



INTERFACILITY TRANSFER – GROUND AMBULANCE PERMITTED AMBULANCE PROVIDERS

Effective: October 1, 2023
Replaces: March 1, 2022

I. Purpose of the Schedule

The purpose of this schedule is to identify Santa Clara County permitted ground ambulance providers and service levels.

II. Santa Clara County Permitted Non-911 Critical Care Transport-RN Providers

Provider	Minimum Staffing	Phone Number
AMR	CCT RN (1) / EMT (1)	855.788.8370
Falcon Critical Care Transport	CCT RN (1) / EMT (1)	510.223.1171
Norcal Ambulance	CCT RN (1) / EMT (1)	866.755.3400
Pro Transport-1	CCT RN (1) / EMT (1)	800.650.4003
Royal Ambulance	CCT RN (1) / EMT (1)	888.510.3687
Westmed Ambulance	CCT RN (1) / EMT (1)	888.331.1420

III. Santa Clara County Permitted Non-911 Paramedic (ALS) Providers

Provider	Minimum Staffing	Phone Number
Pro Transport-1	Paramedic (1) / EMT (1)	800.650.4003
Royal Ambulance	Paramedic (1) / EMT (1)	888.510.3687
Westmed Ambulance	Paramedic (1) / EMT (1)	888.331.1420

IV. Santa Clara County Permitted Non-911 BLS (EMT) Providers

Provider	Minimum Staffing	Phone Number
AMR	EMT (2)	855.788.8370
Falcon Critical Care Transport	EMT (2)	510.223.1171
Norcal Ambulance	EMT (2)	866.755.3400
Pro Transport-1	EMT (2)	800.650.4003
Royal Ambulance	EMT (2)	888.510.3687
Westmed Ambulance	EMT (2)	888.331.1420