



BASIC LIFE SUPPORT PUBLIC SAFETY FIRST RESPONSE PROGRAM APPROVAL

Effective: January 1, 2024
Replaces: September, 12, 2014

I. Purpose

The purpose of this policy is to establish a mechanism for the provision of Basic Life Support (BLS) Public Safety First Response within the County of Santa Clara's Exclusive Operating Area(s) (EOAs) under County contract.

II. Program Requirements and Quality Improvement Activities

- A. The Public Safety Answering Point (PSAP) of the Basic Life Support First Response (BLSFR) provider must utilize the International Academies of Emergency Dispatch (IAED)'s Medical Priority Dispatch System (MPDS). The County EMS Agency Medical Director shall review and approve all EMD MPDS protocols and protocol revisions.
- B. The BLSFR agrees to maintain the response time standards for each call priority.
- C. The BLSFR will ensure that a minimum of two qualified Emergency Medical Technicians (EMTs) are dispatched to every call triaged as "Basic Life Support."
- D. The PSAP must submit a copy of the Emergency Medical Dispatch Quality Improvement Plan to the County EMS Agency for approval.
- E. The PSAP and BLSFR will participate in the Emergency Medical Dispatch Quality Improvement Committee.
- F. The PSAP will provide the County EMS Agency with monthly drift determinant reports within thirty (30) days of the close of the reported month and any other information the County EMS Agency deems necessary to adequately review the Emergency Medical Dispatch process for the first twelve (12) months of the program.
- G. To request approval, the BLSFR must submit a letter to the County EMS Director, or designee, stating its intent to provide BLSFR and the manner in which it satisfies the requirements herein. The County EMS Agency will review the request and respond to the First Response Agency within sixty (60) days.

III. Program Discontinuation

The County EMS Agency reserves the right to suspend or revoke the utilization of BLSFR should the County EMS Agency Medical Director find cause for such action.