



Office of Reentry Services



Who we are & what we do

We are a division of the County Executive Office responsible for the oversight of the Reentry Resource Centers in San Jose & Gilroy, and the administration and management of Santa Clara County's funds received through the Public Safety and Realignment Act (AB109) of 2011.

We work with local Criminal Justice partners and service providers, both government and non-government agencies, to provide programming, services and support to individuals who are currently incarcerated or have been recently released from incarceration into Santa Clara County.



What Reentry Services Look Like

This video gives a brief summary of the work we do and features some of our real clients who agreed to participate and share their experiences with others just like them.





Reentry Resource Center

The two Reentry Resource Centers (RRCs) are a collaborative operation that utilize a multidisciplinary approach to serving people who are reentering the community after a period of incarceration.

Eligibility:

- Justice-involved background in Santa Clara County (SCC)
- Released from custody within the last year (SCC jail or CA prison)
- Supervised (probation/parole)
- Must reside in SCC
- *Those interested in record clearance only need a background/record in SCC*

RRC by the Numbers

Visits in FY20

- 19,525 total visits
 - San Jose: 18,886
 - S. County: 639
- 4,619 unique individuals
- 95-100 clients/day average (*before Covid-19*)

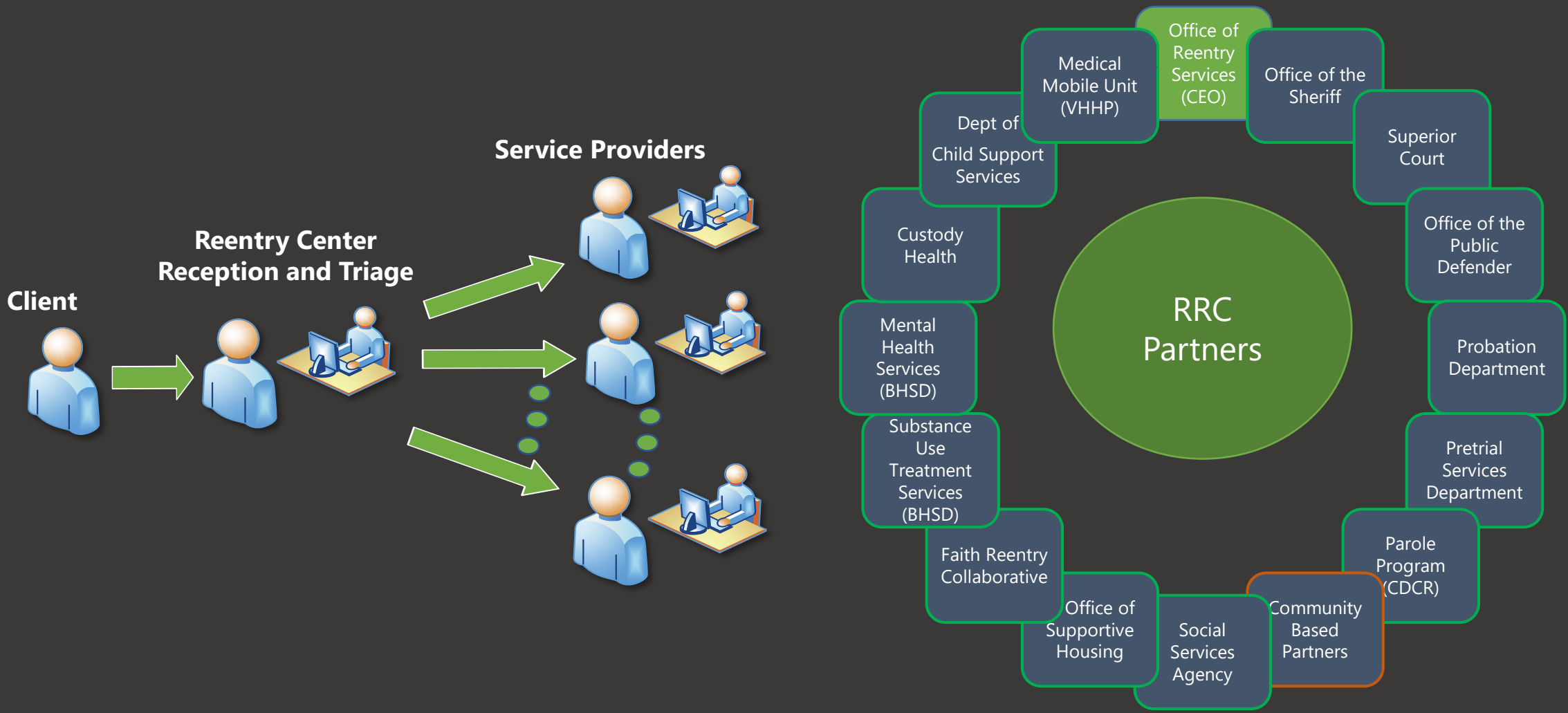
Most Requested Services

- Public Benefits (General Assistance, CalFresh & MediCal)
- Housing
- Food/Clothing
- Medical Mobile Unit

Most Frequent CBO referrals

- Employment: 915
- Legal (Family/Civil Law): 143
- Service Navigation Case Management: 335

One-Stop Shop





Programs in Action

- Gender Responsive Opportunities for Women (GROW) Program
 - Program starts before clients are released
 - Clients are identified by their Rehabilitation Officers in partnership with the Custody Health and Probation Departments
 - Clients are referred to treatment or connected to a service navigator
 - The service navigator will coordinate to meet clients' identified needs at intake and create a stabilization plan
 - Upon completion, the service navigator will provide the discharge information to the assigned probation officer and custody health staff

How Service Navigators work with clients

Steppingstones to Self-Sufficiency

Immediate Needs

- Buying clothes
- Buying hygiene kits
- Providing transportation from jail and to immediate destinations
- Obtaining ID card, vouchers
- Obtaining transit pass and/or Uplift County transport, bus tokens
- Buying groceries

Health Services

- Linkage to Valley Homeless Care Program's Medical Mobile Unit (MMU)
- Linkage to screening and assessment by Behavioral Health Services for mental health or substance abuse treatment
- Enrollment in Medi-Cal by Social Services Agency

Housing

- Emergency shelter linkage, Emergency Assistance Plan (EAP), sober living environment (SLE), Transitional Housing, motel vouchers, screening via VI-SDAT
- Assessment for County programs, Referral to programs, Assistance with paperwork, Housing search assistance for permanent supportive housing and subsidized housing

Other linkages/services

- Legal assistance, record expungement, pro-social activities
- Over-the phone or in-person support
- Check-ins and positive reinforcement
- Support in crises

Employment/Vocational

- Referral to programs, job search assistance, help with applications, providing motivation and empowerment, providing uniform/tools for subsidized, job training, resume development, transitional job placement, job readiness, day worker programs and permanent employment

Educational

- Linkage to services that provide basic literacy, high school diploma, GED completion, community college enrollment, and vocational education
- Programs like earning credits from San Jose City College to become a certified Drug & Alcohol Recovery Peer Mentors



Previous peer mentor students in the San Jose City College Peer Mentor education program at the RRC with Demetria Iacocca, MA, LAADC-SJCC Professor (far right)

Programs in Action

- Reentry clients can register to take four classes taught by San Jose City college toward a certificate in Drug & Alcohol Peer Mentorship for FREE at the Reentry Center (classes temporarily moved online)
- Clients take *Introduction to Chemical Dependency & Blueprint for Success* in the fall semester, and *Ethics and Personal and Professional Growth* and *Work Study Experience* in the spring semester
- In FY20, 23 clients graduated the program with a distance ceremony via Zoom

New Educational Programs



A9 Challenge Accepted Program with the Santa Clara County Office of Education

- Program for justice-involved individuals to earn credits toward their high school diploma for FREE
- Taught by a dedicated teacher & self-paced
- Enrolling now!



New partnership with Coursera.com

- With the assistance of some community partners, reentry clients will be able to enroll in online courses presented by over 200 prestigious universities and companies for FREE
- Includes professional certifications with companies like Google that could lead to entry level employment
- Enrollment starting soon



Services for the Community

We are here if a friend or family member is released from custody and is looking for help to reenter society

San Jose Reentry Resource Center
151 W Mission St San Jose 95110
(408) 535-4299
M-F 8am-5pm

South County Reentry Resource Center
8425 Murray Ave Gilroy 95020
(408) 201-0690
M-Th 8am-5pm

www.sccgov.org/sites/reentry/Pages/Reentry-Services.aspx

Information for Families



DO YOU KNOW...?

10 Reentry Tips for Families

About the Reentry Resource Centers in the County?

The Reentry Resource Center has a wide variety of services, including housing, employment, and medical assistance. For more information call, **(408)-535-4299**, and tell your loved ones about the services offered.

About our Faith-Based Resource Centers?

Faith-Based Resource Centers are community organizations that provide linkages to spiritual support, social services, and basic living needs. Contact the Reentry Resource Center at **(408)-535-4274** for more information.

When your Family Member's Reporting Times and Visits Are?

Talk with your family member about their mandatory reporting times and visits, and encourage your family member to create a plan or calendar to regularly remember and attend mandatory appointments.

What your Immediate Plan is After your Family Member's Reentry?

The next month after release is a crucial time to ensure a stable return to the community. Talk with your family member and encourage them to talk to their probation officer as well to establish a plan of action after their release.

If your Family Member Is Prepared to Search for Employment?

The Reentry Resource Centers can provide cell phones and find means of transportation for clients. The Reentry Resource Center can also help connect clients with vocational training programs and employment opportunities.

Where to get Access to Food, Health, and General Assistance Benefits?

Contact the Reentry Resource Center at **(408)-535-4299** to receive help navigating the application process, or visit in person at **151 West Mission Street, San Jose, CA 95110** to inquire about applying for assistance.

Where to Get Free Medical Services for your Family Member?

The Medical Mobile Unit provides medical and social services to clients during clinic hours. Contact the Reentry Resource Center at **(408)-535-4299** to inquire about open clinic hours or referrals to free community clinics.

How to combat Substance Abuse or Mental Health Problems?

Screening for substance abuse and mental health services can be accessed contacting the Reentry Resource Center at **(408)-535-4299**. Referrals to community-based programs may also be available.

If You Need Child Support Services?

Contact the Department of Child Support Services at **(866)-901-3212 between 8 AM and 4 PM** during weekdays. Assistance can be provided at the Reentry Resource Center.

How your Family Member will Reach Their Probation or Parole Officer?

To reach the Probation department call **(408)-435-2000**. To reach Parole, call **(408)-277-1821** and ask for the officer of the day.

Reentry Virtual 5K Rise Up and Run

Run or walk the virtual race anywhere, anytime between October 24th and November 7th

Goal

- We are raising money to buy new clothes for individuals reentering our community from jail or prison.
- Many of these individuals only have the clothes in which they were arrested, making it difficult to start their reentry journey.

Rise up and run with us!

- Virtual, run/walk anywhere, anytime October 24th through November 7th
- Download an app to your phone, or log your time yourself and we will enter it manually
- Every participant receives a t-shirt and a medal
- Registration continues through November 7th

Sponsorships & other ways to help

- Make a monetary donation at one of our 5 sponsorship levels
- Sponsorship levels start at just \$300!
- Sponsor a race registration for an individual or a family
- Buy or donate new clothes for reentry clients leaving custody

Questions?

Thank you for having us!

Sign up for our Virtual
[Reentry Rise Up and Run 5K](#)

