



Santa Clara County Continuum of Care



Continuum of Care Board Meeting

February 14, 2024

10am-noon

Meeting Minutes

CoC Board Members Present

- Jocelyn Arenas, Youth Action Board (YAB)
- Jan Bernstein Chargin, Pitstop Outreach, Gavilan College
- Louis Chicoine, Abode
- Rebecca Garcia, City of Morgan Hill
- K'ronna Harmon, Bill Wilson Center
- Dontae Lartigue, Razing the Bar, LEAB, Destination: Home
- Ky Le, County of Santa Clara, **CoC Board Chair**
- Jen Loving, Destination: Home, **CoC Board Chair**
- Aubrey Merriman, LifeMoves
- Omar Passons, City of San José
- Preston Prince, Santa Clara County Housing Authority
- Claudine Sipili, Destination: Home, Lived Experience Advisory Board (LEAB)

Staff/Presenters

Hilary Armstrong, Office of Supportive Housing (OSH)
Laura Urteaga-Fuentes, OSH
Taylor David, OSH
Andrew Somera, Santa Clara Family Health Plan (SCFHP)
Rebecca Samaha, SCFHP
Dang Huynh, SCFHP
Jamie Enke, SCFHP
Chad Bojorquez, Destination: Home
Chelsea Muller, Destination: Home
Jody Ketcheside, Santa Clara County Housing Authority
Kristin Kane, Kaiser Permanente

I. Welcome and introductions

II. Roll call

III. Recommended actions

- a. Approve minutes from September 11th, 2023 board meeting (Attachment A)
 - i. Date on minutes was corrected to 9/11/2023
 - ii. Motion to approve: Preston Prince

- iii. Second: Aubrey Merriman
 - iv. Motion passed.
- b. Approve CoC Board representation – Omar Passons, City of San José
 - i. City of San José appointed a new representative for this Ex Officio Seat
 - ii. Motion to approve: Louis Chicone
 - iii. Second: Rebecca Samaha
 - iv. Motion passed.
- c. Receive update regarding Housing and Homelessness Incentive Program (HHIP) from Santa Clara Family Health Plan, Anthem Blue Cross, and OSH
 - i. Rebecca Samaha reviewed that the Housing and Homeless Incentive Program (HHIP) is a DHCS voluntary program for Medi-Cal Managed Care Plans to earn dollars based on specific metrics to address social determinants of health and health disparities by incentivizing investment in homelessness response systems, homelessness services, and street medicine.
 - 1. The goal of this program was to create partnerships between CoCs and Managed Care Plans (MCP).
 - 2. MCPs have been working with the Office of Supportive Housing over the last 2 years to meet these metrics and have the potential to earn up to 60 million dollars in Santa Clara County.
 - 3. Rebecca anticipates receiving a response back from DHCS in March 2024 on the final allocation.
 - ii. Andrew reviewed the HHIP investment plan, and how it will be implemented. The HHIP Investment Plan demonstrates the use of investment plan funds towards achievement of HHIP Metrics. They are looking at how many members were housed during each measurement period, the resulting housing outcomes, and HMIS expansion.
 - 1. About \$50,000 was invested into expanding HMIS, providing insight into how many clients are experiencing homelessness and where they are located within the local supportive housing system.
 - 2. About \$300,000 was invested into street medicine, which was a priority measure from DHCS. DHCS recognizes street medicine is an important aspect of being able to provide care and services to members.
 - 3. A focused HHIP expenditure planning workshop was held in May 2023, and subsequent monthly meetings have been held to review the expenditure plan to further develop it and create a shared response. This allowed them to develop a strategy for impactful investments to allow the managed care plans and the housing sector to bridge the gaps between housing and health care. Andrew summarized the general expenditure plan to allocate the remaining funds 43.5 million funds, contingent on performance on different DHCS metrics during two measurement

periods. On March 24th, they will know how well they performed for measurement period 2, and the total amount of funding that will be available.

- iii. Hilary highlighted that this expenditure plan was developed as part of this collaborative process, and that it is a work in progress as needs evolve.

IV. CoC lead updates

- a. CoC staffing update
 - i. Laura discussed her new position as the CoC lead and plans to contact and connect with CoC Board members in the near future.
- b. CoC Board Executive Committee update
 - i. The CoC Board added a lived experience seat on the CoC Board Executive Committee. Dontae Lartigue was nominated and approved to fill this seat at the December 2023 CoC Board Executive Committee meeting.
 - ii. Future discussions will be held on how many members of lived experience should be on CoC Board with particular focus on youth and young adult representation.
- c. Continuum of Care award announcement (Attachment B)
 - i. Laura reviewed the CoC award announcements and summarized that Santa Clara County CoC was awarded over \$39 million across 38 projects.
 - ii. Jen expressed her gratitude in the amount of funding received, but also highlighted that this is an insufficient amount of money to address the need. Jen asked the CoC Board to discuss how they can advocate to receive more funding, as there has been no substantial growth in housing funding/housing programs.
 - 1. Preston and Louis agreed with Jen's assessment and discussed the difficulties regarding funding at the federal and state level.
 - 2. Ky suggests that discussing this matter at the city and county meetings will be important, as he does not think these conversations have occurred on the county level.
 - 3. K'ronna added that youth involvement could make a difference, due to the amount of youth that want change and impact. She highlighted the importance of ensuring youth are aware of what actions they can take and who their representatives are. The CoC board further discussed how to lift the youth voice, and Laura concluded that she would be happy to facilitate and support mentorship of youth.
- d. Coordinated Entry System (CES) redesign timeline (Attachment C)
 - i. Hilary reviewed the next steps for the Coordinated Entry System Redesign:
 - 1. Preparations for beta testing qualitative analysis to ensure the process is equitable and accessible are underway.
 - 2. MyConnectSV implementation planning is ongoing.
 - 3. Systemwide piloting through quantitative analysis to evaluate equity and accessibility

4. Finalizing matchmaking protocols
5. Developing a VI-SPDAT translation bridge for new assessment
- ii. Jen suggested reviewing evaluation timeline to remove any unnecessary steps. Hilary agreed to update the timeline.
- iii. Ky emphasized the importance of making sure process is more client centered and less traumatizing. Ky questions what was in place prior to the VI-SPDAT, and suggests evaluating if the VI-SPDAT is the best way to evaluate clients. Ky and Hilary discussed if there can be different evaluations, and exploring different ways of measuring vulnerability and the impact of housing intervention of clients without comparing one group against another.
- e. Community Plan to End Homelessness year end progress report (Attachment D)
 - i. Chelsea discussed the inflow vs outflow of unhoused clients, plans for publicizing the Community Plan to End Homelessness (CPTEH) year end progress report, and the expansion of housing efforts.
 - ii. Preparations have begun for the upcoming webinar in March to share the report; feedback is welcomed for talking points.
 1. Jen emphasized the importance of focusing on how more people are becoming homeless due to the conditions of the nation, and the little support for homeless issues. Preston added that some people mistakenly think that 39 million dollars is a lot of money, and questioned how we can change the narrative since their message may not be resonating with voters.
 2. Becky asked Chelsea if the data will be broken down by city, since small cities can be dismissive of issues occurring outside their cities. Chelsea answered that they do not have those data points.
- f. Updates on CPTEH Strategy 3: Improve quality of life for unsheltered individuals and create healthy neighborhoods for all
 - i. Chad provided the CoC Board with several updates on Strategy 3.
 1. Response to inclement weather has improved this year due to better efficiency and supply distribution.
 2. 420 units of interim housing are expected to open this summer
 3. RV safe parking is expanding. New RV parking is expected to be available by Fall for families. City of San Jose is working with LEAB to survey people currently living in RVs.
 - ii. The CoC Board discussed concerns about no encampment zones, and what resources can be provided to people in need, especially during a highly charged election season.
- g. Meeting schedule for 2024
 - i. Laura discussed future plans to implement regularly scheduled or reoccurring CoC Board meetings. Taylor David from the Office of Supportive Housing will be contacting members in the future to coordinate scheduling.

V. Adjourn – next meeting TBD

