

# FORENSIC, DIVERSION & REINTEGRATION (FDR) RESOURCES - COUNTY OF SANTA CLARA

## County of Santa Clara, Office of the Sheriff, Custody Bureau

### *Main Jail*

150 West Hedding Street  
San Jose, California 95110  
408-299-3438 (Recorded Information)  
[www.sccgov.org/sites/doc/Visiting/Pages/main.aspx](http://www.sccgov.org/sites/doc/Visiting/Pages/main.aspx)

### *Elmwood Complex*

701 South Abel Street  
Milpitas, California 95035  
408-957-5900 (Hours: Monday-Friday 7:30 a.m. - 4:30 p.m.)  
[www.sccgov.org/sites/doc/Visiting/Pages/info.aspx](http://www.sccgov.org/sites/doc/Visiting/Pages/info.aspx)

### *Santa Clara County Inmate Locator*

<https://eservices.sccgov.org/OVR/FindInmate/Find>

## County of Santa Clara, Superior Court of California

### *Self-Help Center (SHC)/Family Law Facilitator's Office at the Family Justice Center Courthouse*

Services: Refers to resources needed for court cases, provides information and legal forms, refers to other court resources or private agency, recommends talk to lawyer, and provides free and low-cost legal resources.

201 North First Street  
San Jose, California 95110  
408-882-2926 (Voicemail)  
[www.scscourt.org/self\\_help/shcflfo.shtml#help](http://www.scscourt.org/self_help/shcflfo.shtml#help)  
<https://portal.scscourt.org/>

## County of Santa Clara, Behavioral Health Services Department

### *Faith Based Resource Tables*

Services: Provide community resources to individuals being released from custody. Resource tables are located in the lobbies of both the Main Jail and the Elmwood Complex.

### *Elmwood Complex*

Hours: Mondays through Thursdays, 8:00am-10:00am & 7:30pm-10:30pm

408-535-4274 (Hours: Monday - Friday 8:00 a.m. - 5:00 p.m.)

## County of Santa Clara, Behavioral Health Services Department

Call Center for Mental Health & Substance Use Services  
(1-800-704-0900)

### *Forensic, Diversion & Reintegration (FDR) Division*

<https://bhsd.sccgov.org/programs-services/outpatient-services/criminal-justice-services>

### *FDR Mental Health Assessment Team*

*Family Justice Center Courthouse*  
201 North First Street  
408-491-4770 & In Custody at Main Jail/Elmwood Speed Dial "# 60"  
(Hours: Monday - Friday 8:00 a.m. - 5:00 p.m.)

### *Mental Health Urgent Care*

Services: Walk-in outpatient clinic for Santa Clara County residents who are experiencing behavioral health crisis and need help.

871 Enborg Court Unit 100---Temp location at **2221 Enborg Lane**  
San Jose, California 95128

408-885-7855 (Hours: Monday - Sunday 8:00 a.m. - 7:00 p.m.)

[www.sccgov.org/sites/bhd/Services/Emergency/UrgentCare/Pages/default.aspx](http://www.sccgov.org/sites/bhd/Services/Emergency/UrgentCare/Pages/default.aspx)

### *Suicide and Crisis Hotline*

**988**

<https://bhsd.sccgov.org/programs-services/suicide-prevention-crisis>

### *FDR Behavioral Health Reentry Team @ Reentry Resource Center*

Services: Centralized location for custodial and non-custodial individuals to receive referrals and wraparound services.

151 West Mission Street

San Jose, CA 95110

408-535-4280 (Hours: Monday - Friday 8:00 a.m. - 5:00 p.m.)

[www.sccgov.org/sites/reentry](http://www.sccgov.org/sites/reentry)

### *Office of Family Affairs*

Services: Assists families in navigating the behavioral health system of care. They offer direct support, information and education with the goal of providing recovery and hope.

1075 East Santa Clara Street, 2<sup>nd</sup> Floor

San Jose, CA 95116

408-792-2166 (Hours: Monday-Friday 8:00 a.m. - 5:00 p.m.)

<https://bhsd.sccgov.org/information-resources/peer-support/office-family-affairs-ofa>

## Who qualifies for services?

Santa Clara County residents with behavioral health (mental health and/or substance use) conditions who are justice involved.

## How to Access Services

- FDR Referral to the BHSD Collaborative Court Assessor Team  
*Family Justice Center Courthouse,*  
201 North First Street, San Jose  
408-491-4770
- Through the Behavioral Health Services Reentry Team at the Reentry Resource Center located at 151 W. Mission Street, San Jose CA 95110.  
Phone: 408-535-4280 (BH Reentry)  
408-535-4299 (RRC)
- Referrals are accepted via the FDR Referral Email Box  
**[FDRReferrals@hhs.sccgov.org](mailto:FDRReferrals@hhs.sccgov.org)**
- FDR Referral form can be found on our website :  
  
**<https://bhsd.sccgov.org/information-resources/forensic-diversion-and-reintegration>**

## Mission

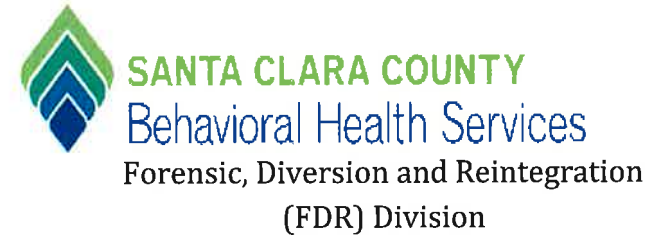
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*To assist individuals in our community affected by mental illness and substance use conditions to achieve their hopes, dreams, and quality of life. To accomplish this, services must be delivered in the least restrictive, non-stigmatizing, most accessible environment within a coordinated system of community and self-care, respectful of a person's family and loved ones, language, culture, ethnicity, gender, and sexual identity.*

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### Contact Us

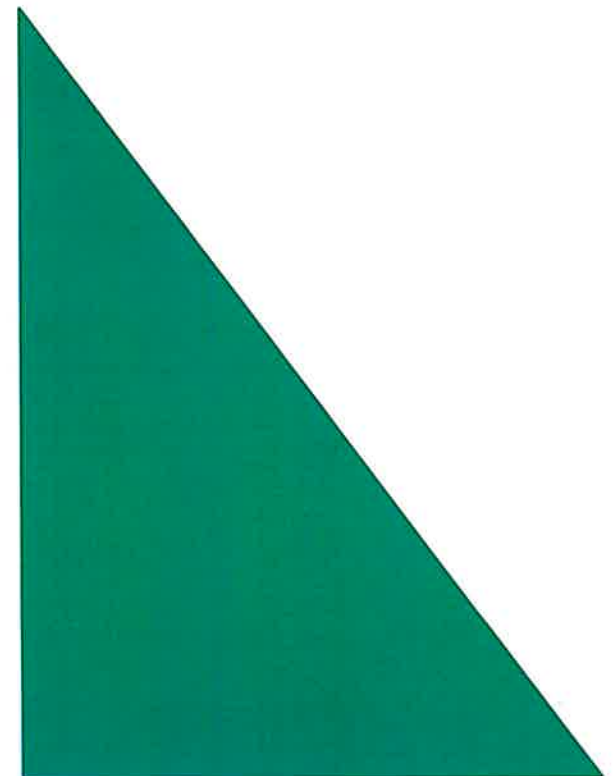
Administrative Services  
Phone: 408-792-5689



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## CONTINUUM OF CARE

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## After Care

Aftercare services are designed as a step down from more intensive outpatient treatment and are available to higher functioning justice involved individuals with mental health & co-occurring conditions. Individuals served would be nearing graduation or have graduated from the justice system within the last six months but continue to require behavioral health services to prevent re-incarceration.

- Mental health treatment services, including individualized and group therapy
- Case management and social support services
- Assistance to transition to independent living
- Medication support services
- Crisis intervention
- Client Support Flex and Housing Flex Funding

## Co-Occurring Outpatient Program

Co-occurring outpatient is designed for justice involved adults with co-occurring (serious mental health and substance use) conditions.

- Assessment and evaluation
- Medication support services
- Plan development
- Individual and group therapy
- Case Management
- Crisis intervention
- Housing and Client Support Flex Funds

## Supportive Transition Empowerment Program (STEP)

The STEP program provides screenings and referrals to substance use treatment services for individuals in custody preparing for reentry into the community.

- Assessments
- In-custody Outreach and Engagement
- Psychoeducational groups
- Arrange for post-custody treatment and medication
- Transportation
- Linkage to housing placements
- Warm-hand offs to treatment
- 90 days out-of-custody outreach and engagement to ensure successful connection to substance use treatment services.

## Post Release Community Supervision (PRCS)

PRCS is designed for adults with serious mental health and co-occurring conditions released from a State Prison under the jurisdiction of the Probation Department as PRCS who would benefit from behavioral health outpatient services.

- Psychosocial Assessments
- Individual, Group & Family Therapy
- Medication Support Services
- Case Management
- Crisis Intervention

## Full-Service Partnership (FDR)

FSP programs are designed for justice involved adults with a severe mental health/substance use condition needing an intensive service program. “Whatever it takes” model.

- Individualized Assessment & Treatment Plan
- Intensive Case Management
- Individual & Group Therapy
- Medication Support & Management
- Housing and Client Support Flex Funds

## Evans Lane Wellness & Recovery Services

The Evans Lane Wellness & Recovery Center has outpatient and residential programs dedicated to serving adults with co-occurring conditions involved with the justice system. The program has been formulated in a community environment setting utilizing the Wellness & Recovery Treatment Model.

- Outpatient Program
- Residential Program
- Mental Health Services
- Medication Support Services
- Case Management Services
- Crisis Intervention Services

## Intensive Outpatient Program (IOP)

IOP is designed for justice involved adults with a severe mental health or a co-occurring condition in need of a less restrictive environment than hospitalization or residential care. These services support clients as they leave custody, linking them to housing, primary care services, benefits, and any other needs.

- Individualized Assessment & Treatment Plans
- Intensive Individual & Group Therapy
- Medication Support Services
- Crisis Intervention Services
- Housing and Client Support Flex Funds

## Crisis Residential (CR)

CR services are an alternative to acute psychiatric and structured locked psychiatric treatment facilities for justice involved individuals who would otherwise require hospitalization. This program offers 24-hour crisis residential treatment. Individuals served must be high risk, justice involved adults who do not meet WIC 5150 criteria or require nursing care services.

- Crisis Stabilization
- Case Management
- Medication Support Services
- Assessment
- Family & Community Support
- Residential Services

## Transitional Housing Units (THU)

THUs provide time-limited housing stabilization and community integration services to individuals enrolled in FDR OP Services.

- Safe and clean interim housing
- Meals, showers, telephone access
- Community resource linkage
- Social Support Groups
- Transportation
- Assistance with transition into independent living
- Ongoing collaboration and communication with assigned treatment providers

## Forensic, Assertive Community Treatment (FACT)

FACT is the high-level of FSP services for justice involved individuals who have not succeeded in lower levels of care. These individuals frequently access EPS or inpatient settings, including State Hospitals. Services include:

- Screening and Referrals
- Case management and social support services
- Medication Management Services
- Crisis intervention
- Client support flex and Housing flex funding
- Master Leasing that facilitates housing

## BH Team at the Reentry Resource Center (RRC)

BH Team at the RRC offers services to formerly incarcerated individuals through reintegration, supportive reentry services and linkage to community resources.

- Behavioral Health Screening and Referrals
- In-House Outpatient Substance Use Treatment
- Case management and social support services
- Crisis intervention