\$0	\$0	Zone 5	\$13,750
	Code 3 Total		6806	789	7595	0	454	27	7141	789	0	0	158	7141	631	631	91.16%	91.16%			Code 3 Total
Total		9605	990	10595	0	791	36	9804	990	0	0	212	9804	778	778	92.06%	92.06%				



AMR/RM Santa Clara 911 Response Compliance and Penalty

Period: Jun 2021 to Jun 2021

Report Status: FINAL

Priority	Zone	Compliance Reporting 2021/06/01 - 2021/06/30														Outlier Reporting 2021/06/01 - 2021/06/30							
		On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	656	34	690	0	88	0	602	34	0	0	11	602	23	23	96.18%	96.18%	\$0	\$0	Zone 1	\$2,250	100%	\$0
	Zone 2	561	31	592	0	67	1	525	31	0	0	12	525	19	19	96.38%	96.38%	\$0	\$0	Zone 2	\$2,600	100%	\$0
	Zone 3	632	42	674	0	59	1	615	42	0	0	10	615	32	32	94.80%	94.80%	\$0	\$0	Zone 3	\$2,600	100%	\$0
	Zone 4	705	54	759	0	75	3	684	54	0	0	14	684	40	40	94.15%	94.15%	\$0	\$0	Zone 4	\$4,050	100%	\$0
	Zone 5	234	16	250	0	19	0	231	16	0	0	5	231	11	11	95.24%	95.24%	\$0	\$0	Zone 5	\$1,550	100%	\$0
	Code 2 Total	2788	177	2965	0	308	5	2657	177	0	0	52	2657	125	125	95.30%	95.30%			Code 2 Total	\$13,050	100%	\$0
Code 3	Zone 1	1062	123	1185	0	54	2	1131	123	0	0	34	1131	89	89	92.13%	92.13%	\$0	\$0	Zone 1	\$6,500	100%	\$0
	Zone 2	1160	140	1300	0	73	4	1227	140	0	0	38	1227	102	102	91.69%	91.69%	\$0	\$0	Zone 2	\$7,750	100%	\$0
	Zone 3	2014	228	2242	0	143	7	2099	228	0	0	54	2099	174	174	91.71%	91.71%	\$0	\$0	Zone 3	\$17,300	100%	\$0
	Zone 4	1982	251	2233	0	148	12	2085	251	1	1	57	2085	193	193	90.74%	90.74%	\$0	\$0	Zone 4	\$21,100	100%	\$0
	Zone 5	484	53	537	0	34	8	503	53	0	0	7	503	46	46	90.85%	90.85%	\$0	\$0	Zone 5	\$11,100	100%	\$0
	Code 3 Total	6702	795	7497	0	452	33	7045	795	1	1	190	7045	604	604	91.43%	91.43%			Code 3 Total	\$63,750	100%	\$0
Total		9490	972	10462	0	760	38	9702	972	1	1	242	9702	729	729	92.49%	92.49%						\$0



AMR/RM Santa Clara 911 Response Compliance and Penalty (FINAL)

Period: Jul 2021

Priority	Zone	Compliance Reporting 2021/07/01 - 2021/07/31																Outlier Reporting 2021/07/01 - 2021/07/31					
		On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	674	36	710	0	72	0	638	36	0	0	14	638	22	22	96.55%	96.55%	\$0	\$0	Zone 1	\$1,700	0%	\$1,700
	Zone 2	638	50	688	0	100	1	588	50	0	0	15	588	35	35	94.05%	94.05%	\$0	\$0	Zone 2	\$4,900	0%	\$4,900
	Zone 3	656	57	713	0	67	1	646	57	0	0	14	646	43	43	93.34%	93.34%	\$0	\$0	Zone 3	\$5,700	0%	\$5,700
	Zone 4	770	64	834	0	87	4	747	64	0	0	17	747	47	47	93.71%	93.71%	\$0	\$0	Zone 4	\$4,650	0%	\$4,650
	Zone 5	257	21	278	0	33	0	245	21	0	0	7	245	14	14	94.29%	94.29%	\$0	\$0	Zone 5	\$1,950	0%	\$1,950
	Code 2 Total		2995	228	3223	0	359	6	2864	228	0	0	67	2864	161	161	94.38%	94.38%			Code 2 Total	\$18,900	0%
Code 3	Zone 1	1015	141	1156	0	51	1	1105	141	5	4	32	1105	105	105	90.50%	90.50%	\$0	\$0	Zone 1	\$7,400	0%	\$7,400
	Zone 2	1269	160	1429	0	78	1	1351	160	0	0	34	1351	126	126	90.67%	90.67%	\$0	\$0	Zone 2	\$10,000	0%	\$10,000
	Zone 3	2076	258	2334	0	151	13	2183	258	0	0	68	2183	190	190	91.30%	91.30%	\$0	\$0	Zone 3	\$16,500	0%	\$16,500
	Zone 4	2018	280	2298	0	147	13	2151	280	5	4	74	2151	202	202	90.61%	90.61%	\$0	\$0	Zone 4	\$20,100	0%	\$20,100
	Zone 5	497	55	552	0	28	3	524	55	0	0	7	524	48	48	90.84%	90.84%	\$0	\$0	Zone 5	\$7,650	0%	\$7,650
	Code 3 Total		6875	894	7769	0	455	31	7314	894	10	8	215	7314	671	671	90.83%	90.83%			Code 3 Total	\$61,650	0%
Total		9870	1122	10992	0	814	37	10178	1122	10	8	282	10178	832	832	91.83%	91.83%						\$80,550



AMR/RM Santa Clara 911 Response Compliance and Penalty

Period: Aug 2021 to Aug 2021

Priority	Zone	Compliance Reporting 2021/08/01 - 2021/08/31															Outlier Reporting 2021/08/01 - 2021/08/31						
		On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	700	30	730	0	59	0	671	30	0	0	18	671	12	12	98.21%	98.21%	\$0	\$0	Zone 1	\$3,350	100%	\$0
	Zone 2	643	38	681	0	95	0	586	38	0	0	15	586	23	23	96.08%	96.08%	\$0	\$0	Zone 2	\$1,950	100%	\$0
	Zone 3	616	48	664	0	66	4	598	48	0	0	14	598	34	34	94.31%	94.31%	\$0	\$0	Zone 3	\$4,800	100%	\$0
	Zone 4	716	58	774	0	77	6	697	58	0	0	14	697	44	44	93.69%	93.69%	\$0	\$0	Zone 4	\$5,350	100%	\$0
	Zone 5	248	27	275	0	19	1	256	27	6	2	5	256	20	20	92.19%	92.19%	\$0	\$0	Zone 5	\$11,100	100%	\$0
	Code 2 Total	2923	201	3124	0	316	11	2808	201	6	2	66	2808	133	133	95.26%	95.26%			Code 2 Total	\$26,550	100%	\$0
Code 3	Zone 1	995	138	1133	0	57	0	1076	138	3	1	37	1076	100	100	90.71%	90.71%	\$0	\$0	Zone 1	\$7,550	100%	\$0
	Zone 2	1256	166	1422	0	83	6	1339	166	1	1	50	1339	115	115	91.41%	91.41%	\$0	\$0	Zone 2	\$11,000	100%	\$0
	Zone 3	2098	270	2368	0	167	8	2201	270	0	0	85	2201	185	185	91.59%	91.59%	\$0	\$0	Zone 3	\$24,900	100%	\$0
	Zone 4	2247	308	2555	0	180	8	2375	308	14	11	94	2375	203	203	91.45%	91.45%	\$0	\$0	Zone 4	\$23,450	100%	\$0
	Zone 5	548	63	611	0	38	7	573	63	0	0	13	573	50	50	91.27%	91.27%	\$0	\$0	Zone 5	\$16,500	100%	\$0
	Code 3 Total	7144	945	8089	0	525	29	7564	945	18	13	279	7564	653	653	91.37%	91.37%			Code 3 Total	\$83,400	100%	\$0
Total		10067	1146	11213	0	841	40	10372	1146	24	15	345	10372	786	786	92.42%	92.42%						\$0



AMR/RM Santa Clara 911 Response Compliance and Penalty

Period: Sep 2021 to Sep 2021

Priority	Zone	Compliance Reporting 2021/09/01 - 2021/09/30														Outlier Reporting 2021/09/01 - 2021/09/30							
		On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	656	26	682	0	72	1	610	26	0	0	16	610	10	10	98.36%	98.36%	\$0	\$0	Zone 1	\$1,500	100%	\$0
	Zone 2	564	80	624	0	62	1	562	60	0	0	17	562	43	43	92.35%	92.35%	\$0	\$0	Zone 2	\$7,200	100%	\$0
	Zone 3	635	62	697	0	80	2	617	62	0	0	17	617	45	45	92.71%	92.71%	\$0	\$0	Zone 3	\$6,350	100%	\$0
	Zone 4	756	57	813	0	100	0	713	57	0	0	14	713	43	43	93.97%	93.97%	\$0	\$0	Zone 4	\$5,850	100%	\$0
	Zone 5	275	24	299	0	22	2	277	24	0	0	4	277	20	20	92.78%	92.78%	\$0	\$0	Zone 5	\$3,900	100%	\$0
	Code 2 Total		2886	229	3115	0	336	6	2779	229	0	0	68	2779	161	161	94.21%	94.21%			Code 2 Total	\$24,800	100%
Code 3	Zone 1	1034	121	1155	0	73	2	1082	121	0	0	28	1082	93	93	91.40%	91.40%	\$0	\$0	Zone 1	\$9,050	100%	\$0
	Zone 2	1155	150	1305	0	67	6	1238	150	1	1	37	1238	112	112	90.95%	90.95%	\$0	\$0	Zone 2	\$10,450	100%	\$0
	Zone 3	2062	258	2320	0	165	12	2155	258	0	0	73	2155	185	185	91.42%	91.42%	\$0	\$0	Zone 3	\$35,200	100%	\$0
	Zone 4	2025	248	2273	0	141	8	2132	248	0	0	69	2132	179	179	91.60%	91.60%	\$0	\$0	Zone 4	\$17,600	100%	\$0
	Zone 5	533	64	597	0	30	4	567	64	0	0	18	567	46	46	91.89%	91.89%	\$0	\$0	Zone 5	\$9,200	100%	\$0
	Code 3 Total		6809	841	7650	0	476	32	7174	841	1	1	225	7174	615	615	91.43%	91.43%			Code 3 Total	\$81,500	100%
Total		9695	1070	10765	0	812	38	9953	1070	1	1	293	9953	776	776	92.20%	92.20%						\$0



AMR/RM Santa Clara 911 Response Compliance and Penalty

Period: Oct 2021

Report Status: FINAL

Priority	Zone	Compliance Reporting 2021/10/01 - 2021/10/31															Outlier Reporting 2021/10/01 - 2021/10/31						
		On Time	Late	Total Incidents	Do Not Count	Cancel Calls	Cancel Calls LATE	Adjusted Total Incidents	Adjusted Late	Exemptions Requested	Exemptions Approved	Time Corrections Approved	Compliance Calculated Incidents	Compliance Calculated Late	Proforma Calculated Late	Response Time Compliance	Proforma Response Time Compliance	Zone Damages	Proforma Zone Damages	Zone	Late Response Fine	Credits	Total Fine Assessment
Code 2	Zone 1	693	29	722	0	65	2	657	29	0	0	12	657	17	17	97.41%	97.41%	\$0	\$0	Zone 1	\$1,200	100%	\$0
	Zone 2	605	39	644	0	73	2	571	39	0	0	9	571	30	30	94.75%	94.75%	\$0	\$0	Zone 2	\$3,250	100%	\$0
	Zone 3	641	49	690	0	69	2	621	49	0	0	10	621	39	39	93.72%	93.72%	\$0	\$0	Zone 3	\$5,650	100%	\$0
	Zone 4	709	66	775	0	83	2	692	66	0	0	13	692	53	53	92.34%	92.34%	\$0	\$0	Zone 4	\$5,200	100%	\$0
	Zone 5	258	19	277	0	21	0	256	19	0	0	4	256	15	15	94.14%	94.14%	\$0	\$0	Zone 5	\$2,350	100%	\$0
	Code 2 Total	2906	202	3108	0	311	8	2797	202	0	0	48	2797	154	154	94.49%	94.49%			Code 2 Total	\$17,650	100%	\$0
Code 3	Zone 1	1033	132	1165	0	53	1	1112	132	0	0	22	1112	110	110	90.11%	90.11%	\$0	\$0	Zone 1	\$7,550	100%	\$0
	Zone 2	1255	136	1391	0	90	10	1301	136	1	1	35	1301	100	100	92.31%	92.31%	\$0	\$0	Zone 2	\$14,850	100%	\$0
	Zone 3	2125	252	2377	0	149	7	2228	252	0	0	59	2228	193	193	91.34%	91.34%	\$0	\$0	Zone 3	\$17,350	100%	\$0
	Zone 4	2070	272	2342	0	150	6	2192	272	2	2	66	2192	204	204	90.69%	90.69%	\$0	\$0	Zone 4	\$21,150	100%	\$0
	Zone 5	527	56	583	0	31	3	552	56	0	0	7	552	49	49	91.12%	91.12%	\$0	\$0	Zone 5	\$22,650	100%	\$0
	Code 3 Total	7010	848	7858	0	473	27	7385	848	3	3	189	7385	656	656	91.12%	91.12%			Code 3 Total	\$83,550	100%	\$0
Total		9916	1050	10966	0	784	35	10182	1050	3	3	237	10182	810	810	92.04%	92.04%						\$0