

Fiscal
Year
2017-2018

Public Safety and Justice

Realignment (AB109) and Reentry Services



Semi-Annual Report II

July 2017 – June 2018

PREPARED BY
COUNTY OF SANTA CLARA: OFFICE OF REENTRY SERVICES

ORS MISSION STATEMENT

To reduce recidivism and facilitate reentry, by implementing evidence-based practices and partnering with a collaborative network of services, support, and supervision.

Background

Since the passage of California's Public Safety and Realignment Act (AB109) in 2011, Santa Clara County has established a collaborative Adult Reentry Network, an Office of Reentry Services, and two Reentry Resource Centers (RRC). These initiatives have continued to evolve and grow over the years.

In 2015, the Office of Reentry Services (ORS) began providing reports to the Public Safety and Justice Committee (PSJC). These reports update PSJC on the status of the Realignment population and initiatives funded through AB 109. This is the second semi-annual report of FY 17/18, which covers the entire fiscal year.

Realignment Classifications

The Realignment population can be broken down into three subpopulations, which are commonly referred to as *AB109 classifications*:

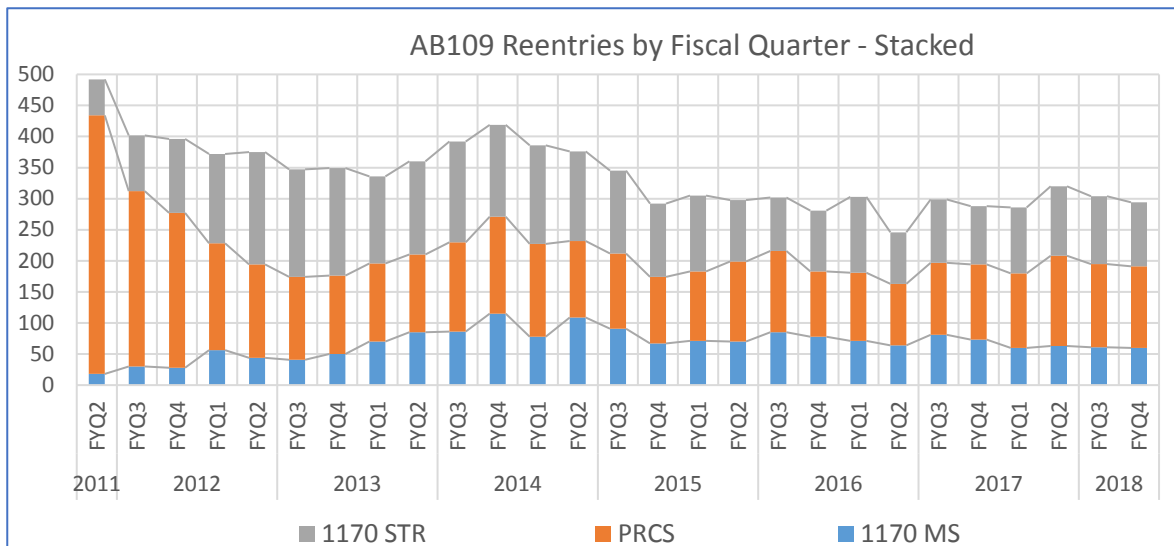
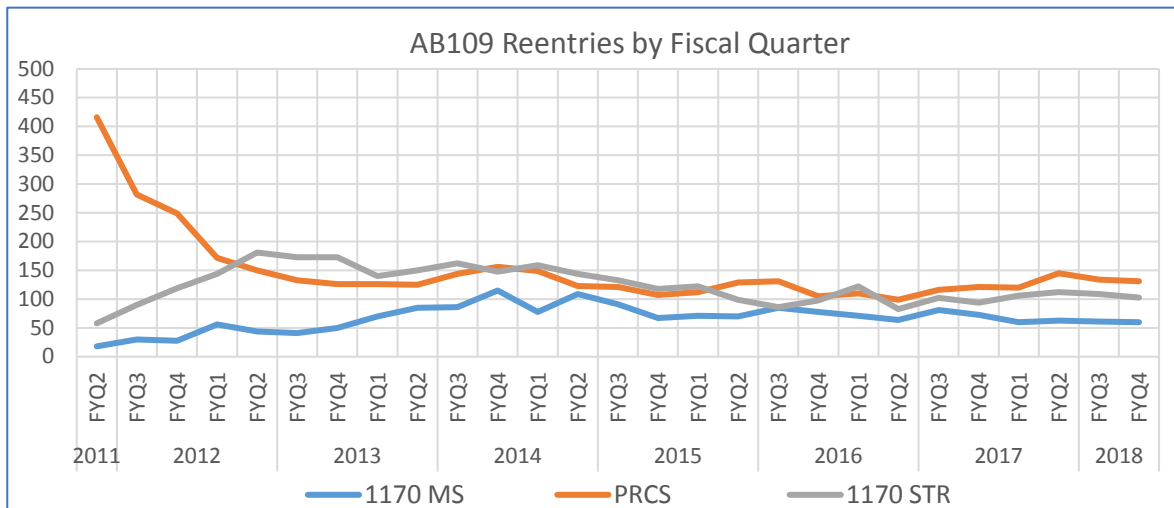
- ❖ **PRCS:** The Post Release Community Supervision population is comprised of lower level felons released from state prison into county supervision. Instead of being supervised by parole, they are supervised by the Adult Probation Department.
- ❖ **1170(h):** Individuals sentenced under penal code 1170(h) serve their felony sentence in a county jail rather than a state prison. Those sentenced under 1170(h) are lower-level felons, and can be split into two separate classifications.
 - **1170(h) MS:** 'MS' stands for *Mandatory Supervision*. Similar to the PRCS population, these individuals are supervised by probation officers. This type of sentence is also commonly referred to as split or blended sentencing, because only part of the sentence is served in custody, and the remainder is served within the community under mandatory supervision.
 - **1170(h) Straight:** Those who are not given a split/blended sentence are referred to as straight or "no tail" individuals. Individuals with a straight sentence serve their entire sentence in custody and are released without supervision.

While the Realignment population is the priority, AB 109 funds are utilized by the County of Santa Clara to fund initiatives that serve all reentry clients. Depending on the program, non-Realignment target populations are identified based on how recently they were released, their level of criminogenic risk, their individual needs, and their level of self-sufficiency.

Realignment Reentries

As of June 30, 2018:

- ❖ 7,573 individuals had reentered Santa Clara County under Realignment
- ❖ There had been 9,165 reentries overall, as some individuals were AB 109 more than once
 - ⇒ 44% (4,032) of reentries were under PRCS
 - ⇒ 36% (3,328) were under 1170(h) – without supervision
 - ⇒ 20% (1,805) were under 1170(h) – with mandatory supervision



PRCS releases from state prisons and 1170(h) releases from Santa Clara County correctional facilities have flattened out, remaining more or less stable since 2015.

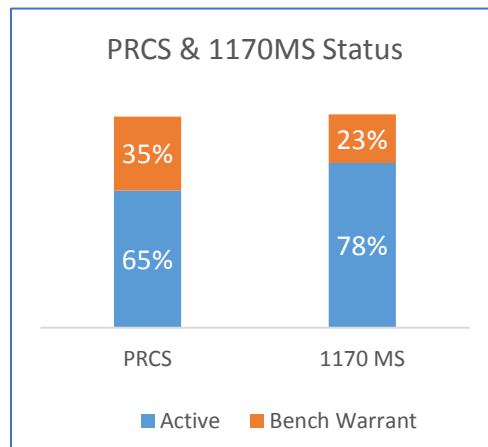
Realignment Supervision Caseloads

The majority of Realignment clients under supervision are supervised by the Adult Probation Department (APD) under PRCS or 1170(h) MS. However, some 1170(h) clients are released into the Custodial Alternative Supervision Program (CASP). Participants in this program are released early and serve the remainder of their custodial sentence within the community, under the intensive supervision of a specialized unit of Sheriff’s Office deputies.

Probation AB 109 Caseload

As of June 30, 2018:

APD was supervising 1,598 individuals. Of these individuals 1,094 (68%) were active and in compliance. Clients with a bench warrant status often return to compliance, and are usually noncompliant due to technical violations. During this time, PRCS clients had a higher rate of bench warrants compared to 1170MS clients.



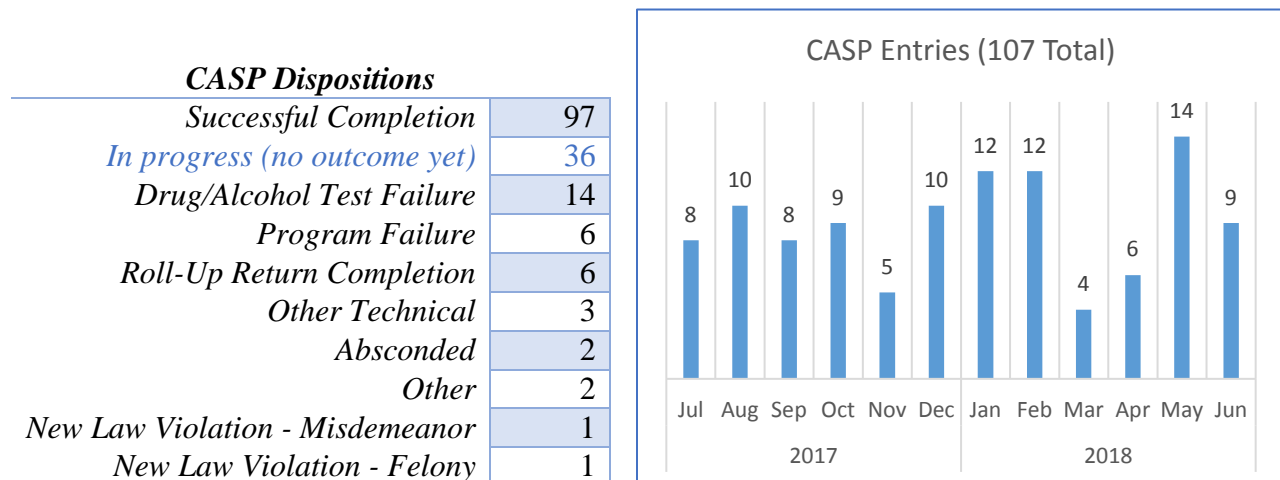
	PRCS	1170 MS	Status Total
<i>Active</i>	761	333	1,094
<i>Bench Warrant</i>	411	93	504
<i>Caseload Total</i>	1,172	426	1,598

Custodial Alternative Supervision Program (CASP)

CASP allows clients to serve the remainder of their sentence in the community under supervision by a special unit of Sheriff’s deputies. While finishing their sentence in the community, CASP participants can look for work, live at home, and reconnect with family. If the client is not working, he or she must attend daily pro-social programming. If the client is employed, supervision deputies work with the client to check-in during work hours. CASP participants can be quickly remanded to custody if the supervision team feels it is necessary or if they reoffend.

Between July 2017 and June 2018:

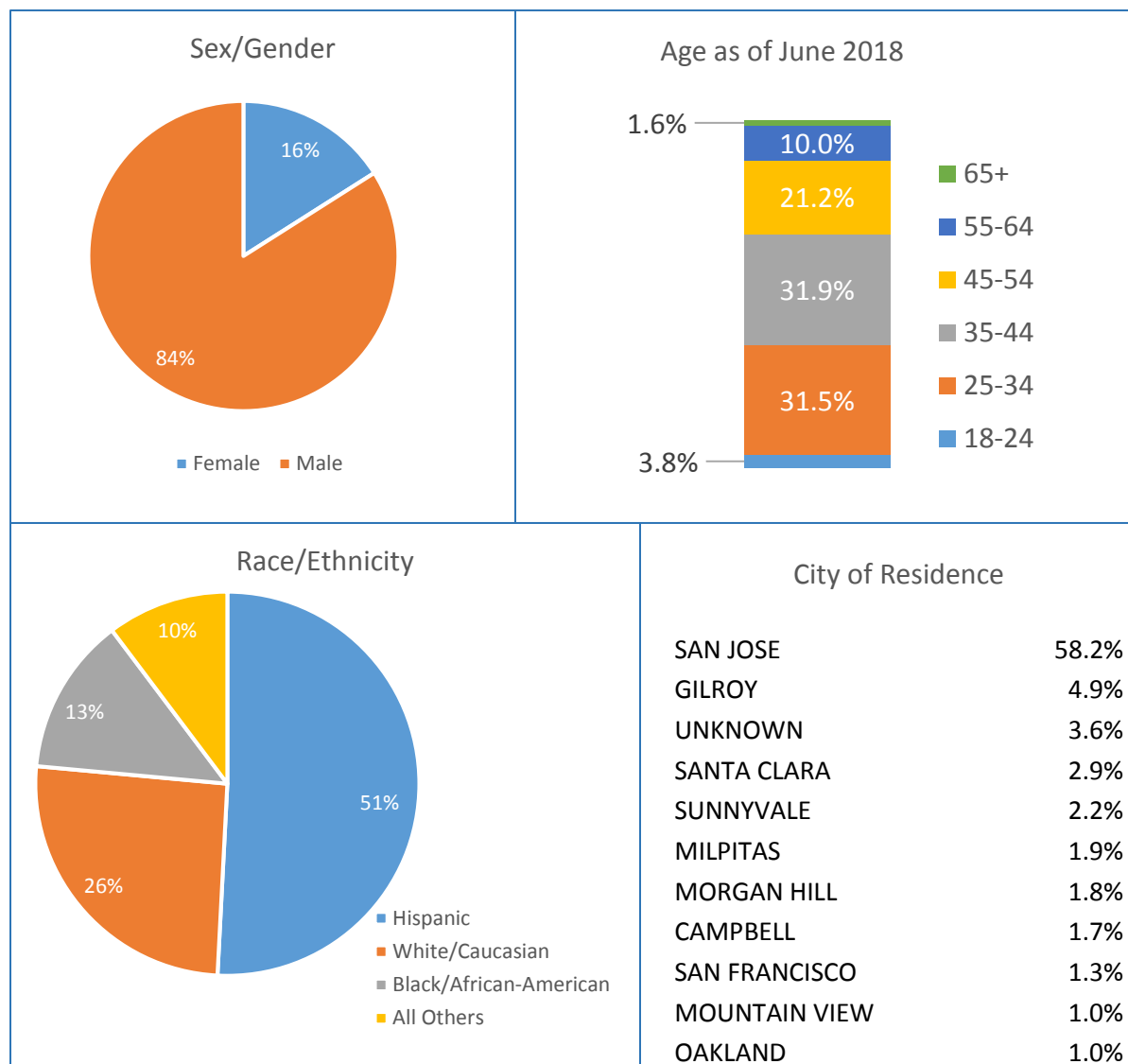
- ❖ There were 132 dispositions – 97 (73%) were successful completions
- ❖ At the end of the reporting period, 36 participants were still in progress and in compliance
- ❖ There were only two new law violations and only two absconders
- ❖ There were 107 entries into the program, 57 in the last six months



During the fiscal year, CASP resulted in 97 successful completions. At the end of the reporting period 36 individuals were participating in the program. The 132 disposition outcomes listed above were recorded for 124 individuals. Seven individuals had multiple dispositions, meaning they failed initially. When a CASP participant is unsuccessful, they are typically remanded to custody where staff work with them to revise their intervention plan. If there is enough time remaining on their sentence, they are often released back into the program again, after they are stabilized.

Realignment Demographics

Demographics have not changed much in terms of breakdown over the course of Realignment in Santa Clara County. The Realignment population is majority male and Hispanic in ethnicity. In regard to age, most Realignment clients are over 25 and under 55.



The residence breakdown shows the most common cities of residence, all other cities are under one percent. Most individuals released under AB 109 report living in San Jose. City of residence best indicates where the individual was living prior to custody, not necessarily their destination post-release. Many individuals are homeless at the point of release, despite having an address listed and many homeless individuals have a mailing address listed instead of a residence.

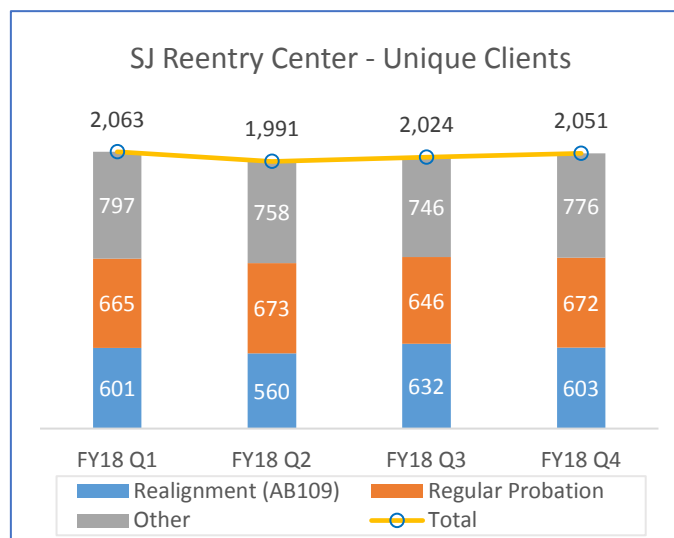
Reentry Resource Center (RRC)

As of June 2017, the RRC had served well over 15,000 unique reentry clients since its doors opened in February 2012. While an exact number is difficult to calculate due to lack of data systems during the first years of operation, the RRC serves over 5,000 individuals a year on average.

Between July 2017 and June 2018:

- There were 21,881 visits and 5,344 unique clients served at the RRC
- About 23% of clients who visited the RRC during this timeframe were female
- Approximately 21% of clients were homeless at intake
- About 62% of clients were unemployed and actively looking for work at intake

Service Request	Count
<i>General Assistance</i>	2,629
<i>Food Stamps/Cal Fresh</i>	2,485
<i>Housing</i>	1,836
<i>Drug & Alcohol Services</i>	1,590
<i>ID Voucher</i>	1,540
<i>Clothes Closet</i>	1,398
<i>Medical Mobile Unit</i>	1,220
<i>Healthcare Coverage</i>	1,154
<i>Food Pantry</i>	1,149
<i>Employment</i>	1,115
<i>Mental Health Services</i>	1,056
<i>Faith Based Services</i>	894



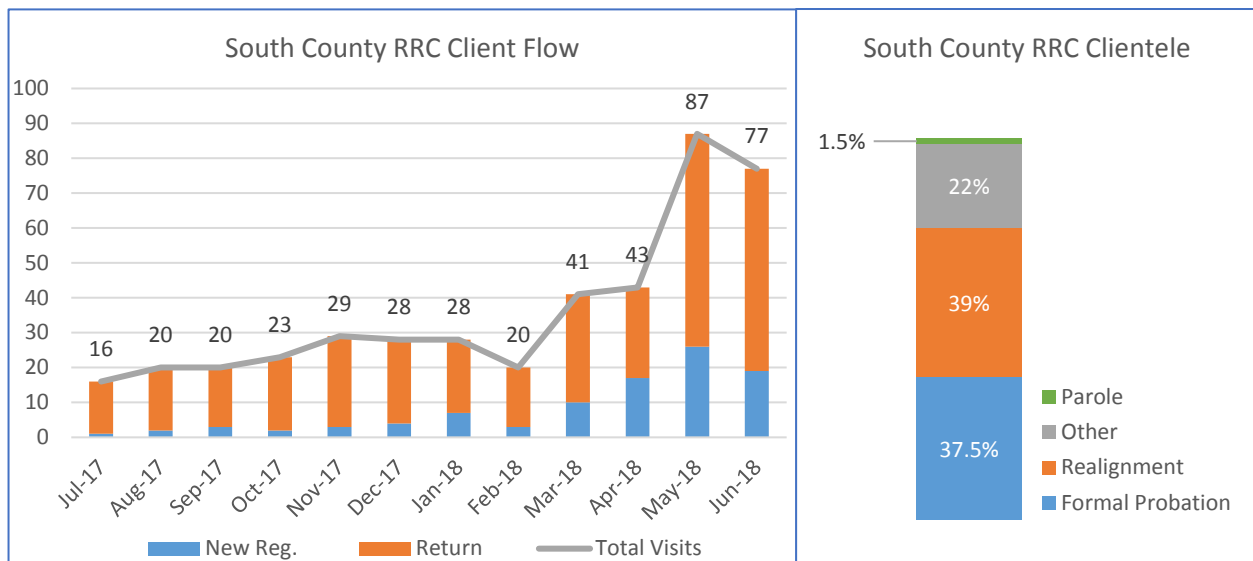
The table above shows the top 12 most requested services for the reporting period. General Assistance remains the most requested service. During the fiscal year, 2,629 individuals requested General Assistance at least once.

Realignment clients typically represent just under one-third of RRC clientele, but aside from formal probationers, are the largest cohort/population visiting the center. The “other” category shown in the chart above is comprised of multiple populations such as unsupervised general releases, parolees, and individuals seeking expungement (record clearance).

South County Reentry Resource Center (SCRRC)

The South County Reentry Resource Center in San Martin was visited 136 times over the first six-months of the fiscal year. In February 2018, the SCRRC was moved to a larger, more accessible, and more established location in Gilroy. At this location, a wider array of services are available. As a result, visits for South County have increased during the latter half of the fiscal year.

The goal of the South County RRC is to increase services to AB109 and Probation clients residing in Gilroy, San Martin and Morgan Hill, assist them to successfully stabilize in the community, and to reduce recidivism. The South County RRC offers: employment referrals to Catholic Charities, medical services at the Mobile Medical Unit, record expungement through the Public Defender's Office, Mental Health and Substance Abuse screenings and assessments by Behavioral Health, faith-based services through the Good Samaritan Project, Probation support, and a space for Probation officers to meet with their South County defendants.



Between July 2017 and June 2018:

- The South County RRC was visited 428 times with 331 return visits
- 128 individual clients were served
- 28% of the clients served were female

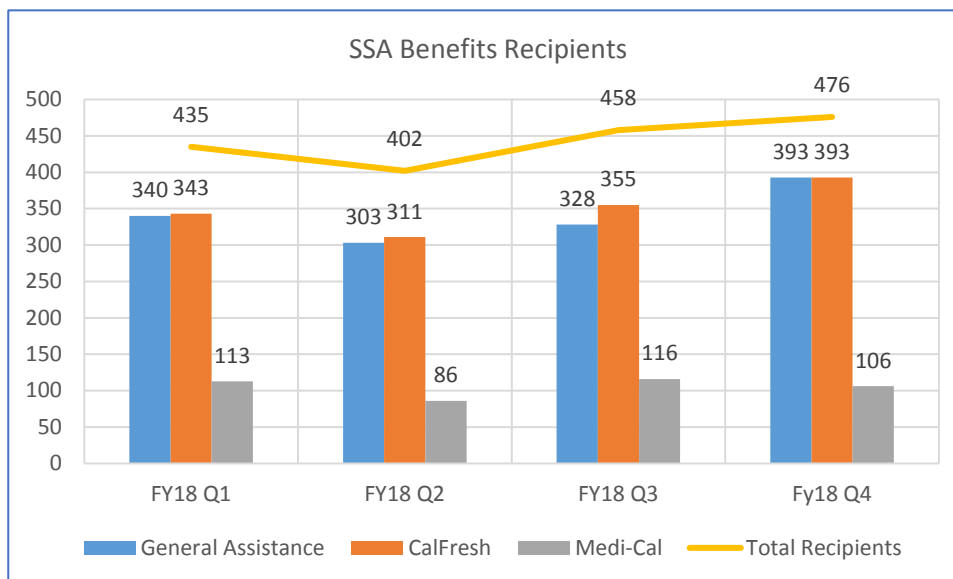
The charts above show that South County's client flow has doubled since the Gilroy facility was opened to the public. Additionally, the South County RRC is currently serving a higher rate of female clients and a higher rate of realignment clients compared to the San Jose facility.

Public Benefits – Social Services Agency (SSA)

SSA is the most visited partner at the RRC. Benefits such as General Assistance, CalFresh (food stamps), and Medi-Cal enrollment (if they are not enrolled in custody) are most clients' first priority upon exiting custody.

Between July 2017 and June 2018:

- SSA processed 2,607 applications for 2,158 individual applicants through the RRC
 - FY18 Q1: 627 applications
 - FY18 Q2: 644 applications
 - FY18 Q3: 660 applications
 - FY18 Q4: 676 applications
- Overall, there were 1,652 individual recipients of benefits



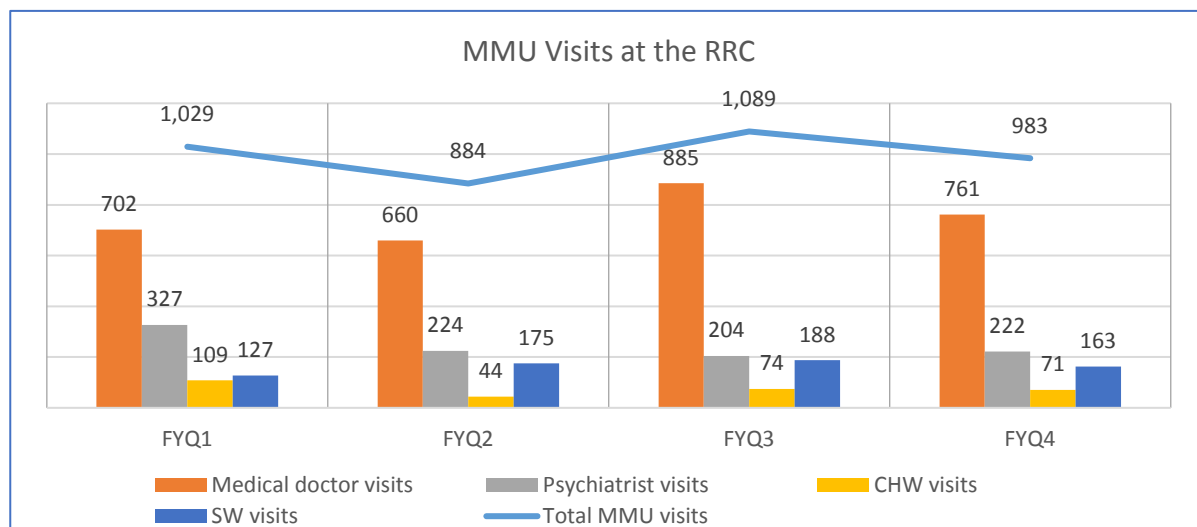
- 872 (53%) of recipients were homeless at the time they applied
- 1,321 individuals received General Assistance – 1,106 (84%) were employable
- 1,363 individuals received CalFresh food assistance
- 421 individuals received Medi-Cal health coverage
- \$732,247 was granted through General Assistance
- \$1,227,135 was granted through CalFresh

Medical Mobile Unit – Valley Homeless Healthcare Program

The Valley Homeless Healthcare Program (VHHP) hosts a medical bus called the Medical Mobile Unit (MMU), which visits different locations throughout the County, including both Reentry Resource Centers (San Jose and Gilroy). The MMU provides an invaluable service to reentry clients. After being released from correctional facilities, many clients have medical and/or psychiatric needs, especially when it comes to medication.

The MMU has both a medical doctor and a psychiatrist on board, who provide healthcare on the bus, write prescriptions, give advice, and link patients to other health-based appointments at County health facilities if they have needs that cannot be addressed on the bus. MMU patients can also be linked to dental services as well. Community Health Workers (CHW) and Social Workers (SW) also case manage clients and provide support.

	FYQ1	FYQ2	FYQ3	FYQ4	FY total
<i>Unique patients seen</i>	403	372	459	417	1,214
<i>Total MMU visits</i>	1,029	884	1,089	983	3,985
<i>Medical doctor visits</i>	702	660	885	761	3,008
<i>Psychiatrists visits</i>	327	224	204	222	977
<i>CHW visits</i>	109	44	74	71	298
<i>CHW patients</i>	49	30	30	40	110
<i>SW visits</i>	127	175	188	163	653
<i>SW patients</i>	65	85	92	92	250



Overall, the MMU served 1,214 individual patients and was visited 3,985 times during the fiscal year. One hundred and ten individuals were helped by CHWs and 250 individuals were helped by social workers.

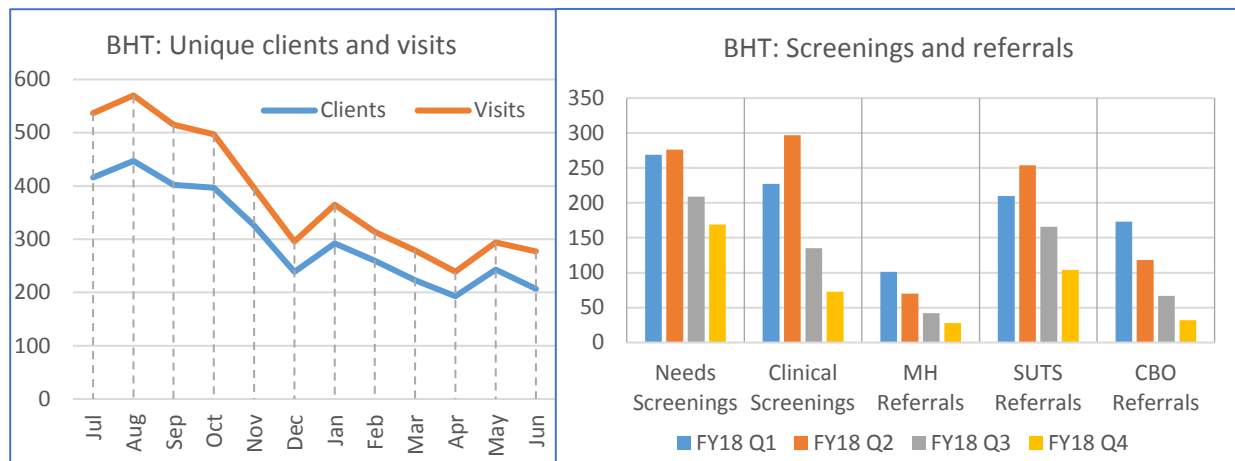
Behavioral Health Services Department (BHSD)

At the San Jose RRC, BHSD operates a service linkage team that screens clients for both general and clinical needs. This team, referred to as the Behavioral Health Team (BHT), then sets up appointments for both substance use treatment and mental health treatment in the community and also makes referrals out to other reentry partners. Recently, the team has also started providing outpatient services.

RRC Behavioral Health Team (BHT)

Between July 2017 and June 2018 the BHT:

- Served 2,489 unique clients over the course of 4,579 visits
- Conducted 923 critical needs screenings
- Conducted 732 clinical needs screenings
- Generated 975 referral to clinical services
 - 734 referrals to substance use treatment providers
 - 241 referrals to mental health treatment providers
- Generated 390 referrals to Community-Based Organizations



BHSD is currently looking into the causes of the downward trends. Some of the contributing factors are staff shortages and changes in operations.

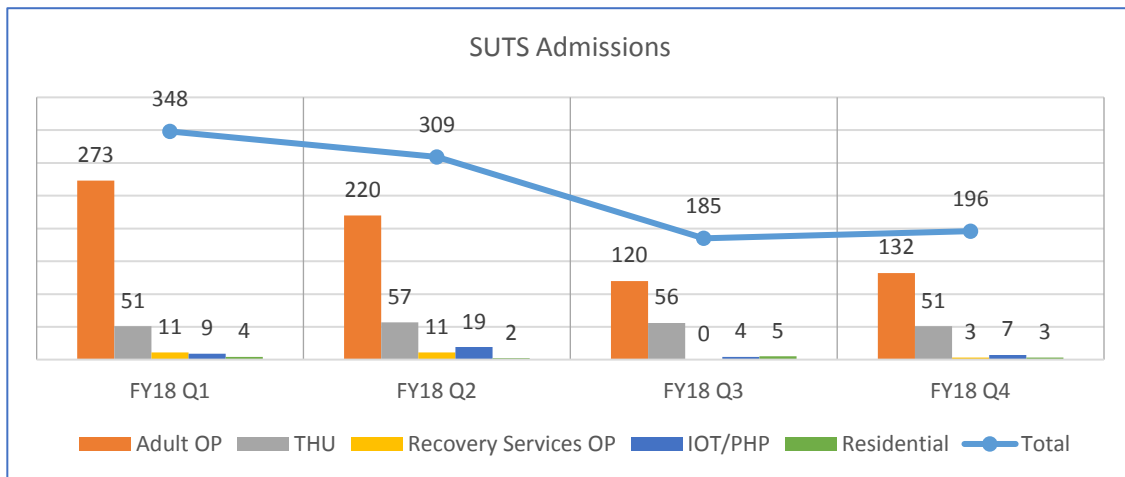
Behavioral Health – Substance Use Treatment Services (SUTS)

For this update, the data reported below are reported differently than before. In previous reports, SUTS clients and admissions were identified by cross referencing a master list of all AB 109 clients and identifying those who were admitted to SUTS after their AB 109 release. Due to changes in data-sharing policy, this process was not available. For this report, only individuals served through the AB 109 cost center were identified. As a result, those who were billed through Medi-Cal and other sources are not shown.

Between July 2017 and December 2017:

- ❖ 813 unique AB 109 patients admitted to SUTS
 - ⇒ Q1: 274 ⇒ Q3: 159
 - ⇒ Q2: 222 ⇒ Q4: 158

- ❖ Outpatient services were the most common service received
 - ⇒ There were 1,038 SUTS admissions through the AB 109 cost center
 - ⇒ Adult outpatient services were the most common admission type (72%)
 - ⇒ All Transitional Housing Unit (THU) recipients must be enrolled in outpatient services, SUTS THUs are not treatment, they are provided to supplement treatment



OP = Outpatient IOT = Intensive Outpatient

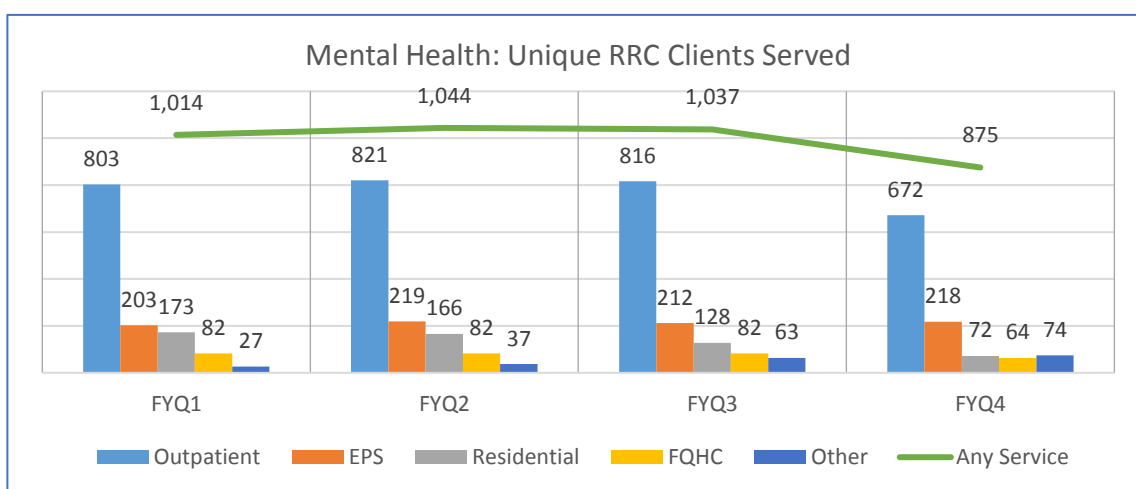
While admissions to SUTS appear to be falling for Realignment clients, more analysis is needed to see if this is also true for all reentry clients, as Realignment clients are only a portion of the total number of reentry clients referred and admitted to SUTS providers. In future reports, ORS will also examine how many RRC clients are admitted after visiting the Resource Center.

Behavioral Health – Mental Health Treatment Services

Due to new data sharing policies, Mental Health data for this report, similar to SUTS, were not generated by matching the AB 109 master list to the Mental Health database. Instead, the numbers below show RRC clients who were served by Realignment-funded mental health services. For this report, not all clients served were AB 109, but all clients had been registered at the Reentry Resource Center.

Between July 2017 and June 2018:

- ❖ 1,591 unique RRC clients received Mental Health Services
 - ⇒ 1,562 (98%) received these services after becoming RRC clients
- ❖ Outpatient services were the most common service received
 - ⇒ 1,170 (74%) of recipients received outpatient services at least once

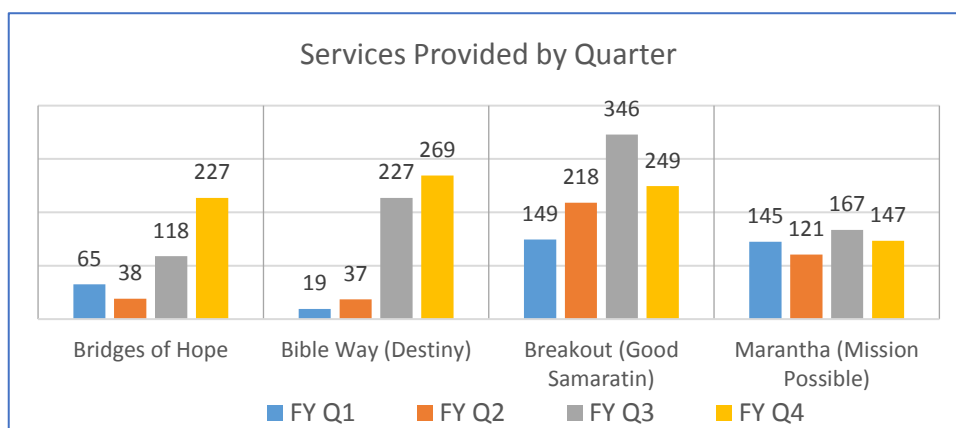


	FYQ1	FYQ2	FYQ3	FYQ4	Total
<i>Outpatient</i>	803	821	816	672	1,170
<i>Emergency Psychiatric Services</i>	203	219	212	218	584
<i>Evan's Lane Residential</i>	173	166	128	72	358
<i>Federally Qualified Health Center</i>	82	82	82	64	148
<i>Residential Care Facility</i>	0	6	31	49	74
<i>Barbara Aaron Pavilion</i>	12	13	18	14	52
<i>Inpatient</i>	12	11	7	11	36
<i>Skilled Nursing Facility</i>	3	7	7	0	8

Behavioral Health – Faith Based Reentry Centers (FBRC)

Behavioral Health also contracts with four faith-based reentry centers under the Faith Reentry collaborative. Each center provides wrap-around services to reentry clients. Clients can receive one-touch services (one-time linkage) or wrap-around case management.

** Q1 and Q2 data are not representative of all services provided, the providers recently switched databases and not all data has been entered. As a result, the information below is undercounted.*



<i>Services Provided</i>	Bible Way	Good Samaritan	Bridges of Hope	Mission Possible	Total
<i>Transportation</i>	167	210	74	111	562
<i>Clothing</i>	102	165	122	109	498
<i>Grooming/Hygiene</i>	66	151	52	56	325
<i>Food</i>	48	117	34	92	291
<i>Housing</i>	47	78	49	58	232
<i>Job/Employment</i>	52	84	23	47	206
<i>Legal Assistance</i>	21	55	43	43	162
<i>Faith Counseling</i>	4	35	11	13	63
<i>Financial support</i>	6	24	12	15	57
<i>Healthcare</i>	6	18	14	15	53
<i>Education</i>	27	8	10	6	51
<i>DV Resources</i>	5	10	3	9	27
<i>Medication Support</i>	1	7	1	5	14
<i>Language/Literacy</i>	0	0	0	1	1
FBRC Total	552	962	448	580	2,542

During the first half of the fiscal year, the FBRCs provided 2,542 services as depicted in the chart and table above. Transportation, clothing, and hygiene kits were the three most provided services that clients received from the four faith-based centers during the reporting period. Good Samaritan also served South County clients which contributes to their higher numbers.

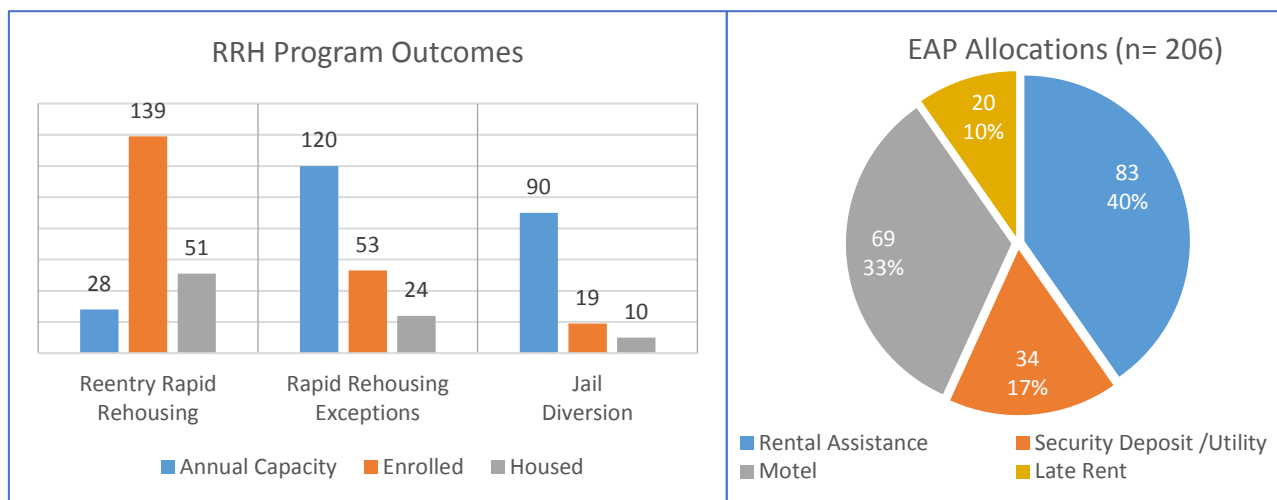
Office of Supportive Housing – Reentry Housing Programs

The Office of Supportive Housing (OSH) oversees an array of supportive housing initiatives. Reentry clients are linked to housing support in a variety of different ways, one of which is through reentry-specific channels. OSH partners with ORS and oversees reentry-specific programs dedicated to housing clients recently released from jail or prison.

Reentry Housing Programs

The reentry-specific programs provided by OSH revolve around emergency assistance and rapid rehousing. The Emergency Assistance Program (EAP) works with clients who need minimal assistance to get back on their feet. EAP provides one-time assistance for subsidized rent, deposit assistance, late rent payment, and motel vouchers.

The Reentry Rapid Rehousing (RRRH) programs follow an evidence-based model and provide a time-limited rental subsidy with supportive services to homeless households for a period of six months to two years. The goal of the RRRH programs is to support households until they become self-sufficient. The RRRH Exceptions program sets aside funds for clients who do not fit the target population of the larger RRRH program.



Reentry clients are screened for these programs using the VI-SPDAT assessment tool. Clients screened at the RRC are eligible for any housing program, not just reentry-funded programs.

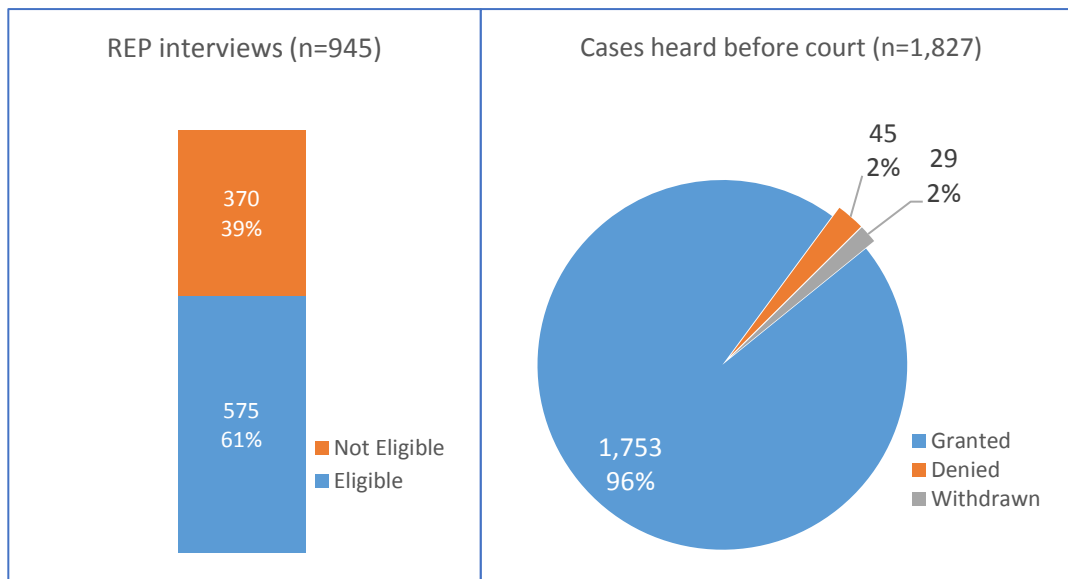
- During the reporting period, there were 683 VI-SPDAT assessments conducted at the RRC, which is only one of many entry points into the system
- Most assessments conducted at the RRC fell within the permanent supportive housing and rapid re-housing ranges

Public Defender – Reentry Expungement Program

The Public Defender’s Office (PDO) is also housed at the RRC. PDO operates the Reentry Expungement Program (REP), which assists clients with record clearance.

Between July 2017 and June 2018:

- 2,865 people contacted REP
- PDO paralegals conducted 945 screening interviews
 - From these interviews 575 (61%) clients were accepted
 - The 370 not accepted were not eligible for expungement
- 1,827 dockets/cases (not clients) submitted for expungement were heard before the court
 - 1,753 (96%) dockets were granted relief
 - 45 were denied
 - 29 were withdrawn (change in eligibility)



- As of June 30, 2018: there were 223 cases submitted during the fiscal year waiting to be heard before the court
- 152 applications for mandatory expungement were submitted to the Adult Probation Department (APD). For this process APD reviews petitions without a normal court process.
 - 24 of the cases were granted relief – APD sends the motion to Court
 - 7 of the cases were denied
 - 2 cases were withdrawn

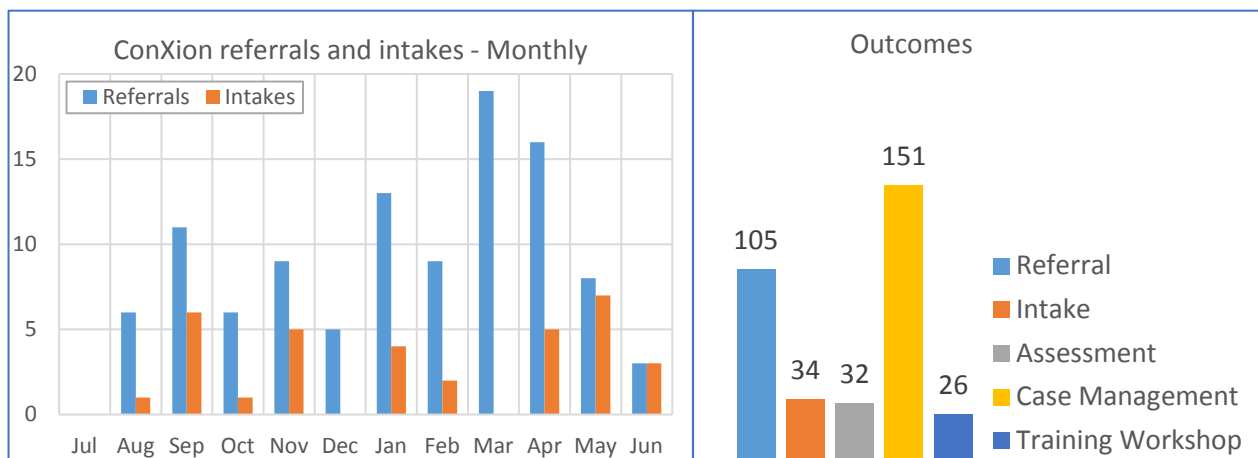
Adult Probation Department – Contracted Services

The Adult Probation Department (APD) has three contracts supported by Public Safety Realignment funds; two vocational education contracts and one cognitive behavioral contract.

Vocational Education – ConXion

ConXion provides an array of vocational support services such as GED classes, job readiness, and job placement programs. Clients attend a one-on-one intake appointment and are assessed to determine what their individual needs might be. The client's individual needs are assessed using a variety of assessment tests such as CASAS Employability Competency System (ECS) Appraisal, Test of Adult Basic Education (TABE), and Wide Range Achievement Test (WRAT) to determine academic and vocational placement. ConXion also provides case management.

**There were no referrals made in July 2017, due to contract changes and funding issues.*



Between July 2017 and June 2018:

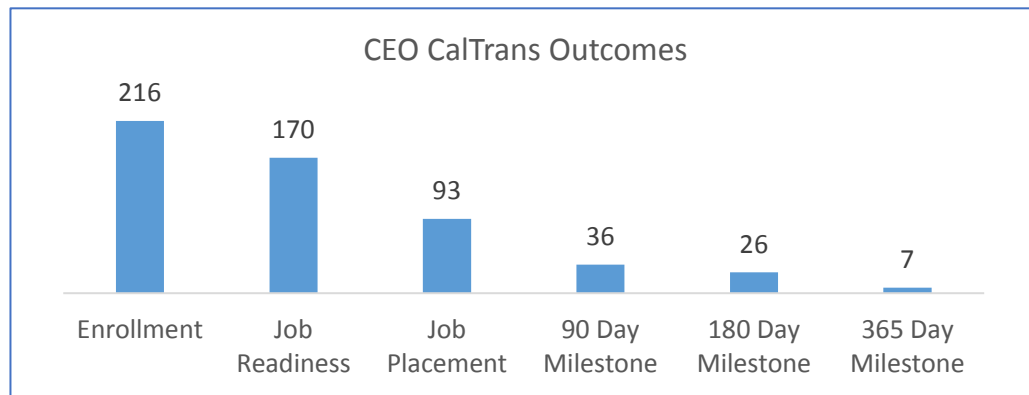
- ❖ 105 clients were referred to ConXion by Adult Probation
- ❖ 34 (31%) of those referred completed the intake process
- ❖ 32 clients completed the assessment process and were enrolled
- ❖ 26 of the enrolled clients completed the employment training workshop classes
- ❖ 151 clients received case management services
- ❖ According to ConXion, the main challenge was connecting with clients who often do not return calls or have different contact information

Vocational Education – Center for Employment Opportunities (CEO)

CalTrans, through a partnership with CEO, offers transitional job opportunities in Santa Clara County. Through this program, clients work with CEO while active in the justice system. When a client is referred, he or she must complete a four-day Life Skills orientation, after which the client is hired by CEO. While employed by CEO, clients work with a transitional job crew collecting litter, and work with a vocational specialist to find employment. While working, clients continue to learn skills and collect a daily paycheck.

Between July 2017 and June 2018:

- ❖ 507 clients were referred to CEO by Adult Probation
- ❖ 216 (43%) of those referred were hired/enrolled in the CalTrans program—about 15% were women
- ❖ After completion of the program 170 (79%) individuals were ready for job placement
- ❖ 93 (55%) of clients who were ready were placed in various positions throughout the county
- ❖ 69 (68%) had kept employment for at least 3 months and for up to one year
- ❖ 484 work crews completed 22,615 hours of work
- ❖ 22,814 bags of roadside trash were collected

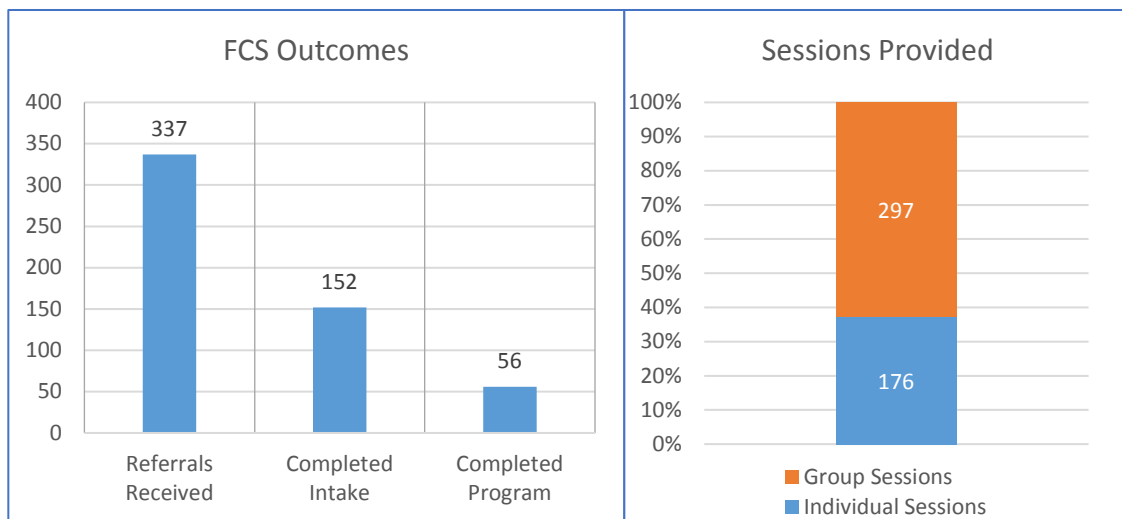


CEO tracks the reasons why clients are not enrolled and they most common reasons include:

- Client was already employed by the time referral received – 32%
- Client did not respond to outreach – 30%
- Client was declined/not a good fit (serious offenders are not eligible) – 20%
- Client confirmed but was a no-show – 11%
- Client in custody by the time referral received – 7%.

Cognitive Behavioral Programming – Family and Children Services (FCS)

Family & Children Services provides prosocial classes with a cognitive behavioral approach. These sessions are conducted by trained counselors who offer individualized treatment plans. FCS provides client treatment services, using a curriculum-based behavioral change approach that addresses behavioral health issues, substance abuse, and other concurrent challenges. Each client gets an individual intake and assessment that helps identify the client’s specific needs. The programming can consist of individual counseling sessions, group counseling sessions, and family sessions depending on the client’s needs. Topics covered are designed to increase the decision-making skills of high-risk offenders.



Between July 2017 and June 2018:

- ❖ FCS received a total of 337 referrals
- ❖ From these referrals, 152 clients completed the intake and started the program
- ❖ 56 individuals completed programming
- ❖ There were 473 sessions provided during the year, 176 (37%) were individual sessions

The disparity between referrals and intakes and between intakes and program starts indicates the main obstacle in providing this service is client engagement.

Office of Reentry Services – Contracted Services

The Office of Reentry Services oversees 17 reentry services contracts—ten community-based service contracts, five custody-based contracts, and two hybrid contracts with both in-custody and community-based service components. Descriptions of ORS contracts are provided below.

Community-Based Contracts

HealthRight 360 – Project Full Circle	FY Q1	FY Q2	FY Q3	FY Q4
Behavioral therapy recipients	5	13	7	14

Community Solutions	FY Q1	FY Q2	FY Q3	FY Q4
Behavioral therapy recipients	4	3	3	8

Family & Children Services	FY Q1	FY Q2	FY Q3	FY Q4
Batterers Intervention Program participants	15	10	12	12
Child Abuse Prevention Program participants	7	5	2	5

Bay Area Legal	FY Q1	FY Q2	FY Q3	FY Q4
Referrals screened for eligibility	36	21	62	64
Legal assistance recipients	9	5	27	15

Pro Bono Project Silicon Valley	FY Q1	FY Q2	FY Q3	FY Q4
Legal assistance recipients	8	12	6	9

SJSU Record Clearance Project	FY Q1	FY Q2	FY Q3	FY Q4
Employment Rights recipients- Elmwood	108	174	98	117
Employment Rights recipients- Community	100	123	63	10
Licensing and exemption recipients	5	21	1	1
Certificate of Rehabilitation recipients	13	18	2	4

ConXion Day Worker Support Program	FY Q1	FY Q2	FY Q3	FY Q4
Short Term Jobs provided	1,982	1,829	1,707	1,999
Permanent jobs attained	17	13	15	8
Intakes/registrations	83	75	64	85

Goodwill New Opportunity Work Program	FY Q1	FY Q2	FY Q3	FY Q4
Enrolled in subsidized employment	62	44	44	19

Catholic Charities – Right Directions Program	FY Q1	FY Q2	FY Q3	FY Q4
Enrolled in subsidized employment	15	12	25	26

San Jose City College – Peer Mentor Education	Enrolled	Completed
Alcohol & Drug Studies: Fall 2017 Semester	28	18
Alcohol & Drug Studies: Spring 2018 Semester	15	14

* Spring 2018 students are those who completed the previous semester (14 of 28 completed)

In-Custody Contracts

Family & Children Services	FY Q1	FY Q2	FY Q3	FY Q4
Psychoeducational class participants	587	672	302	401

Gardner Family Care	FY Q1	FY Q2	FY Q3	FY Q4
Family reunification/positive parenting participants	20	17	41	54

Pro Bono Project Silicon Valley	FY Q1	FY Q2	FY Q3	FY Q4
Family rights legal education recipients	715	464	453	570

Goodwill – Transition Program	FY Q1	FY Q2	FY Q3	FY Q4
Job readiness programming participants	233	342	401	364

SJSU – University Classes	Enrolled	Completed
Summer 2017 Semester	81	59
Fall 2017 Semester	64	25
Spring 2018 Semester	67	21

Hybrid Contracts

Carry the Vision	FY Q1	FY Q2	FY Q3	FY Q4
Restore! Sessions provided	81	89	81	75
Restore! Participants	225	208	275	389

Enneagram Prison Project	FY Q1	FY Q2	FY Q3	FY Q4
Psychoeducational class participants	151	164	144	116

Drop-offs in numbers typically signify the contracted goal has been met or funding/capacity is limited, see appendix for details. The contracts listed above are set to expire on June 30, 2019. ORS is currently drafting a RFP and will focus on consolidating a streamlining its service offerings.

Appendix

ORS Contract Descriptions: Community-Based Services

<i>Service Category</i>	<i>Provider</i>	<i>Service/Program Description</i>
Health & Well Being	Health Right 360	Behavioral therapy: Project Full-Circle (PFC) provides evidenced based treatment/curriculum in a group modality. The PFC program will facilitate groups using motivational interviewing, "Thinking for a Change", and/or Seeking Safety. The PFC program also provides peer mentor services including individual and group support sessions. Prior to starting groups all clients receive individual sessions to complete intake, assessment and treatment planning in order to determine the recommended treatment to assist the client with reaching their goals.
	Community Solutions	Behavioral therapy: Clients receive counseling in a Phased Treatment approach. Clients are referred to Community Solutions after long periods of incarceration and commonly complain of high levels of distress adjusting back into the community. Community Solutions teaches its clients how to learn and apply coping skills and, engage in pro-social activities, and reduce substance use. Staff provides individual and group rehab services and a therapist provides clinical assessments, diagnosis, and therapy services. Staff also assists clients with linkage to healthy and appropriate community resources.
Family Reunification	Family and Children's Services (Caminar)	<p>Domestic Violence: Participants in the certified 52-week Batterers intervention Program (BIP) develop positive relationship skills, build communication and conflict resolution skills, and increase their understanding of the effects of their actions on themselves and others, including children.</p> <p>Parenting Program: The certified 52-week Child Abuse Prevention program focuses on the parent's responsibility and accountability for their abusive behavior towards the child as well as development of empathy for the child's experience. The group provides education on positive parenting skills, appropriate discipline and boundaries, child development, co-parenting strategies (if relevant), and management of conflicts and challenges they face with their children.</p>
Legal Services	Bay Area Legal	Legal services: Provides legal services in housing, driver's license and other legal barriers to employment, consumer, public benefits and health & well-being legal matters.
	Pro Bono Project Silicon Valley	Legal services: Pro Bono Project's Nuevo Comienzo is a partner agency offering legal assistance to clients on issues that deal with paternity/parentage, child custody, child support, loss of driver's license due to back child support and visitation.

	San Jose State University	Record Clearance Project (RCP) will provide legal services regarding (1) employment rights of people with convictions in workshops, (2) representation in professional licensing and Department of Social Services exemption cases, and (3) representation on Certificates of Rehabilitation applications.
Employment	ConXion to Community (CTC)	Day Worker Support Program: provides transitional employment to recently released ex-offenders, homeless, and others needing to earn money while looking for steady employment. Participants obtain transitional employment working in various industries such as: minor home repair, construction, warehouse, moving, housekeeping and general labor. Participants are assessed for barriers and skill level. While at the CTC Center, participants have access to a Computer Lab, ESL classes, Work Readiness Workshops, Skills Training.
	Goodwill (New Opportunity Work Program/NOW)	New Opportunity Work (NOW) Program: provides all participants paid-on-the job training up to 90 days. Participants will complete employability skills workshops, Moral Reconation Therapy, as well as receive intensive case management. Goodwill will successfully place participants in regular employment before the 90 days of subsidized employment ends. Once placed, the Peer Mentor will follow up with each participant for retention and goal setting.
	Catholic Charities (Right Directions Program)	Right Direction Program (RDP): provides reentry adults employment preparation, job search assistance, job support and subsidized employment. Assessment results and client choice will lead the development of each client's individualized services plan (ISP). Employment representatives and a peer mentor, will guide and support RDP clients with reentry efforts.
Education	San Jose City College	Alcohol and Drug Studies: Credit-bearing community college courses at the Reentry Center leading to Peer Mentorship certification and the initial stage to Certified Alcohol and Drug Certification (CADC).

ORS Contract Descriptions: Custody-Based Services

<i>Service Category</i>	<i>Provider</i>	<i>Service/Program Description</i>
Health & Well Being	Family and Children's Services (Caminar)	Psycho-educational classes: at Elmwood Correctional Facility focusing on substance use prevention and recovery.
Family Reunification	Gardner Family Care	Family Wellness/Parenting Inside Out: Family reunification and positive parenting classes at Elmwood Correctional Facility
Legal Services	Pro Bono Project Silicon Valley	Family Rights Program: Legal information classes at Elmwood at Elmwood Correctional Facility focusing on family reunification and support issues: Understanding Custody Rights and Orders, Understanding Visitation Process, Right Decision Making, and Self-Representation in Court.
Employment	Goodwill of Silicon Valley	Goodwill Transition Program (GTP) -12-week curriculum focusing on job readiness, cognitive modification, employment training, and life skills.
Education	San Jose State University	Credit-bearing college courses: at Elmwood Correctional Facility and Main Jail in the areas of Child an Adolescent Development, Communication, Counselor Education, English, Justice Studies, Kinesiology and Philosophy.

ORS Contract Descriptions: Hybrid Services (Custody and Community)

<i>Service Category</i>	<i>Provider</i>	<i>Service/Program Description</i>
Health & Well Being (Self-Help)	Carry the Vision (in-custody and community)	Restore! Program is designed to provide practical and transferable tools for stress reduction where participants learn and engage in meditation techniques for enhanced well-being, a dialog process for improved group morale, breathing exercises, relaxation techniques for reduced stress, concentration practices for enhanced focus and productivity, principles for higher living and personal tools for long term success. CTV serves men and women in custody and at the RRC in the community.
	Enneagram (both in-custody and community)	Enneagram focuses on the criminogenic needs that affect offenders' risk for recidivism: antisocial attitudes, values and beliefs, low self-control, substance abuse and dysfunctional family backgrounds. The curriculum focuses on self-regulation, self-control, and relapse prevention. The core program takes place in custody, with free classes open to reentry clients in the community.

ORS Contracts as of June 2018

Provider	Service	Contracted	Actual	% Goal	Notes
HealthRight 360	Behavioral Therapy recipients	35	39	111%	
Community Solutions	Behavioral Therapy recipients	20	18	90%	
FCS	BIP participants	up to 25	49		contract build around sessions offered, not # of participants
	Child Abuse Prevention participants	up to 12	19		
Bay Area Legal Aid	Referrals Screened	n/a	183		no required minimum
	Legal Assistance	20	56	280%	
Pro Bono	Legal Assistance	15	35	233%	
SJSU Record Clearance	Employment Rights Recipients	250	793	317%	
	Licensing/Exemption Recipients	6	29	483%	
	Cert of Rehabilitation Recipients	10	37	370%	
ConXion	Short term jobs provided	150 (clients)	n/a	100+%	7,517 Short-term jobs provided (clients UKN)
	Permanent Jobs attained	n/a	63		no required minimum
	Intakes/Registrations	n/a	307		no required minimum
Goodwill	Enrolled in subsidized employment	165	169	102%	
Catholic Charities	Enrolled in subsidized employment	60	78	130%	
San Jose Community College	Enrolled students	up to 30	28		2 nd semester are students who completed 1 st semester
	Completion % of Enrolled Students	50%	50%	100%	
FCS In-Custody	Psychoeducational class participants	1440	1,962	136%	
Gardner In-Custody	Family Reunification participants	350	132	38%	
Pro Bono In-Custody	Family rights legal education recipients	720	2,202	306%	
Goodwill In-Custody	Job readiness programming participants	1,750	1,340	77%	
SJSU In-Custody	Enrolled students	up to 240	212		offer 6 unit bearing courses req, not # of students
	Completed students	n/a	105		6 courses completed
	Completion % of Enrolled Students	n/a	0		

Carry the Vision	Restore sessions provided	418	326	78%	7 weekly in custody, 1 weekly at RRC, 2 total in S. County
	Restore sessions participants	n/a	1,097		no required minimum
Enneagram Prison Project	Psychoeducational class participants	518	575	111%	1,320 participants / 51 sessions over contract

Data Sources

Type	Provider	Source/Database
Realignment population demographics	Information Services Department (ISD)	Criminal Justice Information Control (CJIC)
Reentry Resource Center snapshot	Information Services Department (ISD)	Referral Tracking System (RTS)
Social Services - Benefits	Social Services Agency	CalWin Database
Behavioral Health RRC team	Behavioral Health Services Department	Unicare/Access databases
Behavioral Health – Mental Health Services	Behavioral Health Services Department	Unicare database
Behavioral Health - Substance Use Treatment Services	Behavioral Health Services Department	Unicare database
Faith Reentry Collaborative	Behavioral Health Services Department	Excel database
Medical Mobile Unit	Valley Homeless Healthcare Program	HealthLink database
Supportive Housing	Office of Supportive Housing	HMIS and Excel database
Adult Probation Service Contracts	Adult Probation Department	Excel database
ORS Service Contracts	Office of Reentry Services	Excel database
In-Custody Programming	Office of the Sheriff	Excel database
CASP Outcomes	Office of the Sheriff	CJIC and Excel databases
Probation Supervision Outcomes	Adult Probation Department	Supervision High-tech Automated Record Keeping System (SHARKS)
Reentry Expungement Program	Public Defender Office	PDO Database