# Overview of the Office of Supportive Housing

**Community Connects** 

September 17, 2020

#### Mission

The Office of Supportive Housing's (OSH) mission is to increase the supply of housing and supportive housing that is affordable and available to extremely low income and /or special needs households. OSH supports the County mission of promoting a healthy, safe, and prosperous community by ending and preventing homelessness.

# What we do and who we serve

## Supportive Housing System Map

#### Outreach



- Engages individuals who are homeless and living in places not meant for human habitation
- Access Point
- Locate those referred to housing opportunities

#### Homelessness Prevention



Prevents individuals and families from becoming homeless

#### **Emergency Shelter**



- Access point for assessment and other resources
- Safe place, meal, shower for individuals who are homeless

# Coordinated Assessment System



- Front door to housing resources
- Matches to appropriate housing opportunities

#### Permanent Supportive Housing

Long term subsidy for individuals who have been homeless and who are living with a disability



#### **Transitional Housing**



- Temporary housing and services
- Target populations: veterans, youth, PSH searching for unit

#### Rapid Rehousing



- Short term financial assistance and support services
- Exit to permanent housing without subsidy

# What is supportive housing and what does it look like?

# Permanent Supportive Housing

Target Population

- Chronically homeless
- · High acuity, high cost
- · Disabling conditions

Supportive Services

- Rental Subsidy
- Intensive Case Management
- · Health care, including behavioral health
- Streamlined benefits access

# Rapid Rehousing

Target Population

- Episodically homeless
- Able to generate sufficient income to afford housing in the long-term

Supportive Services

- Shallow and/or declining rent subsidy
- Other temporary financial assistance
- Time-limited case management
- Housing support

# Update on Measure A Affordable Housing Bond

#### YEAR 3 IMPLEMENTATION

# \$375,234,646 IN MULTI-FAMILY HOUSING DEVELOPMENT APPROVED

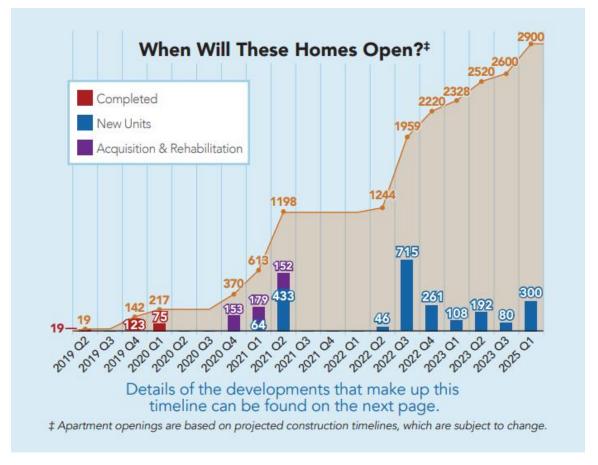
# 7 CITES 2,416 NEW APARTMENTS 484 UNITS RENOVATED

27 HOUSING DEVELOPMENTS

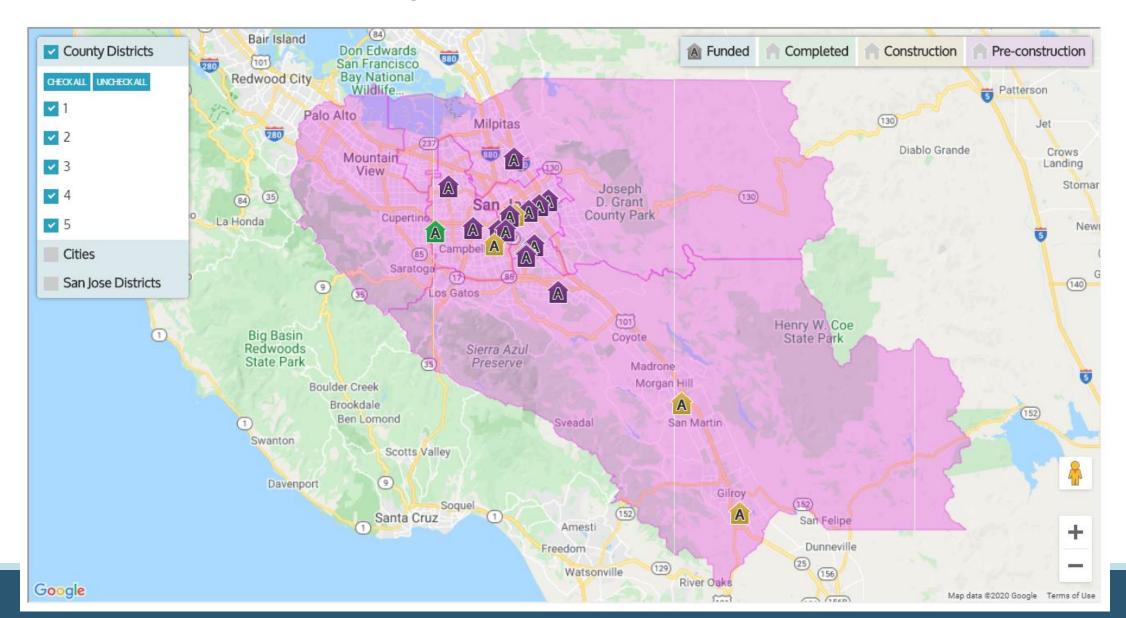
## \$25 MILLION

FIRST-TIME HOMEBUYER PROGRAM

# 2016 Measure A Affordable Housing Bond



## Measure A Projects



# Measure A Projects in District 4

Development Name	Total Units	PSH Units	RRH Units	Other Affordable	City
Leigh Avenue Senior Apartments	64	63	-	-	San Jose
Park Avenue Apartments	100	20	-	80	San Jose
Agrihood Senior Apartments	165	54	-	109	Santa Clara
West San Carlos Housing	80	40	-	39	San Jose
Page Street	82	27	-	55	San Jose
Calabazas Apartments (formerly Corvin)	145	80	-	65	Santa Clara
Moorpark Apts	108	106	-	-	San Jose
Bascom Apartments	90	20	9	59	San Jose
Kifer Apartments	80	45	-	34	Santa Clara

# 2020 Community Plan to End Homelessness

### PLAN BUILT ON 3 CORE STRATEGIES

#### **STRATEGY 1**



Address the root
causes of
homelessness
through system and
policy change

#### **STRATEGY 2**



Expand
homelessness
prevention and
housing programs
to meet the need

#### **STRATEGY 3**



Improve quality of life for unsheltered individuals and create healthy neighborhoods for all

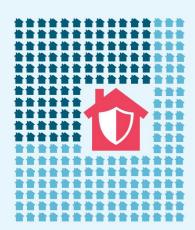
#### By 2025, we will:



Achieve a 30% reduction in annual inflow of people becoming homeless\*



House **20,000 people** through the supportive housing system



Expand the Homelessness Prevention System and other early interventions to serve

2,500 people per year



**Double** temporary housing and shelter capacity to reduce the number of people sleeping outside



Address the racial inequities present among unhoused people and families and track progress toward reducing disparities

## AGGRESSIVE **TARGETS**

# COVID Response and Resources

### Shelter Hotline

Call Hotline at 408-278-6420

 Referrals from clients, medical providers, public health, etc. Hotline staff conducts triage

 If medical conditions are present or client is elderly, additional medical screening is conducted by nurses Shelter need is determined

- Vulnerable/ high risk = noncongregate shelter
- All others = congregate shelter

Outreach team contacts client

- Client is offered placement
- Client may accept or refuse

Outreach team provides transportation

- Client receives shelter bed or hotel/motel room
- Services provided on site

## Clients Served Through 09/11/2020



# Questions?