

COUNTY OF SANTA CLARA

OFFICE OF GENDER-BASED VIOLENCE PREVENTION

DIVISION OF EQUITY AND SOCIAL JUSTICE

OFFICE OF THE COUNTY EXECUTIVE

Email: gbv@ceo.sccgov.org

Website: www.SCCEndViolence.org

FB, IG and Twitter: @SCCEndViolence

ANNUAL REPORT, FY20



County of Santa Clara

Office of Gender-Based Violence Prevention

CONTENTS

Contents	1
Office Overview	3
Who We Are	3
Our Team	4
Our Vision	4
Our Mission	4
Our Core Values	4
Our Work	5
FY2020 Highlights.....	5
Convenings	5
Innovative Initiatives	6
Policy Development	6
Training and Education	7
Community Grants Program	8
Communication Strategy	11
Addressing a Pandemic within a Pandemic: DV and COVID-19	13
Financial Report	13
Appendix	14
Local Resources	14

Welcome



One year ago, the Board of Supervisors and Office of the County Executive formally established the Office of Gender-Based Violence Prevention (OGBVP) to strategically address intimate partner violence, human trafficking, and sexual assault. As part of the Division of Equity & Social Justice, we began developing our infrastructure and mapping our scope and goals as we strive to transform the way our County addresses gender-based violence. No small task, we work to disrupt the cycles of gender-based violence and support survivors and their families so that our community can heal.

Carla Collins, Manager

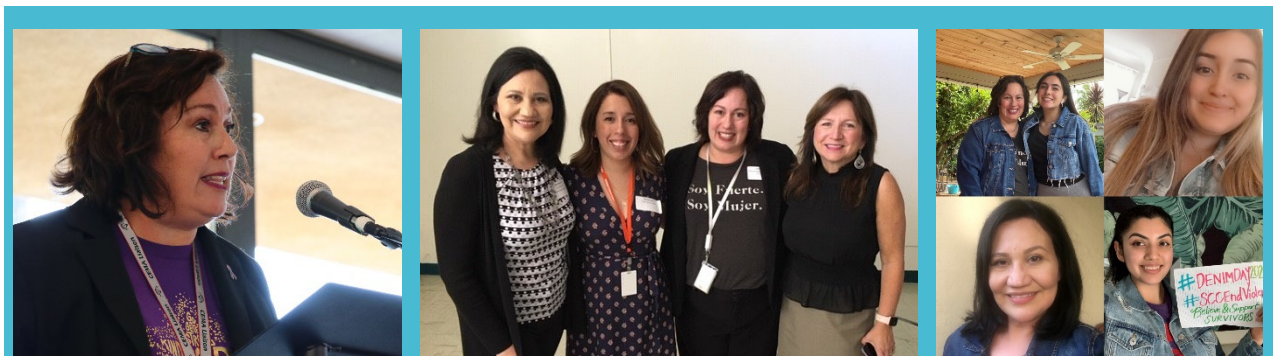
The OGBVP is creating the intentional space necessary to do the hard work of changing systems, and every day we engage county departments and services providers to create a coordinated, transparent system that is trauma-informed and data-driven. We are working hard with our partners, pivoting efforts to better address increased needs in this global pandemic, and still creating new, innovative pilots to transform the future.

In order to create a thriving community, everyone must be safe in their home, workplace and community. Please join us on this exciting journey to transform our County! Bookmark our website (www.SCCEndViolence.org), follow & amplify us on your socials (@sccEndViolence on Twitter, Instagram & Facebook), and encourage others to sign up for our newsletter.

It has been an incredible first year. Thank you for joining us on this journey!

With gratitude,

Carla



OFFICE OVERVIEW

WHO WE ARE

The Office of Gender-Based Violence Prevention (OGBVP) was founded on September 24, 2019 as part of the Division of Equity & Social Justice (DESJ). We work to develop a countywide strategic plan to address the spectrum of gender-based violence, including domestic violence, human trafficking and sexual assault. The work we do is intersectional, and we recognize that we cannot do it alone. In addition to our partners within the Division of Equity and Social Justice, we collaborate with other county departments and community organizations to reach our goals.

With a total budget of nearly \$12 million, the Office created a community grants program and invested in innovative initiatives that will transform the county's response to gender-based violence.

In its first year, our Office worked to set a foundation for data-driven outcomes, developing a flagship training program and reimagining the way gender-based violence contracts are administered.

Our team consists of three FTEs, one part-time position and a volunteer to assist with the communications.

DIVISION OF EQUITY AND SOCIAL JUSTICE

We are part of the Division of Equity & Social Justice, which includes the Offices of Cultural Competency, the Census, Immigrant Relations, Labor Standards Enforcement, LGBTQ Affairs, and Women's Policy. Collectively, we aim to bring Equity to Action by ensuring equitable distribution of resources, data-driven decision-making, and meaningful partnerships with community.

OUR TEAM



Carla Collins,
Manager



Julie Ramirez,
Sr. Management
Analyst



Ryan Kelsch,
Management
Analyst, Joined
OGBVP July 2020



Karla Mondragon,
Management Aide
Extra Help, 1 Day/Wk



Raylene Hernandez,
Volunteer

OUR VISION

A community free from all forms of gender-based violence

OUR MISSION

To disrupt the cycle of gender-based violence and support survivors throughout Santa Clara County with the services they need to heal and thrive

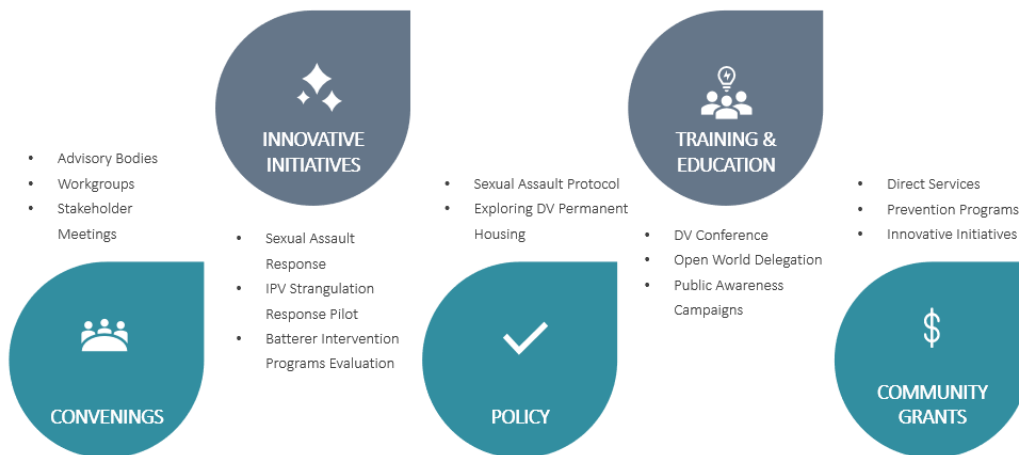
OUR CORE VALUES

SURVIVOR-CENTERED AND TRAUMA-INFORMED	We are committed to ensuring that the voices of survivors are central to establishing trauma-informed and survivor-centered policies and programs.
CULTURALLY RESPONSIVE	We honor diversity and inclusion of our diverse community while taking into account the culture, values and beliefs of individuals.
DATA-DRIVEN	We use data and best practices to ensure high quality services and programs for our community.
EQUITY	We integrate strategies into our work that address injustices and structural inequities to reduce gender-based violence.

OUR WORK

The Office of Gender-Based Violence Prevention is focused on transforming the way our county responds to gender-based violence by creating collaborative space to reimagine responses and set new paths. We honor the hard work and leadership that has gotten us to this point in time while we are open to new ways to think, talk, and work together to end violence.

This first year's work included establishing infrastructure while responding to community needs. The OGBVP convened 27 stakeholder meetings on a variety of topics including input on the office, shelter during COVID19, flexible funding and other process improvements with vendors, and possible permanent housing options for survivors. The OGBVP has increased funding to address intimate partner violence and human trafficking and now funds an under-resourced state mandate for rape crisis center services to ensure that survivors of sexual assault have access to confidential rape crisis advocates and services in the county. The office has partnered with other stakeholders to initiate several pilots in FY20 and for FY21 and continues its development of long-term initiatives including the exploration of new and different funding streams to support these efforts.



FY2020 HIGHLIGHTS

CONVENINGS

- **Stakeholder Meetings-** In its first year, the OGBVP hosted 27 stakeholder meetings with community-based organizations, county contractors, and county departments to identify needs and inform the strategic direction of the office.
- **Advisory Boards-** The OGBVP provides staff and policy support to the Domestic Violence Council and Human Trafficking Commission, two Board-mandated bodies.

- **Work Groups-** Additionally, we participate in the Sexual Assault Response Team (SART) Committee and Task Force, assisting them with ground-breaking work. We also attend the monthly meeting of the South Bay Coalition to End Human Trafficking (SBCEHT) and fund 1.15 FTEs who provide administrative support to them.

INNOVATIVE INITIATIVES

- **AB372 Batterer Invention Assessment-** As one of five counties in California selected by the State, OGBVP, in partnership with our Probation Department, launched a controlled study on batterer intervention. The RFP process completed in May with contracts developed for victim advocacy services and a program evaluator. The outcomes of this 3-year pilot – with training beginning in October 2020 and sessions open later that month – will shape the state standard on effective batterer intervention programming.
- **Evaluating the County’s Response to Sexual Assault-** To evaluate the county’s response to sexual assault cases, the SART Committee meets monthly with OGBVP; in January 2020 we presented CSFC with our first Report on Sexual Assault Process Mapping & Time Study, and on May 28, 2020 we gave a progress report with updates on our FY21 initiatives including a Data Collection & Analysis Agenda and Engaging Survivor Voices. A report back on these efforts is scheduled for September 2020.
- **Strangulation Response Pilot** – In January 2020 we launched a Strangulation Response Pilot with Santa Clara Police Department, the Offices of the Sheriff, Victim Witness Unit, District Attorney, our domestic violence shelter agencies and Santa Clara Valley Medical Center to provide a medical forensic exam and confidential victim services to domestic violence survivors with strangulation injuries. The pilot will run through December 2020.
- **“Greenbook 2.0”** – In the early 2000’s the County of Santa Clara was one of several sites across the nation to explore best practices to address the cooccurrence of domestic violence and child maltreatment. As we mark the 20th anniversary of what is referred to as “The Greenbook Project”, the OGBVP is committed reconvening stakeholders, assessing the impact of Greenbook on our systems, and imagining what these efforts could address today. The first convenings began in early 2020 but were interrupted by COVID19; efforts will continue through FY21.

POLICY DEVELOPMENT

- **County’s First Sexual Assault Response Protocol-** OGBVP participates in the Sexual Assault Response Team (SART) Committee, and OGBVP supported its effort to

produce the first multi-agency assessment of the sexual assault response with a process map and time study and the publication of the county's first Sexual Assault Protocol.

- **Reports to the Board of Supervisors-** In its first year the OGBVP has prepared and presented 15 legislative files at Board policy committees and/or the Board of Supervisors meetings.
- **DV Permanent Housing-** In collaboration with the Office of Supportive Housing, Destination Home, and the Office of Women's Policy, OGBVP initiated an effort to engage community stakeholders on the potential for DV Permanent Housing at the old City Hall. In June OGBVP hosted the first convening of service providers followed by a session focused on those with lived experience. A summary of findings will be presented in the fall.

TRAINING AND EDUCATION

- **Domestic Violence Awareness Month Activities, October 2019-** Just weeks after the Office was established, we participated in awareness activities such as Light of the Night at City Hall with Next Door Solutions to Domestic Violence. We also co-hosted a Candlelight Vigil at the County Government Center with the YWCA Silicon Valley. Finally, Deputy County Executive David Campos formally introduced our Office at the Annual Domestic Violence Conference.
- **Sexual Assault Awareness Campaign, April 2020 -** Our office launched an online sexual assault awareness campaign for the month of April. On April 7th, the Board of Supervisors proclaimed April as Sexual Assault Awareness Month. Additionally, we partnered with YWCA Silicon Valley to promote Denim Day on April 29th.
- **Partnership Latina Coalition of Silicon Valley, Feb. 2019-** OGBVP Sr. Management Analyst Julie Ramirez served as a mentor to a team of young professionals participating in a leadership program of the Latina Coalition of Silicon Valley who developed a digital campaign aimed at informing survivors of domestic violence of their housing rights. The group was recognized as having the best project among their proposal and awarded a cash prize.
- **Open World Delegation, March 2019-** The OGBVP hosted 10 DV professionals from Russia in partnership with the SCC Sister County Moscow Commission, to share best practices in addressing domestic violence.
- **VTA Human Trafficking Training and Public Awareness Campaign-** In collaboration with VTA and Mineta Transportation Institute, we provided technical assistance to produce a training video for transit employees. The campaign continues through FY21.

COMMUNITY GRANTS PROGRAM

Fiscal Year 2020 demanded constant, clear communication with our service providers and genuine efforts to increase flexibility in partnership to better serve the community. Many vendors pivoted their activities due to COVID-19 and required amendments to workplans while concurrently working on contract renewals for FY21. Despite the changing landscape during the pandemic, OGBVP administered 22 contracts related to three categories (1) prevention, (2) direct services, and (3) innovation, bringing the total investment in community grants to more than \$7.7 million dollars.

FY20 COMMUNITY GRANT PROGRAM HIGHLIGHTS:

- Facilitated over \$2 million dollars to provide direct services for victims of sexual assault for the first time;
- Funded 11 community-based programs related to IPV prevention
- Funded local domestic violence shelter agencies at more than \$2M in FY20. Prior to 2019, the funding level was less than \$500K.
- Amended 7 contracts to provide flexibility to contractors due to COVID-19 and the increasing need to address critical issues such as emergency motelling, legal assistance and food insecurity.

"I felt really lost and disrespected during [my] relationship because of the emotional abuse...I know my community didn't really discuss dating abuse, but the awareness Maitri promotes means everything to me...Thank you once again!" -Survivor

Quick Facts

22 GBV Service-Related Contracts:

7 direct service contracts

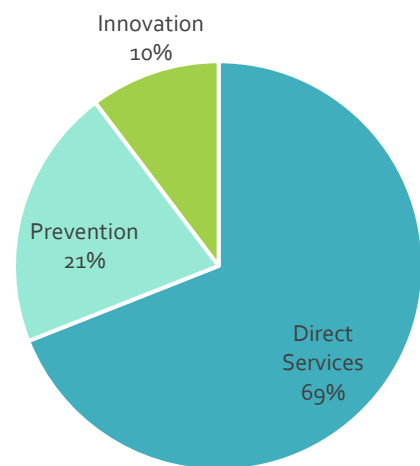
11 prevention contracts

4 innovation contracts

9 vendors provide these categories of service

Services provided in all 5 Supervisorial Districts

Funding by Category



Direct Service	\$5,364,714
Prevention	\$1,608,700
Innovation	\$ 800,000
TOTAL	\$ 7,773,414.00

Summary of Contracts				
#	CBO	Program	Type*	Amount
1	AACI	Bridging IPV and Healthcare to Promote Healthy Relationships	P	\$ 160,000.00
2	Caminar	Domestic Violence Survivor Services	P	\$ 120,778.00
3	Community Solutions	Community Based IPV Prevention	P	\$ 164,639.00
4	Community Solutions	Victim Rights Advocacy Project	P	\$ 168,868.00
5	Community Solutions	Youth IPV education and Prevention	P	\$ 169,217.00
6	Community Solutions	Rape Crisis Center Services- Infrastructure (one-time)	I	\$ 97,000.00
7	Community Solutions	Rape Crisis Center	D	\$ 375,000.00
8	Community Solutions	CSEC- Transitional Age Youth	D	\$ 173,695.00
9	Community Solutions	Regional Human Trafficking Coordination	I	\$ 150,000.00
10	ICAN	Finding Strength & Eliminating Violence in Vietnamese Comm.	P	\$ 160,000.00
11	Law Foundation	Safe Families Project	P	\$ 125,000.00
12	Maitri	Anjali Transitional Housing Program	D	\$ 316,967.00
13	Maitri	Community IPV Prevention	P	\$ 133,000.00
14	Maitri	Youth Education and IPV Prevention	P	\$ 125,000.00
15	Next Door Solutions	Men's, Boys, and Gender-Based Violence Initiative	P	\$ 171,529.00
16	Next Door Solutions	Services for Survivors of Domestic Violence	D	\$ 830,399.00
17	Santa Clara Univ	Services for Survivors of Human Trafficking & Workplace Crimes	D	\$ 1,093,187.00
18	YWCA	Domestic Violence Services Program	D	\$ 1,225,466.00
19	YWCA	Rape Crisis Center Services- Infrastructure (one-time)	I	\$ 503,000.00
20	YWCA	Rape Crisis Center	D	\$ 1,350,000.00
21	YWCA	Shifting Boundaries	P	\$ 110,669.00
22	YWCA	Strangulation Pilot	I	\$ 50,000.00
		FY20 Grand Total in contract for IPV, SA, GBV		\$ 7,773,414.00
*D= Direct Services; P= Prevention Program; I= Innovation				

SAMPLE OF FY20 PREVENTION CONTRACT HIGHLIGHTS:

(*not an exhaustive list)

Maitri's adult program conducted 14 radio podcasts/shows and completed a successful social media campaign titled Engaging Men and Boys.

Community Solutions' Victim Rights Advocacy Project surveyed survivors and advocates about victims' rights and will be taking recommendations to the Domestic Violence Council.

YWCA Silicon Valley presented the Shifting Boundaries Curriculum in 3 middle schools, completing 18 workshops. They also hosted an IPV Prevention Symposium attended by 71 people.

Caminar's Domestic Violence Survivor Services Program provided 109 survivors advocacy, 86 clients access to peer support groups, and 108 individuals with trauma-informed individual and family counseling services.

Community Solutions' Gilroy Innovators survey 207 residents to design solutions to prevent GBV.

COMMUNICATION STRATEGY

Our communication strategy launched in April 2020 as we kicked-off our first virtual awareness campaign for Sexual Assault Awareness Month (SAAM).

OUR CHANNELS:



@SCCEndViolence on all platforms

GOALS:

SHARE CRITICAL INFORMATION	<ul style="list-style-type: none">• Resources from us, our partners, and of the community for survivors to access.• Inform and bring awareness to our audience through the use of data and statistics, facts, and legislation forms that are related to gender-based violence.
COMMUNITY BUILDING	<ul style="list-style-type: none">• Ensure we create a safe space for the community to know about resources available to them.• A place where survivors can be seen, honored, and elevated for themselves and their stories/experiences.• Recognize and highlight partners, activists, thought leaders, community-based organizations, and anyone doing work that supports survivors.• Engage with the community and bring awareness through our Awareness Campaign Months
OFFICE AWARENESS	<ul style="list-style-type: none">• Show the community that our office exists and inform them about the work we do.

SOCIAL MEDIA ANALYTICS

April 2020 – August 2020

	Facebook	Instagram	Twitter	Total
Impressions	11,900	5,071	14,067	31,038
Engagement	1,068	685	507	2,260

SOCIAL MEDIA SAMPLES

How can I support the fight against sexual violence?


- Stand up to victim blaming.
- Have healthy communication with your friends and family.
- Promote everyday consent practices.
- Shut down rape jokes.



#SCCEndViolence

COUNTY OF SANTA CLARA OFFICE OF GENDER-BASED VIOLENCE PREVENTION

Support Survivors by Wearing Jeans on Purpose



DENIM DAY APRIL 29TH

#SCCENDVIOLENCE
#OURARMTTEAMAGAINSTVIOLENCE

SAFE CHAT

Santa Clara County's hotline for those who are impacted by domestic violence or intimate partner violence.

- Monday ~ Friday
9:30 AM – 12:30 PM
1:30 PM – 4:30 PM
- Thursday ~ Friday
1 PM – 10 PM
- Saturday ~ Sunday
10 AM – 9PM

Go to safechatsv.org

#SCCENDVIOLENCE

ADDRESSING A PANDEMIC WITHIN A PANDEMIC: DV AND COVID-19

What happens when we must shelter in place, but home is not safe? The County of Santa Clara was the first in the nation to declare shelter-in-place public orders in mid-March. Strong community support helped flatten the curve and avoid local catastrophic death tolls. However, numbers continued to rise and as days turned to weeks turned to months, the OGBVP worked closely with our direct service providers to constantly assess community need and pivot when necessary. OGBVP provided direct service resources and critical outreach information to the Emergency Operating Center (EOC), elected officials and community

- Completed 7 contract modifications from April – June to better serve community
- Provided county briefings related to community resources on Facebook Live with more than 13.6k views in English and 3.9k impressions in Spanish and 1.2m impressions in Vietnamese.
- Working with DV Shelter Agencies, Office of Supportive Housing, and the City of San Jose, we quickly addressed the need to provide safe, emergency shelter to those fleeing violence during the shelter-in-place order. With our partners, we established an emergency protocol in the EOC and ensured that resources for emergency housing, including motelling, were in place. This effort showcases our strong partnerships while maintaining our core principle of being survivor centered.

FINANCIAL REPORT

The OGBVP is committed to budget transparency. One of the significant pieces to have changed the way we can address GBV is the increase in county funding to these efforts. Five years ago, shelter-based agencies throughout the County received less than \$500,000 in general funds for direct services. Now there is funding to strategically support direct service, intervention, prevention, education, outreach, and innovation.

The OGBVP works to streamline data collection and reporting on services while increasing flexibility to service providers to better meet the needs of the community. As various contracts are at different places in contract cycles the Office works to align cycles with a multi-category RFP that will be designed by function (direct service, prevention, coordination, intervention, etc.) rather than by type of gender-based violence (intimate partner violence, human trafficking, sexual assault). This effort also will require a completion of a data collection and analysis agenda started in FY20 to better inform the work and is a multi-year initiative.

APPENDIX

LOCAL RESOURCES

Domestic Violence Emergency Shelter Agencies

Local Resources during COVID-19

2020 Virtual Domestic Violence Conference



Looking Ahead to FY21

- ✓ Create policy and legislative agendas that are trauma-informed & victim-centered.
- ✓ Streamline county contracts that serve survivors of gender-based violence and provide community education and prevention strategies.
- ✓ Build capacity and identify gaps among county departments and community-based organizations who serve survivors of violence.
- ✓ Increase in budget/spending/to reach closer to \$12m

Si usted o alguien que usted conoce está experimentando el abuso, puede obtener ayuda

Las siguientes agencias ofrecen un amplio grado de servicios gratuitos y confidenciales, incluyendo: refugio de emergencia, vivienda transicional, líneas telefónicas de crisis de 24 horas, plan de seguridad, grupos de consejería y apoyo, asistencia legal y programas para niños y adolescentes.



Community Solutions

24-Hour Hotline 1-877-363-7238 or 1-877-END-SADV (Líneas de crisis de 24 horas)
www.communitysolutions.org
www.facebook.com/CommunitySolutions
Servicios ofrecidos en Morgan Hill, San Martín y Gilroy
Idiomas: inglés y español



Next Door Solutions to Domestic Violence

234 E Gish Road, Suite 200, San Jose, CA 95112
24-Hour Hotline (408) 279-2962 (Líneas de crisis de 24 horas)
www.nextdoor.org
www.facebook.com/NextDoorSolutions
Idiomas: inglés, español y vietnamita



YWCA Silicon Valley

375 South Third Street, San Jose, CA 95112
24-Hour Hotline 1-800-572-2782 (Líneas de crisis de 24 horas)
www.ywca-sv.org
www.facebook.com/ywcasv
Por favor llame a la línea de emergencia si necesita hacer una cita para la oficina de Sunnyvale.
Idiomas: inglés y español



AACI Asian Women's Home

24-Hour Hotline (408) 975-2739 (Líneas de crisis de 24 horas)
dv.aaci.org
www.facebook.com/AACIorg
Idiomas: inglés, vietnamita, chino y otros idiomas asiáticos



Maitri

Helpline 1-888-8MAITRI or 1-888-862-4874
Email: maitri@maitri.org
www.maitri.org
www.facebook.com/maitribayarea
Idiomas: inglés y asia del sur

Intérpretes y traductores están disponibles para proveer asistencia en casos de violencia doméstica en otros idiomas, y ofrecer asistencia para hacer citas médicas, legales o citas de otro tipo.

Por favor, póngase en contacto con una de las agencias en la lista de arriba para obtener más información.

Aceptamos llamadas de cobrar (collect), incluyendo llamadas de la cárcel o prisión.

If you or someone you know is experiencing abuse, you can get help

The following agencies provide a comprehensive range of free and confidential services including: emergency shelter and transitional housing, 24 hour crisis hotlines, safety planning, counseling and support groups, legal advocacy, and children and teen programs.



AACI Asian Women's Home

24-Hour Hotline (408) 975-2739

dv.aaci.org

www.facebook.com/AACIorg

Languages: English, Vietnamese, Chinese, and other Asian languages



Community Solutions

24-Hour Hotline 1-877-363-7238 or 1-877-END-SADV

www.communitysolutions.org

www.facebook.com/CommunitySolutions

Services provided in Morgan Hill, San Martin, and Gilroy

Languages: English and Spanish



Maitri

Helpline 1-888-8MAITRI or 1-888-862-4874

Email: maitri@maitri.org

www.maitri.org

www.facebook.com/maitribayarea

Languages: English and South Asian languages



Next Door Solutions to Domestic Violence

234 E Gish Road, Suite 200, San Jose, CA 95112

24-Hour Hotline (408) 279-2962

www.nextdoor.org

www.facebook.com/NextDoorSolutions

Languages: English, Spanish, and Vietnamese



YWCA Silicon Valley

375 South Third Street, San Jose, CA 95112

24-Hour Hotline 1-800-572-2782

www.ywca-sv.org

www.facebook.com/ywcasv

Please call hotline if you would like to make an appointment at our Sunnyvale office.

Languages: English and Spanish

Interpreters and translators are available to provide domestic violence services in other languages and to provide assistance with medical, legal and other appointments.

Please contact one of the agencies listed above for more information.

We accept collect calls (including collect calls from jail or prison).

Có Thể Được Giúp Đỡ Nếu Chính Quý Vị Hoặc Người Quen Đang Bị Bạo Hành

Những cơ quan sau đây có những giúp đỡ toàn diện miễn phí và được giữ kín như: Nơi tạm trú trong trường hợp khẩn cấp cũng như chỗ ở chuyển tiếp, đường dây nóng 24/7 khi có khủng hoảng, soạn thảo kế hoạch an toàn, các nhóm tư vấn và hỗ trợ, trợ giúp về pháp lý, các chương trình giúp đỡ cho trẻ em và trẻ vị thành niên.



Asian Women's Home

AACI Asian Women's Home

Đường dây nóng 24 giờ/7 (408) 975-2739

dv.aaci.org www.facebook.com/AACIorg

Nói tiếng Anh, Việt, Trung Hoa, và các ngôn ngữ châu Á khác



Community Solutions

Đường dây nóng 24 giờ/7 1-877-363-7238 or 1-877-END-SADV

www.communitysolutions.org

www.facebook.com/CommunitySolutions

Phục vụ ở Morgan Hill, San Martin, và Gilroy

Nói tiếng Anh và Tây Ban Nha



Maitri

Đường dây giúp đỡ 1-888-8MAITRI hoặc 1-888-862-4874

Email: maitri@maitri.org

www.maitri.org

www.facebook.com/maitribayarea

Nói tiếng Anh và các ngôn ngữ vùng nam châu Á



Next Door Solutions to Domestic Violence

234 E Gish Road, Suite 200, San Jose, CA 95112

Đường dây nóng 24 giờ/7 (408) 279-2962

www.nextdoor.org

www.facebook.com/NextDoorSolutions

Nói tiếng Anh, Tây Ban Nha và Việt Nam



YWCA Silicon Valley

375 South Third Street, San Jose, CA 95112

Đường dây nóng 24 giờ/7 1-800-572-2782

www.ywca-sv.org

www.facebook.com/ywcasv

Vui lòng gọi đường dây nóng nếu muốn lấy hẹn cho văn phòng tại Sunnyvale.

Nói tiếng Anh và Tây Ban Nha

Cũng có người thông dịch các ngôn ngữ khác để giúp đỡ về y tế, pháp lý và các cuộc hẹn khác khi có bạo hành trong gia đình.

Hãy liên lạc với một trong những cơ quan trên đây để biết thêm chi tiết.

Chúng tôi nhận các cuộc điện thoại phải trả tiền (kể cả các cuộc gọi từ nhà giam hoặc nhà tù).



County of Santa Clara

Office of Gender-Based Violence Prevention

Join the [Office of Gender-Based Violence Prevention \(OGBVP\)](#) in sharing important emergency resources for victims of gender-based violence during the Covid-19 crisis.

Unfortunately, for people who are experiencing violence in the home, a shelter in place order is [especially difficult](#) because they cannot escape their abuser. Isolation increases and tensions run high. For survivors, the focus quickly shifts to safety and survival. Am I safe? Are my children safe? How will I pay for groceries and rent? Where can I find help?

While violence at home may increase for many victims of abuse, help is available online and by phone—whenever it is safe to reach out. In Santa Clara County, local domestic agencies serve survivors of domestic violence, human trafficking and sexual assault. Credible National resources can also provide relief and support.

Help is Available!

- Santa Clara County [Domestic Violence Agencies](#) are open and supporting clients by phone and online in multiple languages during the Covid-19 crisis. They can assist survivors connect with critical emergency services, including shelter and food.
- [SafeChatSV](#) - Local domestic violence agencies have partnered to provide online chat services seven days a week to survivors of gender-based violence in Santa Clara County.
 - [Monday – Wednesday](#)
9:30 am – 4:30 pm
CLOSED 12:30 pm – 1:30 pm
 - [Thursday and Friday](#)
9:30 am – 12:30 pm
1pm – 10pm
CLOSED 12:30 pm – 1 pm
 - [Saturday and Sunday](#)
10:00 am – 9:00 pm
- [National Domestic Violence Hotline](#)- 1-800-799-SAFE (7233) Highly trained expert advocates are available 24/7 to talk confidentially with anyone in the United States who is experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship. They will connect clients to local resources.
- [Covid-19 Resources for DV Survivors and Service Providers](#)- Credible and accurate information related to health and relief for survivors from national experts at [Futures Without Violence](#).

Follow, like and share our social media pages!

All throughout April we'll be posting updates and community resources for [Sexual Assault Awareness Month](#).

- Facebook: SCC Office of Gender-Based Violence Prevention [@sccendviolence](#)
- Twitter: [@sccendviolence](#)
- Instagram: [@sccendviolence](#)
- Website: [www.SCCEndViolence.org](#)

Contact Us:

[Carla Collins](#), Manager
Office of Gender-Based Violence Prevention

[Julie Ramirez](#), Sr. Management Analyst
Office of Gender-Based Violence Prevention



CONFERENCE PROGRAM

The Office of Gender-Based Violence Prevention, in partnership with the Domestic Violence Council, is proud to present the 27th Annual Domestic Violence Conference at no cost to local professionals throughout the month of October. This year's conference will examine the long-term--and sometimes hidden--impacts of domestic violence on the health and well-being of the entire family and the long journey towards healing. **Invisible Bruises: The Hidden Dangers of Domestic Violence** will provide the latest responses, techniques and research that reinforce the idea of looking beyond the initial injuries to the silent and hidden consequences of the abuse.

Kick-Off Event

Keynote Speaker



Rachel Louise Snyder

Featured Speakers

Training Institute on Strangulation Prevention



Casey Gwinn



Chan Hellman



Gael Strack

