

Fiscal
Year
2018-2019

Public Safety and Justice

Realignment (AB109) and Reentry Services



Annual Report

July 2018 – June 2019

PREPARED BY
COUNTY OF SANTA CLARA: OFFICE OF REENTRY SERVICES

ORS MISSION STATEMENT

To reduce recidivism and facilitate reentry, by implementing evidence-based practices and partnering with a collaborative network of services and community supervision.

Background.....	2
Realignment Reentries	3
Realignment Supervision Caseloads.....	4
Realignment Demographics.....	6
Reentry Resource Centers (RRCs).....	7
Public Benefits – Social Services Agency (SSA).....	9
Medical Mobile Unit – Valley Homeless Healthcare Program	10
Behavioral Health Services Department (BHSD).....	11
Office of Supportive Housing – Reentry Housing Programs	15
Public Defender – Reentry Expungement Program.....	16
Adult Probation Department – Contracted Services.....	17
Office of Reentry Services – Contracted Services.....	20
Data Sources	27

Background

Since the passage of California's Public Safety and Realignment Act (AB109) in 2011, Santa Clara County has established a collaborative Adult Reentry Network, an Office of Reentry Services, and two Reentry Resource Centers (RRC). These initiatives have continued to evolve and grow over the years.

In 2015, the Office of Reentry Services (ORS) began providing reports to the Public Safety and Justice Committee (PSJC). These reports update PSJC on the status of the Realignment population and initiatives funded through AB 109. This is the second semi-annual report of FY 18/19, which covers the entire fiscal year (July 2018 – June 2019).

Realignment Classifications

The Realignment population can be broken down into three subpopulations, which are commonly referred to as *AB109 classifications*:

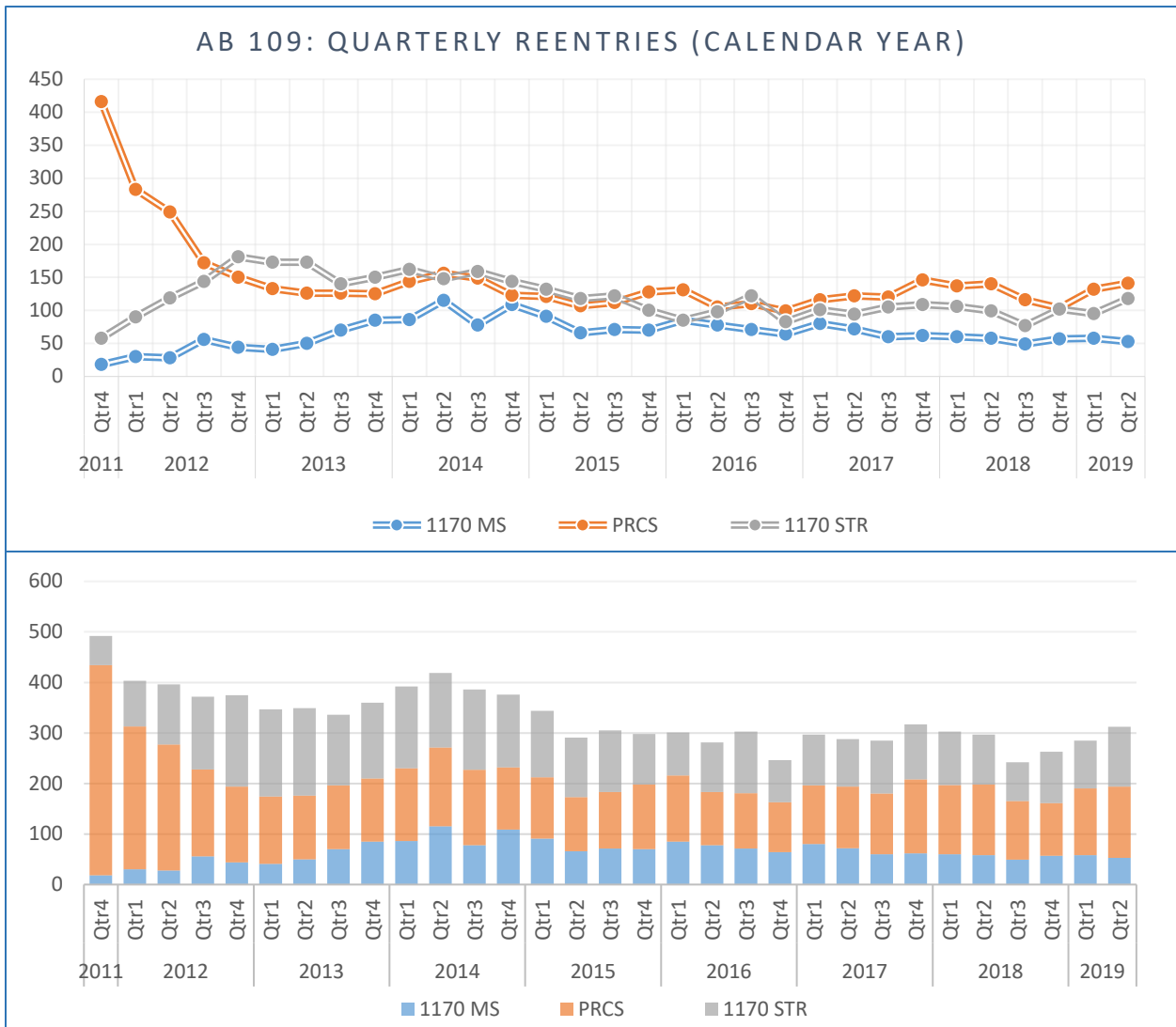
- ❖ **PRCS:** The Post Release Community Supervision population is comprised of lower level felons released from state prison into county supervision. Instead of being supervised by parole, they are supervised by the Adult Probation Department.
- ❖ **1170(h):** Individuals sentenced under penal code 1170(h) serve their felony sentence in a county jail rather than a state prison. Those sentenced under 1170(h) are lower level felons, and can be split into two separate classifications.
 - **1170(h) MS:** 'MS' stands for *Mandatory Supervision*. Similar to the PRCS population, these individuals are supervised by probation officers. This type of sentence is also commonly referred to as split or blended sentencing, because only part of the sentence is served in custody, and the remainder is served within the community under mandatory supervision.
 - **1170(h) Straight:** Those who are not given a split/blended sentence are referred to as straight or "no tail" individuals. Individuals with a straight sentence serve their entire sentence in custody and are released without supervision.

While the Realignment population is the priority, AB 109 funds are utilized by the County of Santa Clara to fund initiatives that serve all reentry clients. Depending on the program, non-Realignment target populations are identified based on how recently they were released, their level of criminogenic risk, their individual needs, and their level of self-sufficiency.

Realignment Reentries

As of June 30, 2019:

- ❖ 8,235 individuals had reentered Santa Clara County under Realignment
- ❖ There had been 10,261 reentries overall, as some individuals were AB 109 more than once
 - ⇒ 44% (4,539) of reentries were under PRCS
 - ⇒ 36% (3,707) were under 1170(h) – without supervision
 - ⇒ 20% (2,015) were under 1170(h) – with mandatory supervision



PRCS releases from state prisons and 1170(h) releases from Santa Clara County correctional facilities have flattened out since 2015. Reentries for the last fiscal year have increased each quarter, but it is not clear if this trend will continue.

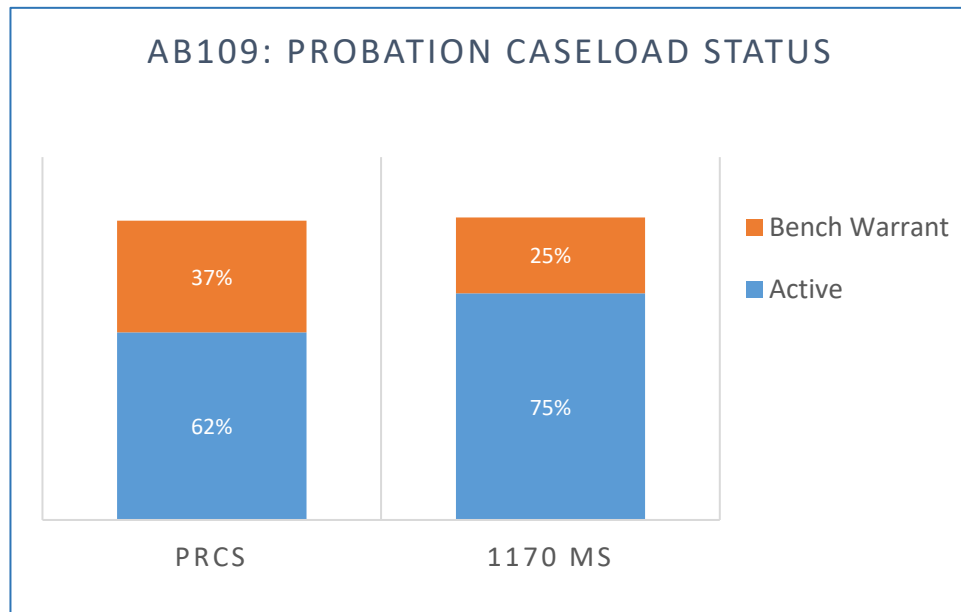
Realignment Supervision Caseloads

The majority of Realignment clients under supervision are supervised by the Adult Probation Department (APD) under PRCS or 1170(h) MS. However, some 1170(h) clients are released into the Custodial Alternative Supervision Program (CASP). Participants in this program are released early and serve the remainder of their custodial sentence within the community, under the intensive supervision of a specialized unit of Sheriff’s Office deputies.

Probation AB 109 Caseload

As of June 30, 2019:

APD was supervising 1,594 individuals. Of these individuals 1,042 (65%) were active and in compliance. Clients with a bench warrant status often return to compliance and are usually noncompliant due to technical violations. During this time, PRCS clients had a higher rate of bench warrants compared to 1170MS clients, which has been observed throughout past iterations of this report.



	PRCS	1170 MS	Status Total
<i>Active</i>	756	286	1,042
<i>Bench Warrant</i>	459	93	552
<i>Caseload Total</i>	1,215	379	1,594

Custodial Alternative Supervision Program (CASP)

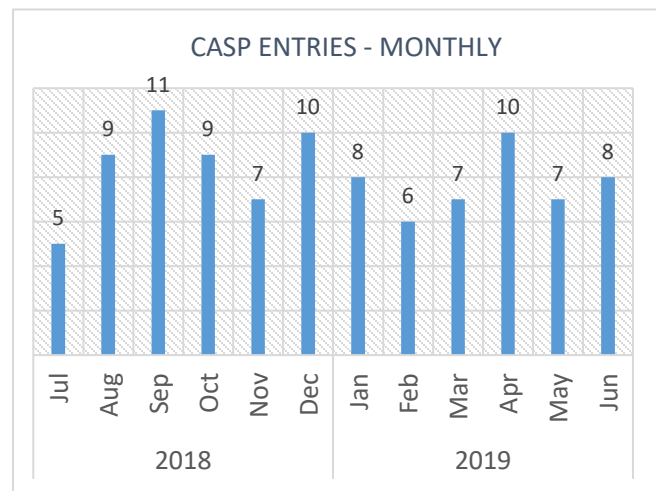
CASP allows clients to serve the remainder of their sentence in the community under supervision by a specialized unit of Sheriff’s deputies. While finishing their sentence in the community, CASP participants can look for work, live at home, and reconnect with family. If the client is not working, he or she must attend daily pro-social programming. If the client is employed, supervision deputies work with the client to check-in during work hours. CASP participants can be quickly remanded to custody if the supervision team feels it is necessary or if the participant reoffends.

Between July 2018 and June 2019:

- ❖ There were 102 dispositions for 96 individuals – 63 (65%) were successful completions
- ❖ At the end of the reporting period, 33 participants were still in progress and in compliance
- ❖ During the fiscal year, 7 participants absconded, 6 were found and returned to custody
- ❖ There were 97 entries into the program during the fiscal year

CASP Dispositions

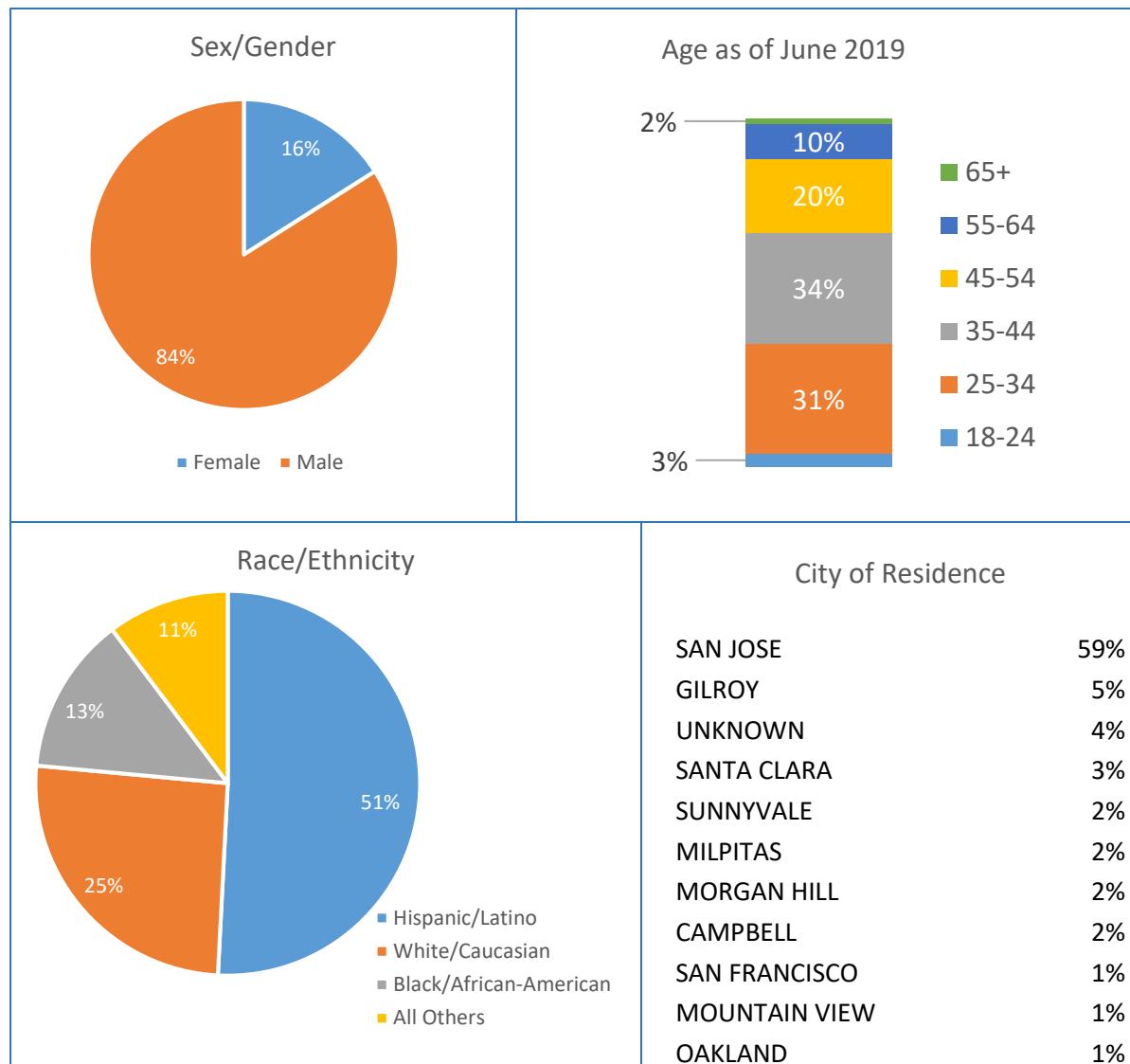
<i>Successful Completion</i>	63
<i>In progress (no outcome yet)</i>	33
<i>Drug/Alcohol Test Failure</i>	13
<i>Absconded</i>	7
<i>Roll-Up Return Completion</i>	6
<i>Technical/Other</i>	6
<i>Program Failure</i>	5
<i>New Law Violation - Felony</i>	2



Many times, when a CASP participant does not complete initially, they are returned to custody to stabilize and then released back into the program. For example, three participants failed a drug test, but later returned to complete successfully and another two participants were sent back for technical violations and later returned to complete as well. The two felony new law violation dispositions were for one participant and stem from events that occurred prior to CASP release.

Realignment Demographics

Demographics have not changed significantly in over the course of Realignment in Santa Clara County. The Realignment population is majority male and Hispanic/Latino in ethnicity. The population continues to age. The average age as of June 2019 was 41.



The residence breakdown shows the most common cities of residence, all other cities are under one percent. Most individuals released under AB 109 report living in San Jose. City of residence best indicates where the individual was living prior to custody, not necessarily their destination post-release. Many individuals are homeless at the point of release, but some have an address listed even if they have no place to live, while others have no address listed.

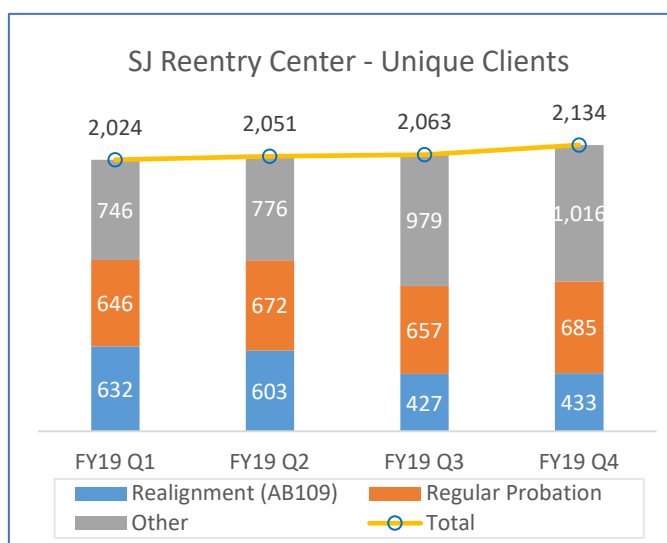
Reentry Resource Centers (RRCs)

As of June 2019, the San Jose RRC had served over 15,000 unique reentry clients since its doors opened in February 2012. While an exact number is difficult to calculate due to lack of data systems during the first years of operation, the RRC serves over 5,000 individuals a year on average (many overlap year-to-year). In January 2019, ORS launched a new database that collects more comprehensive and accurate information. Accordingly, this section will focus on the six months between January 2019 and June 2019.

Between January 2019 and June 2019:

- There were 3,337 unique clients served at the RRC; 22% were female
- At least 39% of clients were homeless at intake (about 12% did not report housing status)
- At least 49% of clients were unemployed and actively looking for work at intake, about 82% were unemployed overall

Service Request	Count
General Assistance	1,777
Food Stamps/Cal Fresh	1,745
Housing Assistance	1,553
Food/Snack	1,188
Healthcare	1,180
Clothing	1,179
Identification	1,042
Employment Assistance	1,003
Substance Use Treatment	950
Medical Mobile Unit	860
Hygiene Kit	810
Faith-Based Network	740



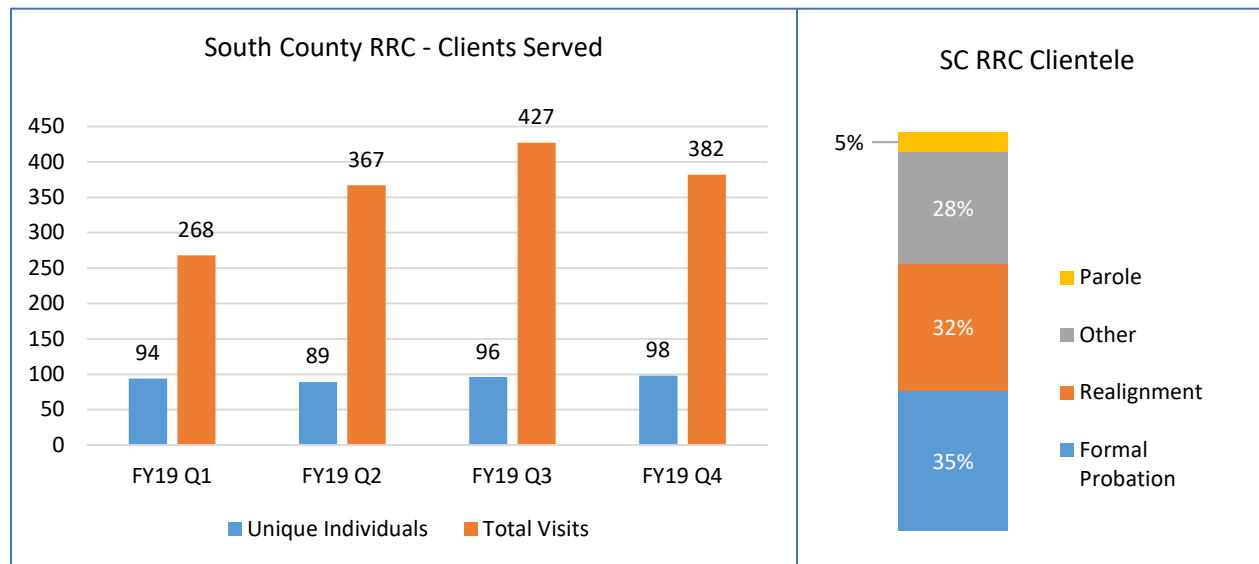
* Starting in FY19 Q3, the RRC now tracks current classification, rather than initial classification, which is why the number of AB109 clients appears to drop off.

The table above shows the top 12 most requested services for the reporting period. General Assistance remains the most requested service. During the first half of the fiscal year, 1,777 individuals requested General Assistance at least once.

Aside from formal probationers, realignment clients are typically the largest cohort/population visiting the center, representing about 20 percent of RRC clientele. The “other” category shown in the chart above is comprised of multiple populations such as unsupervised general releases, parolees, and individuals seeking expungement (record clearance).

South County Reentry Resource Center (SCRRC)

The goal of the South County RRC is to increase services to AB109 and Probation clients residing in Gilroy, San Martin and Morgan Hill, assist them in successfully stabilizing in the community, and to reduce recidivism. The South County RRC offers: employment referrals to Catholic Charities; medical services at the Mobile Medical Unit; record expungement through the Public Defender’s Office; Mental Health and Substance Abuse screenings/assessments by Behavioral Health; faith-based services through the Good Samaritan Project; probation support, service navigation; and a space for probation officers to meet with their South County defendants.



Between July 2018 and June 2019:

- The South County RRC was visited 1,444 times (1,289 were return visits)
- 234 individual clients were served
- 30% of the clients served were female
- There were 155 intakes in FY2019

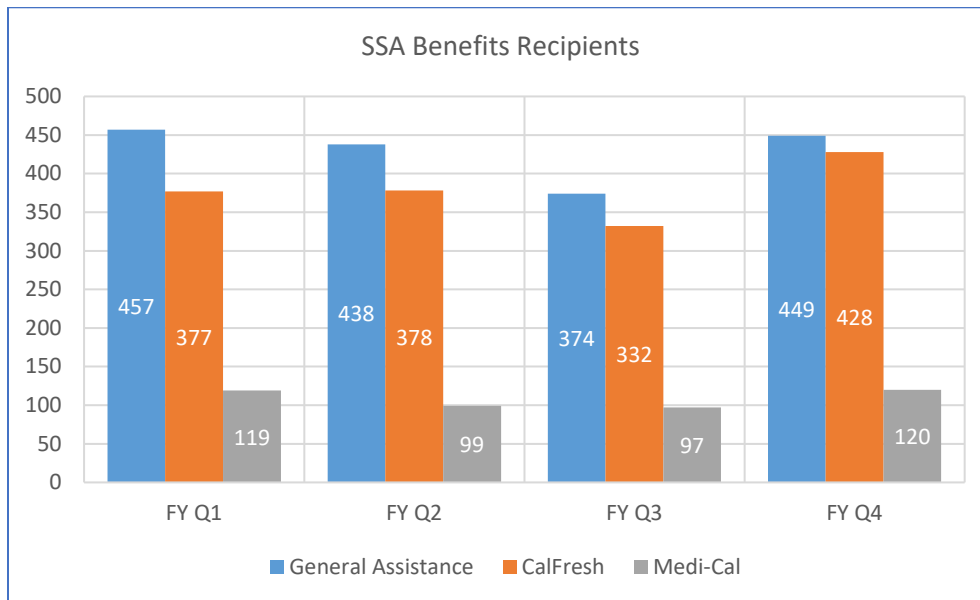
The charts above show that South County’s client flow increased during FY 2019. Additionally, the South County RRC is currently serving a higher rate of female clients and a higher rate of realignment clients compared to the San Jose center. Total visits are increasing at a higher rate than individual clients due to the addition of services like the Medical Mobile Unit and service navigation. This results in more follow up appointments with clients. Additionally, the Adult Probation Department now has a consistent presence at the facility, and there is a women’s group once a week facilitated by one of the faith-based reentry centers, resulting in more repeat visits.

Public Benefits – Social Services Agency (SSA)

SSA is the most visited partner at the RRC. Benefits such as General Assistance, CalFresh (food stamps), and Medi-Cal enrollment (if they are not enrolled in custody) are most clients' first step upon exiting custody.

Between July 2018 and June 2019:

- SSA processed 2,938 applications for 2,379 individual applicants through the RRC
- Overall, there were 1,754 household recipients of benefits

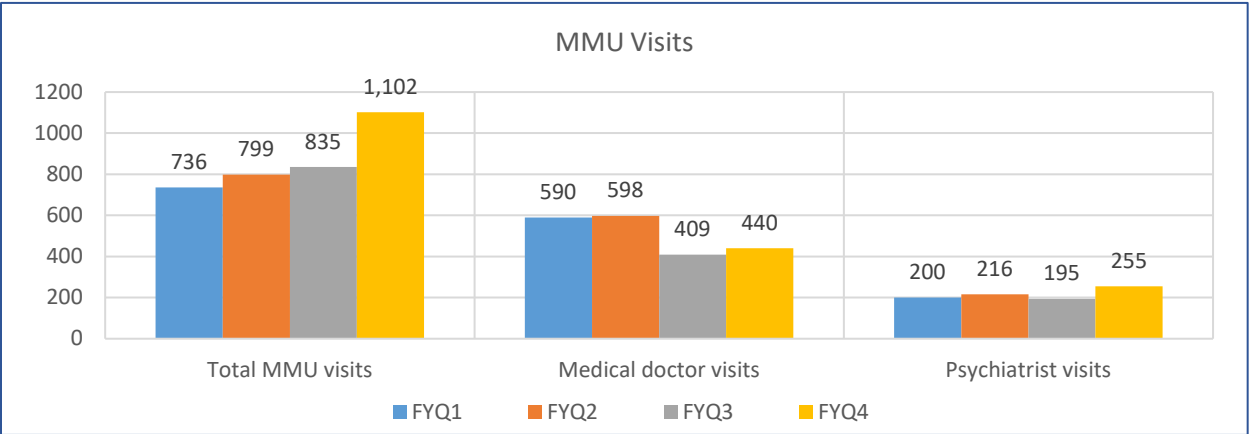


- 991 (56%) of recipients were homeless at the time they applied
- 1,647 individuals received General Assistance – 1,170 (71%) were employable
- 1,451 individuals received CalFresh food assistance
- 434 individuals received Medi-Cal health coverage
- \$636,470 was granted through General Assistance
- \$1,345,198 was granted through CalFresh

Medical Mobile Unit – Valley Homeless Healthcare Program

The Valley Homeless Healthcare Program (VHHP) hosts a medical bus known as the Medical Mobile Unit (MMU), which visits different locations throughout the County, including both Reentry Resource Centers (San Jose and Gilroy). The MMU provides an invaluable service to reentry clients, especially those who have high medical and/or psychiatric needs that require medication.

The MMU has a medical doctor and a psychiatrist on board, who provide healthcare, write prescriptions, give advice, and link patients to other health-based appointments at County health facilities for needs than cannot be addressed on the bus. MMU patients can also be linked to dental services as well. Community Health Workers (CHW) and Social Workers case manage high need clients and provide wrap-around supportive services.



	FY Q1	FY Q2	FY Q3	FY Q4
Unique patients seen	371	395	400	464
Total MMU visits	736	799	835	1,102
Medical doctor visits	590	598	409	440
Psychiatrist visits	200	216	195	255
CHW visits	57	117	163	143
CHW patients	21	39	71	66
Social Worker visits	134	148	211	198
Social Worker patients	86	94	118	92

Overall, the MMU was visited 3,472 times during the fiscal year; both visits and unique clients increased each quarter. CHW numbers are significantly undercounted. CHWs utilize google forms to track encounters with clients in the field where connectivity is often an issue. From these forms it appears over half of encounters are not tracked in HealthLink. VHHP is currently working on identifying solutions.

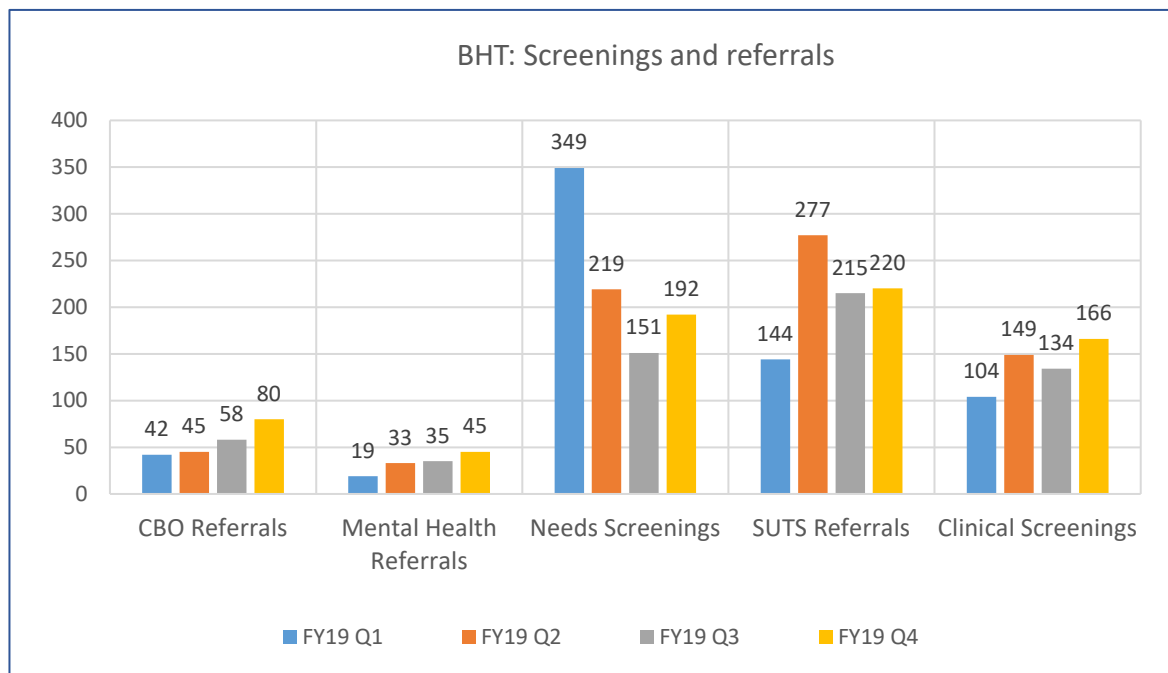
Behavioral Health Services Department (BHSD)

At the San Jose RRC, BHSD operates a service linkage team that screens clients for both general and clinical needs. This team, referred to as the Behavioral Health Team (BHT), then sets up appointments for both substance use treatment and mental health treatment in the community and makes referrals out to other reentry partners. Recently, the team has also started providing outpatient services. While clients can access county-funded drug and alcohol treatment and mental health treatment through the RRC and BHT, they can also access these services through other portals such as call centers.

RRC Behavioral Health Team (BHT)

Between July 2018 and June 2019, the BHT:

- Served 3,103 unique clients over the course of 4,965 visits
- Conducted 911 critical needs screenings
- Conducted 553 clinical needs screenings
- Generated 988 referrals to clinical services
 - 856 referrals to substance use treatment providers
 - 132 referrals to mental health treatment providers
- Generated 225 referrals to Community-Based Organizations

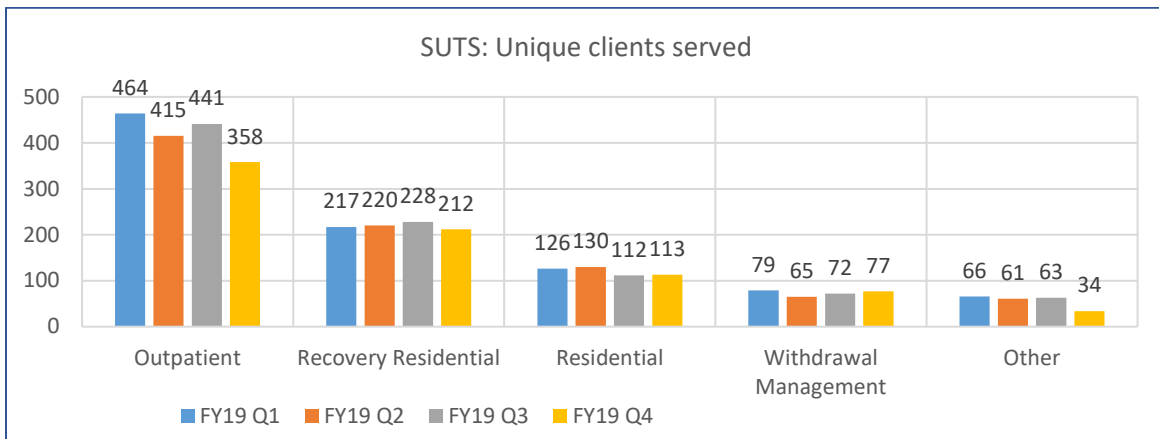


Behavioral Health – Substance Use Treatment Services (SUTS)

The numbers below show RRC clients who were admitted to SUTS after their RRC intake. For this report, not all clients served were AB 109, but all clients had been registered at the RRC prior to their admission in SUTS.

Between July 2018 and June 2019:

- ❖ 2,056 individuals were admitted to SUTS services after registering at the RRC – not all of these clients were specifically linked from the RRC.
- ❖ There were about 4,090 admission events (some client had multiple admissions).
 - 918 (22%) of these admissions were billed to the AB 109 cost center.
- ❖ Those admitted to recovery residential are provided transitional housing while they are enrolled in Outpatient.

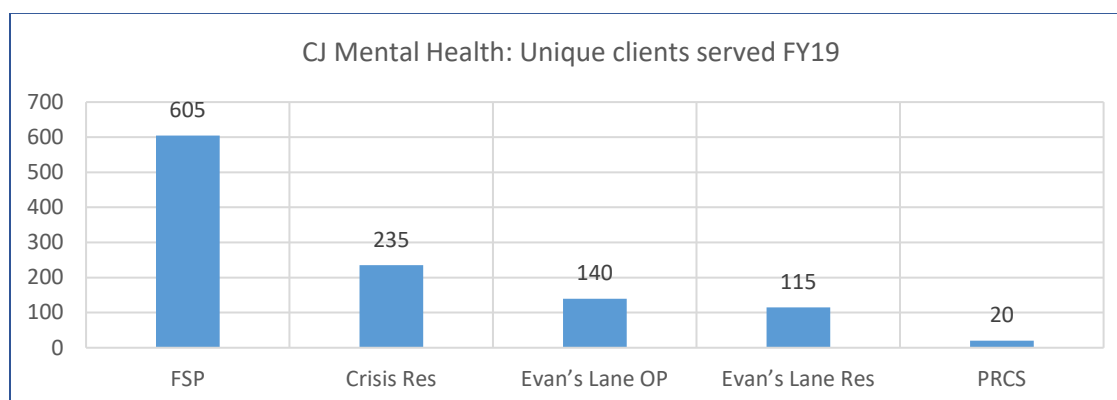


Level of treatment	FY19 Q1	FY19 Q2	FY19 Q3	FY19 Q4
Outpatient	464	415	441	358
Recovery residential	217	220	228	212
Residential	126	130	112	113
Withdrawal Management	79	65	72	77
Case Management	41	45	37	11
Opioid/Narcotic Treatment Program	15	12	18	17
Other	10	4	8	6

** In order to identify RRC clients in their database, SUTS staff match clients by name and date of birth. Clients/patients are often listed differently in different databases. For example, an individual might be listed as “Robert” in one system and “Bob” in the other. As a result, the numbers reported above are lower than the actual number of clients served.*

Behavioral Health – Mental Health Treatment Services

The numbers below show clients who were served by Realignment-funded mental health services, which include five levels of care. The figures below include all individuals served within these justice-specific programs during the fiscal year.

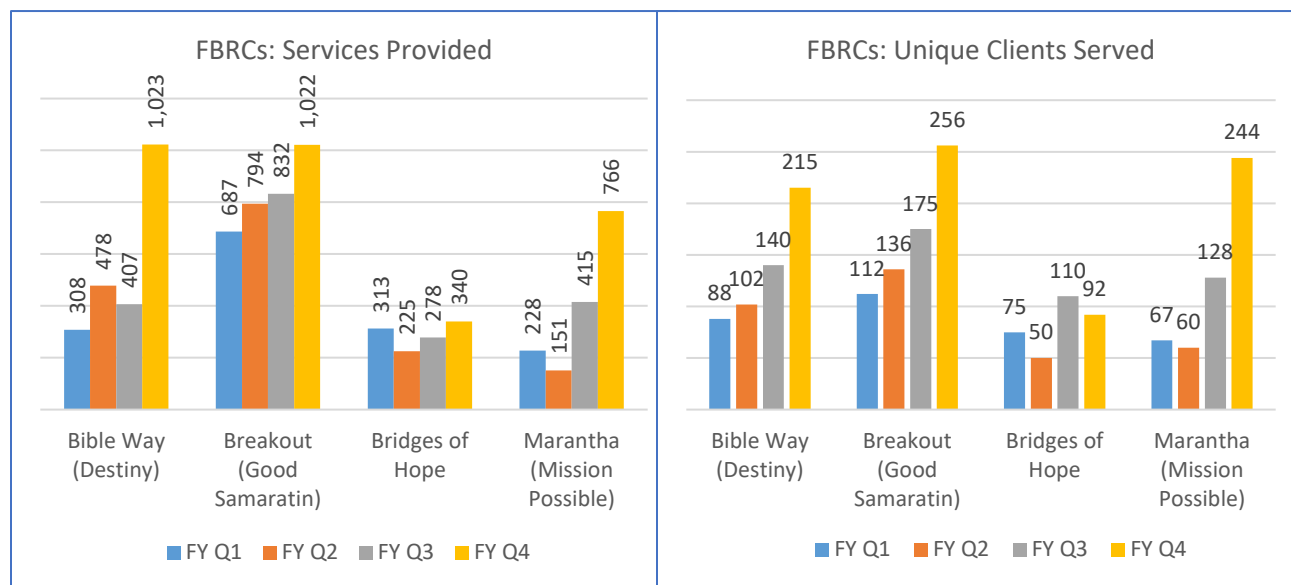


Level of treatment	FY19 Q1	FY19 Q2	FY19 Q3	FY19 Q4	FY Total (unduplicated)
Crisis Residential	42	114	69	160	235
Full-Service Partnership	217	220	228	212	605
Post-Release Community Supervision	13	12	5	5	20
Evan's Lane Outpatient	N/A	N/A	N/A	N/A	140
Evan's Lane Residential	N/A	N/A	N/A	N/A	115

- **Crisis Residential:** Designed for justice-involved clients with severe mental illness and substance abuse disorders. This level of care offers short-term, community-based, crisis residential treatment to persons who may pose some risk of harm to self or others and who may have severe functional impairment.
- **Full-Service Partnership:** Designed for justice-involved adults with a severe mental illness and substance use conditions needing an intensive service program. Services include individualized assessment and treatment plans, intensive case management, individual and group therapy, medication, family/community support and flex funding.
- **PRCS:** Designed to assist and support individuals released from correctional facilities under Post Release Community Supervision (PRCS). Services provided are individual assessments, psychiatric evaluation, individual and group therapy, case management services, medication monitoring and crisis intervention
- **Evans Lane OP and Residential:** Designed for Criminal Justice involved adults with severe mental illness and substance abuse conditions who would benefit from an outpatient service program and combined transitional housing program that offers support 24 hours per day for up to one year.

Behavioral Health – Faith Based Reentry Centers (FBRC)

Behavioral Health also contracts with four faith-based reentry centers under the Faith Reentry Collaborative. Each center provides wrap-around services to reentry clients. Clients can receive one-touch services (one-time linkage/service) or wrap-around case management.



Services Provided	Bible Way (Destiny)	Breakout (Good Samaritan)	Bridges of Hope	Marantha (Mission Possible)	Re-entry Center	Total Number of Services
Transportation	682	659	227	331	5	1,904
Faith Counseling	546	792	36	224	0	1,598
Job/Employment	122	358	34	294	6	814
Clothing	220	242	194	137	11	804
Housing	135	296	63	187	3	684
Food	141	192	169	126	3	631
Grooming/Hygiene	212	224	66	56	12	570
Legal Assistance	40	203	214	64	13	534
Education	71	182	80	18	0	351
Healthcare	10	48	19	108	0	185
Financial Support	26	45	51	13	1	136
Language/Literacy	0	91	1	0	0	92
DV Resources	11	3	2	2	0	18
FBRC Total	2,216	3,335	1,156	1,560	54	8,321

During the fiscal year, the FBRCs provided 8,321 services to 1,456 unique reentry clients. The Reentry Center faith-based staff assess and refers clients to the FBRCs which is why the RRC column has low numbers.

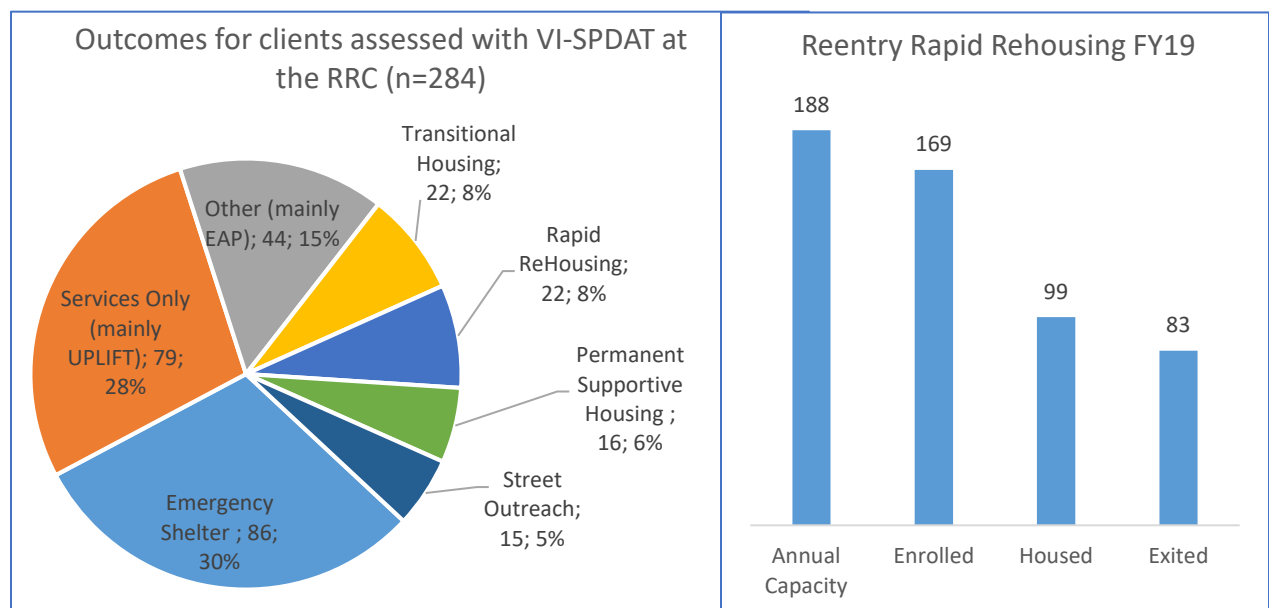
Office of Supportive Housing – Reentry Housing Programs

The Office of Supportive Housing (OSH) oversees an array of supportive housing initiatives. Reentry clients are linked to housing support in a variety of different ways, one of which is through reentry-specific channels.

The Reentry Rapid Rehousing (RRRH) programs follow an evidence-based model and provides a time-limited rental subsidy with supportive services to homeless households for a period of six months to two years. The goal of the RRRH programs is to support households until they become self-sufficient.

Homeless reentry clients are screened for these programs using the Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT). Clients screened at the RRC may be eligible for any housing program, not just reentry-funded programs.

- During the fiscal year, there were 430 VI-SPDAT assessments conducted at the RRC.
- Most assessments conducted at the RRC fell within the permanent supportive housing (61%) and rapid re-housing (35%) ranges – only four percent were in the minimal range.
- Of the 430 assessed, 344 (80%) were queued, which led to 54 enrollments in housing programs during the fiscal year.
- Not all clients housed were assessed at the RRC, for example while 22 clients were enrolled in RRRH after being assessed at the Reentry Center, 169 clients were enrolled in the RRRH program and 99 were housed overall.

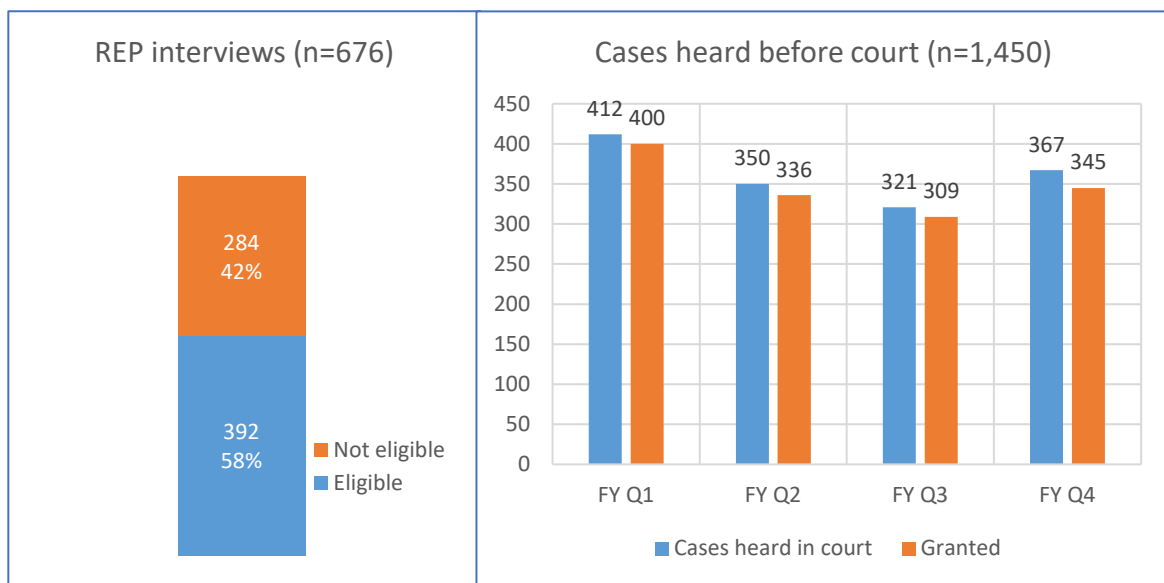


Public Defender – Reentry Expungement Program

The Public Defender’s Office (PDO) is also housed at the RRC. PDO operates the Reentry Expungement Program (REP), which assists clients with record clearance.

Between July 2018 and June 2019:

- PDO paralegals conducted 676 screening interviews
 - From these interviews 392 (58%) clients were accepted
 - Those not accepted were not eligible for expungement or were financially overqualified for the program
- 1,450 dockets/cases (not clients) were submitted for expungement were heard in court, this does not include petitions filed and awaiting judgement (n=359 as of June 30, 2019)
 - 1,390 (96%) dockets were granted relief



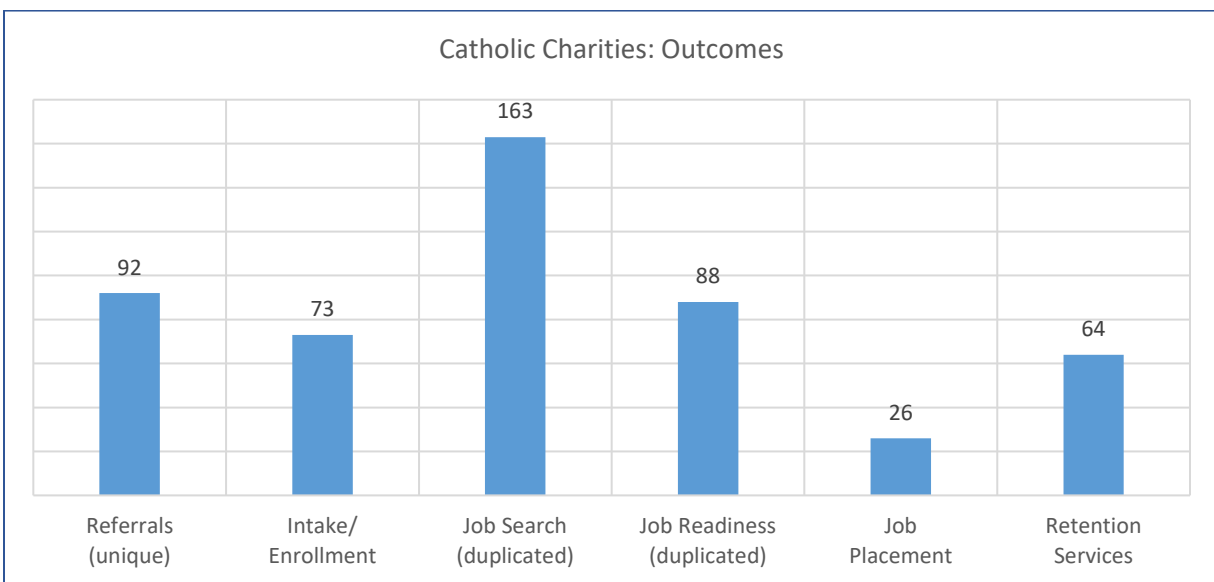
- As of June 2019, about 11,090 people had contacted REP since the program began in September 2013

Adult Probation Department – Contracted Services

The Adult Probation Department (APD) has three contracts supported by Public Safety Realignment funds; two vocational education contracts and one cognitive behavioral contract.

Vocational Education and Employment – Catholic Charities

Catholic Charities provides an array of vocational support services educational, vocational and employment services to adults on probation. Once enrolled in the program, staff help the client develop an individualized service plan. Clients receive job readiness services that help them with resumes, applications and interviews, while staff match clients to job opening based on their particular skills and strengths. Clients also receive job retention services to help them maintain employment and work through obstacles they encounter.



Between July 2018 and June 2019:

Probation referred 92 (unique) clients to Catholic Charities. Catholic Charities completed job search sessions for 163 (duplicated) clients, and some clients had more than one job search session. There were 26 (unique) clients who successfully retained employment for 30 days or more. The figure below is based on unique numbers except for those noted.

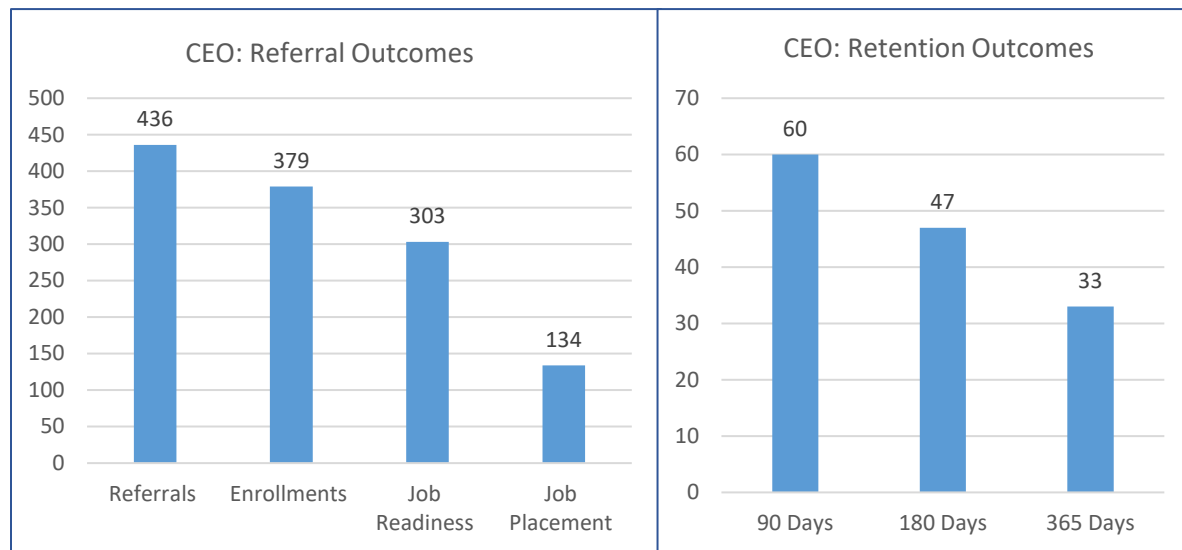
Catholic Charities completed the following hours of classes for each program. Catholic Charities completed 886 hours of intake and assessment classes. Four hundred twenty-four hours of job development and placement and 222 hours of employment preparation classes. One hundred four hours on job retention classes.

Vocational Education and Employment – Center for Employment Opportunities (CEO)

In February 2017, the Center for Employment Opportunities (CEO) opened its San Jose office through a partnership with the Santa Clara County Probation Department and CalTrans. The CEO model is designed to engage participants recently released from incarceration. The program is both personalized and highly structured. Although there are distinct stages of the CEO model, participants move through the phases at their own pace, enabling each person to focus on addressing their unique barriers to employment. While in the program, clients continue to learn skills and collect a daily paycheck providing litter abatement on streets and highways. CEO also matches clients to employment opportunities and utilizes vocational specialists to assist clients. Once placed, clients receive 12 months of ongoing support for job retention, including

Between July 2018 and June 2019:

- Probation referred 463 unique clients to CEO
- 379 (82%) clients were enrolled – some clients did not show up or respond to outreach
- 303 (80%) clients completed job readiness/life skills education
- 134 clients were placed in permanent jobs
- CalTrans work crews collected 46,090 bags of roadside litter
- 1,131 work crews completed 52,336 hours of work



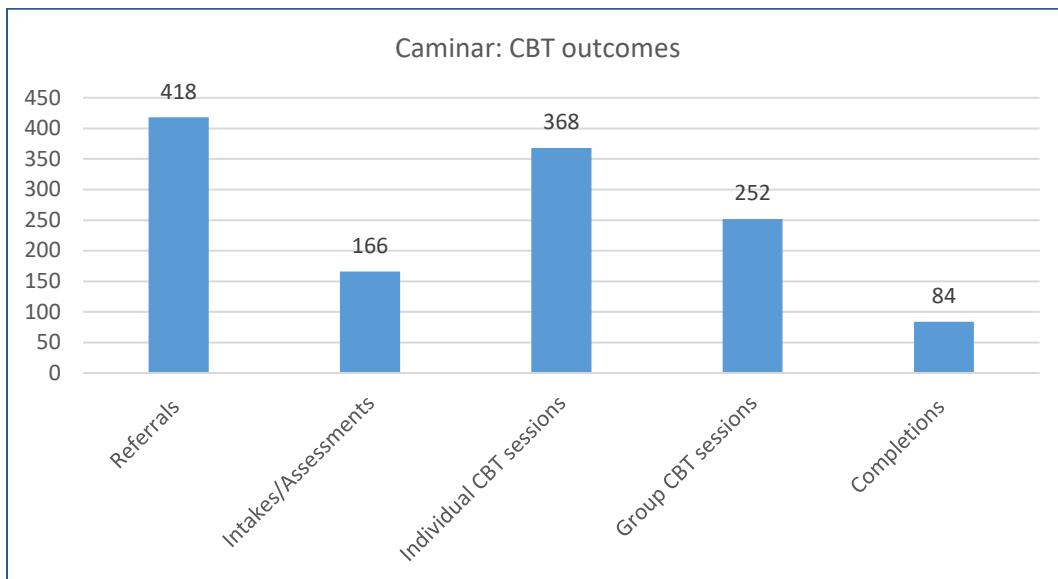
CEO also tracks milestones for client placed in permanent employment. During the report period, 60 met the three-month milestone, 47 met the six-month milestone, and 33 retained employment for at least a year. Not all were clients enrolled this reporting period.

Cognitive Behavioral Programming – Caminar

Caminar (formerly Family & Children Services) provides prosocial classes with a cognitive behavioral approach. These sessions are conducted by trained counselors who offer individualized treatment plans. Caminar provides client treatment services, using a curriculum-based behavioral change approach that addresses behavioral health issues, substance abuse, and other concurrent challenges. Each client gets an individual intake and assessment that helps identify the client’s specific needs. The 16-week program can consist of individual counseling sessions and group counseling sessions, depending on the client’s needs. Topics covered are designed to increase the decision-making skills of high-risk offenders.

Between July 2018 and June 2019:

- ❖ Probation referred 418 clients to Caminar
- ❖ Caminar completed 166 intakes and assessments
- ❖ There were 252 group sessions and 368 individual sessions of behavioral programming



The disparity between referrals and intakes and between intakes and completions indicates the main obstacle in providing this service is lack of client engagement. This is often due to inability to reach clients by phone, schedule conflicts, language barriers, programming conflicts, and no-shows.

Office of Reentry Services – Contracted Services

The Office of Reentry Service oversaw 25 reentry services contracts during the fiscal year—18 community-based contracts, five custody-based contracts, and two hybrid contracts. The contracts funded by AB109 are described below and are broken down by fiscal quarter.

Health and Wellness — Case Management

Community Solutions and **HealthRight 360** supported the health & wellness of clients by combining cognitive behavioral approaches, psychoeducation, and peer mentoring. These services help clients learn healthy coping skills, engage in prosocial activities, and receive linkages to other community supports.

HealthRight 360	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Enrolled in Case Management	40	12	6	6	5	29	72%

Community Solutions	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Enrolled in Case Management	20	1	1	1	1	4	20%

HealthRight 360 performed outreach activities in Drug Court Departments 61 and 62, case managing clients and linking them to services.

While Community Solutions started the fiscal year providing outreach activities and office hours at the Reentry Resource Center, they were not able to continue due to staffing changes.

Health and Wellness — Cognitive Behavioral Therapy for Pretrial Diversion

HealthRight 360 and **Caminar** provided one-time Cognitive Behavioral Therapy (CBT) groups to clients supervised by Office of Pre-Trial Services, but HealthRight 360 took over as the sole provider early on in the fiscal year.

HealthRight 360	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Cognitive Behavioral Therapy Group Sessions	5	3	3	11	33	50	1000%
Attended Pre-Trial Cognitive Behavioral Therapy Sessions	125	22	9	23	27	81	65%

Family Reunification

Caminar provides the following certified programs for indigent Probation clients:

Batterer’s Intervention Program: Participants in the certified 52-week Batterers intervention Program (BIP) develop positive relationship skills, build communication and conflict resolution skills, and increase their understanding of the effects of their actions on themselves and others, including children.

Caminar	Goal	FY19 Q1	FY19 Q2	Total	% Goal
Enrolled in Batterer's Intervention Program	18	6	4	10	56%

One of the challenges of the Child Abuse Prevention and Batterer’s Intervention Program is that roughly 40 percent of new referrals did not make it to their initial appointment. To help assist clients with the referral process, the Probation department created an enrollment tool kit that serves as a folder for all their documentation and contains step-by-step enrollment instructions. This contract was not extended to the following fiscal year. Caminar continues to provide these services to individuals who have not completed their 52 weeks but was not taking new enrollments during latter half of fiscal year. Twelve clients were carried over from the previous fiscal year.

Legal Services — Family Law

Pro Bono Project Silicon Valley offered legal assistance to clients on issues that deal with paternity/parentage, child custody, child support, loss of driver's license due to back child support and visitation.

ProBono Project	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Brief Legal Service or Representation: Family Law	30	14	9	6	6	35	117%

Legal Services — Barriers to Reentry

Bay Area Legal Services provided legal services related to housing, driver's license, benefits, and other barriers to reentry. In FY 2019, Bay Area Legal Aide also assisted clients with applying to Community Outreach Court and provided a training to Office of Reentry Services Peer Mentor Roundtable.

San Jose State University Research Foundation provided legal services regarding employment rights of people with convictions through workshops, representation in professional licensing and Department of Social Services exemption cases, and representation on Certificates of Rehabilitation applications.

Bay Area Legal Aide	Goal	Clients Carried over from FY18	Q1	Q2	Q3	Q4	Total	% Goal
Legal Workshops related to barriers to reentry	6	N/A	4	1	1	2	8	133%
Legal Workshop Participants	80	N/A	69	22	0	48	139	174%
Brief Legal Service or Representation related to barriers to reentry	68	46	5	4	8	7	70	103%

San Jose State University Research Foundation	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Legal Workshop Participants	260	48	261	243	30	582	224%
Brief Legal Service or Representation related to barriers to reentry	18	13	32	30	18	93	517%

Both San Jose State University Foundation and Bay Area Legal Aid provided significant outreach to Office of the Reentry Services contractors and partner agencies. As a result, they exceeded their goals for legal workshop participants.

Legal Services — Community Outreach Court

Community Outreach Court is a collaborative court intended to assist clients whose inability to pay court-related fines/fees is a demonstrated hindrance to their successful reintegration into the community. Eligible cases include (1) traffic and/or light rail tickets, (2) and court-ordered and/or Department of Tax and Collections fines and fees affiliated with misdemeanor and/or felony convictions in Santa Clara County. Cases that are not eligible include those that involve sex offenses, serious felonies, violent felonies, family violence offenses, juvenile justice ceases, and parking tickets. Community Outreach Court takes place every third Tuesday of the month.

Superior Court of California - County of Santa Clara	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Outreach Court Participants	120	25	22	12	21	80	67%

Employment — New Opportunity Work (NOW) Program

Goodwill provides all participants paid-on-the job training up to 90 days. As part of the program, participants complete employability skills workshops and participate in Moral Reconciliation Therapy. Goodwill assists participants in seeking permanent employment before the subsidized on-the-job training ends. During the program, peer mentors assist clients with navigating other services available in the community, as needed.

Goodwill of Silicon Valley	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Enrolled in on-the-job training	116	27	29	53	63	172	148%
Completed on-the-job training	112	22	20	18	40	100	89%
Obtained Employment	55	16	15	16	37	84	153%

Employment — Right Direction Program (RDP)

Catholic Charities provides reentry adults employment preparation, job search assistance, job support. Additionally, Catholic Charities serves clients required to register pursuant to California Penal Code Section 290. Assessment results and client choice guides the development of each client's individualized services plan. Employment representatives and a peer mentor guide and support RDP clients with reentry efforts. Other support provided includes, tattoo removal, financial literacy classes, and assistance with obtaining job-related items (e.g., uniforms, clothing).

Catholic Charities	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Enrollments	75	19	15	24	15	73	97%
Obtained Employment	None	12	11	3	4	30	NA

Employment — Day Worker Support Program

ConXion to Community (CTC) provides transitional employment to recently released ex-offenders, homeless clients, and others needing to earn money while looking for steady employment. Participants obtain transitional employment working in various industries such as: minor home repair, construction, warehouse, moving, housekeeping and general labor. Participants are assessed for barriers and skill level. While at the CTC Center, participants have

access to a computer lab, ESL classes, work readiness workshops, skills training. Clients seeking permanent employment work with a specialist to obtain a steady job.

ConXion to Community	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Enrolled in Day Worker Program	150	74	65	91	135	365	243%
Obtained Permanent Employment	30	6	8	4	7	25	83%

Education

San Jose City College provides credit-bearing community college courses at the Reentry Center that will earn them a Peer Mentorship Certification. Completing these courses is the initial stage to obtaining the Certified Alcohol and Drug Certification (CADC).

San Jose City College	Goal	Fall 2018 Semester	Spring 2019 Semester	%Goal
Enrolled in Peer Mentor Certificate Program	30	27	17	90%
Completions	15	17	14	93%

To help enhance this educational opportunity, the Office of Reentry Services and San Jose City College are currently working on creating a student trainee program in which enrolled students can apply for internship opportunities to receive student stipends and additional college credit. To enroll in the Spring semester, students must pass the Fall semester.

Family Reunification In-Custody

Gardner Family Care Corporation facilitates The Family Wellness program, a 12-week curriculum focusing on parenting, family functioning, and couple/family relationships including domestic violence and conflict resolution.

Gardner Family Care Corporation	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Parenting Classes	200	28	34	41	30	133	67%

Legal Support In-Custody

Pro Bono Project of Silicon Valley provides legal workshops on family reunification and support issues: understanding custody rights and orders, understanding visitation process, right decision making, and self-representation in court. These workshops help educate clients so they can better advocate for themselves.

ProBono Project	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Legal Workshop Participants	960	589	309	211	434	1543	161%

Employment In-Custody

Goodwill of Silicon Valley provides a 12-week curriculum that includes job readiness, Moral Reconciliation Therapy, employment training, and life skills. The curriculum is designed to teach clients skills and behaviors that will increase their chances of securing employment once released from custody.

Goodwill of Silicon Valley	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Job Readiness Classes	800	465	436	262	226	1,389	174%

Education In-Custody

The Office of Reentry Services contracted San Jose State University Foundation to provide college bearing-units in custody. There were 60 students that were enrolled in these college courses. Unfortunately, San Jose State University Foundation decided they could not continue services as stipulated in the contract. As a result, classes were canceled. Efforts are currently in place to restart these services.

Hybrid Self-Improvement Contracts

These contracts focus on teaching client’s mindfulness techniques as well as learning more about how personality affects behavior. These contracts have in-custody and community-based components.

Enneagram Prison Project focuses on the criminogenic needs that affect offenders' risk for recidivism: antisocial attitudes, values and beliefs, low self-control, substance abuse and dysfunctional family backgrounds. The curriculum focuses on self-regulation, self-control, and relapse prevention. The core program takes place in custody, with free classes open to reentry clients in the community.

Enneagram Prison Project	Goal	Q1	Q2	Q3	Q4	Total	% Goal
Psychosocial Classes	550	85	103	103	114	405	74%

Carry the Vision’s (CTV) Restore! Program is designed to provide practical and transferable tools for stress reduction where participants learn and engage in meditation techniques for enhanced well-being, a dialog process for improved group morale, breathing exercises, relaxation techniques for reduced stress, concentration practices for enhanced focus and productivity, principles for higher living and personal tools for long term success. CTV serves men and women in custody and at the Reentry Resource Center in the community.

Carry the Vision	Goal	Q1-Q2	Q3-Q4	% Goal
Restore! Sessions	84	41	42	99%

Data Sources

Type	Provider	Source/Database
Realignment population demographics	Information Services Department (ISD)	Criminal Justice Information Control (CJIC)
Reentry Resource Center snapshot	Technology Services and Solutions (TSS)	Referral Tracking System (RTS)
Social Services - Benefits	Social Services Agency	CalWin Database
Behavioral Health RRC team	Behavioral Health Services Department	Unicare/Access databases
Behavioral Health – Mental Health Services	Behavioral Health Services Department	Unicare database
Behavioral Health - Substance Use Treatment Services	Behavioral Health Services Department	Unicare database
Faith Reentry Collaborative	Behavioral Health Services Department	Excel database
Medical Mobile Unit	Valley Homeless Healthcare Program	HealthLink database
Supportive Housing	Office of Supportive Housing	HMIS and Excel database
Adult Probation Service Contracts	Adult Probation Department	Excel database
ORS Service Contracts	Office of Reentry Services	Excel database
In-Custody Programming	Office of the Sheriff	Excel database
CASP Outcomes	Office of the Sheriff	CJIC and Excel databases
Probation Supervision Outcomes	Adult Probation Department	Supervision High-tech Automated Record Keeping System (SHARKS)
Reentry Expungement Program	Public Defender Office	PDO Database