

# Scam Awareness Resources

Use these resources to learn best practices for avoiding scams, report potential fraud, and download consumer brochures

Articles	
Source	Article/Website Name
Consumer Action	When a Collector Calls
Federal Trade Commission	Fake and Abusive Debt Collectors
Federal Trade Commission	Consumer Advice Page
Federal Trade Commission	How To Spot, Avoid, and Report Fake Check Scams
Federal Trade Commission	What to Know About Advance-Fee Loans
Federal Trade Commission	Fake Prize, Sweepstakes, and Lottery Scams
Federal Trade Commission	Romance Scams
Food and Drug Administration	Health Fraud Scams
Housing and Urban Development	Home Equity Loan Scams
Internal Revenue Service	IRS Tax Scam Awareness

#### **Funeral and Burial Scams**

Source	Article/Website Name
Consumer Action	Theft of a Deceased Person's Identity
Federal Trade Commission	When a Collector Calls
Federal Trade Commission	<u>Funeral Rule</u>
Federal Trade Commission	Debts and Deceased Relatives

#### **Charity Scams**

Source	Article/Website Name
Better Business Bureau	Confirm A Charity's Identity
Charity Navigator	Charity Navigator
Federal Trade Commission	Before Giving to a Charity

#### **Pyramid Schemes**

Source	Article/Website Name
California Dept of Financial Protection	Resources and Complaints
Financial Industry Regulatory Authority	Financial BrokerCheck
Securities and Exchange Commission	Investment Adviser Public Disclosure Program

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#### Online Security and Privacy

Source	Article/Website Name
California Dept of Financial Protection	Resources and Complaints
Financial Industry Regulatory Authority	<u>Financial BrokerCheck</u>
Securities and Exchange Commission	Investment Adviser Public Disclosure Program
Who Is	Confirming Website Ownership

#### Veterans

Source	Article/Website Name
California Department of Veterans Affairs	California Veterans Affairs Office
Veterans Administration	What to Know When Applying for Pension Benefits
Veterans Administration	Veterans Pension and Disability Benefits
Veterans Administration	Search for Accredited Attorneys, Claims Agents, or Veterans Service Organizations Representatives

# Immigration Assistance Schemes

Source	Article/Website Name
Federal Trade Commission	Avoiding Immigration Scams and Get Real Help
U.S. Citizenship and Immigration Services	Finding Legal Assistance
U.S. Citizenship and Immigration Services	Finding a U.S. Citizenship and Immigration Services Field Office
U.S. Citizenship and Immigration Services	U.S. Citizenship and Immigration Services Forms

# **Reporting Fraud**

Source	Article/Website Name
CA Attorney General	Protecting Consumers
CA Dept of Financial Protection & Innovation	<u>Consumer Resources</u>
CA Dept of Health Care Services	Medi-Cal Fraud Reporting
Consumer Financial Protection Bureau	Financial Product Complaint
EConsumer.gov	Reporting International Scams
Federal Bureau of Investigation	Internet Crime Complaint Center (IC3)
Internal Revenue Service	Phishing and Other Tax-Related Fraud
Social Services Administration	Report Fraud
Securities and Exchange Commission	Investment Fraud
U.S. Dept of Health and Human Services	Medicare Fraud
USA Gov.com	Scam Letter or Fake Check in the Mail

# **Recovering From Fraud**

Source	Article/Website Name
Financial Industry Regulatory Authority	Assisting Victims of Financial Fraud
Financial Industry Regulatory Authority	Identity Theft Victim Recovery Checklist
Financial Industry Regulatory Authority	Investment Fraud Victim Recovery Checklist
Financial Industry Regulatory Authority	Mortgage and Lending Fraud Victim Recovery Checklist
Legal Services Corporation	Financial and Legal Support
National Association of Consumer Advocates	Consumer Rights
State Bar of California	Finding Legal Assistance

# Federal Trade Commission Consumer Brochures

Name	Name
Avoid Immigration Scams and Get Real Help	Identity Theft
Buying a Used Car	Identity Theft - Children
Chatting with Kids About Being Online	Identity Theft – Military Personnel and Families
Credit Tools for Active Duty Military	Investment Scams
Data Breach Response Guide for Business	Medical Identity Theft
Debt Collection Rights	Mortgage Shopping Worksheet
Difference of a Fraud Alert and Credit Freeze	Online Safety. Stop. Think. Connect
Fraud Handbook for Recent Refugees and Immigrants	Paying Final Respects: Your Rights When Buying Funeral Goods and Services
<u>Gift Card Scams</u>	Phone Scams
Government Impersonator Scams	Shopping for Funeral Services by Phone or Online
How to Avoid a Scam	
How to Stop Unwanted Calls	