

DFCS Community Forum

April 12, 2022





AGENDA

Welcome (5 min)

- Introduction

Daniel Little, Wendy Kinnear, Damion Wright

DFCS February Continuum of Learning (5 min)

- *Recording and Presentation*
- 2021 Annual Report

Daniel Little

Children of Color Workgroup Update (13 min)

- Presentation
- Q and A

Rocio Abundis

Children System of Care Update (13 min)

- Presentation
- Q and A

Margaret Ledesma, Wendy Kinnear

Local Continuum of Care Buildouts Update (13 min)

- Hiring of Staff and Licensure - Scattered Sites
- Continuum of Care Evaluation
- Q and A

Damion Wright, Ida Tamarin, Kalee Singh

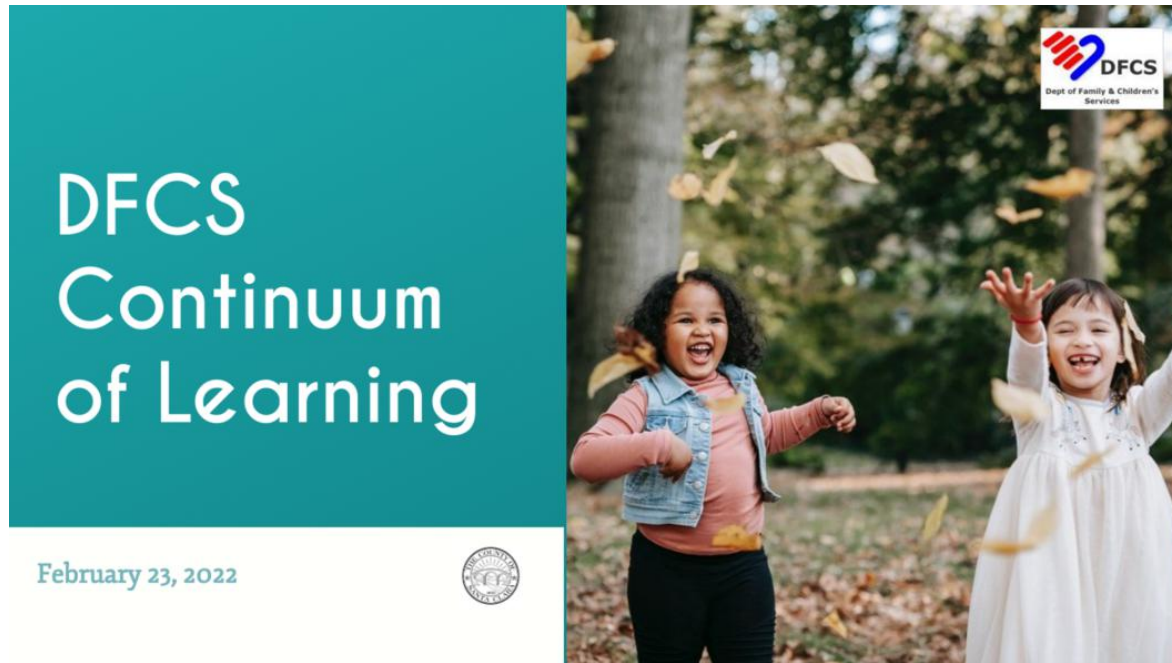
Q&A (8 min)

Daniel Little, Wendy Kinnear, Damion Wright

Wrap Up (3 min)

- Next Quarterly Community Forum on July 12, 2022

Daniel Little



Presentation Materials

- Posted at the bottom of the Community/Caregiver site [Caregiver Supports and Community Information - Social Services Agency - County of Santa Clara \(sccgov.org\)](https://socialservices.sccgov.org/sites/g/files/exjcpb701/files/documents/Feb-2022-Continuum-of-Learning-v2.pdf)
- Scroll down to this section for the presentation materials:



Direct links:

- Video Recording
<https://youtu.be/vypjGvOPT1Q>
- Presentation slideset
<https://socialservices.sccgov.org/sites/g/files/exjcpb701/files/documents/Feb-2022-Continuum-of-Learning-v2.pdf>
- Annual Report
<https://socialservices.sccgov.org/sites/g/files/exjcpb701/files/documents/DFCS-Annual-Report-2021-v2.pdf>

County of Santa Clara

2021 Annual Report

Department of Family & Children's Services



CONTENTS

Director's Message



Introduction



Vision, Mission, Values



TELENTS



Strategic Direction



Programs



2021 by the Numbers

CHILDREN OF COLOR Workgroup Update



VISION

To reduce the over-representation of children of color as well as pioneer a systematic platform of change in how African Ancestry and Latino communities are engaged and served by the Child Welfare System.

GOAL

Enhance community services so that families will have readily identifiable preventative support services to **prevent entry** into the child welfare system.



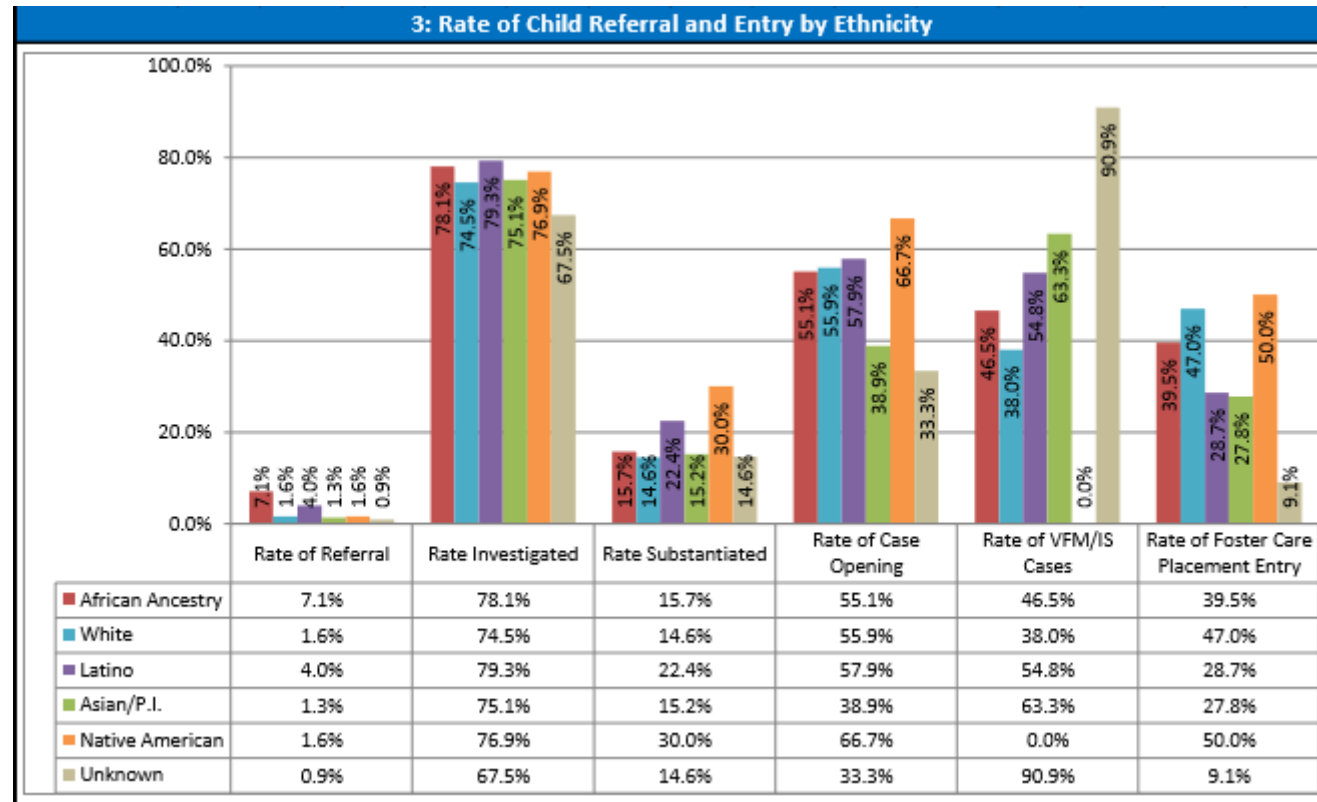
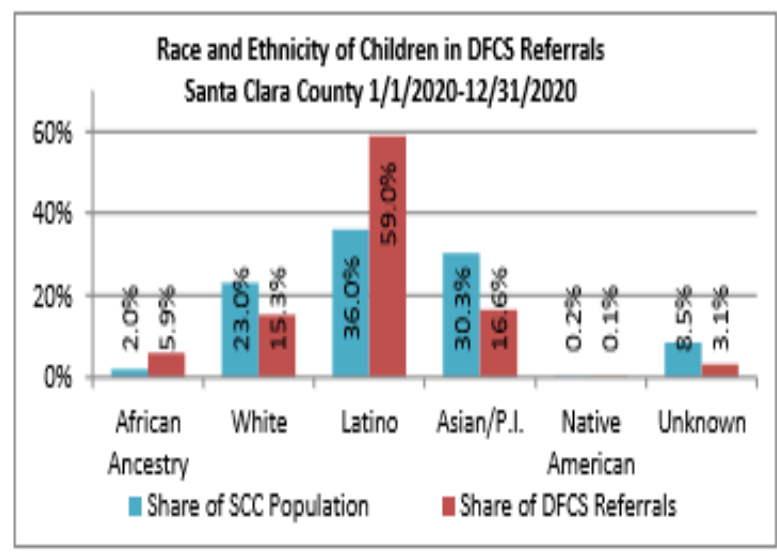
Historical overview

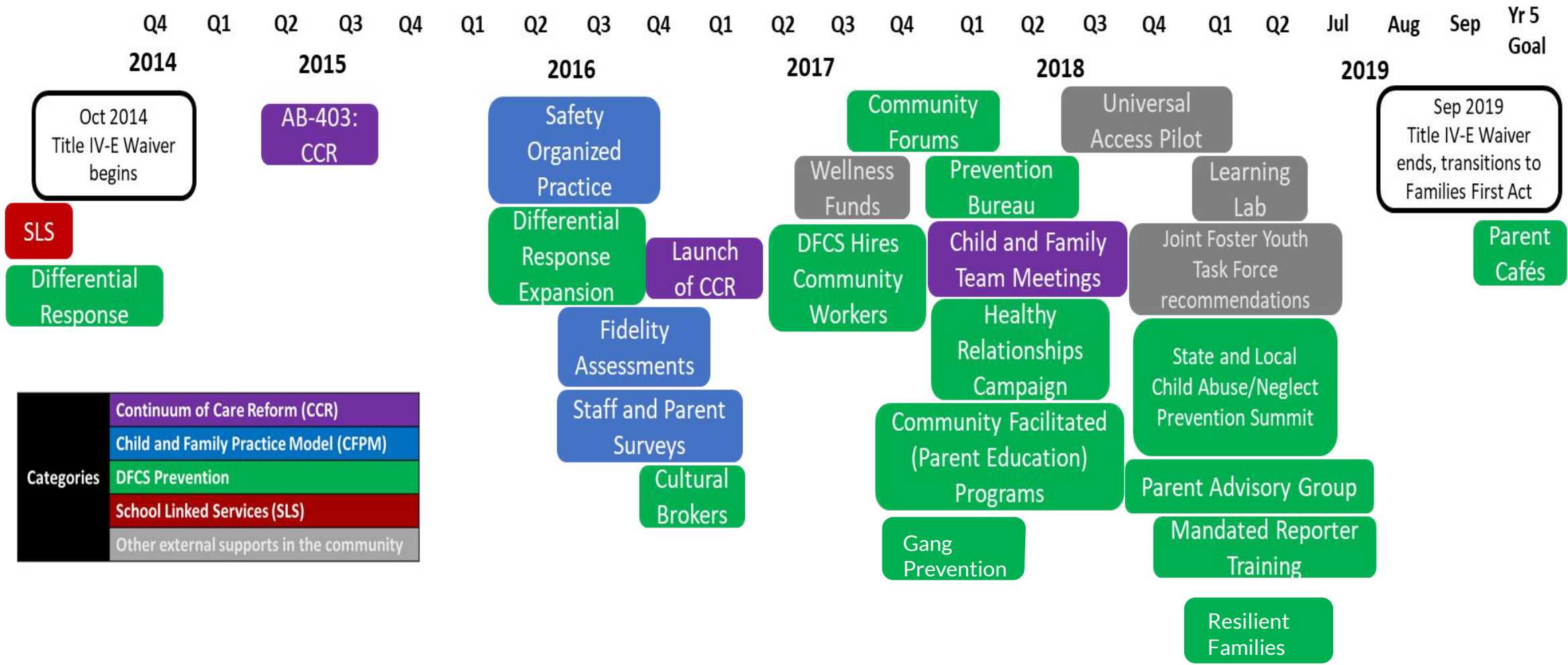
- **Began in 2003**
- **Key accomplishments:**
 - Differential response and now Community Prevention Pathway
 - Cultural Brokers
 - California Partners for Permanency (CAPP) develops Child and Family Practice Model (CFPM)
 - Fidelity Assessments Initiated
 - Coaching Model Created
 - Incorporated in Social Worker Induction Training
 - Community Liaison Position Created
 - Dually Involved Unit
 - Prevention Bureau



Measuring progress

- Semi-annual and Annual Data Dashboard
- Developed Disproportionality Dashboard



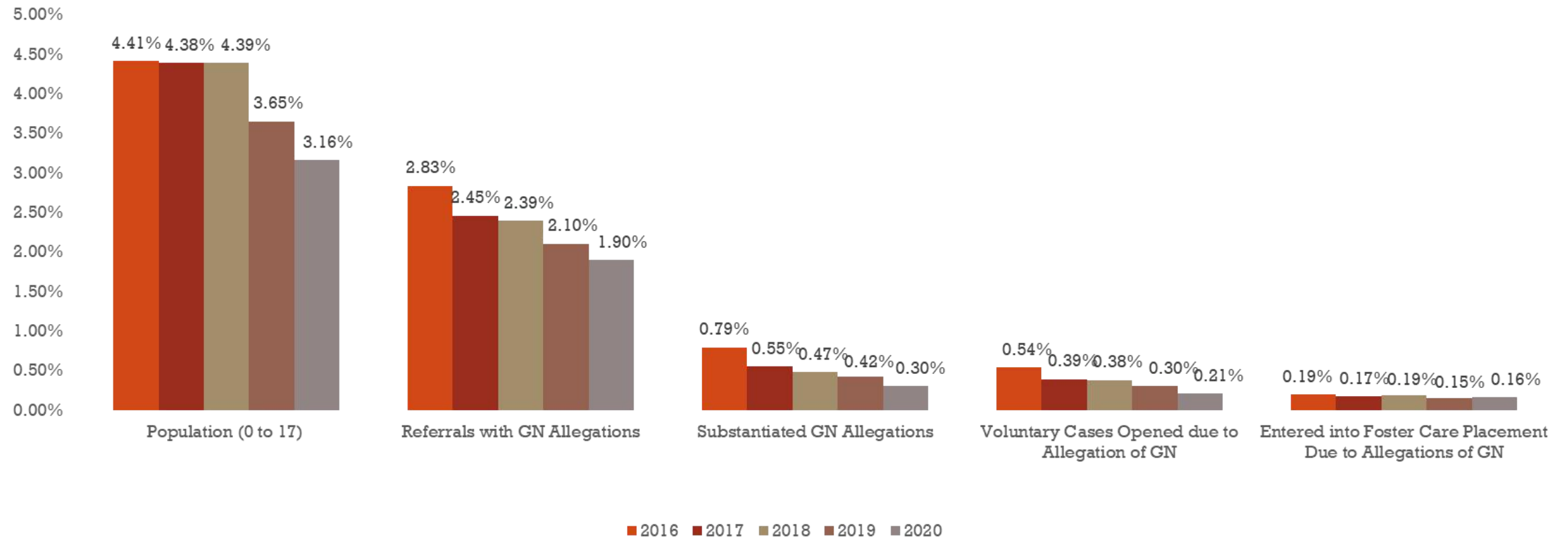


IMPLEMENTATION OF KEY STRATEGIES



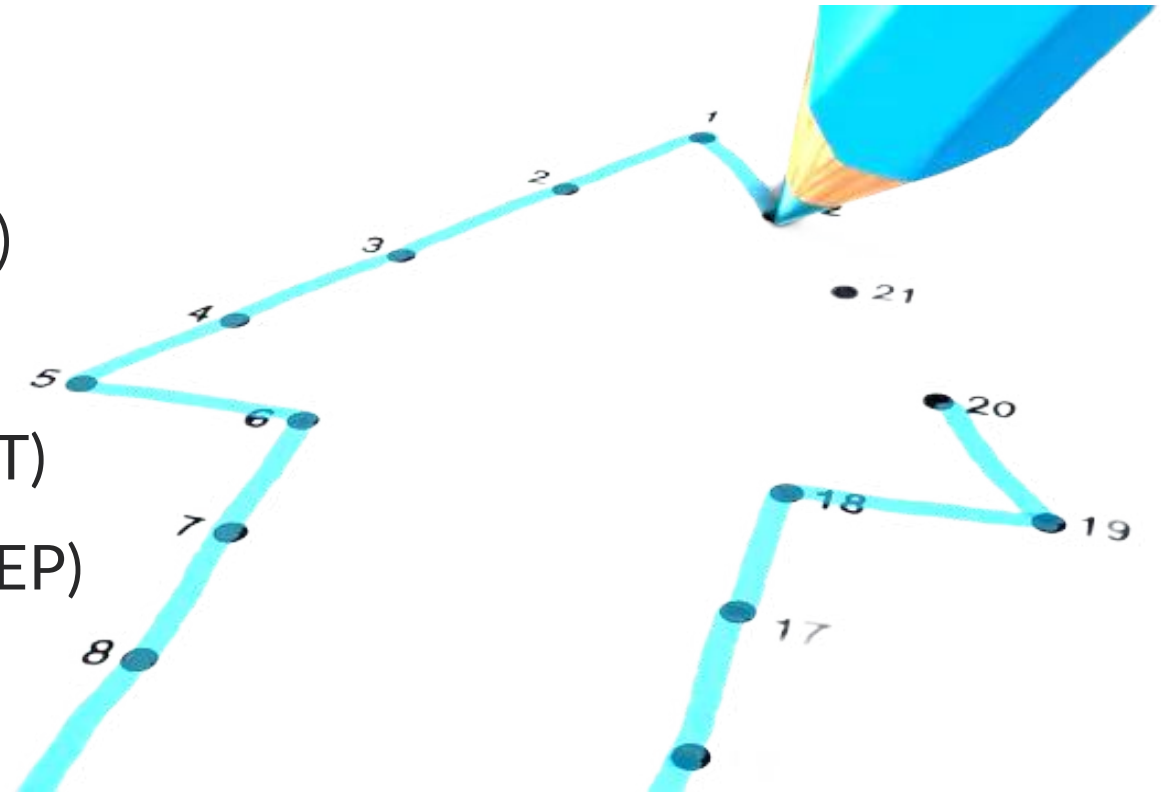
FIVE YEAR TREND: 95020 - GILROY

Decision Points for General Neglect - Gilroy 95020



Dot connecting...

- SSA Council of Cultural Excellence
- Child Abuse Prevention Council (CAPC)
- Office of Cultural Competence (OCC)
- Multi-Cultural Community Team (MCCT)
- The Race Equity through Prevention (REP)
- Juvenile Justice Systems Collaborative (JJSC)



Together we achieve more!



Special Projects

- Advise and Inform (i.e. Child Abuse Prevention Summit)
- “Path 0”, Differential Response (DR) Prevention Pathway
- African Ancestry Community Resource Guide





QUESTIONS

CHILDREN SYSTEM OF CARE Update (AB2083)



WHAT IS AB2083...

California Assembly Bill 2083 (Chapter 815, Statutes of 2018), signed and enacted on September 27, 2018, requires that each county develop and implement a Memorandum of Understanding (MOU) setting forth the roles and responsibilities of agencies (SYSTEM PARTNERS) and other entities that serve children and youth in foster care who have experienced severe trauma.

PURPOSE OF AB 2083 LEGISLATION

- To set forth roles and responsibilities of agencies and other entities that serve children and youth in foster care who have experienced severe trauma
- To define how system partners in Santa Clara County will work together to ensure services are
 - Integrated
 - Comprehensive
 - Coordinated
 - Culturally and Racially Responsive
 - Trauma-Informed
 - Utilizing Evidence-based/Best/Promising Practices, regardless of the agency by which children and families enter
- To prevent further traumatization of youth and families due to trying to navigate multiple systems and entities that operate in silos that do not communicate and collaborate with each other

PROCESS FOR DEVELOPING A SYSTEM OF CARE

- We developed a Memorandum of Understanding (MOU) which included the following system partners
 - Child Welfare
 - Juvenile Probation
 - County Office of Education
 - Regional Center
 - Behavioral Health
 - Additional partners in Santa Clara County
 - Public Health
 - Law Enforcement
 - Juvenile Court Partner
 - First 5
- MOU includes the development of collective responsibility for children and youth with shared resources and process for shared decision-making where all partners, including youth and families are equal and share in the outcomes.
- Consistent with the values and principles of the Integrated Core Practice Model, and with the County vision that all children and families in Santa Clara County thrive in safe, healthy, and stable homes, workplaces, and communities.

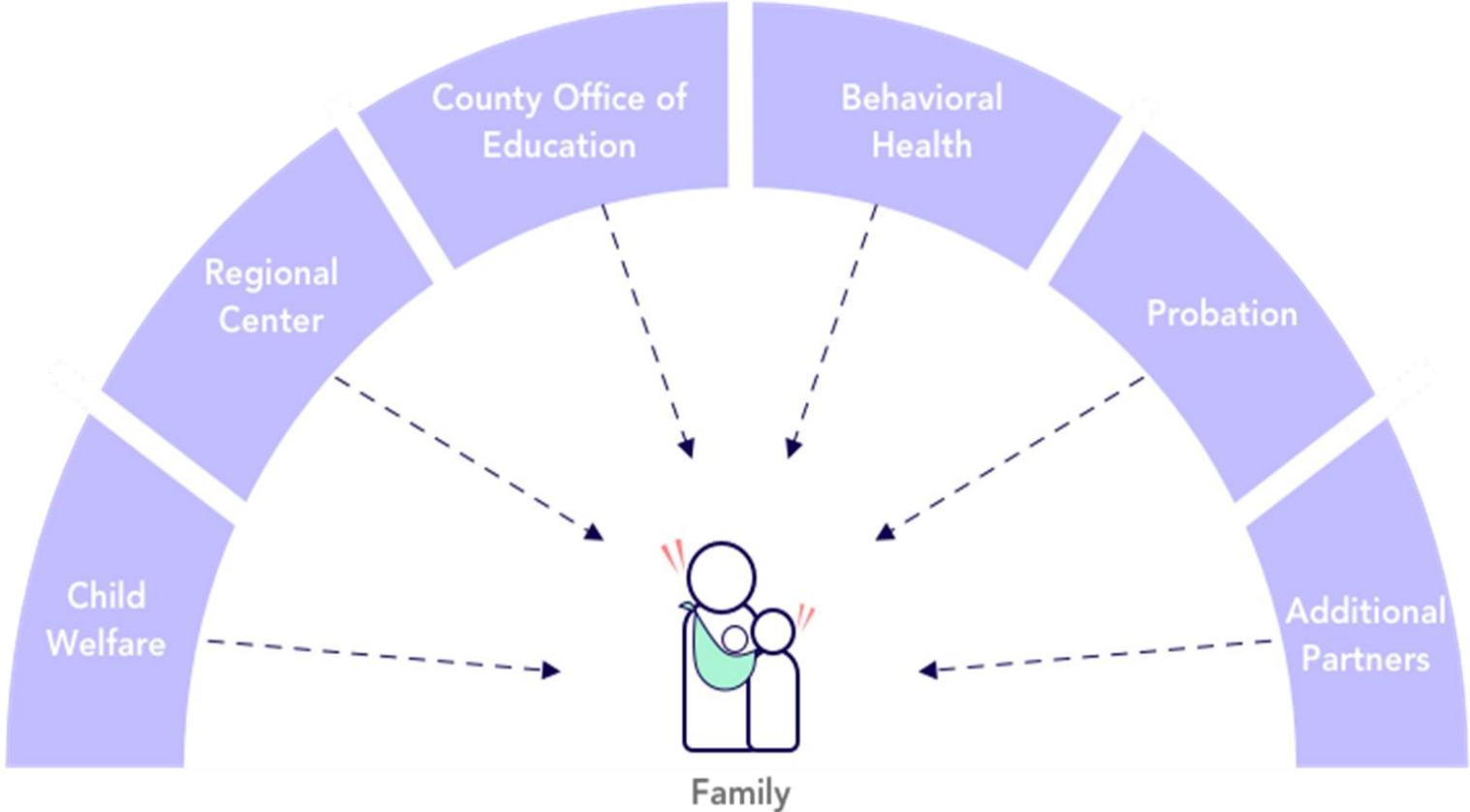
Children and Youth System of Care and the Integrated Core Practice Model



OUTCOMES FOR CHILDREN, YOUTH, AND FAMILIES

Current System

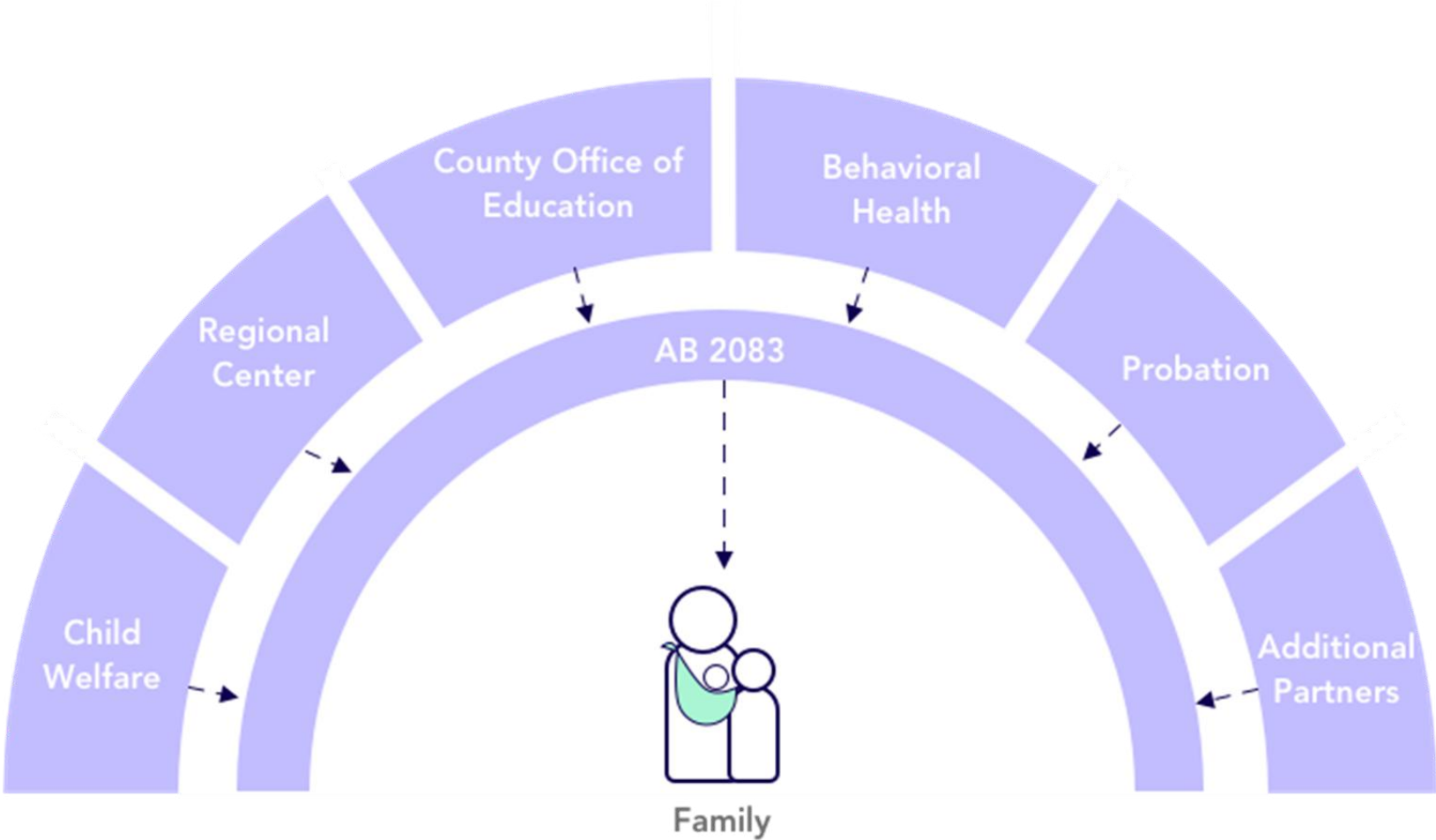
Silos in place across the county make the experience of services and programs unfairly complex adding unneeded stress to families already in need.



OUTCOMES FOR CHILDREN, YOUTH AND FAMILIES CONTINUED

After AB2083

AB2083 puts the onus of system complexity back onto the county and helps create a simplified, more equitable and less harmful experience for families.



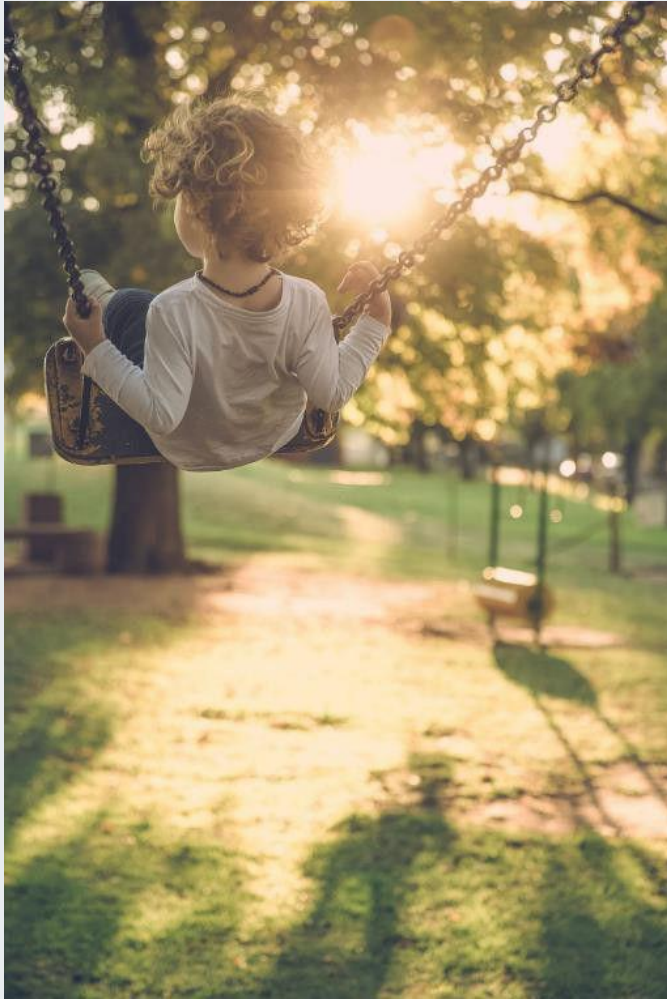
Where is Santa Clara County with AB2083.....

- Executive Leadership Committee and Technical Workgroup Developed
- Development of a DRAFT Operational Manual – DRAFTS developed
 - Teaming
 - Data Governance and Data Sharing
 - IPC (Inter-Agency Placement Committee)
 - Entry and Re-Entry Services
 - Intake Services and Assessment
 - After Care Prevention and Continuing Services
 - Appeals and Dispute Resolution Process
 - Shared Training and Training Requirements
- Additional requirements and Next Steps. . . .
 - Analysis of gaps in placement types and services
 - Development of a multi-year plan to increase capacity and address gaps
 - Link to the readiness and needs assessment and link with other initiatives and work
 - Development of a plan to ensure voice of lived experience for final Operational Manual



QUESTIONS

LOCAL CONTINUUM OF CARE BUILDOUTS UPDATE



Hiring of Scattered Site Staff

- 12+ Social Worker I Positions (New codes + Vacancies)
- 2 Social Work Supervisor Positions
- Expected Date for Hiring Onboarding
 - Late May 2022 / Early June 2022





Scattered Site Licensure

- 2 Temporary Shelter Care Facilities
- 1 Short-Term Residential Therapeutic Program (STRTP)
- Timeframe to Licensure



Continuum of Care Quarterly Evaluation

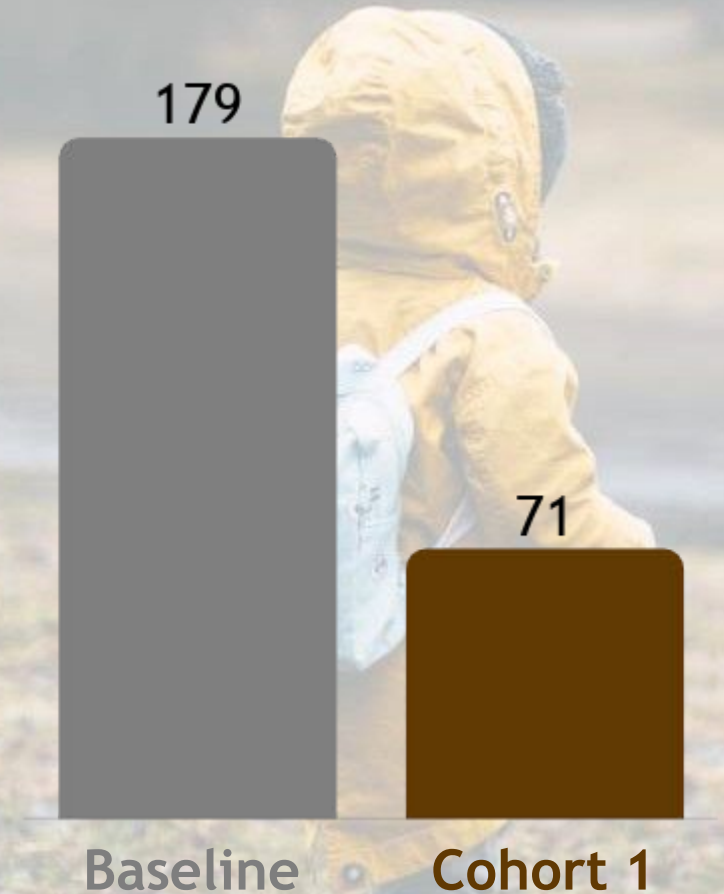
March 2022

Baseline: 179 children
Entered foster care July 1 - Sept 30, 2020

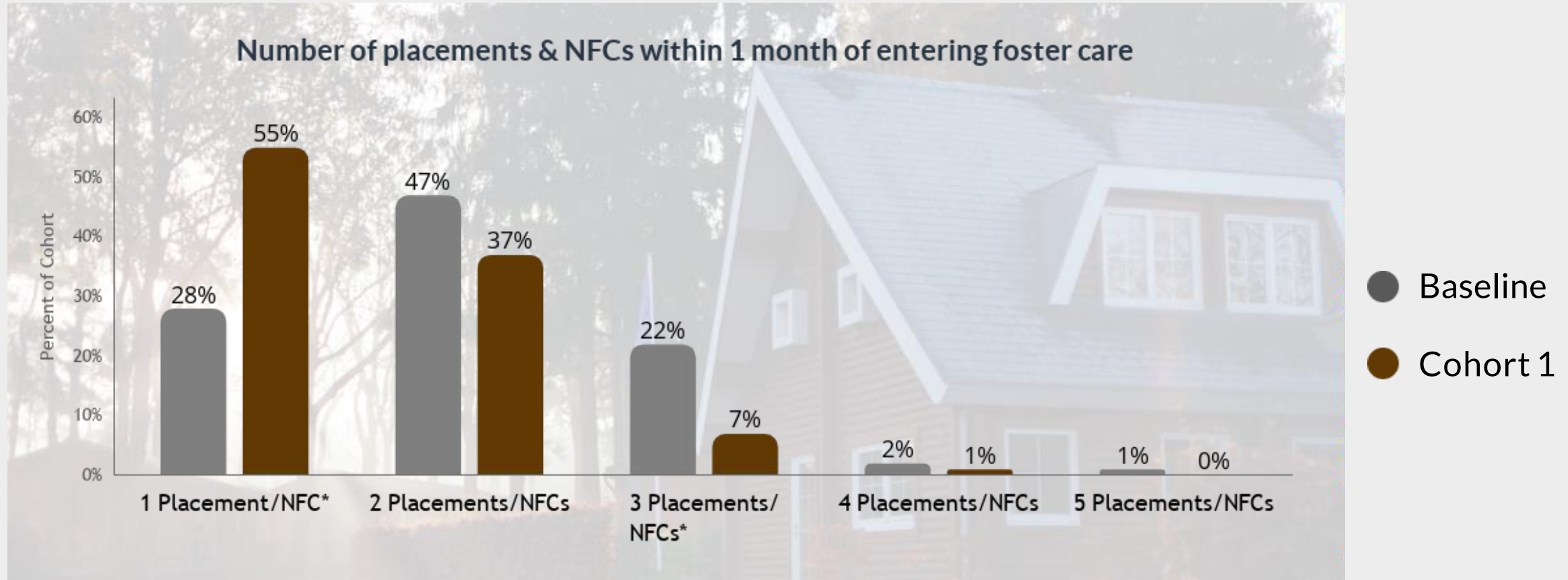
Cohort 1: 71 children
Entered foster care July 1 - Sept 30, 2021

Key point:
Significantly less children entered care in
July - Sept 2021 compared to one year prior

Number of children that entered
foster care



Placement & Non-Foster Care Facilities (NFC)



Key point:

Children in Cohort 1 had less placements/NFCs than the Baseline within 1 month of entering care.

The Welcoming Center



BASELINE (Keiki Center)	VS	COHORT 1 (Welcoming Center)
135 (75%)	Number of children who stayed in the facility	41 (58%)
4.5 days	Average days in facility	0.8 days
40 (30%)	Number of children who overstayed (>24 hours)	5 (12%)
14 days	Average overstay days	1.8 days

Key point:

Outputs for children in Cohort 1 were better than the Baseline within 1 month of entering care.

Lessons Learned

- Efforts to improve placement stability include:
 - Placement coordination meetings
 - Placement stabilization services
 - 24/7 Acute Placement Pilot Program
- Satellite homes and placement teaming allowed children to be discharged from the Welcoming Center within the 24-hour window.



Areas for Improvement

- Increasing collaboration with County agencies and other service providers to expand service options for children/youth
- Finding placements for older youth with high acuity needs
- Facilitating Child and Family Team (CFT) meetings for children who recently entered foster care





QUESTIONS



OTHER QUESTIONS

DFCS Fact Sheets (Monthly & Annual)

From: DFCS Home Page:

<https://socialservices.sccgov.org/about-us/departments-family-and-childrens-services>

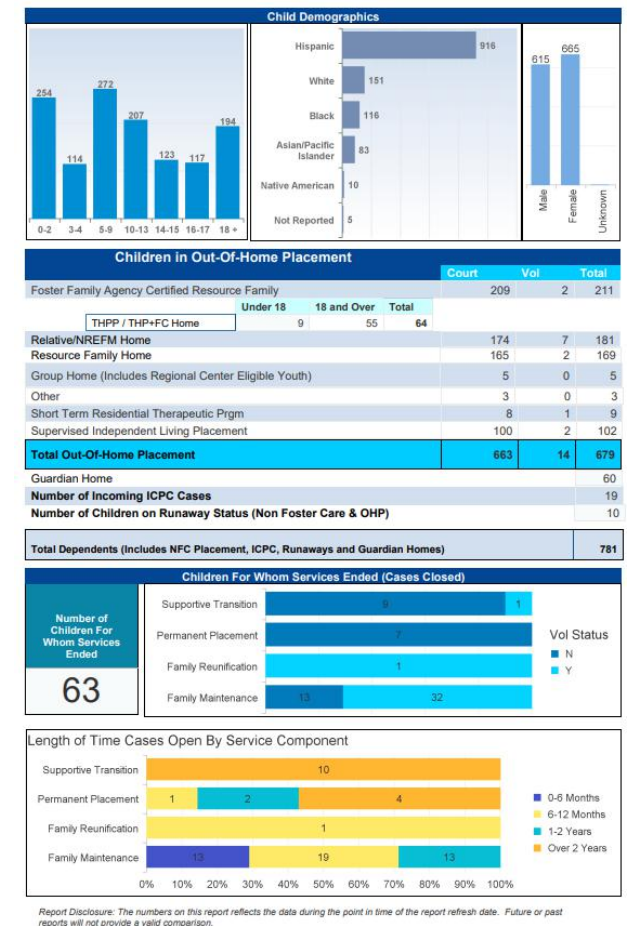
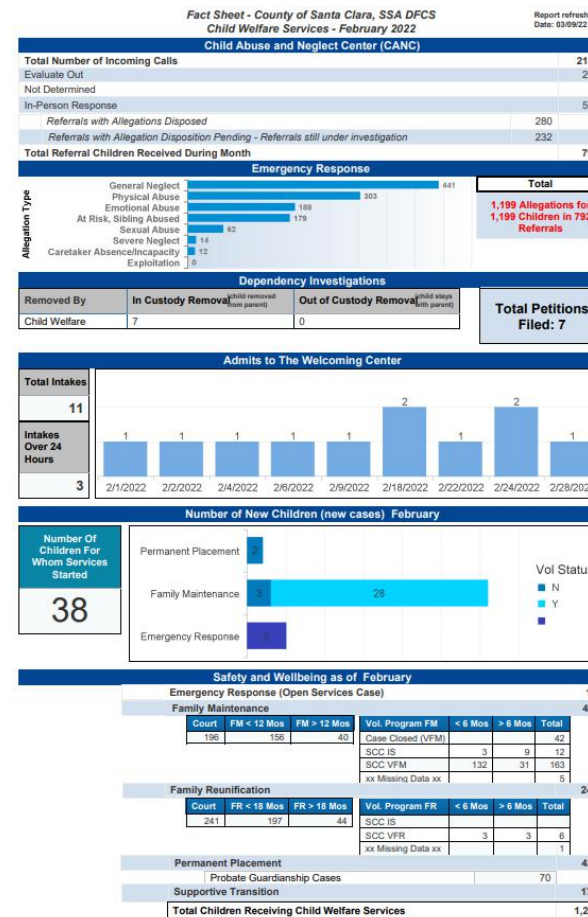
Scroll to the bottom and click on Fact Sheet Archive



Fact Sheet Archive



DFCS Reports



WRAP UP

- Next Quarterly Community Forum on July 12, 2022
- Ask Questions to DFCS Director's Office

<https://www.surveymonkey.com/r/3X7J22N>

