

Fiscal
Year
2019-2020

Public Safety and Justice

Realignment (AB109) and Reentry Services



Semi-Annual Report

July 2019 – December 2019

PREPARED BY
COUNTY OF SANTA CLARA: OFFICE OF REENTRY SERVICES

ORS MISSION STATEMENT

To reduce recidivism and facilitate reentry, by implementing evidence-based practices and partnering with a collaborative network of services and community supervision.

Background.....	2
Realignment Reentries	3
Realignment Supervision Caseloads.....	4
Realignment Demographics.....	6
Reentry Resource Centers (RRCs).....	7
Public Benefits – Social Services Agency (SSA).....	9
Medical Mobile Unit – Valley Homeless Healthcare Program	10
Behavioral Health Services Department (BHSD).....	11
Office of Supportive Housing – Reentry Housing Programs	15
Public Defender – Reentry Expungement Program.....	16
Adult Probation Department – Contracted Services	17
Office of Reentry Services – Contracted Services.....	20
Data Sources	27

Background

Since the passage of California's Public Safety and Realignment Act (AB109) in 2011, Santa Clara County has established a collaborative Adult Reentry Network, an Office of Reentry Services, and two Reentry Resource Centers (RRC). These initiatives have continued to evolve and grow over the years.

In 2015, the Office of Reentry Services (ORS) began providing reports to the Public Safety and Justice Committee (PSJC). These reports update PSJC on the status of the Realignment population and initiatives funded through AB 109. This is the first semi-annual report of FY 19/20, which covers the first half of the fiscal year (July 2019 – December 2019).

Realignment Classifications

The Realignment population can be broken down into three subpopulations, which are commonly referred to as *AB109 classifications*:

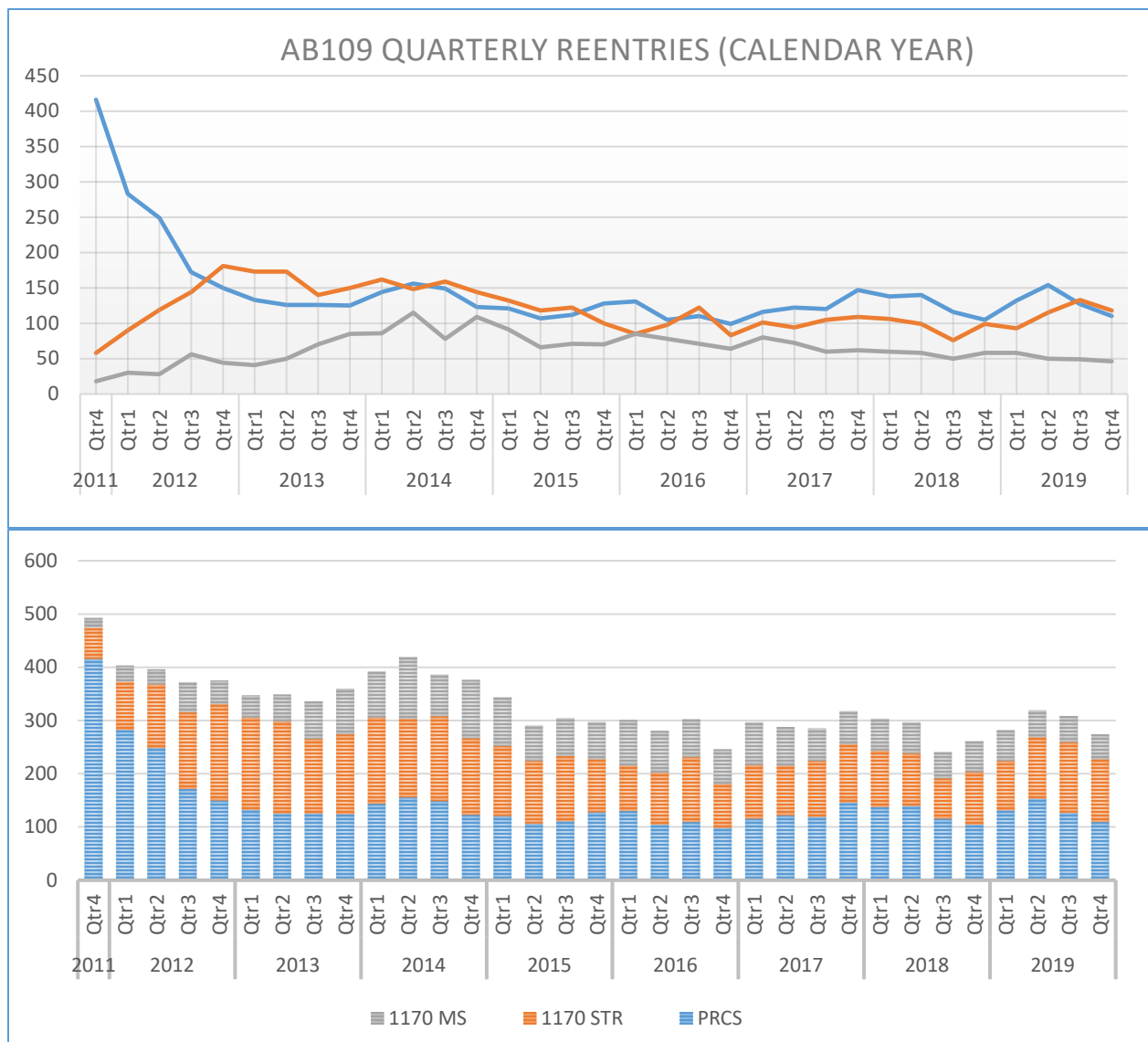
- ❖ **PRCS:** The Post Release Community Supervision population is comprised of lower level felons released from state prison into county supervision. Instead of being supervised by parole, they are supervised by the Adult Probation Department.
- ❖ **1170(h):** Individuals sentenced under penal code 1170(h) serve their felony sentence in a county jail rather than a state prison. Those sentenced under 1170(h) are lower level felons and can be split into two separate classifications.
 - 1170(h) MS: 'MS' stands for *Mandatory Supervision*. Similar to the PRCS population, these individuals are supervised by probation officers. This type of sentence is also commonly referred to as split or blended sentencing, because only part of the sentence is served in custody, and the remainder is served within the community under mandatory supervision.
 - 1170(h) Straight: Those who are not given a split/blended sentence are referred to as straight or "no tail" individuals. Individuals with a straight sentence serve their entire sentence in custody and are released without supervision.

While the Realignment population is the priority, AB 109 funds are utilized by the County of Santa Clara to fund initiatives that serve all reentry clients. Depending on the program, non-Realignment target populations are identified based on how recently they were released, their level of criminogenic risk, their individual needs, and their level of self-sufficiency.

Realignment Reentries

As of December 31, 2019:

- ❖ 8,615 individuals had reentered Santa Clara County under Realignment
- ❖ There had been 10,850 reentries overall, as some individuals were AB 109 more than once
 - ⇒ 44% (4,792) of reentries were under PRCS
 - ⇒ 36% (3,949) were under 1170(h) – without supervision
 - ⇒ 20% (2,109) were under 1170(h) – with mandatory supervision



PRCS releases from state prisons and 1170(h) releases from Santa Clara County correctional facilities have flattened out since 2015.

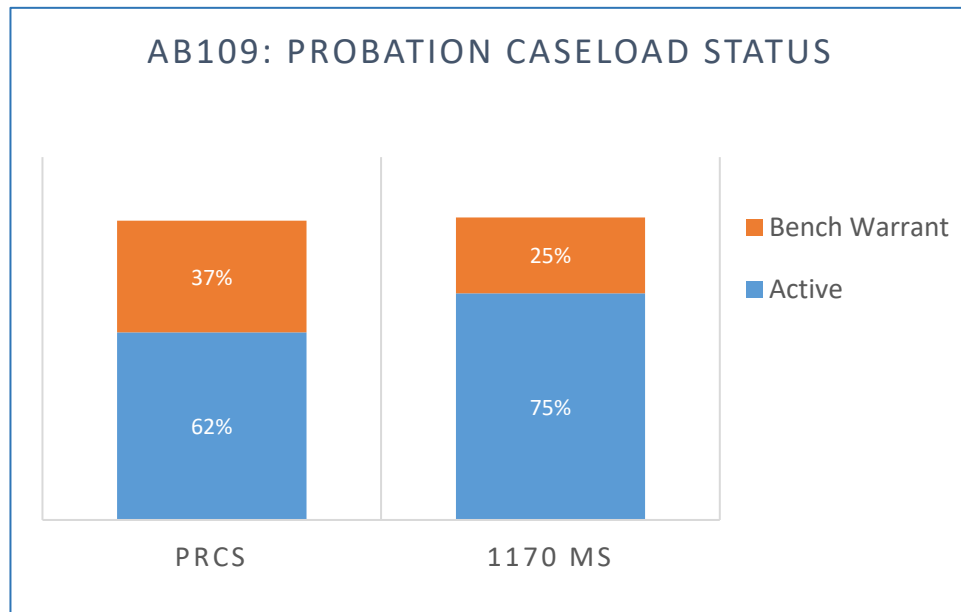
Realignment Supervision Caseloads

The majority of Realignment clients under supervision are supervised by the Adult Probation Department (APD) under PRCS or 1170(h) MS. However, some 1170(h) clients are released into the Custodial Alternative Supervision Program (CASP). Participants in this program are released early and serve the remainder of their custodial sentence within the community, under the intensive supervision of a specialized unit of Sheriff’s Office deputies.

Probation AB 109 Caseload

As of December 31, 2019:

The Adult Probation Department was supervising 1,589 individuals. Of these individuals 1,038 (65%) were active and in compliance. Clients with a bench warrant status often return to compliance and are usually noncompliant due to technical violations. During this time, PRCS clients had a higher rate of bench warrants compared to 1170MS clients, which has been observed throughout past iterations of this report.



	PRCS	1170 MS	Status Total
<i>Active</i>	766	272	1,038
<i>Bench Warrant</i>	462	89	551
<i>Caseload Total</i>	1,228	361	1,589

Custodial Alternative Supervision Program (CASP)

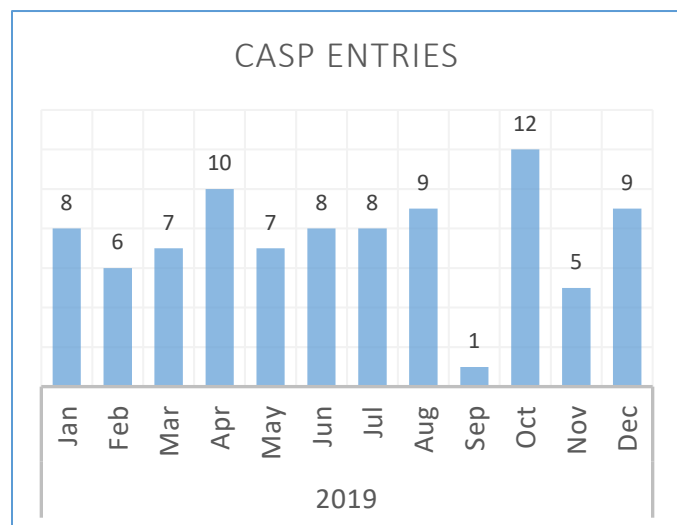
CASP allows clients to serve the remainder of their sentence in the community under supervision by a specialized unit of Sheriff’s deputies. While finishing their sentence in the community, CASP participants can look for work, live at home, and reconnect with family. If the client is not working, they must attend daily pro-social programming. If the client is employed, supervision deputies work with the client to check-in during work hours. CASP participants can be quickly remanded to custody if the supervision team feels it is necessary or if the participant reoffends.

In Calendar year 2019:

- ❖ There were 94 dispositions for 93 individuals – 75 (80%) were successful completions
- ❖ As of December 31, 2019: 33 participants were still in progress and in compliance
- ❖ During the year, 3 participants absconded, and were returned to custody
- ❖ There were 90 entries into the program during the year – 44 between July and December

CASP Dispositions

<i>Successful Completion</i>	75
<i>In progress (no outcome yet)</i>	33
<i>Drug/Alcohol Test Failure</i>	8
<i>Technical/Other</i>	4
<i>Absconded</i>	3
<i>Program Failure</i>	3
<i>New Law Violation - Felony</i>	1

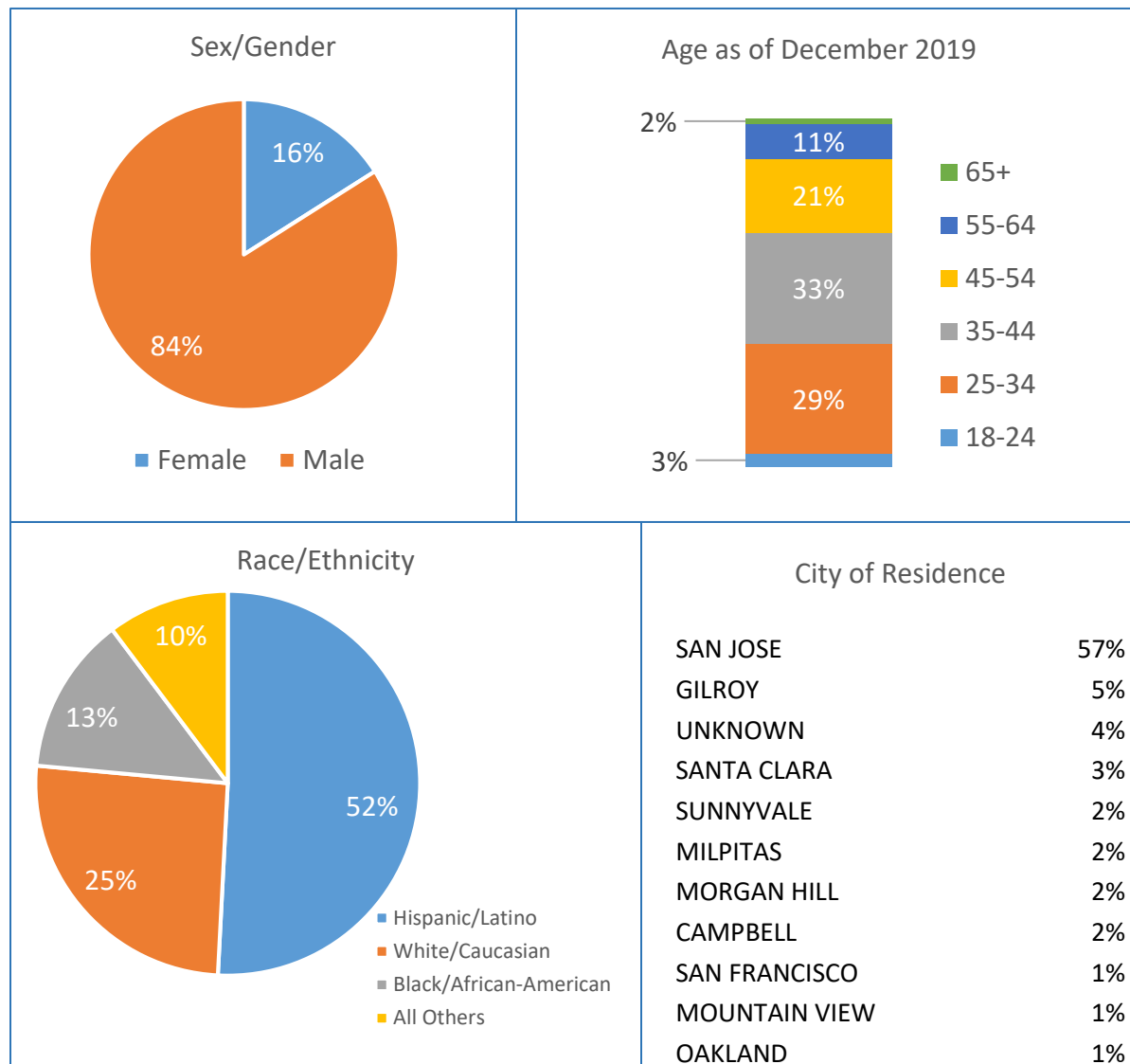


Many times, when a CASP participant does not complete initially, they are returned to custody to stabilize and then released back into the program. For example, participants who fail a drug test or commit other violations often return to the program after stabilizing and complete.

During the calendar year, there was only one new law violation. There were no new law violations in the first half of the fiscal year (July 2019 – December 2019).

Realignment Demographics

Demographics have not changed significantly over the course of Realignment in Santa Clara County. The Realignment population is majority male and Hispanic/Latino in ethnicity. The average age is about 41 years old, the oldest Realignment client was born in 1927.



The residence breakdown shows the most common cities of residence, all other cities are under one percent. Nearly 60% of individuals released under AB 109 report living in San Jose. City of residence best indicates where the individual was living prior to custody, not necessarily their destination post-release. Many individuals are homeless at the point of release, but some have an address listed even if they have no place to live, while others have no address listed.

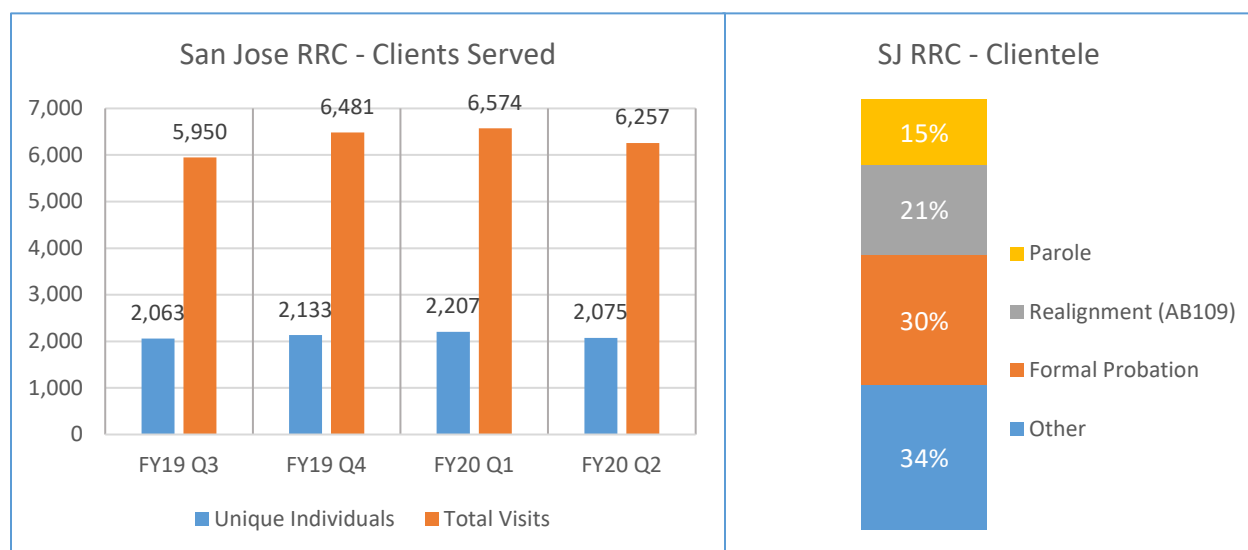
Reentry Resource Centers (RRCs)

As of December 2019, the RRCs had served over 20,000 unique reentry clients since its doors opened in February 2012. While an exact number is difficult to calculate due to lack of data systems during the first years of operation, the RRC serves over 5,000 individuals a year on average (many overlap year-to-year). In January 2019, ORS launched a new database that collects more comprehensive and accurate information.

San Jose Reentry Resource Center (SJ RRC)

Between January 2019 and December 2019:

- There were 5,255 unique clients served at the RRC; 22% were female
- At least 40% of clients were homeless at intake (about 12% did not report housing status)
- At least 50% of clients were unemployed and actively looking for work at intake, about 82% were unemployed overall

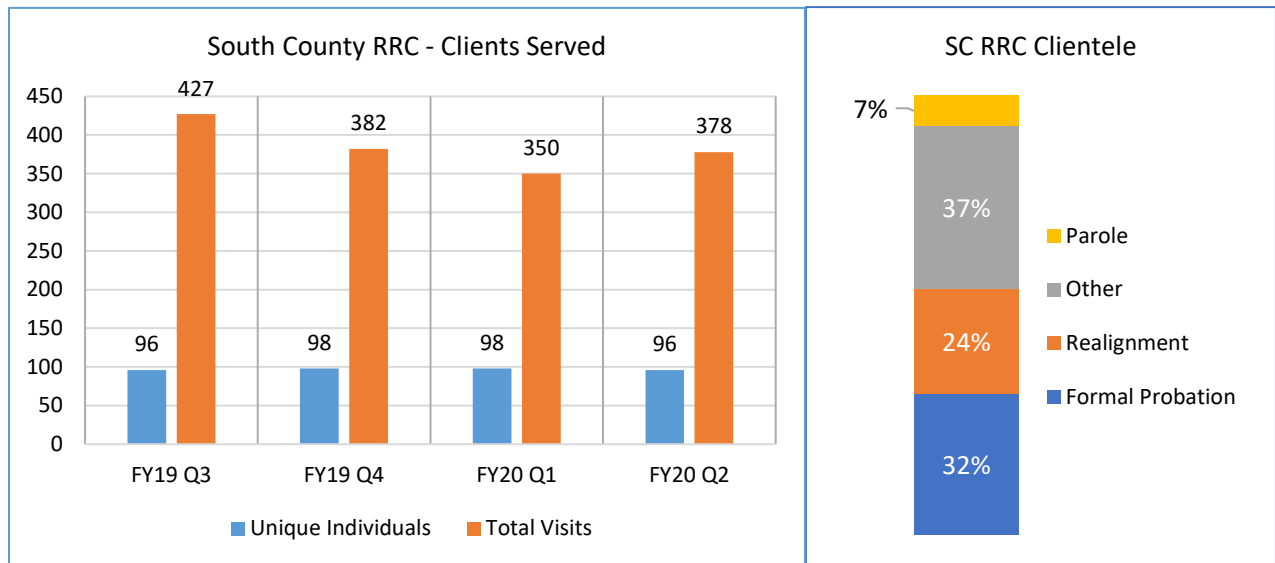


Each quarter the San Jose RRC receives over 6,000 visits from over 2,000 unique clients. Aside from formal probationers, realignment clients are typically the largest cohort/population visiting the center, representing just over 20 percent of RRC clientele. The “other” category shown in the chart above is comprised of multiple populations such as unsupervised general releases, pretrial clients, and individuals seeking expungement (record clearance).

Social Services are still the most requested/utilized service at the RRC as most clients need to apply for benefits after release from custody. Substance use treatment, food and clothing, the Mobile Medical Unit (medical/psychiatric), and housing assistance are the next four most requested services.

South County Reentry Resource Center (SCRRC)

The goal of the South County RRC is to increase services to AB109 and Probation clients residing in Gilroy, San Martin and Morgan Hill, assist them in successfully stabilizing in the community, and to reduce recidivism. The South County RRC offers: employment referrals to Catholic Charities; medical services at the Mobile Medical Unit; record expungement through the Public Defender’s Office; Mental Health and Substance Abuse screenings and assessments by Behavioral Health; faith-based services through the Good Samaritan Project; Probation support, service navigation; and a space for Probation officers to meet with their South County defendants.



Between January 2019 and December 2019:

- The South County RRC was visited 1,538 times with 1,416 return visits
- 235 individual clients were served
- 30% of the clients served were female
- There were 122 intakes in 2019

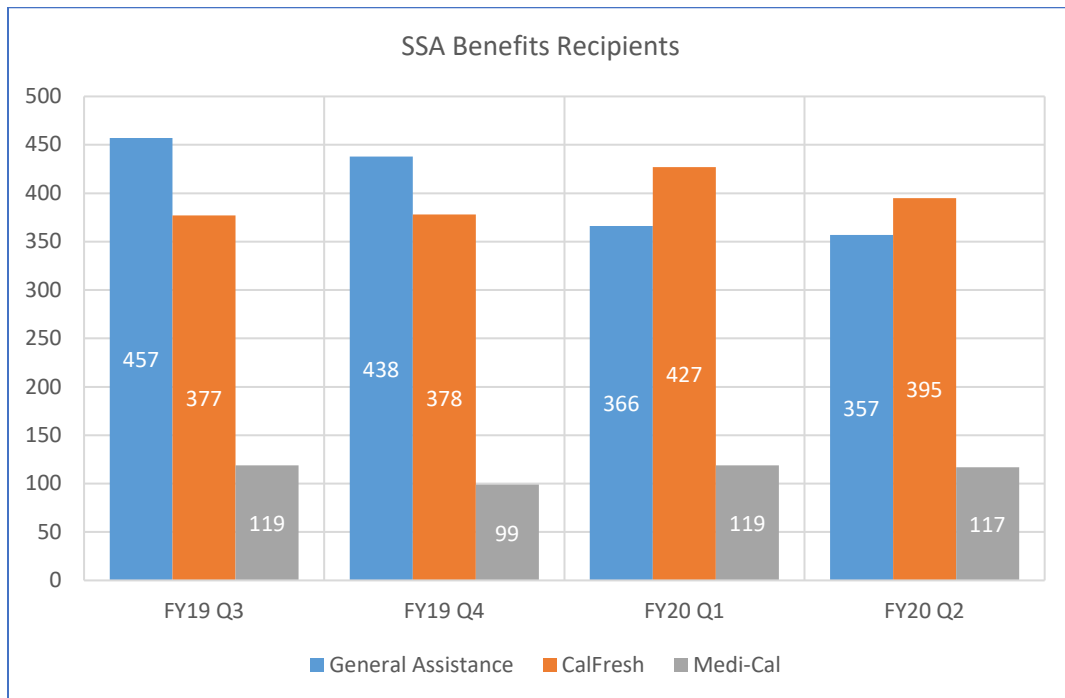
The charts above show that South County’s client flow remained steady during the 2019 calendar year. Additionally, the South County RRC is currently serving a higher rate of female clients and a higher rate of realignment clients compared to the San Jose center. Total visits are increasing at a higher rate than individual clients due to the addition of services like the Medical Mobile Unit and service navigation. This results in more follow up appointments with clients. Additionally, Probation now has a consistent presence at the facility and more parolees are accessing services at the South County RRC.

Public Benefits – Social Services Agency (SSA)

SSA is the most visited partner at the RRC. Benefits such as General Assistance, CalFresh (food stamps), and Medi-Cal enrollment (if they are not enrolled in custody) are most clients' first step upon exiting custody.

Between July 2019 and December 2019:

- SSA processed 1,527 applications for 1,384 individual applicants through the RRC
- Overall, there were 1,007 household recipients of benefits

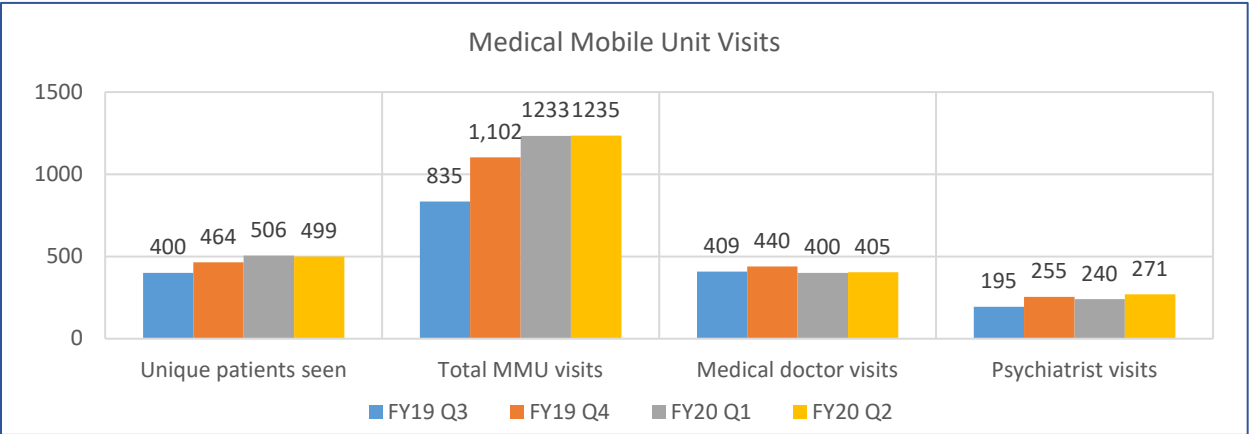


- 539 (54%) of recipients were homeless at the time they applied
- 721 individuals received General Assistance – 401 (56%) were employable
- 819 individuals received CalFresh food assistance
- 236 individuals received Medi-Cal health coverage
- \$226,785 was granted through General Assistance
- \$445,070 was granted through CalFresh

Medical Mobile Unit – Valley Homeless Healthcare Program

The Valley Homeless Healthcare Program (VHHP) hosts a medical bus known as the Medical Mobile Unit (MMU), which visits different locations throughout the County, including both Reentry Resource Centers (San Jose and Gilroy). The MMU provides an invaluable service to reentry clients, especially those who have high medical and/or psychiatric needs that require medication.

The MMU has a medical doctor and a psychiatrist on board, who provide healthcare, write prescriptions, give advice, and link patients to other health-based appointments at County health facilities for needs than cannot be addressed on the bus. MMU patients can also be linked to dental services as well. Community Health Workers (CHW) and Social Workers case manage high need clients and provide wrap-around supportive services.



	FY19 Q3	FY19 Q4	FY20 Q1	FY20 Q2
Unique patients seen	400	464	506	499
Total MMU visits	835	1,102	1233	1235
Medical doctor visits	409	440	400	405
Psychiatrist visits	195	255	240	271
CHW visits	163	143	209	156
CHW patients	71	66	66	62
Social Worker visits	211	198	173	154
Social Worker patients	118	92	97	93

Overall, the MMU was visited 4,405 times during the calendar year; both visits and unique clients increased over the year. CHW numbers are significantly undercounted. CHWs utilize google forms to track encounters with clients in the field where connectivity is often an issue. From these forms it appears over half of encounters are not tracked in HealthLink. VHHP is currently working on identifying solutions.

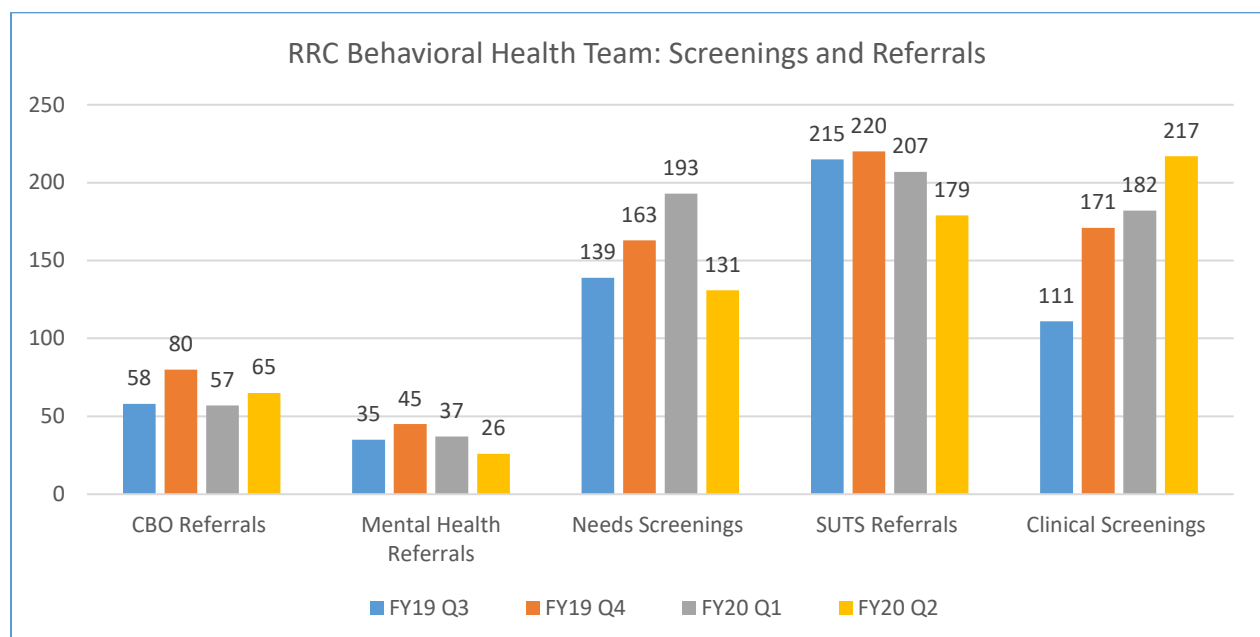
Behavioral Health Services Department (BHSD)

At the San Jose RRC, BHSD operates a service linkage team that screens clients for both general and clinical needs. This team, referred to as the Behavioral Health Team (BHT), then sets up appointments for both substance use treatment and mental health treatment in the community and makes referrals out to other reentry partners. Recently, the team has also started providing outpatient services. While clients can access county-funded drug and alcohol treatment and mental health treatment through the RRC and BHT, they can also access these services through other portals such as call centers.

RRC Behavioral Health Team (BHT)

Between January 2019 and December 2019, the BHT:

- Served 2,059 unique clients over the course of 6,503 visits
- Conducted 626 critical needs screenings
- Conducted 681 clinical needs screenings
- Sent 964 referrals to clinical services
 - 821 referrals to substance use treatment providers
 - 143 referrals to mental health treatment providers
- Sent 260 referrals to Community-Based Organizations

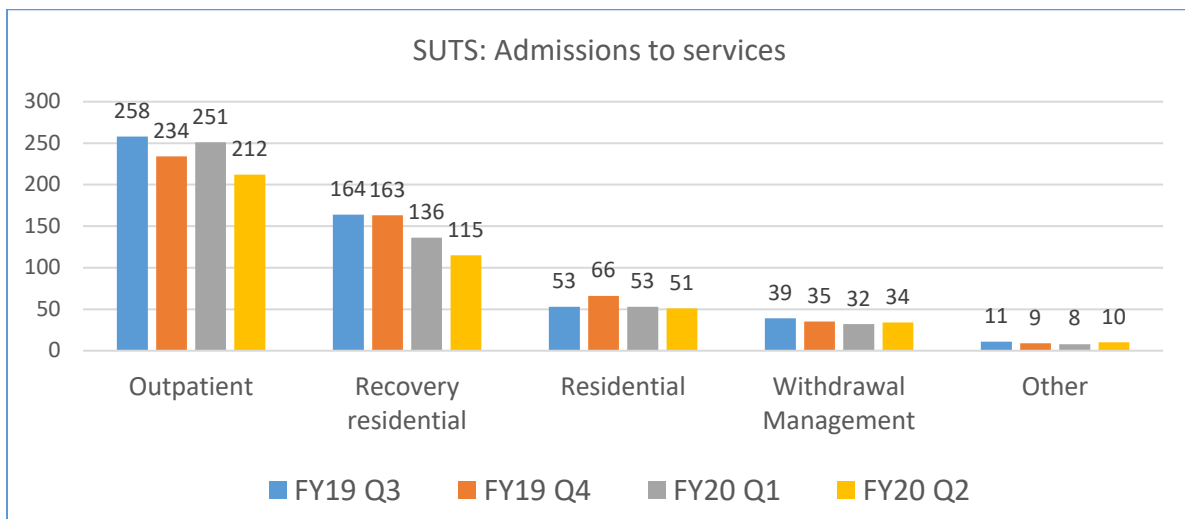


Behavioral Health – Substance Use Treatment Services (SUTS)

The numbers below show RRC clients who were admitted to SUTS after their RRC intake. For this report, not all clients served were AB 109, but all clients had been registered at the RRC prior to their admission in SUTS.

Between January 2019 and December 2019:

- ❖ 797 individuals were admitted to SUTS services after registering at the RRC – not all of these clients were specifically linked from the RRC.
- ❖ There were about 1,925 admission events (some clients had multiple admissions).
 - 1,163 (60%) of these admissions were billed to the AB 109 cost center.
- ❖ Those admitted to recovery residential are provided transitional housing while they are enrolled in Outpatient.

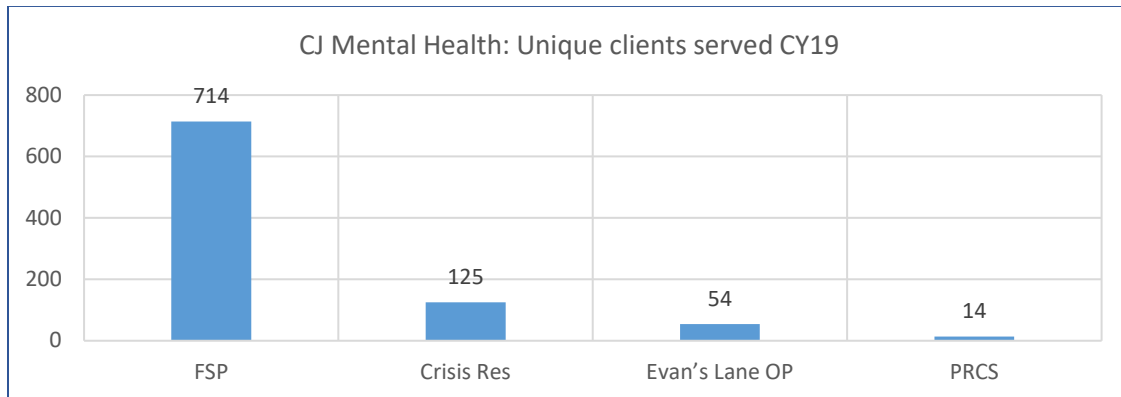


Level of treatment	FY19 Q3	FY19 Q4	FY19 Q1	FY19 Q2
Outpatient	258	234	251	212
Recovery residential	164	163	136	115
Residential	53	66	53	51
Withdrawal Management	39	35	32	34
Other	11	9	8	10

** In order to identify RRC clients in their database, SUTS staff match clients by name and date of birth. Clients/patients are often listed differently in different databases. For example, an individual might be listed as “Robert” in one system and “Bob” in the other. As a result, the numbers reported above are lower than the actual number of clients served.*

Behavioral Health – Mental Health Treatment Services

The numbers below show clients who were served by Realignment-funded mental health services, which include five levels of care. The figures below include all individuals served within these justice-specific programs during the calendar year — there were 853 admissions overall.



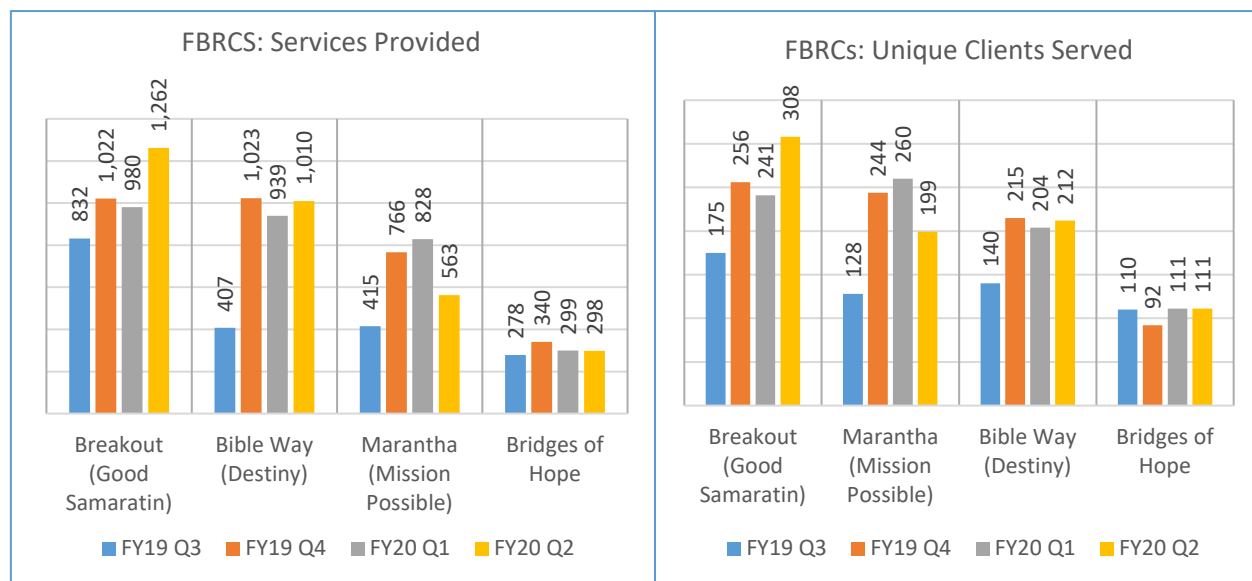
Level of treatment	FY19 Q3	FY19 Q4	FY20 Q1	FY20 Q2	Total (unduplicated)
Crisis Residential	42	46	34	46	125
Full-Service Partnership	379	410	433	435	714
Post-Release Community Supervision	5	5	3	9	14
Evan's Lane Outpatient	30	25	21	24	54

- **Crisis Residential:** Designed for justice-involved clients with severe mental illness and substance abuse disorders. This level of care offers short-term, community-based, crisis residential treatment to persons who may pose some risk of harm to self or others and who may have severe functional impairment.
- **Full-Service Partnership:** Designed for justice -involved adults with a severe mental illness and substance use conditions needing an intensive service program. Services include individualized assessment and treatment plans, intensive case management, individual and group therapy, medication, family/community support and flex funding.
- **PRCS:** Designed to assist and support individuals released from correctional facilities under Post Release Community Supervision (PRCS). Services provided are individual assessments, psychiatric evaluation, individual and group therapy, case management services, medication monitoring and crisis intervention
- **Evans Lane OP and Residential:** Designed for Criminal Justice involved adults with severe mental illness and substance abuse conditions who would benefit from an outpatient service program and combined transitional housing program that offers support 24 hours per day for up to one year.

**Evan's Lane Residential Data is stored in a different database and will be provided at the end of the fiscal year.*

Behavioral Health – Faith Based Reentry Centers (FBRC)

Behavioral Health also contracts with four faith-based reentry centers under the Faith Reentry Collaborative. Each center provides wrap-around services to reentry clients. Clients can receive one-touch services (one-time linkage/service) or wrap-around case management.



Services Provided	Bible Way (Destiny)	Breakout (Good Samaritan)	Bridges of Hope	Marantha (Mission Possible)	Re-entry Center	Total Number of Services
Faith Counseling	1,543	1,481	27	669	1	3,721
Transportation	778	970	365	677	7	2,797
Job/Employment	100	409	34	312	9	864
Housing	141	320	73	252	3	789
Clothing	278	200	133	153	14	778
Legal Assistance	64	190	213	89	22	578
Food	131	104	143	149	6	533
Grooming/Hygiene	216	136	89	78	12	531
Education	54	147	67	23	1	292
Healthcare	10	68	14	138	1	231
Financial Support	55	70	57	28	1	211
DV Resources	9	1	0	4	0	14
Language/Literacy	0	0	0	0	0	0
FBRC Total	3,379	4,096	1,215	2,572	77	11,339

During the calendar year, the FBRCs provided 11,339 services to reentry clients. The Reentry Center faith-based staff assess and refer clients to the FBRCs, so not all services provided at the RRC locations are accounted for in the table above.

Office of Supportive Housing – Reentry Housing Programs

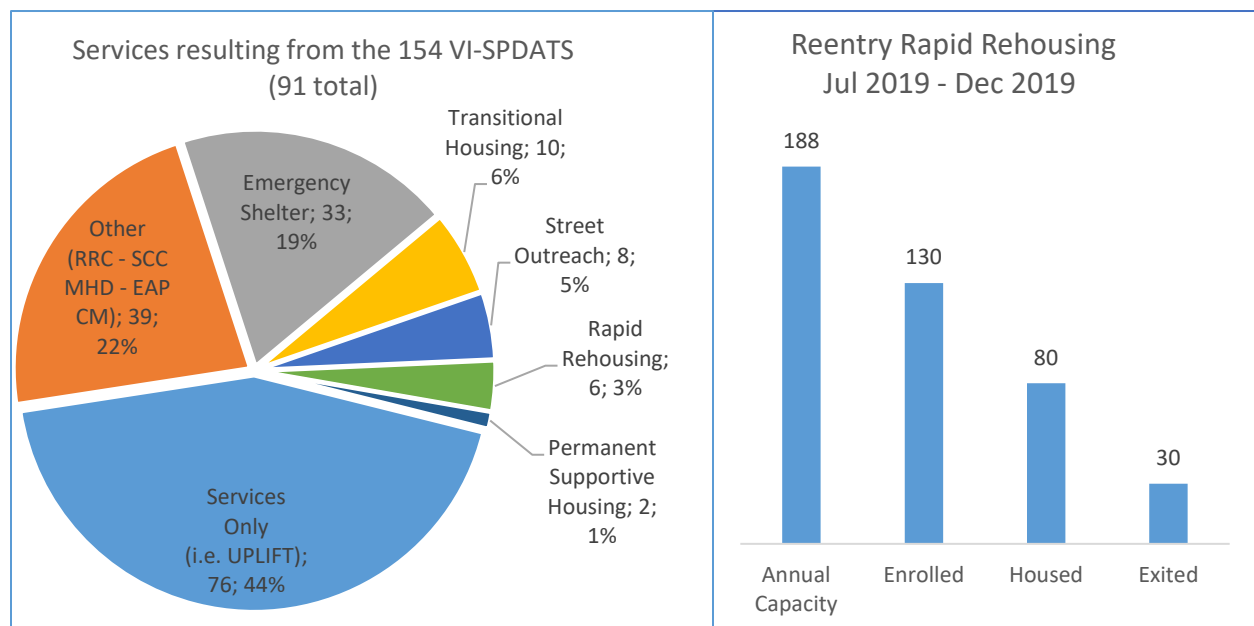
The Office of Supportive Housing (OSH) oversees an array of supportive housing initiatives. Reentry clients are linked to housing support in a variety of different ways, one of which is through reentry-specific channels.

The Reentry Rapid Rehousing (RRRH) programs follow an evidence-based model and provides a time-limited rental subsidy with supportive services to homeless households for a period of six months to two years. The goal of the RRRH programs is to support households until they become self-sufficient.

Homeless reentry clients are screened for these programs using the Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT). Clients screened at the RRC may be eligible for any of the 24 County Rapid Rehousing programs, not just reentry-funded programs.

Between July 2019 and December 2019:

- there were 154 VI-SPDAT assessments conducted at the RRC. These are the assessments captured under OSH’s network, clients also receive assessments through other partners who access the HMIS database.
- Most assessments conducted at the RRC fell within the permanent supportive housing (55%) and rapid re-housing (42%) ranges – only three percent were in the minimal range.
- Of the 154 assessed, 112 (73%) were placed in the community queue, which led to 17 enrollments in housing programs and 8 housing placements.
- Many reentry client assessments happen outside the Reentry Center, for example, 130 clients were enrolled in the RRRH program and 80 were housed overall. While just 8 of those 130 enrolled clients were assessed at the Reentry Centers.

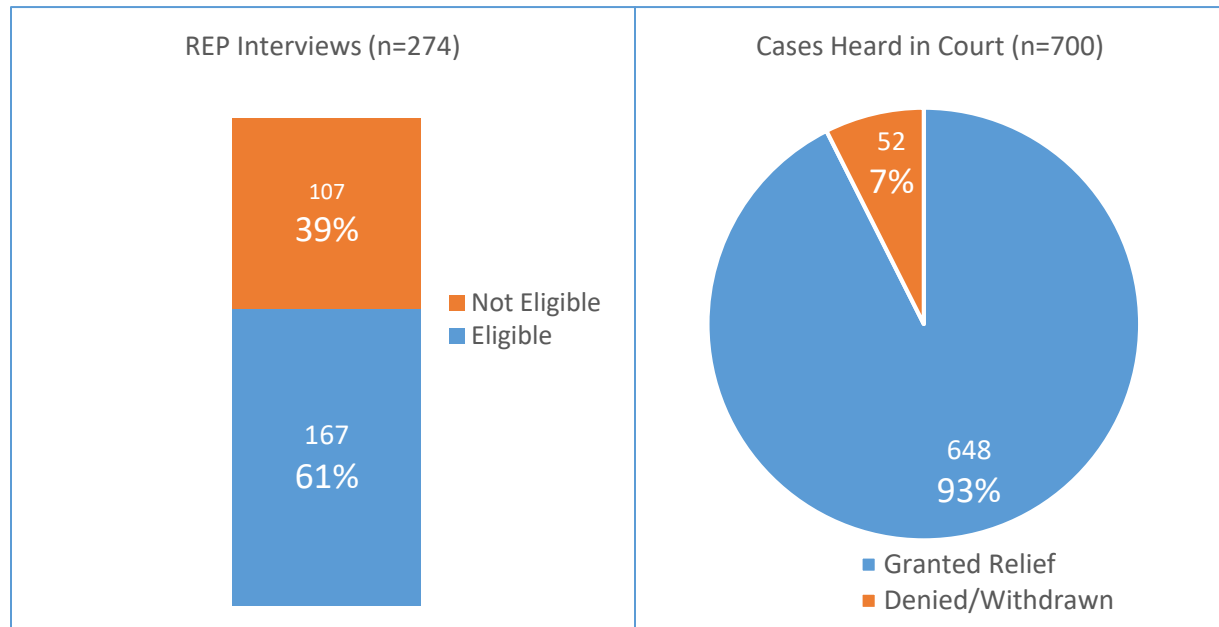


Public Defender – Reentry Expungement Program

The Public Defender’s Office (PDO) is also housed at the RRC. PDO operates the Reentry Expungement Program (REP), which assists clients with record clearance.

Between July 2019 and December 2019:

- PDO paralegals conducted 274 screening interviews
 - From these interviews 167 (61%) clients were accepted
 - Those not accepted were not eligible for expungement or were financially overqualified for the program
- 700 dockets/cases (not clients) were submitted for expungement were heard in court, this does not include petitions filed and awaiting judgement
 - 648 (93%) dockets were granted relief
 - 52 (7%) cases were denied (7) or withdrawn (45)
- As of December 2019, about 12,410 people had contacted REP since the program began in September 2013

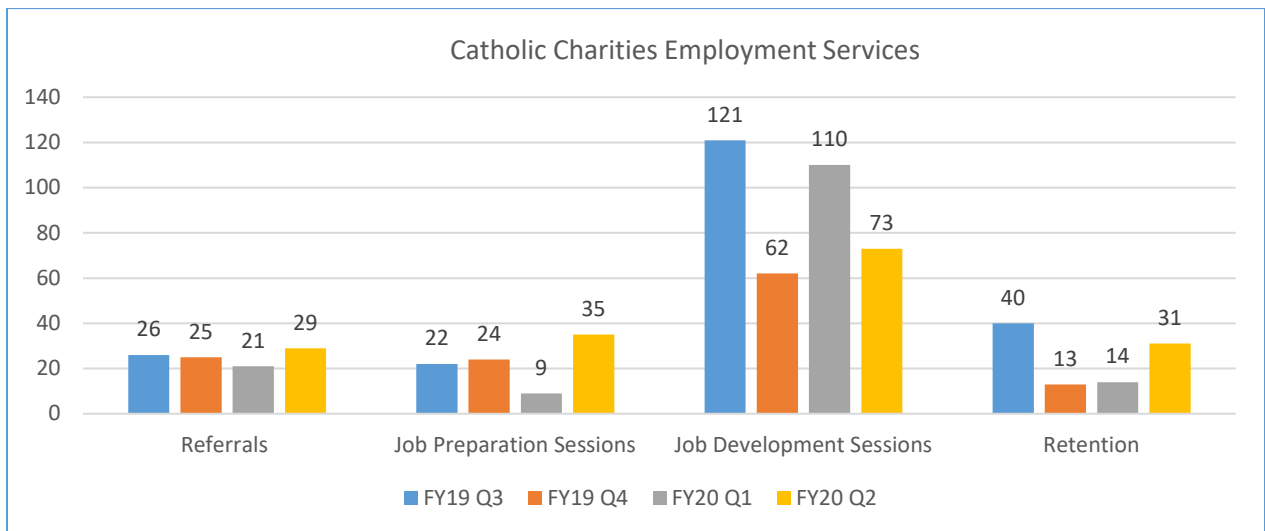


Adult Probation Department – Contracted Services

The Adult Probation Department (APD) has three contracts supported by Public Safety Realignment funds: two vocational education contracts and one cognitive behavioral contract.

Vocational Education and Employment – Catholic Charities

Catholic Charities provides an array of vocational support services educational, vocational and employment services to adults on probation. Once enrolled in the program, staff help the client develop an individualized service plan. Clients receive job readiness services that help them with resumes, applications and interviews, while staff match clients to job opening based on their particular skills and strengths. Clients also receive job retention services to help them maintain employment and work through obstacles they encounter.



Between July 2019 and December 2019:

- Probation referred 50 (unique) clients to Catholic Charities
- Catholic Charities completed 44 employment preparation services for 27 clients
- There were 26 (unique) clients who successfully retained employment for 30 days or more
- During this period, the program also completed 183 job development and placement sessions for 48 distinct clients and 45 job retention sessions

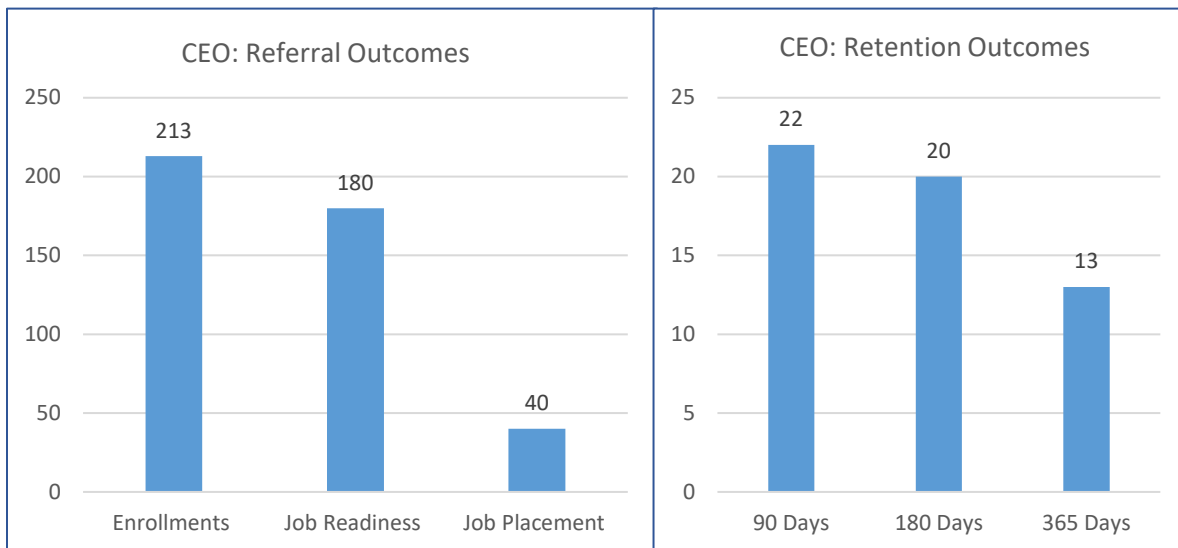
Employment preparation services include resume development, interview preparation, and disability awareness education while Job development services include providing job leads to clients, attending job fairs with clients, developing job opportunities with employers, and scheduling job interviews with employers and engaging in follow-up. Retention services are aimed at helping client maintain employment. Retention milestone outcomes will be reported at the end of the year.

Vocational Education and Employment – Center for Employment Opportunities (CEO)

In February 2017, the Center for Employment Opportunities (CEO) opened its San Jose office through a partnership with the Santa Clara County Probation Department and CalTrans. The CEO model is designed to engage participants recently released from incarceration. The program is both personalized and highly structured. Although there are distinct stages of the CEO model, participants move through the phases at their own pace, enabling each person to focus on addressing their unique barriers to employment. While in the program, clients continue to learn skills and collect a daily paycheck providing litter abatement on streets and highways. CEO also matches clients to employment opportunities and utilizes vocational specialists to assist clients. Once placed, clients receive 12 months of ongoing support for job retention.

Between July 2019 and December 2019:

- There were 213 enrollments – some clients were enrolled more than once
- 180 (85%) of the enrolled clients received job readiness training
- 40 (19%) of clients had secured employment following successful completion of the program
- CalTrans work crews collected 16,404 bags of roadside litter
- Work crews completed 24,776 hours of work



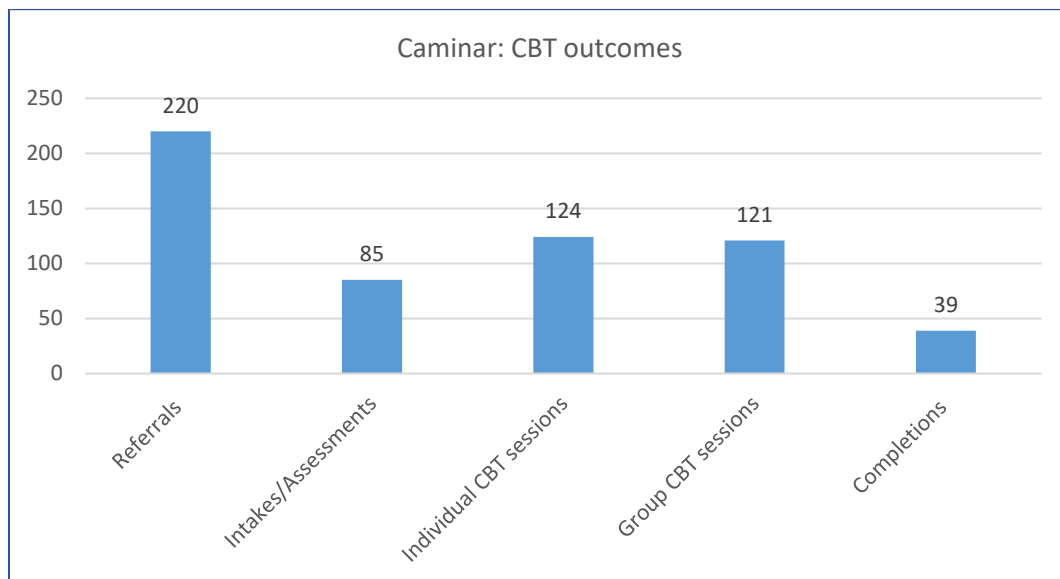
CEO tracks clients' milestones from 90 days to one year of continuous work. During the previous six months, fifty-five clients retained employment for at least 90-days and up to 365 days.

Cognitive Behavioral Programming – Caminar

Caminar (formerly Family & Children Services) provides prosocial classes with a cognitive behavioral approach. These sessions are conducted by trained counselors who offer individualized treatment plans. Caminar provides client treatment services, using a curriculum-based behavioral change approach that addresses behavioral health issues, substance abuse, and other concurrent challenges. Each client gets an individual intake and assessment that helps identify the client’s specific needs. The 16-week program can consist of individual counseling sessions and group counseling sessions, depending on the client’s needs. Topics covered are designed to increase the decision-making skills of high-risk clients.

Between July 2019 and December 2019:

- ❖ Probation submitted 220 referrals for 193 unique clients to Caminar
- ❖ Caminar completed 85 intakes and assessments
- ❖ There were 121 group sessions and 124 individual sessions of behavioral programming
- ❖ There were 39 completions as of December 2019



The chart below shows the total number of referrals and services provided from the start of the current fiscal year (July 2019). The large discrepancy between the number of referred clients (220) and the number that completed the program (39) can be attributed to several factors including the fact that a large number of clients were active in the program at the time of this analysis (the program is approximately four months in length), and that a large percentage of clients that were referred to the program never received services because they did not return calls, or did not show up to their initial appointment.

Office of Reentry Services – Contracted Services

The Office of Reentry Services (ORS) oversaw several reentry services contracts between July 2019 and December 2019. The services provided are broken down below into the following categories: employment, legal, behavioral, service navigation, and education. As of January 2020, these contracts employed about 60 staff – many of whom have lived experience.

In Spring of 2019, ORS began soliciting for new contracts, as the previous contracts had reached their term limits. From that solicitation, ORS brought on eight new contracts, which started in July 2019. As a result, only two quarter's worth of data are available for these contracts. The first quarter (July-September) was considered ramp-up time and was focused on implementing the new contracts and setting up logistics, resulting in lower numbers earlier in the year, as the vendors were working with ORS and partners to establish referral channels and other operations.

Employment Services

One of the largest barriers for people recently released from custody is finding gainful employment, especially with a criminal record and in a high cost of living area. ORS provides three types of employment services to clients in custody and in the community post-release

1. **Subsidized employment:** Clients receive paid on-the-job training and traditional paychecks. Through this type of program clients are receiving an income while learning practical skills and gaining experience.
2. **Dayworker programs:** Clients who need quick access to income are paid daily after completing their work.
3. **Job readiness/employment linkage:** Clients learn skills, tips, and tricks and are directed to resources designed to help them gain employment. Clients are also provided with leads and are connected to employer networks. Clients also receive services to help them maintain employment once they have secured a job.

New Opportunity Work (NOW) Program – Goodwill of Silicon Valley

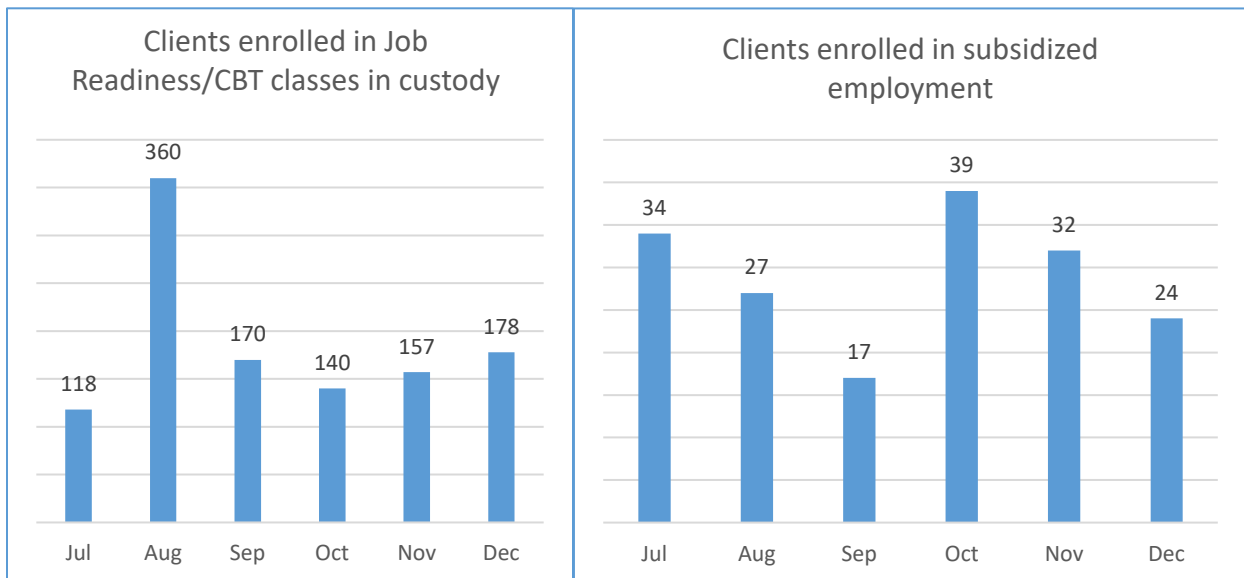
Goodwill of Silicon Valley provides a variety of services to help justice-involved individuals enter the workforce after their time in custody. Participating clients in-custody can take classes on job readiness and life skills critical for them to find and keep employment. These classes also contain cognitive behavioral comments which help clients learn to regulate their behavior. In the first six months, classes were provided to over 1,000 participants and nearly 200 clients have completed these classes while in custody. After release, clients can participate in two employment programs:

Daywork: Clients with manual labor skills can participate in the Day Worker Program which provides immediate short-term placements and additional one-touch supports.

- ❖ In the first six months, 33 clients participated in the Day Worker Program and all were able to find short-term placements.

Subsidized employment: The second program is a 90-day subsidized employment program available to clients which includes job readiness training, transitional employment, employment connection services, and peer support. In the first half of the year:

- ❖ 173 formerly incarcerated clients enrolled in the employment program and have taken job readiness classes in the community
- ❖ 95 have taken life skills classes that will increase their ability to find and retain jobs
- ❖ A total of 59 clients were placed into permanent employment, and (as of December 2019) 13 have held that position for at least 90 days (many had not been employed for 90 days yet).



Right Directions Program – Catholic Charities

Catholic Charities provides reentry adults employment preparation, job search assistance, and retention support. Additionally, Catholic Charities serves clients required to register pursuant to California Penal Code Section 290. Assessment results and client choice guides the development of each client's individualized services plan. Employment representatives and a peer mentor guide and support RDP clients with reentry efforts. Other support provided includes, tattoo removal, financial literacy classes, and assistance with obtaining job-related items (e.g., uniforms, clothing).

During the first six months of the fiscal year:

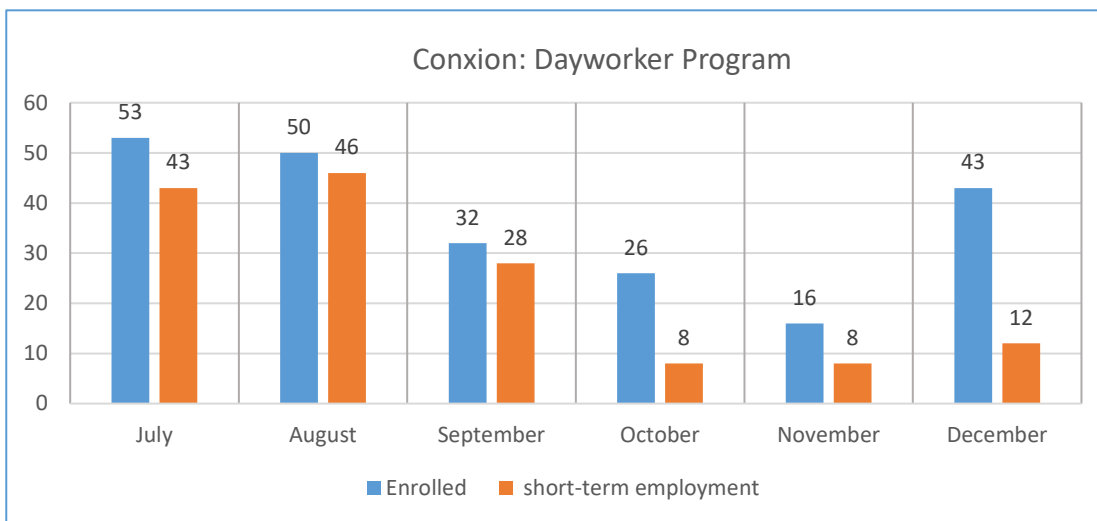
- ❖ 56 (62% of fiscal year goal) clients were enrolled and attended job readiness classes
- ❖ 27 clients were placed into permanent employment through the program

Dayworker Support Program – ConXion to Community

ConXion to Community (CTC) provides transitional employment to recently released ex-offenders, homeless clients, and others needing to earn money while looking for steady employment. Participants obtain transitional employment working in various industries such as: minor home repair, construction, warehouse, moving, housekeeping and general labor. Participants are assessed for barriers and skill level and placed accordingly. While at the CTC Center, participants have access to a computer lab, ESL classes, job readiness workshops, skills training and are offered meals and shower facilities while they wait. Clients seeking permanent employment work with a specialist to obtain a steady job.

During the first six months of the fiscal year:

- ❖ 220 clients enrolled in the dayworker program
- ❖ 145 clients were placed in short-term employment



Legal Services

Legal barriers can hinder clients' efforts to reenter society. For example, clients are often overburdened by fines and fees or cannot afford the legal assistance they need to get their lives on track. ORS contracts with two legal service providers to help eliminate barriers preventing clients from achieving their goals.

Pro Bono of Silicon Valley – Family and Civil Law

Pro Bono Project provides workshops to clients in custody that cover a variety of topics addressing barriers to reentry. Pro Bono also provides one-time consultations, legal advice, and extended legal representation. Pro Bono helps clients with most non-criminal legal issues such as child custody/visitation, guardianship, bankruptcy, consumer housing, and employment. In the first six months, Pro Bono attorneys:

- ❖ Provided 31 legal workshops to about 1,500 (duplicated) participants in custody
- ❖ Provided legal advice to 82 unique clients in the community
- ❖ Provided 53 clients with legal representation

Workshop participants often receive legal advice and assistance filling out forms. In the community, Pro Bono also has a vast network of attorneys who will teleconference with clients if special expertise is required.

Outreach Court – Superior Court of California

Community Outreach Court is a collaborative court intended to assist clients whose inability to pay court-related fines/fees is a demonstrated hindrance to their successful reintegration into the community. Eligible cases include traffic and/or light rail tickets, and court-ordered and/or Department of Tax and Collections (DTAC) fines and fees affiliated with misdemeanor and/or felony convictions in Santa Clara County. During the first two quarters of FY2020 the Superior Court:

- ❖ Received 47 applications for Community Outreach Court
- ❖ Calendared 30 new clients (some clients were calendared previously)
- ❖ Heard a total of 285 cases

While most clients are granted relief (there are often multiple cases per client), exact numbers are not known at this time. ORS will work with Superior Court to track outcomes for the full fiscal year.

Behavioral Programming

Preventing recidivism does not rely solely on providing resources. Teaching clients to understand how their thought process leads to negative behaviors is a key component in teaching them to learn from past mistakes. ORS provides psychosocial programming and meditation-based life skills classes to clients in custody.

Restore! Program – Carry the Vision

Carry the Vision provides classes based in mindfulness and self-awareness that give incarcerated individuals the skills to re-direct their thoughts and make positive decisions, manage negative emotions, reduce stress and anxiety which lead to negative behavior, and to realize a sense of purpose and meaning to their life. In the first two quarters, Carry the Vision has offered two curriculums: Restore Life Skills, which offers transferable tools and practices to support building compassion, peace and engendering personal responsibility for the client; and Restore Leadership, which builds on the first class and offers tools for self-awareness, self-management, and effective living.

- ❖ From July through December, Carry the Vision led 201 sessions in custody with an average of 680 individuals participating each month.

Project LEARN – Health Right 360

Health Right 360) offers classes in-custody clients based in cognitive behavioral therapy to help individuals improve their coping, reasoning, social, and problem-solving skills; to reduce their risk of alcohol and drug relapse; and reduce recidivism by retraining old habits into more prosocial behaviors. In the first six months of the fiscal year, two curriculums have been offered in-custody: Seeking Safety which promotes the development of coping skills to support and sustain safety from trauma triggers, substance use and impulsive behaviors; and Thinking for a Change focuses on the development and use of social skills and problem-solving skills, as well as cognitive restructuring regarding criminal thinking errors that are common among justice-involved individuals.

- ❖ In the first two quarters, HR360 led over 254 sessions in custody with an average of 503 clients participating each month.

HR360 also provides a Cognitive Behavioral Therapy Overview Class to clients of the Department of Pre-Trial Services which offers practical exercises and homework activities that are designed to help the participants retrain patterns of thought and begin to reshape their motivations, beliefs, emotions and behaviors.

- ❖ From July through December, HR360 offered 12 CBT class sessions to Pre-Trial Services Clients with a total of 144 clients participating.

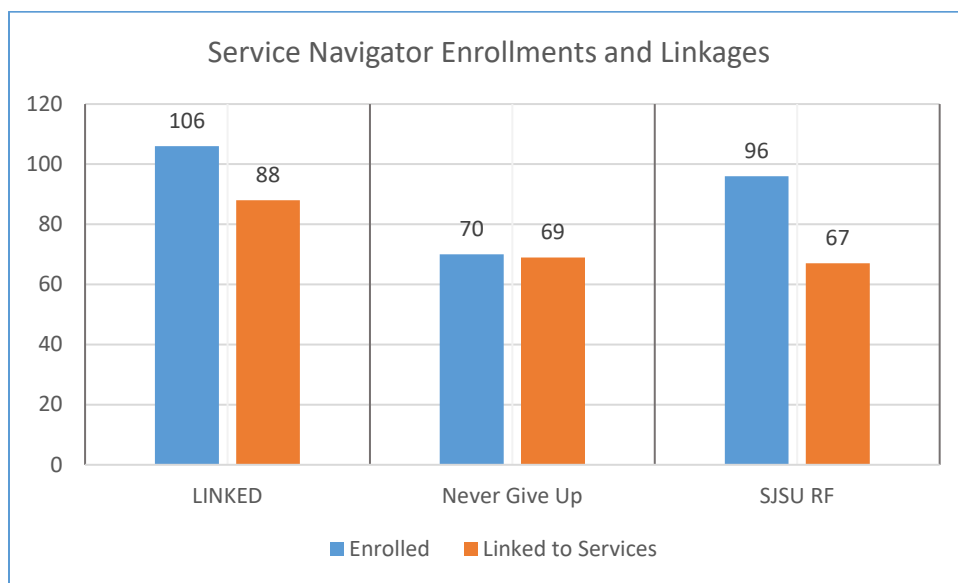
Service Navigation

In an effort to build a direct bridge from jail to the community, ORS contracted with three organizations to provide service navigation:

1. **LINKED:** Receives referrals from the courts and the community
2. **Never Give Up:** Receives referrals from the jails and the community
3. **SJSU Research Foundation:** Receives referrals from the jails and the community

The three service navigators meet with clients in custody, in court, or in the community, and work with them to provide a reentry plan. If the client is referred from jail, case managers meet with the clients when they are still in custody and begin the process prior to release. For those already released, the case managers meet with them in the community and start the process at the Reentry Resource Center. Once a referral is received, the service navigators must screen/assess the client prior to enrollment.

Once the client is enrolled, a reentry plan is created, and the service navigators case manage clients for up to six months. The case management is centered around helping clients navigate the Adult ReEntry Network, and other resources. The case managers also assist with job search, housing search, filling out paperwork, transportation, and referrals to other services.



- ❖ During the first two quarters of the fiscal year, the three service navigators assessed and enrolled 272 clients and linked 224 clients to services
- ❖ All enrolled clients receive a reentry plan which serves a guide to get them stabilized in the community

Education

ORS currently provides two education programs. One is a vocational course that provides college credit and certification to clients who want to be drug and alcohol counselors. The other provides parenting classes in custody and in the community.

ORS is currently developing three additional education programs:

1. ORS is contracting with the County Office of Education to provide reentry clients with a high school education. Classes will be offered every weekday and each client will be assessed in regard to how many credits they need to graduate.
2. ORS is also in the process of contracting with SJSU to provide college courses in custody. These courses will focus on teaching students legal issues and rights and will offer transferable college credits to those who pass.
3. ORS recently partnered with Coursera (no-cost MOU) to provide free online courses to reentry clients. Client will be able to access Coursera's full menu of content free of charge from any computer.

San Jose City College – Peer Mentor Certification and Financial Literacy

SJCC provides Drug and Alcohol Studies classes at the reentry resource center. These classes teach students how to become a peer mentor and represent the first step in becoming a licensed counselor. For the Fall 2019 semester 30 students were enrolled and X passed the first semester.

- ❖ 30 students enrolled in the Fall 2019 semester (full capacity)
- ❖ 28 (93%) students passed the Fall 2019 semester and were eligible to enroll in the Spring 2020 semester – the highest pass rate so far
- ❖ 26 students enrolled in the Spring 2020 semester

This contact also provides financial literacy workshops and one-on one financial coaching to reentry clients. Workshops are offered once per week at the Reentry Center or partner sites.

FIRST 5 – Parenting Programs

ORS partnered with FIRST 5 in September of 2019. While FIRST 5 is still hiring, they have been providing three parenting curriculums (Triple P, Opening Doors, and InsideOut Dad) in custody and at the RRC. There were 45 sessions provided to 320 clients since September, about 184 unique participants completed a curriculum and received a certification of completion.

Data Sources

Type	Provider	Source/Database
Realignment population demographics	Information Services Department (ISD)	Criminal Justice Information Control (CJIC)
Reentry Resource Center snapshot	Technology Services and Solutions (TSS)	Referral Tracking System (RTS)
Social Services - Benefits	Social Services Agency	CalWin Database
Behavioral Health RRC team	Behavioral Health Services Department	Unicare/Access databases
Behavioral Health – Mental Health Services	Behavioral Health Services Department	Unicare database
Behavioral Health - Substance Use Treatment Services	Behavioral Health Services Department	Unicare database
Faith Reentry Collaborative	Behavioral Health Services Department	Excel database/Unicare
Medical Mobile Unit	Valley Homeless Healthcare Program	HealthLink database
Supportive Housing	Office of Supportive Housing	HMIS and Excel database
Adult Probation Service Contracts	Adult Probation Department	Excel database
ORS Service Contracts	Office of Reentry Services	Excel database
In-Custody Programming	Office of the Sheriff	Excel database
CASP Outcomes	Office of the Sheriff	CJIC and Excel databases
Probation Supervision Outcomes	Adult Probation Department	Supervision High-tech Automated Record Keeping System (SHARKS)
Reentry Expungement Program	Public Defender Office	PDO Database